

Vanessa A. Countryman  
Secretary U.S. Securities and Exchange Commission  
100 F Street, NE Washington, DC 20549-1090

Dear Secretary Countryman –

I am writing as an individual shareholder in Exxon. During the recent proxy voting opportunity, I went to vote for board members. I hold around 220 shares with Citibank as my broker. They had sent me an email with a link to ProxyVote, a Broadridge company saying:

CITIGROUP GLOBAL MARKETS INC

This request for Voting Instruction is being solicited by the Board of Directors of EXXON MOBIL CORPORATION and represents the agenda on the **BLUE CARD**

I knew that the Board members I wanted to vote for were on the alternate slate, but there was no way for me to access that alternate slate at the ProxyVote site and no instructions on how to proceed. At first I thought I was experiencing user error issues and kept reopening the link, searching for the other candidates etc until it dawned on me that it was by design that I couldn't find them.

I had to call Citi multiple times, explain the situation to uninformed but well-meaning customer service staff and after around 1 ½ hours and two days (I had to call back during business hours the next day) I received an alternate code which 'magically' opened the alternate ballot.

I can not imagine how a less informed retail investor would even know what the 'blue card' card means without seeing all the options in one place. I was a motivated voter and kept pushing until I got the information and options I knew existed and that I needed to express my voting preferences.

This seems to me a form of voter suppression aided and abetted by the voting apparatus at Citi and ProxyVote. They may be operating within the letter of the rules, however, so to me it seems clear that the rule needs to be changed.

Thanks for your attention to this important matter.

Chris Fowle

Individual investor in Exxon