SECURITIES AND EXCHANGE COMMISSION (Release No. 34-59906; File No. SR-FINRA-2009-013)

May 12, 2009

Self-Regulatory Organizations; Financial Industry Regulatory Authority, Inc.; Order Granting Approval of Proposed Rule Change to Amend the Tolling Provisions in Rules 12206 and 13206 of the Codes of Arbitration Procedure for Customer and Industry Disputes

On March 11, 2009, Financial Industry Regulatory Authority, Inc. ("FINRA") (f/k/a

National Association of Securities Dealers, Inc. ("NASD")) filed with the Securities and

Exchange Commission ("Commission") a proposed rule change pursuant to Section 19(b)(1)

of the Securities Exchange Act of 1934 ("Act"),¹ and Rule 19b-4 thereunder.² The proposed

rule change was published for comment in the Federal Register on April 7, 2009.³ The

Commission received five comments on the proposed rule change.⁴ This order approves the

proposed rule change.

I. <u>Description of the Proposed Rule Change</u>

FINRA proposed to amend the tolling provisions in Rules 12206 and 13206 of the

Code of Arbitration Procedure for Customer Disputes ("Customer Code") and for Industry

¹ 15 U.S.C. 78s(b)(1).

² 17 CFR 240.19b-4.

³ <u>See</u> Securities Exchange Act Release No. 59672 (April 1, 2009), 74 FR 15806 (April 7, 2009).

 <u>See</u> letters from: 1) Seth E. Lipner, Professor of Law, Zicklin School of Business, Baruch College, dated April 3, 2009 ("Lipner letter"); 2) Joseph M. Licare, St. John's University School of Law, Securities Arbitration Clinic, to Elizabeth M. Murphy, Secretary, Commission, dated April 28, 2009 ("Securities Arbitration Clinic letter");
Brian N. Smiley, Esquire, President, Public Investors Arbitration Bar Association, to Elizabeth M. Murphy, Secretary, Commission, dated April 28, 2009 ("PIABA letter"); 4) Steven B. Caruso, Maddox Hargett & Caruso, P.C., dated April 29, 2009 ("Caruso letter"); and 5) Scot Bernstein, dated May 1, 2009 ("Bernstein letter").

Disputes ("Industry Code"), respectively, to clarify that the rules toll the applicable statutes of limitation when a person files an arbitration claim with FINRA.

Currently, Rule 12206, the "eligibility rule," provides that, "no claim shall be eligible for submission to arbitration under the Code where six years have elapsed from the occurrence or event giving rise to the claim."⁵ The eligibility rule does not extend applicable statutes of limitation, but Rule 12206(c) does provide that, "where permitted by applicable law, when a claimant files a statement of claim in arbitration, any time limits for the filing of the claim in court will be tolled while FINRA retains jurisdiction of the claim."⁶ This means that, where permitted by applicable law, state statutes of limitation will be tolled (i.e., temporarily suspended) when a person files an arbitration claim with FINRA.

For many years, FINRA has interpreted the rule to mean that any applicable statutes of limitation would be tolled in all cases when a person files an arbitration claim with FINRA. In <u>Friedman v. Wheat First Securities, Inc.</u>, however, the court found that the phrase "where permitted by applicable law," means that state or federal law, as applicable, must permit tolling expressly, or the period will not be tolled.⁷ In light of the court's interpretation of the phrase and the negative effect it could have on investors' arbitration claims, FINRA proposed to remove the phrase, "where permitted by applicable law," from Rules 12206(c) and 13206(c) to make tolling automatic as part of the arbitration agreement.

⁵ FINRA describes the eligibility rule using the rule number from the Customer Code for simplicity. However, the proposal also applies to the identical eligibility rule of the Industry Code. <u>See</u> Rule 13206.

⁶ <u>See also Rule 13206(c) of the Industry Code.</u>

⁷ 64 F. Supp. 2d 338 (S.D.N.Y. 1999). The case involved claims under Section 10(b) of the Act.

The Friedman court granted the defendant's request to dismiss the plaintiff's complaint on statute of limitations grounds. In arguing against dismissal, the plaintiff sought to rely on old Rule 10307(a)⁸ of the Code of Arbitration Procedure, which was updated and is currently designated as Rules 12206(c) and 13206(c) of the Customer Code and Industry Code, respectively, to support his position that filing an arbitration claim tolls the applicable statute of limitations.⁹ The court determined, however, that the language of old Rule 10307(a) does not toll the statute of limitations unless such tolling is "permitted by applicable law."¹⁰ After further analysis, the court found that no federal or state statute tolled the applicable statute of limitations and granted the defendant's dismissal request.¹¹

Other courts have reached the same conclusion in interpreting old Rule 10307(a) and the phrase "where permitted by law." In Individual Securities v. Ross, 12 the plaintiff, in appealing a judgment of a New York district court that dismissed the complaint as timebarred, claimed that the statute of limitations was tolled while his matter was in arbitration with then-NASD.¹³ The court cited old Rule 10307(a) and noted that the "where permitted

- 9 64 F. Supp. 2d at 343.
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12 1998 U.S. App. Lexis 12618.

⁸ Rule 10307(a) (Tolling of Time Limitation(s) for the Institution of Legal Proceedings and Extension of Time Limitation(s) for Submission to Arbitration) states in relevant part that:

Where permitted by applicable law, the time limitations which would otherwise run or accrue for the institution of legal proceedings shall be tolled where a duly executed Submission Agreement is filed by the Claimant(s). The tolling shall continue for such period as the Association shall retain jurisdiction upon the matter submitted.

Id. 11 Id. at 347.

¹³ On July 26, 2007, the Commission approved a proposed rule change filed by NASD to amend NASD's Certificate of Incorporation to reflect its name change to FINRA in connection with the consolidation of the member firm regulatory functions of NASD

by law" language referred to the applicable law in New York, which prevented tolling of the limitations period.¹⁴ In <u>Rampersad v. Deutsche Bank Securities, Inc.</u>,¹⁵ the court, citing <u>Friedman</u>, determined that, used in a similar context, the phrase meant that federal law, not state law, governs the availability of tolling the limitations period in a Section 10(b) cause of action.¹⁶

FINRA is concerned that courts may begin citing this interpretation to dismiss claims

that would otherwise be permitted under the eligibility rule.¹⁷ FINRA does not believe this

outcome would be consistent with the original intent of the tolling provision or of

amendments to the eligibility rule that allow customers to take their claims to court if their

claims are dismissed in arbitration on eligibility grounds.¹⁸ Rather, FINRA believes that, in

such a situation, the rule should be read to provide that a firm or associated person has

and NYSE Regulation, Inc. See Securities Exchange Act Release No. 56146 (July 26, 2007), 72 FR 42190 (August 1, 2007) (SR-NASD-2007-053).

- ¹⁴ <u>Id.</u>
- ¹⁵ 2004 U.S. Dist. Lexis 5031. The case also involved claims under Section 10(b) of the Securities Exchange Act of 1934.

¹⁶ <u>Id.</u> In this case, the plaintiff filed an arbitration claim against the defendants at the New York Stock Exchange, Inc. ("NYSE"). The plaintiff argued that the limitations period should have been tolled under New York law for the period during which the arbitration was pending, and cited NYSE Rule 606(a), which is similar to old Rule 10307(a), and states in pertinent part:

Where permitted by law, the time limitation(s) which would otherwise run or accrue for the institution of legal proceedings, shall be tolled when a duly executed Submission Agreement is filed by the claimants.

- ¹⁷ The rule states that "dismissal of a claim under this rule does not prohibit a party from pursuing the claim in court. By filing a motion to dismiss a claim under this rule, the moving party agrees that if the panel dismisses a claim under this rule, the non-moving party may withdraw any remaining related claims without prejudice and may pursue all of the claims in court." <u>See also</u> Rule 13206(b).
- See Securities Exchange Act Release No. 50714 (November 22, 2004), 69 FR 69971 (December 1, 2004) (SR-NASD-2001-101).

implicitly agreed to suspend any statute of limitations defense for the time period that the matter was in FINRA's jurisdiction. Amending the eligibility rule is intended to make this clear.

Moreover, FINRA is concerned that the <u>Friedman</u> interpretation could limit or foreclose customers' access to other judicial forums to address their disputes, which would be an unfair result. Most brokerage firms require customers to arbitrate their disputes, a process that can take more than a year. Customers may be disadvantaged in a subsequent court proceeding if the panel dismisses the arbitration case on eligibility grounds and the statute of limitations is not tolled for the period of time that the customers were in arbitration. In addition to being an unfair result, FINRA believes this would undermine the intent of the eligibility rule, which gives customers the option of taking their claims to court when a case is dismissed on eligibility grounds.

Therefore, FINRA proposed to delete the phrase "where permitted by applicable law" from Rules 12206(c) and 13206(c). FINRA noted that the <u>Friedman</u> interpretation suggests that, but for the phrase, the rule would be read as an explicit agreement between the parties to toll the statute of limitations period.¹⁹ FINRA stated that it believes that the proposed rule change would leave the parties in the same position in court as they were at the start of the arbitration with regard to any statutes of limitation: the time period before the claim was

¹⁹ <u>Friedman</u>, 64 F. Supp. 2d 338, 343 n.4 (1999). The court indicates that it likely would accept the amended language as representing an agreement of the parties:

The precise meaning of Rule 10307(a) is not entirely clear. If the phrase "where permitted by applicable law" did not precede the remainder of the paragraph, the rule would simply be read as an explicit agreement between the parties to toll the limitations period, regardless of what the applicable state or federal tolling principles provide. However, by including the phrase the drafters seemed to limit tolling to situations in which tolling is expressly permitted by applicable law, thereby making an explicit agreement between the parties unnecessary.

filed in arbitration would not be extended by the proposed changes, but applicable statutes of limitation would not run while the matter was in arbitration.

II. <u>Summary of Comments</u>

The Commission received five comments in response to the proposed rule change, all of which supported the proposal.²⁰ One commenter stated that FINRA has proposed equitable amendments and should be commended for its thoughtful treatment of the tolling issues, and that the Commission should approve the amendments as written and without delay.²¹ Another commenter noted that an automatic tolling of the applicable statute of limitations, if any, will protect the public interest and preserve fairness in the arbitration process.²²

 $[\]frac{20}{\text{Supra}}$ note 4.

See PIABA letter. One commenter, while supporting the proposed rule change, suggested that the words "and for thirty days thereafter" should be added to the proposed rule amendment so that the final sentence of Rule 13206(c) would read: ". . . any time limits for the filing of the claim in court will be tolled while FINRA retains jurisdiction of the claim <u>and for thirty days thereafter</u>." See Bernstein letter. FINRA declined to make that change, stating that it believes the suggested amendment to the proposed rule change would contradict the rule, as currently drafted, by extending applicable statutes of limitations by 30 days. The proposed rule change was intended to clarify FINRA's interpretation of Rule 12206(c) that any applicable statute of limitations would be tolled in all cases when a person files an arbitration claim with FINRA. However, FINRA did not intend to extend the tolling protection beyond the completion of the arbitration case. For these reasons, FINRA (May 12, 2009).

²² <u>See</u> Caruso letter. <u>See also</u> the Securities Arbitration Clinic letter (the proposed changes will ensure that the intent of the rule is respected), and the Lipner letter (investors who submit to arbitration should benefit for the tolling of the statute of limitations in the event that the claim is non-arbitrable and must later be heard in court).

III. Discussion and Findings

After careful review of the proposed rule change, the Commission finds that the proposed rule change is consistent with the rules and regulations thereunder that are applicable to a national securities association 23 and in particular, with Section 15A(b)(6) of the Act, 24 in that it is designed to promote just and equitable principles of trade, facilitate transactions in securities, remove impediments to and perfect the mechanism of a free and open market and a national market system, and protect investors and the public interest. The Commission believes that the proposal is consistent with Section 15A(b)(6) of the Act because the proposed rule change will preserve fairness in the arbitration process by ensuring that investors maintain their right to have their claims heard in court if their arbitration cases are dismissed on eligibility grounds by tolling the applicable statutes of limitation while their disputes are in arbitration.

²³ In approving this proposed rule change, the Commission has considered the proposed rule change's impact on efficiency, competition, and capital formation. <u>See</u> 15 U.S.C. 17c(f).

²⁴ 15 U.S.C. 78<u>o</u>-3(b)(6).

III. <u>Conclusion</u>

IT IS THEREFORE ORDERED, pursuant to Section 19(b)(2) of the Act, that the proposed rule change (SR-FINRA-2009-013) be, and hereby is, approved.²⁵

For the Commission, by the Division of Trading and Markets, pursuant to delegated authority.²⁶

Florence E. Harmon Deputy Secretary

²⁵ 15 U.S.C. 78s(b)(2).

²⁶ 17 CFR 200.30-3(a)(12).