

UNITED STATES OF AMERICA
before the
SECURITIES AND EXCHANGE COMMISSION

SECURITIES EXCHANGE ACT OF 1934
Release No. 101953 / December 18, 2024

Admin. Proc. File No. 3-22246

In the Matter of

OS SUPPORT, INC.

ORDER REGARDING SERVICE

On October 15, 2024, the Securities and Exchange Commission issued an order instituting proceedings (“OIP”) against OS Support, Inc. (“Respondent”) pursuant to Section 12(j) of the Securities Exchange Act of 1934.¹ On November 14, 2024, the Division of Enforcement filed a Declaration of Sandhya C. Harris stating that service was made on Respondent, a Nevada corporation located in India, by sending the OIP via United States Postal Service (“USPS”) certified mail to the address of Respondent’s registered agent in Nevada. USPS tracking information provided with the Declaration shows that the OIP was “Refused” at that address on October 22, 2024, and that the service package was returned to the Division.

Commission Rule of Practice 141(a)(ii) provides that an entity may be served by sending a copy of the OIP to any “agent authorized by appointment or law to receive such notice”² using any method specified in Rule 141(a)(i), including, as relevant here, “sending a copy of the order addressed to the [entity] by U.S. Postal Service certified . . . mail and obtaining a confirmation of receipt.”³ The Division has not provided sufficient evidence that USPS’s annotation of the mailing as “Refused” confirms receipt of the OIP by Respondent’s registered agent.

Without limiting or prejudging how the Division attempts to serve Respondent, we note that alternative procedures may provide greater assurance that Respondent will receive notice of

¹ *OS Support, Inc.*, Exchange Act Release No. 101332, 2024 WL 4494853 (Oct. 15, 2024).

² 17 C.F.R. § 201.141(a)(2)(ii). Rule 141(a)(2)(ii) also permits service on an issuer of securities registered with the Commission “by sending a copy of the order addressed to the most recent address shown on the entity’s most recent filing with the Commission . . . and obtaining a confirmation of attempted delivery.”

³ *Id.* § 201.141(a)(2)(i).

this proceeding. For instance, the Division could engage a process server to serve the OIP directly on Respondent's registered agent or attempt service via the Nevada Secretary of State.⁴

Accordingly, to assist the Office of the Secretary in maintaining a record of service that establishes that the OIP has been properly served,⁵ IT IS ORDERED that the Division of Enforcement file a status report concerning service of the OIP by January 1, 2025, and every 28 days thereafter until service is accomplished.

The parties' attention is directed to the e-filing requirements in the Rules of Practice.⁶

For the Commission, by the Office of the General Counsel, pursuant to delegated authority.

Vanessa A. Countryman
Secretary

⁴ See Nev. Rev. Stat. § 14.030 (permitting service on a Nevada corporation that fails to appoint a registered agent or fails to file a timely statement of change of registered agent by serving the Nevada Secretary of State and complying with specified procedures, including, after such service, sending a copy of the service papers by registered or certified mail to the last-known address of the corporation or any of its officers); see also Nev. R. Civ. P. 4.2(c)(3)(C) (providing for service through Secretary of State “[i]f, for any reason, service on an entity or association required to appoint a registered agent in this state or to register to do business in this state cannot be made under Rule 4.2(c)(1) or (2)”); *Cang Bao Tian Xia Int’l Art Trade Center, Inc.*, Exchange Act Release No. 99870, 2024 WL 1416347 (Apr. 1, 2024) (granting Division of Enforcement’s motion to serve OIP on respondent via the Nevada Secretary of State where service on registered agent could not be made because registered agent had resigned); cf. also *Microage, Inc.*, Exchange Act Release No. 52946, 2005 WL 3451218, at *1 (Dec. 13, 2005) (noting that when registered agents refused to accept service, the Division served the Delaware Secretary of State pursuant to Delaware law).

⁵ See Rule of Practice 141(a)(3), 17 C.F.R. § 201.141(a)(3).

⁶ See Rules of Practice 151, 152(a), 17 C.F.R. §§ 201.151, .152(a) (providing procedure for filing papers with the Commission and mandating electronic filing in the form and manner posted on the Commission’s website); *Instructions for Electronic Filing and Service of Documents in SEC Administrative Proceedings and Technical Specifications*, <https://www.sec.gov/efapdocs/instructions.pdf>. Parties generally also must certify that they have redacted or omitted sensitive personal information from any filing. Rule of Practice 151(e), 17 C.F.R. § 201.151(e).