#### **MEMORANDUM**

September 27, 2017

To:	File No. S7-08-15
From:	John Lee Division of Investment Management
Re:	Investment Company Reporting Modernization — Release No. IC-31610

On September 25, 2017, Diane Blizzard, Associate Director, Sarah ten Siethoff, Associate Director, Brian M. Johnson, Assistant Director, Michael Spratt, Assistant Director, Thoreau Bartmann, Senior Special Counsel, Michael Kosoff, Senior Special Counsel, Michael Pawluk, Senior Special Counsel, Kathleen Joaquin, Senior Financial Analyst, J. Matthew DeLesDernier, Senior Counsel, and John Lee, Senior Counsel of the Division of Investment Management, met with Charles Callan, Senior Vice President, Regulatory Affairs, Robert Schifellite, Senior Vice President, Investor Communication Solutions, Lyell Dampeer, Vice President, U.S. Investor Communication Solutions, and Naadia Burrows, head of mutual fund client services of Broadridge Financial Solutions, Inc.; Roel Campos, Partner of Hughes Hubbard & Reed LLP; and Annette Nazareth, Partner of Davis Polk & Wardwell LLP.

The purpose of the meeting was to discuss proposed rule 30e-3 under the Investment Company Act of 1940.

Attachments

## Enhanced Notice Approach Annual and Semiannual Investment Company Reports







## **Enhanced Notice Approach: Executive Summary**

An Enhanced Notice approach supports the goals of proposed rule 30e-3 without the unintended negative consequences.

- The Enhanced Notice approach provides greater cost savings and a better disclosure experience for investors than the notice approach that was originally proposed.
- It is based on "layered" disclosure, consistent with the SEC's successful Summary Prospectus Delivery Option and Disclosure Reform.
- It better engages investors in e-delivery and facilitates greater use of technology.

## Support is coalescing among investment companies, broker-dealers, and consumer advocates.

 Discussions with investment companies, trade associations, consumer groups, SEC Commissioners and staff, and others have pushed the thinking on the content and mechanics of the Enhanced Notice approach.

## Benefits to investors and investment companies can be realized more fully and more quickly with an Enhanced Notice approach.

- Eliminates the need for the Initial Statement mailing, enclosed return envelopes/forms, and the implied consent process.
- We are engaging with investment companies on how it could work under their particular circumstances.

### A pilot can accelerate benefits and be made available to any and all investment companies that wish to use it.

 It can provide data on adoption rates by funds, cost savings, enrollments in e-delivery, and other key factors.



## An Enhanced Notice approach supports SEC goals.

### Remarks at the Economic Club of New York

Chairman Jay Clayton; July 12, 2017

"How does the SEC assess whether we are being true to our three-part mission? The answer: the long-term interests of the Main Street investor. Or, as I say when I walk the halls of the agency, how does what we propose to do affect the long-term interests of Mr. and Ms. 401(k)? Are these investors benefitting from our efforts? Do they have appropriate investment opportunities? Are they well informed? Speaking more granularly: what can the Commission do to cultivate markets where Mr. and Ms. 401(k) are able to invest in a better future?"

## **Remarks to the SEC Investor Advisory Committee**

Chairman Jay Clayton; June 22, 2017 "I also share your interests that our Main Street investors – particularly older investors – have the tools they need to make informed investment decisions."

## Remarks at the "SEC Speaks" Conference 2017: Remembering the Forgotten Investor

Commissioner Michael S. Piwowar; Feb. 24, 2017 *"I am very pleased that we have immediate opportunities to seek to provide meaningful disclosure improvements for the forgotten investor."* 

## Disclosure in the Digital Age: Time for a New Revolution

Commissioner Kara M. Stein; May 6, 2016 "We need to broaden our vision and reach for a higher goal. Let us re-imagine disclosure and how information can be exchanged between companies and investors."

## The 30e-3 mailed notice as originally proposed contains little of the key content information from the fund report. (Illustrative)

## A single sheet of paper (illustrative)

## Front Page

IMPORTANT NOTICE REGARDING THE INTERNET AVAILABILITY OF SHAREHOLDER REPORTS <ISSNAME1>

#### FUND NAME

ONE MAIN STREET ANY TOWN, NY 12345 Information enclosed regarding your investment

A/C 00000123456789ABC01

JOHN DOE 123 CENTRAL AVENUE ANY TOWN, NY 12345

➡ F 1234 2678 9012

You are receiving this notice because you consented to receive notifications of the availability of shareholder reports on the Internet. Shareholder reports contain important information about your mutual funds and exchange traded funds investments, including performance information and portfolio holdings.

A new shareholder report is now available on the Internet for your review.

See the reverse side for instructions on how to access shareholder report.

**Back Page** How to Access the Shareholder Report Materials available to view: ANNUAL REPORT How to view online: You may now access the <issname1> shareholder report online at www.materialnotice.com\* As an alternative, If you would like to further reduce your fund's printing costs, you can consent to receive all future investor communications including shareholder reports electronically via email. To sign up for electronic delivery, please follow the instructions on the following website. www.investordelivery.com \* NOTE: Fund Notice & Access will necessitate the use of control numbers, or their functional equivalent, for several reasons. For example, control numbers make it easier for recipients of a mailed notice to view a report by typing in a relatively limited number of characters on a familiar centralized site. In a recent sample of fund URLs sent as links contained in email messages, we found that URLs ranged from 20 characters to over 100 characters in length! Under a mailed notice option, these lengthy URLs would need to be typed into a browser. Use of a control number or its functional equivalent would eliminate this practical impediment for many investors.

## **Enhanced Notice Annual Report**

- Notice of Internet availability of new fund report
- Key information pulled from fund report filings or provided by the investment company.
- Standard formats, respectively, for ARs and SARs
- · Link to full report on a central site
- Link to SEC website to learn how to read a mutual fund report
- Easy sign-up for e-delivery •
- Mobile-enabled version

#### Hextone Funds Your shareholder report contains important information about your investments, including performance, expenses and portfolio holdings. Your fund has filed a new shareholder report, which is now available online and in print by request. You can: Access the full report at Request a mailed copy at Sign-up for e-delivery at www.fundreports.com no charge by calling www.fundreports.com 800 555 1111 7086 5222 4115 4280 Growth of \$10k Dow Jones U.S. Select Real Estate Securitias Index Cass A at NAV (HYPOTHETICAL) 📕 Class A with Maximum Sales Charge 🛛 S&P 500 Index \$20,000 \$15,000 \$10,000 \$5,000 Ch 4/28/07 12/08 12/09 12/10 12/11 12/12 12/13 12/14 12/15 12/16 HISTORICAL RETURNS (%) Aver age Annual Tota Six M aths Auto/artidy REIT 04/28/2006 8.78% 21.53% 11.69% 7.63% 06/09/2010 Class A at NAV Class A with 5.75% 7.54 14.55 10.38 7.00 Maximum Sales Charge Cass | at NAV 04/28/2006 04/28/2005 8.84 21.83 11.98 7.78 Dow Jones U.S. Select Real 10.79% 22.72% 12.16% 6.75% nip Cont Estate Securities Index S&P 500 Index 399 12.09 7.42 3 84 ell'Storage RE Fund Expense Example ILLUSTRATION OF \$1,000 INVESTMENT ealth Care RE

	Region to Reconstitutement (27.51.56)	Accessed Valuet GCONT1000	Charlenge Parts Okring Period? 17/1/26/02/31/28/	Annual of the second se	
Actual					
Class A	\$1,000.00	\$1,117.20	\$6.67**	1.25%	
Class I	\$1,000.00	\$1,119.30	\$5.34**	1.00%	
Hypothetical					
Class A Class I	\$1,000.00 \$1,000.00	\$1,018.90 \$1,020.20	\$6.36** \$5.09**	1.25% 1.00%	

Expenses are equal to the FireD's annualized expense ratio for the indicated Class, multiplied by the average account value over the period, multiplied by 1877/64 (to reflect the one-half year period). The Example assumes that the \$1,000 was invested at the net asset value per share dever index at the date of burnters on December \$1,2016.

\* Absent an allocation of certain expenses to an all late, expenses would be higher.

\* A description of or call a section is to a definition of experience should be regiment.
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Notice of Availability of Annual Shareholder Report DECEMBER 31, 2016

Learn how to read a mutual fund shareholder report here: www.sec.gov/investor/alerts/ib\_readmfreport.pdf

#### Top 10 Holdings (% OF NET ASSETS)

Holorg	Sel NET Assess	
Smon Property Group Inc	11 21%	
Public Storage	8.42%	
Equity Residential	7.13%	
Avalon Bay Communities Inc	5,90%	
EV Cash Reserves Fund	5.06%	
Essex Property Trutt Inc	4.01%	
Federal Reality Investment Trust	3.90%	
Boston ProperCes Inc	375%	
Ventas Inc	2.91%	
Welltower Inc	2.80%	

11.0%

22.5%

#### Portfolio Composition SECTOR ALLOCATION (%)

15.6% full- and farrory Outlet: For

9.1%

6.31 edu metal REITs

41% Hotels & Resorts RE

2 6% Hotels, Restaurants & .essur

W 0.8%

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## Discussions with investment companies, broker-dealers, consumer advocates, SEC Commissioners and staff, and others have pushed the thinking on the Enhanced Notice approach.

The design of the Enhanced Notice approach is informed by many factors and considerations, including the following, among others:

- It contains many of the same elements of proposed rule 30e-3, without the unintended negative impact on viewing fund report information.
- Key information from fund reports is delivered without a change in the underlying default for that key information.
- Detailed information is accessible on the Internet with a minimum number of "clicks."
- SEC publication, "How to Read Mutual Fund Shareholder Reports" (e.g., use of graphical information on performance, expenses, and portfolio holdings)
- Survey of individual investors (True North Market Insights, July, 2016): respondents indicated the data they most want to see.
- Investor Advisory Committee roundtable (July 14, 2016)
- Best practices from the SEC's Evidence Summit (March 10, 2017) prominence, graphical representation, familiarity
- Consumer Federation of American, including CFA's Investor Issues Dialogue group (July 19, 2017)
- · Operational and systems requirements
- Economic analyses (ongoing) to maximize potential use by investment companies and individuals

# Broadridge continues to invest aggressively in e-delivery and digital, together with broker-dealers and investment companies.



Investment companies are on track to realize record savings on printing & postage in 2017, under the SEC's current guidance based on investors' affirmative consent to e-delivery.

- E-delivery has grown from 19% of fund report deliveries in 2010 to over 50% as of June, 2017 (to investors holding shares in street name), with incremental savings on printing & postage of \$40 million over last year. Each 1% increment provides additional savings of \$7-8 million.
- Digital delivery is now enabled in personal cloud solutions, e.g., Evernote, Amazon, Google, and Microsoft, among others.
- E-delivery rates for direct-sold accounts lag those of the street.

## "Awareness" Studies Are Consistent Over the Past 5 Years: The vast majority of fund investors are aware of receiving fund reports.

#### True North Market Insights Study, Mutual Fund Email Options Concept Test, 2016

Do you recall receiving a mutual fund annual or a semi-annual report in the past 12 months, either on paper in the mail or via an email? (n=1,811)

- 94% Yes
- 6% No

#### True North Market Insights Study, 2015

Do you recall receiving an AR or SAR report in last 12 months? (n=1,002)

- 89% Yes
- 11% No

#### FINRA National Financial Capability Study, 2015 (Responses of Mutual Fund/ETF Investors)

Have you ever received any disclosures regarding your investments (such as mutual fund summary prospectuses, potential conflict of interest disclosures, disclosures of risks of specific financial products, etc.)? (n=1331)

- 68% Yes
- 21% No
- 11% Don't Know/Prefer Not to Say

## SEC Investor Testing of Mutual Fund Shareholder Reports, Homework Assignment/Questionnaire and Online Survey;

#### (Siegel + Gale, 2012)

Do you recall ever receiving an annual report from any of the mutual funds you hold? (Homework Assignment Survey; n=105)

- 91% Yes
- 4% No
- 5% I don't remember

For any of your current or past mutual fund investments, do you recall ever receiving a mutual fund annual report? (Online Survey; n=400)

- 86%
- 6% No
- 8% I don't remember

Yes

## "Readership" Studies Are Consistent Over the Past 10 Years. The majority of investors look at some/most/all of the information.

#### True North Market Insights Study, Mutual Fund Email Options Concept Test, 2016

Which of the following best describes what you typically do with the paper reports you receive in the mail? (n=1133)

- 21% Read thoroughly
- 53% Skim
- 10% Do not read, file
- 15% Do not read, throw away

#### True North Market Insights Study, 2015

How often do you look at the annual- and semi-annual reports that are mailed to you? (n=407)

- 36% Always
- 31% Most of the time
- 26% Some of the time
- 8% Never

#### FINRA National Financial Capability Study, 2015 (Responses of Mutual Fund/ETF Investors)

Which of the following best describes what you usually do when you receive a disclosure regarding your investments? (n=914)

- 14% Do not read the disclosure
- 58% Skim the disclosure
- 28% Read the entire disclosure

#### Forrester Research and Broadridge Custom Survey, 2015

When you receive or get shareholder reports, how often do you look at them? (n=1,037)

- 24% Always
- 26% Most of Time
- 37% Sometimes
- 13% Never

#### ICI Study: Understanding Investor Preferences for Mutual Fund Information, 2006

Overall readership of shareholder reports (percent of recent fund investors):

- 10% Read all
- 17 % Read most
- 24% Read some
- 26% Read very little
- 11% Do not read but save
- 12% Do not read and throw it away

## "Delivery Preference" Studies on Receiving Fund Reports Results are consistent with actual processing data.

#### True North Market Insights: Mutual Fund Email Options Concept Test, 2016

How did you receive the mutual fund annual or a semi-annual report(s)? (n=1,811)

- 43% Mail
- 28% Email with a link
- 24% Both mail and email with a link
- 2% I searched the Internet to access the report
- 4% My broker or financial advisor gave me a copy

#### True North Market Insights: Annual Report and Semi-Annual Report Notification Study, 2015

How would you prefer to receive AR/SAR? (Note: asked before full description of Notice concept) (n=1,002)

- 47% Mail
- 41% Email w/ link
- 7% Notice
- 5% Don't want to receive

Thinking about all the options presented here, which method of delivering annual- and semi-annual reports do you prefer (Note: after presenting Notice concept)? (n=1,002)

- 43% Current method
- 22% Notice
- 35% Summary

#### FINRA National Financial Capability Study, 2015 (Responses of Mutual Fund/ETF Investors)

By which method would you prefer to receive mandatory disclosures regarding your investments (of those who recall receiving)? (n=914)

- 13% In-person meetings with a broker or adviser
- 47% Paper documents physically mailed to you
- 29% Documents delivered to you electronically by email
- 8% Documents that you access on the Internet (not via email)
- 2% None of the above/Don't know/Prefer not to say

#### Forrester Research and Broadridge Custom Survey, 20151

How do you currently prefer to receive your annual and semiannual fund reports" (n=1,037)

- 55% In the mail
- 43% By email with a link

#### SEC Investor Testing of Mutual Fund Shareholder Reports - Online Survey; (Siegel + Gale, 2012)

How would you prefer to receive info about mutual fund investments? (n=400)

- 26% Online through link in email w/ option to request paper
- 20% In print, with web address for online
- 19% Online through link in email
- 17% Print summary w/ address for full online version
- 14% Print via mail
- 6% No preference

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## IMPORTANT INFORMATION ENCLOSED

ABC BROKER

JANE DDE 19 MAIN STREET ANYTOWN, ANYSTATE 12345



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Your shareholder report contains important information about your investments, including performance, expenses and portfolio holdings. Your fund has filed a new shareholder report, which is now available online and in print by request. You can:

#### Access the full report at Request a mailed copy at Sign-up for e-delivery at no charge by calling www.fundreports.com www.fundreports.com 800 555 1111 7086 5222 4115 4280 Growth of \$10k Class A at NAV Dow Jones U.S. Select Real Estate Securities Index (HYPOTHETICAL) S&P 500 Index Class A with Maximum Sales Charge \$20,000 \$15,000 \$10,000 \$5,000 \$0

12/10 12/11 12/12 12/13 12/14 12/15 12/16 4/28/07 12/08 12/09

#### HISTORICAL RETURNS (%)

%Average Annual Total Returns	Class Inception Date	Performance Inception Date	Six Months	One Year	Five Years	Ten Years
Class A at NAV	06/09/2010	04/28/2006	8.78%	21.53%	11.69%	7.63%
Class A with 5.75% Maximum Sales Charge	-		2.54	14.55	10.38	7.00
Class I at NAV	04/28/2006	04/28/2006	8.84	21.83	11.98	7.78
Dow Jones U.S. Select Real Estate Securities Index		-	10.79%	22.72%	12.16%	6.75%
S&P 500 Index			3.84	3.99	12.09	7.42

#### Fund Expense Example ILLUSTRATION OF \$1,000 INVESTMENT

	Beginning Account Value (7/1/16)	Ending Account Value (12/31/16)	Expenses Paid During Period* (7/1/16-12/31/16)	Annualized Expense Ratio	
Actual					
Class A	\$1,000.00	\$1,117.20	\$6.67**	1.25%	
Class I	\$1,000.00	\$1,119.30	\$5.34**	1.00%	
Hypothetical (5% return per year before expenses)					
Class A	\$1,000.00	\$1,018.90	\$6.36**	1.25%	
Class I	\$1,000.00	\$1,020.20	\$5.09**	1.00%	

\*Expenses are equal to the Fund's annualized expense ratio for the indicated Class, multiplied by the average account value over the period, multiplied by 182/366 (to reflect the one-half year period). The Example assumes that the \$1,000 was invested at the net asset value per share determined at the close of business on December 31, 2016. \*\* Absent an allocation of certain expenses to an affiliate, expenses would be higher. Past performance is no guarantee of future results. Returns are historical and are calculated by determining the percentage change in net asset value (NAV) or offering price (as applicable) with all distributions reinvested. Investment return and principal value will fluctuate so that shares, when redeemed, may be worth more or less than their original cost. Performance less than or equal to one year is cumulative. Performance is for the stated time period only, due to market volatility, the Fund's current performance may be lower or higher than quoted. Returns are before taxes unless otherwise noted.

### Notice of Availability of **Annual Shareholder Report** DECEMBER 31, 2016

Real Estate Fund | Annual Report



Learn how to read a mutual fund shareholder report here: www.sec.gov/investor/alerts/ib\_readmfreport.pdf

#### Top 10 Holdings (% OF NET ASSETS)

Holding	% of Net Assets
Simon Property Group Inc	11.21%
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EV Cash Reserves Fund	5.06%
Essex Property Trust Inc	4.01%
Federal Realty Investment Trust	3.90%
Boston Properties Inc	3.75%
Ventas Inc	2.91%
Welltower Inc	2.80%

#### Portfolio Composition SECTOR ALLOCATION (%)

22	.5%
Multifamily REITs	
15.6%	
Malls and Factory Outlets REITs	
Office REITs	
10.8%	
Strip Centers REITs	
9.1% Diversified, Specialty & Other REITs	
7.9%	
Self Storage REITs	
Health Care REITs	
6.3%	
Industrial REITs	
Hotels & Resorts REITs	
<b>2.6%</b> Hotels, Restaurants & Leisure	
0.8%	
Osher	

