Thursday, April 13, 2023

Mr. Mathew G. Olsen Assistant Attorney General National Security Division United States Department of Justice nsd.public@usdoj.gov

Subject: Human Rights Violations, National Cyber Security and Cyber-Stalking -

Knowingly Targeted towards Persons with Disabilities

Dear Mr. Olsen,

I respectfully request that you consider the information described herein with urgency as a matter of national cyber security. I understand that the National Security Division (NSD) and your office at the Department of Justice work to combat terrorism, espionage, cyber-crime, and other threats to the national security. I seek the critical help of the NSD, designed to ensure greater coordination and unity of purpose between prosecutors and law enforcement agencies, intelligence attorneys and the Intelligence Community to strengthen the effectiveness of the federal government's national security efforts.

Honestly, I am unsure of another federal agency outside of the NSD that can help since the FBI has not communicated directly with me as a trauma victim of criminal cyber-stalking. There is a federal investigation underway that likely involves both a government employee who has used his position to cyberstalk and terrorize me and that relates to a dangerous and wanted person. Somehow, I am caught in the middle. It seems I am protected physically yet blocked at every level from receiving (1) direct help and lawful, respectful communication following criminal policies and procedures from law enforcement, (2) legal representation in such highly specialized and rare cases as this, and (3) access to a digital forensics expert who can receive my extensive digital evidence. It appears that in addition to long-term unconscionable and abusive cyber-hacking in every area that I receive a signal for years that there may be corruption. Cyber interferences cause a denial of justice and freedom by delay.

"For 30 years I've supported the idea and worked for the creation of an international criminal court that has universal jurisdiction and is independent of all political influence and that has the power to prosecute the high and the mighty as well as the weak and the defeated," Clark said. "Equality is the mother of justice. If there is no equality in law, there is no justice."

Former U.S. Attorney General Ramsey Clark

The Human Rights Watch has prioritized these cases, as is evident in the May 2020 article by Ms. Deborah Brown, Senior Researcher and Advocate, Digital Rights, Technology and Human Rights, "It's Time to Treat Cybersecurity as a Human Rights Issue, Cyber Heavyweights US and Russia Were Silent on Rights".

Lam a disability rights advocate and leader who speaks about self-determination along with the human and civil rights for people with disabilities. In May 2023, I will be one of few professionals to provide the first training of California court investigators on Supported Decision-Making, a voluntary way to support adults with disabilities - without removing their rights and without the court. The irony of having my freedom and access to justice taken is truly a huge part of the trauma I experience. I continue this work with disability rights leaders like Ms. Susan Mizner, Esq., and Ms. Zoe Brennan Krohn, Esq., of the ACLU National Disability Program. Susan provided cyber-related resources that have, unfortunately led to a dead end.

I have been maliciously and cruelly hacked and cyber stalked in every area I receive a signal over a period of years. In fact, I am not sure this email will even reach you. <u>I ask that you please respond regarding the willingness of your office to intervene in this case, ensuring access to legal representation, digital expertise and protecting United States citizens</u>.

The person cyberstalking is an engineer with access to radio and satellite, a FCC license and a global reach - as both a radio host and whom I believe has/had a government position in law enforcement. This is also a matter of domestic violence, as we met and became involved serving the disability community.

Recently, I felt even more unsafe with physical evidence, human hair, left on my property and exposure to hacked threatening images and drawings – like that of a woman tied to a bed with a man on the other side of a window and another with a man dressed in black with five lines around him leading to explosives. Thousands of songs with explicit lyrics have been sent to me either with a love bombing theme, a sexually offensive, harassing theme, or songs that are scary and threatening. Clearly, this is an abuse of power and an attempt to traumatize and play mind games. These are a minute sampling of the ways in which I have been terrorized in every area I receive a signal. I can hardly work at all anymore. My life is brought to a screeching halt at some point every day - either through technology that renders my systems disabled or through cyber harassment that is incredibly terrorizing.

Without question, I have experienced trauma from which I hope to someday recover. Justice and freedom would go a long way to heal the scars from this unconsented journey. <u>I know if I do not stop this, they will do it again</u>. I want to prevent this from happening to anyone else.

I have been collecting evidence and trying to get it to an expert in digital forensics. I have spent tens of thousands of dollars as a single mother - hiring technical surveillance counter measures experts, IT experts, along with family and civil harassment attorneys. I have contacted the police many times, called and wrote to the district attorney's office. Inevitably, the complex hacking is so specialized that it lands outside the purview of most attorneys.

On June 2, 2002, the <u>San Francisco FBI announced in its Cyber Awareness Campaign that</u> <u>"Cyber Security is National Security"</u>. The FBI Victims Unit is "responsible for ensuring that victims of crimes investigated by the FBI are given the opportunity to receive services and notification as required by federal law and the Attorney General Guidelines on Victim and Witness Assistance," and to "facilitate[] victim identification, notification, communication, and data analysis." Under the Victims Rights and Restitution Act (VRRA), 34, USC §20141, victims are entitled to: be notified they have been the victim of a federal crime; be informed of the place where they may receive medical and social services; be informed of of public and private programs available for counseling, treatment, and other support services; receive reasonable protection from a suspected offender and persons acting in concert with or at the behest of the suspected offender; and to know the status of the investigation of the crime.

No Communication from the FBI Despite Victim Communications by FBI Tip, Phone, Email and Confirmed Express Mail Delivery

I contacted the FBI on many occasions. I had to email, express mail and submit a FBI Tip since my IC3 report would not submit over at least a period of a month, as I am hacked - daily. Lately, some days it starts at 6:30am until I fall asleep at 10:30pm. I have called the both the national FBI and the local SF office. I started recording the calls because I have been hung up on at least three times. In fact, I record most calls because often they completely drop off in the middle of a call - including one to the FBI. (Recordings show calls unable to be received or made outbound or dropping, across phones and carriers. i.e. an iPhone on Verizon and a burner Nokia phone with Tracfone - both cutting off mid-calls on the same day to the same contact.)

No Legal Representation with Cyber Expertise Who Represents the Victims

A corporate cyber security attorney suggested I find a criminal attorney with cyber security expertise who represents victims and is connected with the Santa Clara District Attorney's office. I have not found a single attorney matching this description since they only represent corporations or criminals as defense attorneys. I am now looking for a civil and human rights attorney.

No Cyber Expertise/Digital Forensics

The skilled digital forensics experts I have located are not easy to find and none of them allow a client to hire them until they have attorney representation. As your office is likely aware, a client's attorney representation provides protection to the digital forensics expert. I have extensive evidence, but no one truly skilled to access my devices and provide digital forensics. I would be able to hire them with representation, but I literally cannot find any - even reaching out nationally now.

Police Department - Clear Criminal Procedure Violations: No Technology Department, No Collection of Physical nor Technological Evidence, No Investigation, No Referral to the District Attorneys's Office

Because the San Jose Police Department (SJPD) has no technology department, they

clearly tell me my information will go nowhere. I explained that what appeared to be human hair was left on my property. I have video of the police walking past the area where it was left and later scooped away (while my SimpliSafe cameras were hacked and disabled.). I have extensive records, photos and videos of all of this. A police officer told me they have no funds to examine evidence and that they would only do so with body parts or blood attached. I asked her something to effect of, "So you mean they don't examine evidence unless someone is dead?" She literally acknowledged on their audio recording that was correct; usually, someone needs to be dead before they will pay to collect evidence. My jaw dropped. There have been other recent investigations related to corruption within the SJPD.

Clear Knowledge Targeting a Vulnerable Population - Single Woman with Three Nonspeaking Adult Children with Disabilities

My three adult children with disabilities who use assistive technology and communication devices to speak have also been hacked this whole time. Lately, the payroll of their staff and other services through state systems are also being hacked. The harm has only increased.

Hacked in State and Federal Websites

I am being hacked in my contact with the California program that serves my children called In-Home Supportive Services. I am unable to access my DMV and SSI accounts.

Unable to Work

Often, my phone calls are cut off, my texts do not go through, two step encryption for multiple apps go to phones I have never owned and I have not receive emails during business meetings and meetings that benefit my children. I am also completely kicked out of specific virtual meetings and conferences that are *key to my ability to provide for my children and my clients*. I understand that some may try to explain this away otherwise. I need access to digital forensics. Apple has recommended that I call the police for more than a year after sharing screen with my current MacBook. My PC laptop motherboard was rendered dead, so I switched to Macbook. The first MacBook was stolen, so this is my second Macbook in one year. I have had seven phones - one iPhone, two Androids, three burner phones and a virtual phone number. Nothing resolves the hacking no matter what I try. I have extensive records contacting every app and company that provide any kind of technology.

On-Going Federal Investigation and Presence with No Communication with the Victim

There is clearly an on-going presence and investigation at a federal level that may be connected to an incident that also brought in heavy federal support in the San Jose area. (The discovery of major explosives and a meth lab made national news in the last month or so.) I cannot imagine that this man would do meth, but he may have been involved in this through a government position. I know there must be Whistleblowers who see the corruption in how we as victims are being treated in this case.

We are blocked from accessing the return of our privacy, freedom and constitutional rights. If there is some sort of witness protection going on (which it appears there may be), why is it that I am followed everywhere, but never spoken to through legal channels?

Sexual Abuse and Trafficking through Access to Microphones and Cameras

It is unconscionable, violating and humiliating that I have endured having my microphones and my cameras accessed along with the image of my body - <u>without consent</u> - for at least three years, and that there is a block to the legal pathway that should be accessible to me and to my children.

There is a clear delay tactic to eat through timelines that apply in this case.

I truly wish this was just a nightmare, and I would wake up with my life back. I don't understand why I am being dragged into this federal investigation - except that it began and I hope it will end with a man with a high level job who is obsessed with me. We trusted these people like family. I could never imagine this happening.

<u>I ask that you please respond regarding the willingness of your office to intervene in this case, ensuring access to legal representation, digital expertise and protecting United States citizens.</u>

Respectfully,

Suzanne Bennett Francisco

President | CEO | Author | Speaker | Disability Rights Advocate

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Ms. Alison Leal Parker, Deputy Director, U.S. Program

Mr. Jim Murphy, Deputy Director, Digital

Ms. Deborah Brown, Senior Researcher and Advocate, Digital Rights,

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