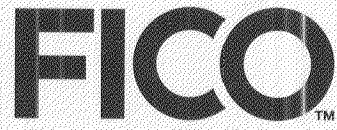


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Washington, DC 20549



**FAIR ISAAC CORPORATION**

**2011 ANNUAL REPORT**



To our stockholders, clients and employees:

Fiscal 2011 was the fourth consecutive year characterized by extremely challenging macroeconomic conditions, yet through it, we delivered revenue growth as well as healthy earnings thanks to our strong operating leverage.

In some markets, the principal challenge for FICO and our clients was the painfully slow pace of economic recovery, coupled with increasing regulatory pressures. In others, it was the opposite: the rapid pace of economic growth and development in parts of Asia, Latin America and Eastern Europe presented different, yet no less demanding challenges. And in still other parts of the globe, business conditions were marked by unpredictable and volatile economic swings, fueling uncertainty and a reluctance to invest.

Yet through FY2011, we maintained focus on our long-term strategy. We delivered innovative, highly relevant products into the marketplace. We made significant improvements in sales execution, gaining better visibility into the sales pipeline, increasing the number of large deals we were able to win, and achieving our targets for the year. And we made similarly dramatic improvements in services execution, increasing profitability and revenues while boosting the quality and value of our services offerings.

At the mid-year point, we stepped up our cost reengineering efforts — efforts that bore fruit by year's end, when we met our revenue and margin guidance for FY2011. I'm pleased to report today that our company remains in excellent financial health, with a reliable business model, substantial operating leverage and a promising outlook for the year ahead.

- In our **Applications** business, we released important updates to our solutions for originations (FICO® Origination Manager), collections (FICO® Debt Manager™ Live and FICO® PlacementsPlus) and insurance fraud (FICO® Insurance Fraud Manager 3.2). We also introduced the FICO® Bankcard Growth Solution, an integrated solution that helps lenders improve decisions based on deeper analytic insight and accelerated learning across all stages of bankcard acquisitions and originations.
- In our **Scores** business, we continued to drive market adoption of the FICO® 8 Score, along with industry-standard FICO scores for the mortgage and auto industries. We introduced the FICO® Medication Adherence Score, designed to address the costly business and societal problem of medication adherence. We also announced the ability to predict strategic mortgage defaults, creating demand for potentially lucrative consulting engagements with a range of large mortgage lenders and servicers. And we forged new partnerships with two well-known industry leaders: CoreLogic, with whom we are developing an enhanced FICO mortgage scoring solution for the U.S. mortgage industry, and Equifax, with whom we are working to deliver risk management solutions for banking, insurance and retail in the United Kingdom.
- In our **Tools** business, we made strong competitive strides, winning some large deals, building an impressive sales pipeline, and delivering updated versions of the FICO® Xpress Optimization Suite and FICO® Model Builder products into the marketplace.
- Finally, we delivered **substantial free cash flow**, allowing us to repurchase 3.6 million shares of stock, for a 9.7 percent reduction in shares outstanding from last year.

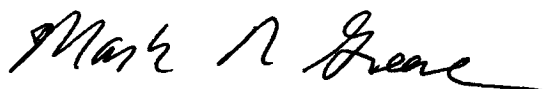
For fiscal year 2011, revenue from continuing operations totaled \$620 million, an increase of 2.3 percent from last year's \$606 million. Our income from continuing operations was \$71.6 million, an 11 percent increase over the fiscal 2009 result of \$64.5 million. Fully diluted earnings per share from continuing operations was \$1.79, a 26 percent increase from last year's \$1.42.

As we move into the new fiscal year we continue to pursue larger, more complex solution sales. Because of their size and complexity, these deals are difficult to time, yet we believe they bring exceptional value to our clients and shareholders, and ensure FICO's long-term growth and financial sustainability.

In closing, I'd like to share with you some of what I experienced at FICO World, our global customer conference, in New York at the beginning of FY2012. More than 700 attendees — mostly banking and insurance executives — came seeking game-changing strategies and solutions for profitable growth. These executives face severe stress in their businesses — from economic, regulatory and political stress in Europe and the United States, to the very real stress of hyper-growth and competition in places like China, Brazil and Russia.

Yet amid those conditions, these clients made time to come talk to FICO. Why? For the same reason I believe we're able to report strong financial results for FY2011: the value of FICO solutions is increasingly apparent in the marketplace. Based upon that and the structural improvements we made to our business over the past year, we're well-positioned to deliver strong value to our shareholders in FY2012 and beyond.

Finally, in closing, I'd like to express appreciation for the many years of service from board members Peggy Taylor and Pete Hart, who have chosen not to stand for reelection at the 2012 annual meeting. We thank them for their contributions of time and talent, and wish them much continued success.

A handwritten signature in black ink that reads "Mark A. Greene". The signature is written in a cursive style with a long, sweeping underline.

Mark Greene  
Chief Executive Officer  
Fair Isaac Corporation

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

**Form 10-K**

(Mark One)

**ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the fiscal year ended September 30, 2011

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934 [NO FEE REQUIRED]**

For the transition period from \_\_\_\_\_ to \_\_\_\_\_  
Commission File Number 1-11689

**Fair Isaac Corporation**

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation or organization)	94-1499887 (I.R.S. Employer Identification No.)
901 Marquette Avenue, Suite 3200 Minneapolis, Minnesota (Address of principal executive offices)	55402-3232 (Zip Code)

Registrant's telephone number, including area code:  
612-758-5200

Securities registered pursuant to Section 12(b) of the Act: (Title of Class)	Securities registered pursuant to Section 12(b) of the Act: (Name of each exchange on which registered)
Common Stock, \$0.01 par value per share Preferred Stock Purchase Rights	New York Stock Exchange, Inc. New York Stock Exchange, Inc.

Securities registered pursuant to Section 12(g) of the Act:  
None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act.  Yes  No

Indicate by check mark if the registrant is not required to file report pursuant to Section 13 or Section 15(d) of the Act.  Yes  No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer   
Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).  Yes  No

As of March 31, 2011, the aggregate market value of the registrant's common stock held by non-affiliates of the registrant was \$540,420,207 based on the last transaction price as reported on the New York Stock Exchange on such date. This calculation does not reflect a determination that certain persons are affiliates of the registrant for any other purposes.

The number of shares of common stock outstanding on October 31, 2011 was 35,701,425 (excluding 53,155,358 shares held by the Company as treasury stock).

Items 10, 11, 12, 13 and 14 of Part III incorporate information by reference from the definitive proxy statement for the Annual Meeting of Stockholders to be held on February 7, 2012.

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## FORWARD LOOKING STATEMENTS

*Statements contained in this report that are not statements of historical fact should be considered forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995 (the "Act"). In addition, certain statements in our future filings with the Securities and Exchange Commission ("SEC"), in press releases, and in oral and written statements made by us or with our approval that are not statements of historical fact constitute forward-looking statements within the meaning of the Act. Examples of forward-looking statements include, but are not limited to: (i) projections of revenue, income or loss, earnings or loss per share, the payment or nonpayment of dividends, capital structure and other statements concerning future financial performance; (ii) statements of our plans and objectives by our management or Board of Directors, including those relating to products or services; (iii) statements of assumptions underlying such statements; (iv) statements regarding business relationships with vendors, customers or collaborators; and (v) statements regarding products, their characteristics, performance, sales potential or effect in the hands of customers. Words such as "believes," "anticipates," "expects," "intends," "targeted," "should," "potential," "goals," "strategy," and similar expressions are intended to identify forward-looking statements, but are not the exclusive means of identifying such statements. Forward-looking statements involve risks and uncertainties that may cause actual results to differ materially from those in such statements. Factors that could cause actual results to differ from those discussed in the forward-looking statements include, but are not limited to, those described in Item 1A of Part I, Risk Factors, below. The performance of our business and our securities may be adversely affected by these factors and by other factors common to other businesses and investments, or to the general economy. Forward-looking statements are qualified by some or all of these risk factors. Therefore, you should consider these risk factors with caution and form your own critical and independent conclusions about the likely effect of these risk factors on our future performance. Such forward-looking statements speak only as of the date on which statements are made, and we undertake no obligation to update any forward-looking statement to reflect events or circumstances after the date on which such statement is made to reflect the occurrence of unanticipated events or circumstances. Readers should carefully review the disclosures and the risk factors described in this and other documents we file from time to time with the SEC, including our reports on Forms 10-Q and 8-K to be filed by the Company in fiscal 2012.*

## PART I

### Item 1. *Business*

#### GENERAL

Fair Isaac Corporation (NYSE: FICO) (together with its consolidated subsidiaries, the “Company”, which may also be referred to in this report as “we,” “us,” “our,” and “FICO”) provides products and services that enable businesses to automate, improve and connect decisions to enhance business performance. Our predictive analytics, which includes the industry-standard FICO® Score, and our Decision Management systems power hundreds of billions of customer decisions each year.

We were founded in 1956 on the premise that data, used intelligently, can improve business decisions. Today, we help thousands of companies in over 90 countries use our Decision Management technology to target and acquire customers more efficiently, increase customer value, reduce fraud and credit losses, lower operating expenses, and enter new markets more profitably. Most leading banks and credit card issuers rely on our solutions, as do insurers, retailers and healthcare organizations. We also serve consumers through online services that enable people to purchase and understand their FICO® Scores, the standard measure in the United States of credit risk, empowering them to manage their financial health.

More information about us can be found on our principal website, [www.fico.com](http://www.fico.com). We make our Annual Report on Form 10-K, our Quarterly Reports on Form 10-Q and our Current Reports on Form 8-K, as well as amendments to those reports, available free of charge through our website as soon as reasonably practicable after we electronically file them with the SEC. Information on our website is not part of this report.

#### PRODUCTS AND SERVICES

We help businesses automate, improve and connect decisions across the enterprise, an approach we commonly refer to as Decision Management. Most of our solutions address customer decisions, including customer targeting and acquisition, account origination, customer management, fraud management, collections and recovery. We also help businesses improve noncustomer decisions such as transaction and claims processing. Our solutions enable users to make decisions that are more precise, consistent and agile, and that systematically advance business goals. This helps our clients to reduce the cost of doing business, increase revenues and profitability, reduce losses from risks and fraud, and increase customer loyalty.

#### Our Segments

We categorize our products and services into the following three operating segments:

- *Applications*. This segment includes pre-configured Decision Management applications designed for a specific type of business problem or process—such as marketing, account origination, customer management, fraud and insurance claims management—as well as associated professional services.
- *Scores*. This segment includes our business-to-business scoring solutions and services, our myFICO® solutions for consumers, and associated professional services. Our scoring solutions give our clients access to analytics that can be easily integrated into their transaction streams and decision-making processes. Our scoring solutions are distributed through major credit reporting agencies, as well as services through which we provide our scores to clients directly.
- *Tools*. The Tools segment is composed of software tools that clients can use to create their own custom Decision Management applications, as well as associated professional services.

Comparative segment revenues, operating income and related financial information for fiscal 2011, 2010 and 2009 are set forth in Note 18 to the accompanying consolidated financial statements.



***Key Products and Services by Operating Segment***

<u>Operating Segment</u>	<u>Key Products and Services</u>
Applications .....	
Marketing .....	FICO® Precision Marketing Manager FICO® Retail Action Manager
Originations .....	FICO® Origination Manager FICO® LiquidCredit® service FICO® Capstone® Decision Manager FICO® Capstone® Decision Accelerator
Customer Management .....	FICO® TRIAD® Customer Manager FICO® Transaction Scores
Fraud .....	FICO® Falcon® Fraud Manager FICO® Insurance Fraud Manager FICO® Fraud Predictor with Merchant Profiles FICO® Falcon® ID solution FICO® Card Alert Service
Collections & Recovery .....	FICO® Debt Manager™ solution FICO® Recovery Management System™ solution (“RMS™”) FICO® Network Services FICO® PlacementsPlus® service
Analytics .....	FICO® Predictive Analytics FICO® Custom Decision Optimization FICO® Economic Impact Service FICO® Basel II Analytic Services
Scores .....	
Business-to-business .....	FICO® Scores FICO® Expansion® Scores FICO® Revenue Scores FICO® Bankruptcy Scores FICO® Insurance Scores Property PredictR™, a FICO® Insurance Score FICO® PreScore® Service FICO® Credit Capacity Index™ FICO® Medication Adherence Score FICO® Strategic Default Score FICO® Economic Impact Index
Business-to-consumer .....	myFICO® service Score Watch® subscription
Tools .....	FICO® Blaze Advisor® business rules management system FICO® Model Builder FICO® Decision Optimizer FICO® Xpress Optimization Suite

## **Our Solutions**

Our solutions involve four fundamental disciplines:

- Predictive analytics that identify the risks and opportunities associated with individual clients, prospects and transactions, in order to detect patterns such as risk and fraud, and that improve the design of decision logic or “strategies”;
- Data management and profiling that bring extensive consumer information to every decision;
- Software such as rules management systems that implement business rules, models and decision strategies, often in a real-time environment; and
- Consulting services that help clients make the most of investments in FICO applications, tools and scores in the shortest possible time.

All of our solutions are designed to help businesses make decisions that are faster, more precise, more consistent and more agile, while reducing costs and risks incurred in making decisions.

### *Applications*

We develop industry-tailored Decision Management applications, categorized as Applications, which apply analytics, data management and Decision Management software to specific business challenges and processes. These include credit offer prescreening, insurance claims management and others. Our Applications primarily serve clients in the banking, insurance, healthcare, and retail sectors. Within our Applications segment our fraud solutions accounted for 23%, 20% and 20% of total revenues in each of fiscal 2011, 2010 and 2009, respectively, our customer management solutions accounted for 13%, 14% and 15% of total revenues, in each of these periods, respectively, and our marketing solutions accounted for 10%, 11% and 9% for each of these periods, respectively.

### *Marketing Applications*

The chief offerings for marketing are our FICO® Retail Action Manager and FICO® Precision Marketing Manager. These solutions offer a suite of products, capabilities and services designed to integrate the technology and analytic services needed to perform context-sensitive customer acquisition, cross-selling and retention programs and deliver mathematically optimized offers. Our marketing solutions enable companies that offer multiple products and use multiple channels (companies such as large financial institutions, consumer branded goods companies, pharmaceutical companies, retail merchants and hospitality companies) to execute more efficient and profitable customer interactions. Services offered in our Marketing Solutions include customer data integration services; services that enable real-time marketing through direct consumer interaction channels; campaign management and optimization services; interactive tools that automate the design, execution and collection of customer response data across multiple channels; and customer data collection, management and profiling services.

### *Originations Applications*

We provide solutions that enable banks, credit unions, finance companies, installment lenders and other companies to automate and improve the processing of requests for credit or service. These solutions increase the speed and efficiency with which requests are handled, reduce losses and increase approval rates through analytics that assess applicant risk, and reduce the need for manual review by loan officers.

In fiscal 2011, we launched FICO® Origination Manager, our next generation application-to-decisioning processing solution built on a service-oriented architecture (SOA), modularized approach. Our other solutions include the web-based FICO® LiquidCredit® service, which is primarily focused on credit decisions and is offered largely to mid-tier banking institutions. In addition, we offer FICO® Capstone® Decision Manager and FICO® Capstone® Decision Accelerator, a rules-based application based on our FICO® Blaze Advisor® business rules management system. We also offer custom and consortium-based credit risk and application fraud models.

### *Customer Management Applications*

Our customer management products and services enable businesses to automate and improve decisions on their existing customers. These solutions help businesses decide which customers to cross-sell, what additional products and services to offer, whether customer risk levels have increased or decreased, when and how much to change a customer's credit line, what pricing adjustments to make in response to account performance or promotional goals, and how to treat delinquent and high-risk accounts.

We provide customer management solutions for:

*Banking.* In banking, our leading account and customer management product is the FICO® TRIAD® Customer Manager. The solution is an adaptive control system, so named because it enables businesses to rapidly adapt to changing business and internal conditions by designing and testing new strategies in a "champion/challenger" environment. The TRIAD system is the world's leading credit account management system, and our adaptive control systems are used by more than 250 issuers. The current version of the TRIAD system enables users to manage risk and communications at both the account and customer level from a single platform. We also offer transaction-based models called FICO® Transaction Scores, which help card issuers identify high-risk behavior more quickly and thus manage their credit card accounts more profitably. We market and sell TRIAD end-user software licenses, maintenance, consulting services, and strategy design and evaluation. Additionally, we provide TRIAD services and similar credit account management services through third-party credit card processors worldwide, including the two largest processors in the U.S., First Data Resources, Inc. and Total System Services, Inc.

### *Fraud Applications*

Our fraud management products improve our clients' profitability by predicting the likelihood that a given transaction or customer account is experiencing fraud. Our fraud products analyze transactions in real time and generate recommendations for immediate action, which is critical to stopping third-party fraud, as well as first-party fraud and deliberate misuse of account privileges.

Our solutions are designed to detect and prevent a wide variety of fraud and risk types across multiple industries, including credit and debit payment card fraud; deposit account fraud; technical fraud and bad debt; healthcare fraud; Medicaid and Medicare fraud; and property and casualty insurance fraud, including workers' compensation fraud. FICO fraud solutions protect financial institutions, insurance companies and government agencies from losses and damaged customer relationships caused by fraud and related criminal behavior.

Our leading fraud detection solution is FICO® Falcon® Fraud Manager, recognized as the leader in global payment card fraud detection. Falcon Fraud Manager's neural network predictive models and patented profiling technology, both further described below in the "Technology" section, examine transaction, cardholder and merchant data to detect a wide range of credit and debit card fraud quickly and accurately. Falcon Fraud Manager analyzes payment card transactions in real time, assesses the risk of fraud, and takes the user-defined steps to prevent fraud while expediting legitimate transactions.

FICO® Fraud Predictor with Merchant Profiles is used in conjunction with Falcon Fraud Manager to improve fraud detection rates with merchant profiles. Merchant profiles are built using fraud and transactional data that include characteristics that reveal, for example, merchants that have a history of higher fraud volumes, and which purchase types and ticket sizes have most often been fraudulent at a particular merchant.

FICO® Insurance Fraud Manager, which uses predictive modeling to detect claims fraud, abuse and errors before payment identifies suspicious providers as soon as aberrant behavior patterns emerge. FICO offers versions tailored to Healthcare and Workers Compensation.

In addition to the Falcon products, we offer FICO® Card Alert Service. Card Alert Service is a solution for fighting debit and ATM fraud in the U.S. The Card Alert Service identifies and reports counterfeit payment cards to issuers before the majority of them incur fraud losses. The service analyzes daily transactions across multiple financial institutions, and uses this data to pinpoint multi-card fraud and identify common points of compromise.

### *Collections & Recovery Applications*

Our leading solutions in this area are the FICO® Debt Manager™ solution and the FICO® Recovery Management System™ (“RMS”) solution. The Debt Manager solution automates the full cycle of collections and recovery, including early collections, late collections, asset disposal, agency placement, recovery, litigation, bankruptcy, asset management and residual balance recovery. The RMS solution is focused on the later phases of distressed debt management, including bankruptcy and agency management. Companies using the Debt Manager solution and the RMS solution in the U.S. can access partner services such as collection agencies and attorneys via FICO® Network Services, which provides web-based access to and from thousands of third-party collections and recovery service providers, as well as access to multiple data sources and FICO solutions hosted in Active Service Pages (ASP) mode. We also provide the FICO® PlacementsPlus® service, an account placement optimization and management system.

### *Analytics*

We perform custom predictive, descriptive and decision modeling and related analytic projects for clients in multiple industries and to address multiple business processes across the customer life cycle. This work leverages our analytic methodologies and expertise to solve risk management and marketing challenges for a single business, using that business’s data and industry best practices to develop a highly customized solution. Most of this work falls under predictive analytics, decision analysis and optimization, which provide greater insight into customer preferences and future customer behavior. Within decision analysis and optimization, we apply data and proprietary algorithms to the design of customer treatment strategies.

We offer FICO® Economic Impact Service, which uses time series modeling of the macro economy to allow lenders to forecast future credit risk performance based on their views of the economy. The resulting insights can be used to adjust current credit policy as well as provide input into the calculation of regulatory capital requirements.

### *Scores*

We develop the world’s leading credit scores based on third-party data. Our FICO® Scores are used in most U.S. credit decisions, by most of the major banks and credit card organizations as well as by mortgage and auto loan originators. These scores provide a consistent and objective measure of an individual’s credit risk. Credit grantors use the FICO® Scores to prescreen solicitation candidates, to evaluate applicants for new credit and to review existing accounts. The FICO® Scores are calculated based on proprietary scoring models. The scores produced by these models are available through each of the three major credit reporting agencies in the United States: TransUnion, Experian and Equifax. Users generally pay the credit reporting agencies scoring fees based on usage, and the credit reporting agencies share these fees with us.

The most recent version of the FICO® Score for U.S. lenders is the FICO® 8 Score. This substantially upgraded version, available at the three major credit reporting agencies, includes enhancements that increase its predictive power, as well as enhancements that consider authorized user accounts (accounts where another consumer is added as a user of the primary cardholder’s account) while limiting the possibility that such accounts are used to artificially inflate scores.

Our scoring portfolio also includes the FICO Expansion® Score, which provides scores on U.S. consumers who do not have traditional FICO® Scores, generally because they have too few credit accounts being reported to

the credit reporting agencies. The score analyzes multiple sources of non-traditional credit data such as subscription memberships, deposit account activity and utility payment histories. The resulting scores have the same 300—850 score range as the traditional FICO® Score.

Our other solutions include:

- The FICO® Credit Capacity Index™, the first market-ready predictive analytic to assess a consumer's ability to pay new debt and is available for use with four credit reporting agencies' data in markets worldwide. Also, outside of North America, we have installed client-specific versions of the FICO® Credit Capacity Index™ in two countries.
- The FICO® Economic Impact Index, the first market-ready economic consumer risk measure available for portfolio stress testing as well as individual credit decisions.

The FICO® Score Trends Service is a comprehensive reporting package that allows lenders to drill down into industry FICO® Score trends, indexed by a range of criteria such as industry, geography and time period, in order to regularly analyze their own portfolios, and improve their risk management and forecasting.

Through the combination of these scoring solutions, FICO offers a comprehensive market-ready solution for giving lenders a 360 degree view of the customer, encompassing the risk view (FICO® Score), market view (FICO® Score Trends Service), opportunity view (FICO® Credit Capacity Index™) and economic view (FICO® Economic Impact Index).

Outside of the United States and Canada, we offer, or are close to launching, the FICO® Score, for consumer and/or small and medium enterprises lending, through credit reporting agencies in 11 markets worldwide. We have installed client-specific versions of the FICO® Score in 10 countries. Like FICO® Scores in North America, these scores help lenders in multiple countries leverage the FICO® Score's predictive analysis to assess the risk of prospects, applicants and borrowers. FICO® Scores are in use or being implemented in 18 different countries across four continents.

In addition to the scoring solutions noted above, we also offer marketing and bankruptcy scores known as FICO® Revenue Scores and FICO® Bankruptcy Scores through the U.S. credit reporting agencies; an application fraud, revenue and bankruptcy score available in Canada; and commercial credit scores delivered by both U.S. and U.K. credit reporting agencies, and soon to be released in Singapore.

In fiscal 2011, we launched the FICO® Medication Adherence Score. This uses predictive analytics to forecast an individual's likelihood of taking his or her prescription medication as directed. The FICO Medication Adherence Score is a HIPAA-compliant solution that helps improve drug adherence, boosting therapy effectiveness and reducing health care costs. We also launched the FICO® Strategic Default Score which uses predictive analytics to forecast an individual's likelihood of defaulting.

We have also developed scoring systems for insurance underwriters and marketers. Such systems use the same underlying statistical technology as our FICO® risk scores, but are designed to predict applicant or policyholder insurance loss risk for automobile or homeowners' coverage. Our insurance scores are available in the U.S. from TransUnion, Experian, Equifax and ChoicePoint, Inc., and in Canada from Equifax. We also offer an insurance score called the Property PredictR™ score, which analyzes property inspection database data from an insurance services provider, Millennium Information Services, Inc., to calculate the loss risk of a property.

We provide credit bureau scoring services and related consulting directly to users in banking through the FICO® PreScore® service for prescreening solicitation candidates.

Through our myFICO® service, we provide solutions based on our analytics to consumers, sold directly by us or through distribution partners. Consumers can use the myFICO.com website to purchase their FICO®

Scores, the credit reports underlying the scores, explanations of the factors affecting their scores, and customized advice on how to manage their scores. Customers can use the myFICO service to simulate how taking specific actions would affect their FICO Score. Consumers can also purchase Equifax's Score Watch® subscriptions, which deliver alerts via email and short message service or text messages when the user's scores or balances change. The myFICO products and subscription offerings are available online at [www.myfico.com](http://www.myfico.com) in partnership with two major U.S. credit reporting agencies: Equifax and TransUnion. The myFICO products and subscription offerings are also available to consumers through lenders, financial portals and numerous other partners.

### ***Tools***

We provide end-user software products that businesses use to build their own tailored Decision Management applications. In contrast to our packaged Applications developed for specific industry applications, our Tools support the addition of Decision Management capabilities to virtually any application or operational system. These tools are sold as licensed software, and can be used by themselves or together to advance a client's Decision Management initiatives. We use these tools as common software components for our own Decision Management applications, described above in the Applications section. They are also key components of our Decision Management architecture, described in the Technology section. We also partner with third-party providers within given industry markets and with major software companies to embed our tools within existing applications.

The principal products offered are software tools for:

- *Rules Management.* The FICO® Blaze Advisor® business rules management system is used to design, develop, execute and maintain rules-based business applications. The Blaze Advisor system enables business users to propose and preview the impact of changes to decisioning logic, to review and approve proposed changes, and commit those changes to production decisioning, all without demanding IT cycles. The Blaze Advisor system is sold as an end-user tool and is also the rules engine within several of our Decision Management applications. The Blaze Advisor system, available in six languages, is a multi-platform solution that: embeds rules management within existing applications; supports Web Services and SOA, Java 2 Enterprise Edition (J2EE) platforms, Microsoft .NET and COBOL for z/OS mainframes; and is the first rules engine to support Java, .NET and COBOL deployment of the same rules. It also incorporates the exclusive Rete III rules execution technology, which improves the efficiency and speed with which the Blaze Advisor system is able to process and execute complex, high-volume business rules.
- *Predictive Modeling.* FICO® Model Builder enables the user to develop and deploy sophisticated predictive models for use in automated decisions as well as complete scoring routines, such as variable generation, segment logic, scoring, calibration and reason codes. This software is based on the methodology and tools FICO uses to build both client-level and industry-level predictive models and scorecards, which we have developed over more than 40 years, and includes additional algorithms for rapidly discovering variable relationships, predictive interactions and optimal segmentation. The predictive models produced can be embedded in custom production applications or one of our Decision Management applications and can also be executed in the FICO Blaze Advisor system.
- *Optimization.* FICO® Xpress Optimization Suite provides operations research professionals with world-class solvers and high-productivity tools to quickly design and deliver custom, mathematically optimal solutions for a wide range of industry problems. Xpress includes a powerful modeling and programming language, with robust scalability, to quickly model and solve even the largest optimization problems. Xpress tools are licensed to end users, consultants and independent software vendors in several industries, and are a core component within FICO® Decision Optimizer. Decision Optimizer is a software tool that enables complex, large-scale optimizations involving dozens of networked action-effect models, and enables exploration and simulation of many optimized scenarios along an efficient frontier of options. The data-driven strategies produced by these tools can be executed by the FICO® Blaze Advisor® system or one of our Decision Management applications.

## COMPETITION

The market for our advanced solutions is intensely competitive and is constantly changing. Our competitors vary in size and in the scope of the products and services they offer. We encounter competition from a number of sources, including:

- in-house analytic and systems developers;
- scoring model builders;
- enterprise resource planning (“ERP”) and customer relationship management (“CRM”) packaged solutions providers;
- business intelligence solutions providers;
- business process management and business rules management providers;
- providers of credit reports and credit scores;
- providers of automated application processing services;
- data vendors;
- neural network developers and artificial intelligence system builders;
- third-party professional services and consulting organizations;
- providers of account/workflow management software; and
- software companies supplying modeling, rules, or analytic development tools.

We believe that none of our competitors offers the same mix of products as we do, has the same expertise in predictive analytics and their integration with Decision Management software, and can offer the enhanced lifecycle management capabilities we offer in areas like banking. However, certain competitors may have larger shares of particular geographic or product markets.

### *Applications*

The competition for our Applications varies by both application and industry.

In the marketing services market, we compete with Acxiom, Epsilon, Equifax, Experian, Harte-Hanks, InfoUSA, KnowledgeBase, Merkle and TargetBase, among others. We also compete with traditional advertising agencies and companies’ own internal information technology and analytics departments.

In the origination market, we compete with Experian, Equifax, and CGI, among others.

In the customer management market, we compete with Experian, among others.

In the fraud solutions market, we mainly compete with Actimize, a division of NICE Systems, ID Analytics, Experian, Detica, a division of BAE, SAS and ACI Worldwide, a division of Transaction Systems Architects, in the banking market; IBM and ViPS in the healthcare segment; and SAS, Infoglide Software Corporation, NetMap Analytics and Magnify in the property and casualty and workers’ compensation insurance market.

In the collections and recovery solutions market, we mainly compete with CGI, Experian, and various boutique firms for software and ASP servicing and in-house scoring and computer science departments, along with the three major U.S. credit reporting agencies and Experian-Scorex for scoring and optimization projects.

In the insurance and healthcare solutions market, we mainly compete with Emdeon, Ingenix, ViPS, MedStat, Detica, a division of BAE, SAS, Verisk Analytics and IBM.

### **Scores**

In this segment, we compete with both outside suppliers and in-house analytics and computer systems departments for scoring business. Major competitors among outside suppliers of scoring models include the three major credit reporting agencies in the U.S. and Canada, which are also our partners in offering our scoring solutions; Experian and Experian-Scorex (U.S. partner), TransUnion and TransUnion International, Equifax, VantageScore (a joint venture entity established by the major U.S. credit reporting agencies), CRIF and other credit reporting agencies outside the United States; and other data providers like LexisNexis and ChoicePoint, some of which also represent FICO partners.

For our direct-to-consumer services that deliver credit scores, credit reports and consumer credit education services, we compete with our credit reporting agency partners and their affiliated companies, as well as with Trilegiant, InterSections and others.

### **Tools**

Our primary competitors in this segment include IBM, SAS, Pegasystems and Angoss.

### **Competitive Factors**

We believe the principal competitive factors affecting our markets include: technical performance; access to unique proprietary databases; availability in ASP format; product attributes like adaptability, scalability, interoperability, functionality and ease-of-use; product price; customer service and support; the effectiveness of sales and marketing efforts; existing market penetration; and our reputation. Although we believe our products and services compete favorably with respect to these factors, we may not be able to maintain our competitive position against current and future competitors.

## **MARKETS AND CUSTOMERS**

Our products and services serve clients in multiple industries, including primarily banking, insurance, retail and healthcare. End users of our products include 91 of the 100 largest financial institutions in the United States, and more than half of the largest 100 banks in the world. Our clients also include more than 400 insurers, including the top ten U.S. property and casualty insurers; more than 200 retailers and general merchandisers, including about one-third of the top 100 U.S. retailers; more than 100 government or public agencies; and more than 150 healthcare and pharmaceuticals companies, including nine of the world's top ten pharmaceuticals companies. All of the top ten companies on the 2011 *Fortune* 500 list use FICO's solutions.

In addition, our consumer services are marketed to an estimated 200 million U.S. consumers whose credit relationships are reported to the three major credit reporting agencies.

In the United States, we market our products and services primarily through our own direct sales organization that is organized around vertical markets. Sales groups are based in our headquarters and in field offices strategically located both in and outside the United States. We also market our products through indirect channels, including alliance partners and other resellers.

During fiscal 2011, 2010 and 2009, revenues generated from our agreements with Equifax, TransUnion and Experian collectively accounted for 18%, 20%, and 19% of our total revenues, respectively.

Outside the United States, we market our products and services primarily through our subsidiary sales organizations. Our subsidiaries license and support our products in their local countries as well as within other foreign countries where we do not operate through a direct sales subsidiary. We also market our products through resellers and independent distributors in international territories not covered by our subsidiaries' direct sales organizations.



Our largest market segments outside the United States are the United Kingdom and Canada. In addition, we have delivered products to users in over 90 countries.

Revenues from international customers, including end users and resellers, amounted to 37%, 35% and 32% of our total revenues in fiscal 2011, 2010 and 2009, respectively. See Note 18 to the accompanying consolidated financial statements for a summary of our operating segments and geographic information.

## TECHNOLOGY

We specialize in analytics, software and data management technologies that analyze data and drive business processes and decision strategies. We maintain active research in a number of fields for the purposes of deriving greater insight and predictive value from data, making various forms of data more usable and valuable to the model-building process, and automating and applying analytics to the various processes involved in making high-volume decisions in real time.

Because of our pioneering work in credit scoring and fraud detection, we are widely recognized as the leader in predictive analytics. In all our work, we believe that our tools and processes are among the very best commercially available, and that we are uniquely able to integrate advanced analytic, software and data technologies into mission-critical business solutions that offer superior returns on investment.

Recent product releases support our integrated technical architecture for Decision Management, which ensures interoperability across FICO systems. Our intention is to bring greater flexibility, higher analytic performance and better decisions across the lifecycle. Building on FICO's broad and deep experience in developing Decision Management applications, the architecture is service-oriented, designed for easy standards-based integration with our clients' core systems and will support and deliver ever more powerful analytics that operate both within specific stages of the customer lifecycle and across them. This Decision Management architecture contains capabilities from existing FICO products, from new and existing components and from third-party providers. We have developed the architecture's components and are continuing to migrate our software products onto the architecture. This migration takes the form of successive product releases that also provide immediate client value through added functionality.

The technologies listed below are all supported by the Decision Management architecture, which will create tighter integration between our Decision Management Applications, as well as our Tools.

### Principal Areas of Expertise

*Predictive Modeling.* Predictive modeling identifies and mathematically represents underlying relationships in historical data in order to explain the data and make predictions or classifications about future events. Our models summarize large quantities of data to amplify its value. Predictive models typically analyze current and historical data on individuals to produce easily understood metrics such as scores. These scores rank-order individuals by likely future performance, e.g., their likelihood of making credit payments on time, or of responding to a particular offer for services. We also include in this category models that detect the likelihood of a transaction being fraudulent. Our predictive models are frequently operationalized in mission-critical transactional systems and drive decisions and actions in near real time. A number of analytic methodologies underlie our products in this area. These include proprietary applications of both linear and nonlinear mathematical programming algorithms, in which one objective is optimized within a set of constraints, and advanced "neural" systems, which learn complex patterns from large data sets to predict the probability that a new individual will exhibit certain behaviors of business interest. We also apply various related statistical techniques for analysis and pattern detection within large datasets.

*Decision Analysis and Optimization.* Decision analysis refers to the broad quantitative field that deals with modeling, analyzing and optimizing decisions made by individuals, groups and organizations. Whereas

predictive models analyze multiple aspects of individual behavior to forecast future behavior, decision analysis analyzes multiple aspects of a given decision to identify the most effective action to take to reach a desired result. We have developed an integrated approach to decision analysis that incorporates the development of a decision model that mathematically maps the entire decision structure; proprietary optimization technology that identifies the most effective strategies, given both the performance objective and constraints; the development of designed testing required for active, continuous learning; and the robust extrapolation of an optimized strategy to a wider set of scenarios than historically encountered. Our optimization capabilities also include a proprietary mathematical modeling and programming language, an easy-to-use development environment, and a state-of-the-art set of optimization algorithms. These capabilities allow us to solve a large variety of optimization problems across all industries.

*Transaction Profiling.* Transaction profiling is a patent-protected technique used to extract meaningful information and reduce the complexity of transaction data used in modeling. Many of our products operate using transactional data, such as credit card purchase transactions, or other types of data that change over time. In its raw form, this data is very difficult to use in predictive models for several reasons. First, an isolated transaction contains very little information about the behavior of the individual who generated the transaction. In addition, transaction patterns change rapidly over time. Finally, this type of data can often be highly complex. To overcome these issues, we have developed a set of proprietary techniques that transform raw transactional data into a mathematical representation that reveals latent information, and which make the data more usable by predictive models. This profiling technology accumulates data across multiple transactions of many types to create and update profiles of transaction patterns. These profiles enable our neural network models to efficiently and effectively make accurate assessments of, for example, fraud risk and credit risk within real-time transaction streams.

*Customer Data Integration.* Decisions made on customers or prospects can benefit from data stored in multiple sources, both inside and outside the enterprise. We have focused on developing data integration processes that are able to assemble and integrate those disparate data sources into a unified view of the customer or household, through the application of persistent keying technology.

*Decision Management Software.* In order to make a decision strategy operational, the various steps and rules need to be programmed or exported into the business's software infrastructure, where it can communicate with front-end, customer-facing systems and back-end systems such as billing systems. We have developed software systems, sometimes known as decision engines and business rules management systems, which perform the necessary functions to execute a decision strategy. Our software includes very efficient programs for these functions, facilitating, for example, business user definition of extremely complex decision strategies using graphic user interfaces; simultaneous testing of hundreds of decision strategies in "champion/challenger" (test/control) mode; high-volume processing and analysis of transactions in real time; integration of multiple data sources; and execution of predictive models for improved behavior forecasts and finer segmentation. Decision Management software is an integral part of our Decision Management Applications, described earlier.

## **Research and Development Activities**

Our research and development expenses were \$62.1 million, \$73.6 million and \$73.6 million in fiscal 2011, 2010 and 2009, respectively. We believe that our future success depends on our ability to continually maintain and improve our core technologies, enhance our existing products, and develop new products and technologies that meet an expanding range of markets and customer requirements. In the development of new products and enhancements to existing products, we use our own development tools extensively.

We have traditionally relied primarily on the internal development of our products. Based on timing and cost considerations; however, we have acquired, and in the future may consider acquiring, technology or products from third parties.

## **PRODUCT PROTECTION AND TRADEMARKS**

We rely on a combination of patent, copyright, trademark and trade secret laws and confidentiality agreements and procedures to protect our proprietary rights.

We retain the title to and protect the suite of models and software used to develop scoring models as a trade secret. We also restrict access to our source code and limit access to and distribution of our software, documentation and other proprietary information. We have generally relied upon the laws protecting trade secrets and upon contractual nondisclosure safeguards and restrictions on transferability to protect our software and proprietary interests in our product and service methodology and know-how. Our confidentiality procedures include invention assignment and proprietary information agreements with our employees and independent contractors, and nondisclosure agreements with our distributors, strategic partners and customers. We also claim copyright protection for certain proprietary software and documentation.

We have patents on many of our technologies and have patent applications pending on other technologies. The patents we hold may not be upheld as valid and may not prevent the development of competitive products. In addition, patents may never be issued on our pending patent applications or on any future applications that we may submit. We currently hold 102 U.S. and 14 foreign patents with 104 applications pending.

Despite our precautions, it may be possible for competitors or users to copy or reproduce aspects of our software or to obtain information that we regard as trade secrets. In addition, the laws of some foreign countries do not protect proprietary rights to the same extent as do the laws of the United States. Patents and other protections for our intellectual property are important, but we believe our success and growth will depend principally on such factors as the knowledge, ability, experience and creative skills of our personnel, new products, frequent product enhancements and name recognition.

We have developed technologies for research projects conducted under agreements with various United States government agencies or their subcontractors. Although we have acquired commercial rights to these technologies, the United States government typically retains ownership of intellectual property rights and licenses in the technologies that we develop under these contracts. In some cases, the United States government can terminate our rights to these technologies if we fail to commercialize them on a timely basis. In addition, under United States government contracts, the government may make the results of our research public, which could limit our competitive advantage with respect to future products based on funded research.

We have used, registered and/or applied to register certain trademarks and service marks for our technologies, products and services. We currently have 31 trademarks registered in the U.S. and select foreign countries.

## **PERSONNEL**

As of September 30, 2011, we employed 2,023 persons worldwide. Of these, 286 full-time employees were located in our Minneapolis and Arden Hills, Minnesota offices, 246 full-time employees were located in our San Rafael, California office, 287 full-time employees were located in our San Diego, California office, 355 full-time employees were located in our India-based office and 215 full-time employees were located in our United Kingdom-based offices. None of our employees is covered by a collective bargaining agreement, and no work stoppages have been experienced.

Information regarding our officers is included in Item 10 of this report.

## **Item 1A. Risk Factors**

### **Risks Related to Our Business**

***We have expanded the pursuit of our Decision Management strategy, and we may not be successful, which could cause our growth prospects and results of operations to suffer.***

We have expanded the pursuit of our business objective to become a leader in helping businesses automate and improve decisions across their enterprises, an approach that we commonly refer to as Decision Management, or “DM.” Our DM strategy is designed to enable us to increase our business by selling multiple products to clients, as well as to enable the development of custom client solutions that may lead to opportunities to develop new proprietary scores or other new proprietary products. The market may be unreceptive to this general DM business approach, including being unreceptive to purchasing multiple products from us or unreceptive to our customized solutions. If our DM strategy is not successful, we may not be able to grow our business, growth may occur more slowly than we anticipate or our revenues and profits may decline.

***We derive a substantial portion of our revenues from a small number of products and services, and if the market does not continue to accept these products and services, our revenues will decline.***

We expect that revenues derived from our scoring solutions, fraud solutions, customer management solutions and tools will continue to account for a substantial portion of our total revenues for the foreseeable future. Our revenues will decline if the market does not continue to accept these products and services. Factors that might affect the market acceptance of these products and services include the following:

- changes in the business analytics industry;
- changes in technology;
- our inability to obtain or use key data for our products;
- saturation or contraction of market demand;
- loss of key customers;
- industry consolidation;
- failure to execute our selling approach; and
- inability to successfully sell our products in new vertical markets.

***If we are unable to access new markets or develop new distribution channels, our business and growth prospects could suffer.***

We expect that part of the growth that we seek to achieve through our DM strategy will be derived from the sale of DM products and service solutions in industries and markets we do not currently serve. We also expect to grow our business by delivering our DM solutions through additional distribution channels. If we fail to penetrate these industries and markets to the degree we anticipate utilizing our DM strategy, or if we fail to develop additional distribution channels, we may not be able to grow our business, growth may occur more slowly than we anticipate or our revenues and profits may decline.

***If we are unable to develop successful new products or if we experience defects, failures and delays associated with the introduction of new products, our business could suffer serious harm.***

Our growth and the success of our DM strategy depend upon our ability to develop and sell new products or suites of products. If we are unable to develop new products, or if we are not successful in introducing new products, we may not be able to grow our business, or growth may occur more slowly than we anticipate. In addition, significant undetected errors or delays in new products or new versions of products may affect market acceptance of our products and could harm our business, financial condition or results of operations. In the past,

we have experienced delays while developing and introducing new products and product enhancements, primarily due to difficulties developing models, acquiring data and adapting to particular operating environments. We have also experienced errors or “bugs” in our software products, despite testing prior to release of the products. Software errors in our products could affect the ability of our products to work with other hardware or software products, could delay the development or release of new products or new versions of products and could adversely affect market acceptance of our products. Errors or defects in our products that are significant, or are perceived to be significant, could result in rejection of our products, damage to our reputation, loss of revenues, diversion of development resources, an increase in product liability claims, and increases in service and support costs and warranty claims.

***We rely on relatively few customers, as well as our contracts with the three major credit reporting agencies, for a significant portion of our revenues and profits. Certain of our large customers were negatively impacted by the recent financial crisis. If these customers continue to be negatively impacted, or if the terms of these relationships otherwise change, our revenues and operating results could decline.***

Most of our customers are relatively large enterprises, such as banks, credit card processors, insurance companies, healthcare firms and retailers. As a result, many of our customers and potential customers are significantly larger than we are and may have sufficient bargaining power to demand reduced prices and favorable nonstandard terms.

In addition, since mid-2007, global financial markets have suffered substantial stress, volatility, illiquidity and disruption. The potential for increased and continuing economic disruption presents considerable risks to our business, including potential bankruptcies or credit deterioration of financial institutions with which we have substantial relationships. Such disruption would result in a continued decline in the volume of transactions that we execute for our customers.

We also derive a substantial portion of our revenues and operating income from our contracts with the three major credit reporting agencies, TransUnion, Equifax and Experian, and other parties that distribute our products to certain markets. The loss of or a significant change in a relationship with one of these credit reporting agencies with respect to their distribution of our products or with respect to our myFICO® offerings, the loss of or a significant change in a relationship with a major customer, the loss of or a significant change in a relationship with a significant third-party distributor or the delay of significant revenues from these sources, could have a material adverse effect on our revenues and results of operations.

***We rely on relationships with third parties for marketing, distribution and certain services. If we experience difficulties in these relationships, our future revenues may be adversely affected.***

Most of our products rely on distributors, and we intend to continue to market and distribute our products through existing and future distributor relationships. Our Scores segment relies on, among others, TransUnion, Equifax and Experian. Failure of our existing and future distributors to generate significant revenues, demands by such distributors to change the terms on which they offer our products or our failure to establish additional distribution or sales and marketing alliances could have a material adverse effect on our business, operating results and financial condition. In addition, certain of our distributors presently compete with us and may compete with us in the future either by developing competitive products themselves or by distributing competitive offerings. For example, TransUnion, Equifax and Experian have developed a credit scoring product to compete directly with our products and are collectively attempting to sell the product. Competition from distributors or other sales and marketing partners could significantly harm sales of our products and services.

***If we do not engage in acquisition activity, we may be unable to increase our revenues at comparable market growth rates.***

Our past revenue growth has been augmented by numerous acquisitions, and we anticipate that acquisitions may be an important part of our future revenue growth. We may be unable to increase our revenues if we do not make acquisitions of similar size and at a comparable rate as in the past.

***If we engage in acquisitions, significant investments in new businesses, or divestitures of existing businesses, we will incur a variety of risks, any of which may adversely affect our business.***

We have made in the past, and may make in the future, acquisitions of, or significant investments in, businesses that offer complementary products, services and technologies. Any acquisitions or investments will be accompanied by the risks commonly encountered in acquisitions of businesses, which may include:

- failure to achieve the financial and strategic goals for the acquired and combined business;
- overpayment for the acquired companies or assets;
- difficulty assimilating the operations and personnel of the acquired businesses;
- product liability and other exposure associated with acquired businesses or the sale of their products;
- disruption of our ongoing business;
- dilution of our existing stockholders and earnings per share;
- unanticipated liabilities, legal risks and costs;
- retention of key personnel;
- distraction of management from our ongoing business; and
- impairment of relationships with employees and customers as a result of integration of new management personnel.

We have also divested ourselves of businesses in the past and may do so again in the future. Any divestitures will be accompanied by the risks commonly encountered in the sale of businesses, which may include:

- disruption of our ongoing business;
- reductions of our revenues or earnings per share;
- unanticipated liabilities, legal risks and costs;
- the potential loss of key personnel;
- distraction of management from our ongoing business; and
- impairment of relationships with employees and customers as a result of migrating a business to new owners.

These risks could harm our business, financial condition or results of operations, particularly if they occur in the context of a significant acquisition. Acquisitions of businesses having a significant presence outside the U.S. will increase our exposure to the risks of conducting operations in international markets.

***Our reengineering initiative may cause our growth prospects and profitability to suffer.***

As part of our management approach, we implemented an ongoing reengineering initiative designed to grow revenues through strategic resource allocation and improve profitability through cost reductions. Our reengineering initiative may not be successful over the long term as a result of our failure to reduce expenses at the anticipated level, or a lower, or no, positive impact on revenues from strategic resource allocation. If our reengineering initiative is not successful over the long term, our revenues, results of operations and business may suffer.

***The occurrence of certain negative events may cause fluctuations in our stock price.***

The market price of our common stock may be volatile and could be subject to wide fluctuations due to a number of factors, including variations in our revenues and operating results. We believe that you should not rely on period-to-period comparisons of financial results as an indication of future performance. Because many of our

operating expenses are fixed and will not be affected by short-term fluctuations in revenues, short-term fluctuations in revenues may significantly impact operating results. Additional factors that may cause our stock price to fluctuate include the following:

- variability in demand from our existing customers;
- failure to meet the expectations of market analysts;
- changes in recommendations by market analysts;
- the lengthy and variable sales cycle of many products, combined with the relatively large size of orders for our products, increases the likelihood of short-term fluctuation in revenues;
- consumer dissatisfaction with, or problems caused by, the performance of our products;
- the timing of new product announcements and introductions in comparison with our competitors;
- the level of our operating expenses;
- changes in competitive and other conditions in the consumer credit, banking and insurance industries;
- fluctuations in domestic and international economic conditions;
- our ability to complete large installations on schedule and within budget;
- acquisition-related expenses and charges; and
- timing of orders for and deliveries of software systems.

In addition, the financial markets have experienced significant price and volume fluctuations that have particularly affected the stock prices of many technology companies and financial services companies, and these fluctuations sometimes have been unrelated to the operating performance of these companies. Broad market fluctuations, as well as industry-specific and general economic conditions may adversely affect the market price of our common stock.

Due to recent uncertainty in economic conditions and weakness in financial credit markets, the fair value of our businesses has declined. If difficult market and economic conditions continue over a sustained period, we may experience a further decline in the fair value of one or more of our businesses. Such further declines in fair value may require us to record an impairment charge related to goodwill, which could adversely affect our results of operations, stock price and business.

***Our products have long and variable sales cycles. If we do not accurately predict these cycles, we may not forecast our financial results accurately, and our stock price could be adversely affected.***

We experience difficulty in forecasting our revenues accurately because the length of our sales cycles makes it difficult for us to predict the quarter in which sales will occur. In addition, our selling approach is complex as we look to sell multiple products and services across our customers' organizations. This makes forecasting of revenues in any given period more difficult. As a result of our sales approach and lengthening sales cycles, revenues and operating results may vary significantly from period to period. For example, the sales cycle for licensing our products typically ranges from 60 days to 18 months. Customers are often cautious in making decisions to acquire our products because purchasing our products typically involves a significant commitment of capital and may involve shifts by the customer to a new software and/or hardware platform or changes in the customer's operational procedures. This may cause customers, particularly those experiencing financial stress, to make purchasing decisions more cautiously. Delays in completing sales can arise while customers complete their internal procedures to approve large capital expenditures and test and accept our applications. Consequently, we face difficulty predicting the quarter in which sales to expected customers will occur and experience fluctuations in our revenues and operating results. If we are unable to accurately forecast our revenues, our stock price could be adversely affected.

***We typically have revenue-generating transactions concentrated in the final weeks of a quarter, which may prevent accurate forecasting of our financial results and cause our stock price to decline.***

Large portions of our software license agreements are consummated in the weeks immediately preceding quarter end. Before these agreements are consummated, we create and rely on forecasted revenues for planning, modeling and earnings guidance. Forecasts, however, are only estimates and actual results may vary for a particular quarter or longer periods of time. Consequently, significant discrepancies between actual and forecasted results could limit our ability to plan, budget or provide accurate guidance, which could adversely affect our stock price. Any publicly-stated revenue or earnings projections are subject to this risk.

***The failure to recruit and retain additional qualified personnel could hinder our ability to successfully manage our business.***

Our DM strategy and our future success will depend in large part on our ability to attract and retain experienced sales, consulting, research and development, marketing, technical support and management personnel. The complexity of our products requires highly trained customer service and technical support personnel to assist customers with product installation and deployment. The labor market for these individuals is very competitive due to the limited number of people available with the necessary technical skills and understanding and may become more competitive with general market and economic improvement. We cannot be certain that our compensation strategies will be perceived as competitive by current or prospective employees. This could impair our ability to recruit and retain personnel. We have experienced difficulty in recruiting qualified personnel, especially technical, sales and consulting personnel, and we may need additional staff to support new customers and/or increased customer needs. We may also recruit skilled technical professionals from other countries to work in the United States. Limitations imposed by immigration laws in the United States and abroad and the availability of visas in the countries where we do business could hinder our ability to attract necessary qualified personnel and harm our business and future operating results. There is a risk that even if we invest significant resources in attempting to attract, train and retain qualified personnel, we will not succeed in our efforts, and our business could be harmed. The failure of the value of our stock to appreciate may adversely affect our ability to use equity and equity based incentive plans to attract and retain personnel, and may require us to use alternative and more expensive forms of compensation for this purpose.

***The failure to obtain certain forms of model construction data from our customers or others could harm our business.***

We must develop or obtain a reliable source of sufficient amounts of current and statistically relevant data to analyze transactions and update our products. In most cases, these data must be periodically updated and refreshed to enable our products to continue to work effectively in a changing environment. We do not own or control much of the data that we require, most of which is collected privately and maintained in proprietary databases. Customers and key business alliances provide us with the data we require to analyze transactions, report results and build new models. Our DM strategy depends in part upon our ability to access new forms of data to develop custom and proprietary analytic tools. If we fail to maintain sufficient data sourcing relationships with our customers and business alliances, or if they decline to provide such data due to legal privacy concerns, competition concerns, prohibitions or a lack of permission from their customers, we could lose access to required data and our products, and the development of new products might become less effective. Third parties have asserted copyright interests in these data, and these assertions, if successful, could prevent us from using these data. Any interruption of our supply of data could seriously harm our business, financial condition or results of operations.

***We will continue to rely upon proprietary technology rights, and if we are unable to protect them, our business could be harmed.***

Our success depends, in part, upon our proprietary technology and other intellectual property rights. To date, we have relied primarily on a combination of copyright, patent, trade secret, and trademark laws, and nondisclosure and other contractual restrictions on copying and distribution to protect our proprietary technology.



This protection of our proprietary technology is limited, and our proprietary technology could be used by others without our consent. In addition, patents may not be issued with respect to our pending or future patent applications, and our patents may not be upheld as valid or may not prevent the development of competitive products. Any disclosure, loss, invalidity of, or failure to protect our intellectual property could negatively impact our competitive position, and ultimately, our business. There can be no assurance that our protection of our intellectual property rights in the United States or abroad will be adequate or that others, including our competitors, will not use our proprietary technology without our consent. Furthermore, litigation may be necessary to enforce our intellectual property rights, to protect our trade secrets, or to determine the validity and scope of the proprietary rights of others. Such litigation could result in substantial costs and diversion of resources and could harm our business, financial condition or results of operations.

Some of our technologies were developed under research projects conducted under agreements with various U.S. government agencies or subcontractors. Although we have commercial rights to these technologies, the U.S. government typically retains ownership of intellectual property rights and licenses in the technologies developed by us under these contracts, and in some cases can terminate our rights in these technologies if we fail to commercialize them on a timely basis. Under these contracts with the U.S. government, the results of research may be made public by the government, limiting our competitive advantage with respect to future products based on our research.

***If we are subject to infringement claims, it could harm our business.***

We expect that products in the industry segments in which we compete, including software products, will increasingly be subject to claims of patent and other intellectual property infringement as the number of products and competitors in our industry segments grow. We may need to defend claims that our products infringe intellectual property rights, and as a result we may:

- incur significant defense costs or substantial damages;
- be required to cease the use or sale of infringing products;
- expend significant resources to develop or license a substitute non-infringing technology;
- discontinue the use of some technology; or
- be required to obtain a license under the intellectual property rights of the third party claiming infringement, which license may not be available or might require substantial royalties or license fees that would reduce our margins.

***Breaches of security, or the perception that e-commerce is not secure, could harm our business.***

Our business requires the appropriate and secure utilization of consumer and other sensitive information. Internet-based electronic commerce requires the secure transmission of confidential information over public networks, and several of our products are accessed through the Internet, including our consumer services accessible through the [www.myfico.com](http://www.myfico.com) website. Security breaches in connection with the delivery of our products and services, including products and services utilizing the Internet, or well-publicized security breaches, and the trend toward broad consumer and general public notification of such incidents, could significantly harm our business, financial condition or results of operations. We cannot be certain that advances in criminal capabilities, discovery of new vulnerabilities, attempts to exploit vulnerabilities in our systems, data thefts, physical system or network break-ins or inappropriate access, or other developments will not compromise or breach the technology protecting the networks that access our net-sourced products, consumer services and proprietary database information.

***Protection from system interruptions is important to our business. If we experience a sustained interruption of our telecommunication systems, it could harm our business.***

Systems or network interruptions could delay and disrupt our ability to develop, deliver or maintain our products and services, causing harm to our business and reputation and resulting in loss of customers or revenue. These interruptions can include fires, floods, earthquakes, power losses, equipment failures and other events beyond our control.

## **Risks Related to Our Industry**

***Our ability to increase our revenues will depend to some extent upon introducing new products and services. If the marketplace does not accept these new products and services, our revenues may decline.***

We have a significant share of the available market in portions of our Scores segment and for certain services in our Applications segment, specifically, the markets for account management services at credit card processors and credit card fraud detection software. To increase our revenues, we must enhance and improve existing products and continue to introduce new products and new versions of existing products that keep pace with technological developments, satisfy increasingly sophisticated customer requirements and achieve market acceptance. We believe much of the future growth of our business and the success of our DM strategy will rest on our ability to continue to expand into newer markets for our products and services. Such areas are relatively new to our product development and sales and marketing personnel. Products that we plan to market in the future are in various stages of development. We cannot assure you that the marketplace will accept these products. If our current or potential customers are not willing to switch to or adopt our new products and services, either as a result of the quality of these products and services or due to other factors, such as economic conditions, our revenues will decrease.

***If we fail to keep up with rapidly changing technologies, our products could become less competitive or obsolete.***

In our markets, technology changes rapidly, and there are continuous improvements in computer hardware, network operating systems, programming tools, programming languages, operating systems, database technology and the use of the Internet. If we fail to enhance our current products and develop new products in response to changes in technology or industry standards, or if we fail to bring product enhancements or new product developments to market quickly enough, our products could rapidly become less competitive or obsolete. Our future success will depend, in part, upon our ability to:

- innovate by internally developing new and competitive technologies;
- use leading third-party technologies effectively;
- continue to develop our technical expertise;
- anticipate and effectively respond to changing customer needs;
- initiate new product introductions in a way that minimizes the impact of customers delaying purchases of existing products in anticipation of new product releases; and
- influence and respond to emerging industry standards and other technological changes.

***If our competitors introduce new products and pricing strategies, it could decrease our product sales and market share, or could pressure us to reduce our product prices in a manner that reduces our margins.***

We may not be able to compete successfully against our competitors, and this inability could impair our capacity to sell our products. The market for business analytics is new, rapidly evolving and highly competitive, and we expect competition in this market to persist and intensify. Our regional and global competitors vary in size and in the scope of the products and services they offer, and include:

- in-house analytic and systems developers;
- scoring model builders;
- enterprise resource planning (ERP) and customer relationship management (CRM) packaged solutions providers;
- business intelligence solutions providers;
- credit report and credit score providers;

- business process management solution providers;
- process modeling tools providers;
- automated application processing services providers;
- data vendors;
- neural network developers and artificial intelligence system builders;
- third-party professional services and consulting organizations;
- account/workflow management software providers; and
- software tools companies supplying modeling, rules, or analytic development tools.

We expect to experience additional competition from other established and emerging companies, as well as from other technologies. For example, certain of our fraud solutions products compete against other methods of preventing credit card fraud, such as credit cards that contain the cardholder's photograph, smart cards, cardholder verification and authentication solutions and other card authorization techniques. Many of our anticipated competitors have greater financial, technical, marketing, professional services and other resources than we do, and industry consolidation is creating even larger competitors in many of our markets. As a result, our competitors may be able to respond more quickly to new or emerging technologies and changes in customer requirements. They may also be able to devote greater resources than we can to develop, promote and sell their products. Many of these companies have extensive customer relationships, including relationships with many of our current and potential customers. Furthermore, new competitors or alliances among competitors may emerge and rapidly gain significant market share. For example, TransUnion, Equifax and Experian have formed an alliance that has developed a credit scoring product competitive with our products. If we are unable to respond as quickly or effectively to changes in customer requirements as our competition, our ability to expand our business and sell our products will be negatively affected.

Our competitors may be able to sell products competitive to ours at lower prices individually or as part of integrated suites of several related products. This ability may cause our customers to purchase products that directly compete with our products from our competitors. Price reductions by our competitors could negatively impact our margins, and could also harm our ability to obtain new long-term contracts and renewals of existing long-term contracts on favorable terms.

***Legislation that is enacted by the U.S. Congress, the states, Canadian provinces, and other countries, and government regulations that apply to us or to our customers may expose us to liability, affect our ability to compete in certain markets, limit the profitability of or demand for our products, or render our products obsolete. If these laws and regulations require us to change our current products and services, it could adversely affect our business and results of operations.***

Legislation and governmental regulation affect how our business is conducted and, in some cases, subject us to the possibility of future lawsuits arising from our products and services. Globally, legislation and governmental regulation also influence our current and prospective customers' activities, as well as their expectations and needs in relation to our products and services. Both our core businesses and our newer initiatives are affected globally by federal, regional, provincial, state and other jurisdictional regulations, including those in the following significant regulatory areas:

- Use of data by creditors and consumer reporting agencies. Examples in the U.S. include the Fair Credit Reporting Act ("FCRA"), as amended by the Fair and Accurate Credit Transactions Act ("FACTA");
- Laws and regulations that limit the use of credit scoring models such as state "mortgage trigger" laws, state "inquiries" laws, state insurance restrictions on the use of credit based insurance scores, and the Consumer Credit Directive in the European Union;

- Fair lending laws, such as the Truth In Lending Act (“TILA”) and Regulation Z, as amended by the Credit Card Accountability Responsibility and Disclosure Act of 2009 (“Credit CARD Act of 2009”), and the Equal Credit Opportunity Act (“ECOA”) and Regulation B;
- Privacy and security laws and regulations that limit the use and disclosure of personally identifiable information or require security procedures, including but not limited to the provisions of the Financial Services Modernization Act of 1999, also known as the Gramm Leach Bliley Act (“GLBA”); the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) as amended by the Health Information Technology for Economic and Clinical Health Act (“HITECH”); the Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act of 2001 (“USA Patriot Act”); identity theft, file freezing, security breach notification and similar state privacy laws;
- Extension of credit to consumers through the Electronic Fund Transfers Act and Regulation E, as well as nongovernmental VISA and MasterCard electronic payment standards;
- Regulations applicable to secondary market participants such as Fannie Mae and Freddie Mac that could have an impact on our products;
- Insurance laws and regulations applicable to our insurance clients and their use of our insurance products and services;
- The application or extension of consumer protection laws, including, laws governing the use of the Internet and telemarketing, advertising, endorsements and testimonials and credit repair;
- Laws and regulations applicable to operations in other countries, for example, the European Union’s Privacy Directive and the Foreign Corrupt Practices Act;
- Sarbanes-Oxley Act (“SOX”) requirements to maintain and verify internal process controls, including controls for material event awareness and notification;
- The implementation of the Emergency Economic Stabilization Act of 2008 by federal regulators to manage the financial crisis in the United States;
- Financial regulatory reform stemming from the Dodd-Frank Wall Street Reform and Consumer Protection Act and the many regulations mandated by that Act; and
- Laws and regulations regarding export controls as they apply to FICO products delivered in non-US countries.

In making credit evaluations of consumers, or in performing fraud screening or user authentication, our customers are subject to requirements of multiple jurisdictions, which may impose onerous and contradictory requirements. Privacy legislation such as GLBA or the European Union’s Privacy Directive may also affect the nature and extent of the products or services that we can provide to customers, as well as our ability to collect, monitor and disseminate information subject to privacy protection. In addition to existing regulation, changes in legislative, judicial, regulatory or consumer environments could harm our business, financial condition or results of operations. These regulations and amendments to them could affect the demand for or profitability of some of our products, including scoring and consumer products. New regulations pertaining to financial institutions could cause them to pursue new strategies, reducing the demand for our products.

In response to market disruptions over the past several years, legislators and financial regulators implemented a number of mechanisms designed to add stability to the financial markets, including the provision of direct and indirect assistance to distressed financial institutions, assistance by the banking authorities in arranging acquisitions of weakened banks and broker-dealers, and implementation of programs by the Federal Reserve to provide liquidity to the commercial paper markets. The overall effects of these and other legislative and regulatory efforts on the financial markets are uncertain, and they may not have the intended stabilization effects. Should these or other legislative or regulatory initiatives fail to stabilize and add liquidity to the financial markets over the long term, our business, financial condition, results of operations and prospects could be

materially and adversely affected. Whether or not legislative or regulatory initiatives or other efforts designed to address recent economic conditions successfully stabilize and add liquidity to the financial markets over the long term, we may need to modify our strategies, businesses or operations, and we may incur additional costs in order to compete in a changed business environment.

***Our revenues depend, to a great extent, upon conditions in the banking (including consumer credit) and insurance industries. If our clients' industries continue to experience a downturn, it will likely harm our business, financial condition or results of operations.***

During fiscal 2011, 78% of our revenues were derived from sales of products and services to the banking and insurance industries. Since mid-2007, global credit and other financial markets have suffered substantial stress, volatility, illiquidity and disruption. These forces reached unprecedented levels in the fall of 2008, resulting in the bankruptcy or acquisition of, or government assistance to, several major domestic and international financial institutions. The potential for increased and continuing disruptions present considerable risks to our businesses and operations. These risks include potential bankruptcies or credit deterioration of financial institutions, many of which are our customers. Such increased or continuing disruption would result in a continued decline in the revenue we receive from financial and other institutions.

While the rate of account growth in the U.S. bankcard industry has been slowing and many of our large institutional customers have consolidated in recent years, we have generated most of our revenue growth from our bankcard-related scoring and account management businesses by selling and cross-selling our products and services to large banks and other credit issuers. As the banking industry continues to experience contraction in the number of participating institutions, we may have fewer opportunities for revenue growth due to reduced or changing demand for our products and services that support customer acquisition programs of our customers. In addition, industry contraction could affect the base of recurring revenues derived from contracts in which we are paid on a per-transaction basis as formerly separate customers combine their operations under one contract. There can be no assurance that we will be able to prevent future revenue contraction or effectively promote future revenue growth in our businesses.

While we are attempting to expand our sales of consumer credit, banking and insurance products and services into international markets, the risks are greater as these markets are also experiencing substantial disruption and we are less well-known in them.

### **Risk Related to External Conditions**

***Material adverse developments in global economic conditions, or the occurrence of certain other world events, could affect demand for our products and services and harm our business.***

Purchases of technology products and services and decisioning solutions are subject to adverse economic conditions. When an economy is struggling, companies in many industries delay or reduce technology purchases, and we experience softened demand for our decisioning solutions and other products and services. Since mid-2007, global credit and other financial markets have suffered substantial stress, volatility, illiquidity and disruption. The widespread economic downturn negatively affected the businesses and purchasing decisions of companies in the industries we serve. The potential for increased and continuing disruptions present considerable risks to our businesses and operations. If global economic conditions experience stress and negative volatility, or if there is an escalation in regional or global conflicts or terrorism, we will likely experience reductions in the number of available customers and in capital expenditures by our remaining customers, longer sales cycles, deferral or delay of purchase commitments for our products and increased price competition, which may adversely affect our business, results of operations and liquidity.

Whether or not legislative or regulatory initiatives or other efforts successfully stabilize and add liquidity to the financial markets, we may need to modify our strategies, businesses or operations, and we may incur additional costs in order to compete in a changed business environment. Given the volatile nature of the global

economic environment and the uncertainties underlying efforts to stabilize it, we may not timely anticipate or manage existing, new or additional risks, as well as contingencies or developments, which may include regulatory developments and trends in new products and services. Our failure to do so could materially and adversely affect our business, financial condition, results of operations and prospects.

***In operations outside the United States, we are subject to unique risks that may harm our business, financial condition or results of operations.***

A growing portion of our revenues is derived from international sales. During fiscal 2011, 37% of our revenues were derived from business outside the United States. As part of our growth strategy, we plan to continue to pursue opportunities outside the United States, including opportunities in countries with economic systems that are in early stages of development and that may not mature sufficiently to result in growth for our business. Accordingly, our future operating results could be negatively affected by a variety of factors arising out of international commerce, some of which are beyond our control. These factors include:

- general economic and political conditions in countries where we sell our products and services;
- difficulty in staffing and efficiently managing our operations in multiple geographic locations and in various countries;
- effects of a variety of foreign laws and regulations, including restrictions on access to personal information;
- import and export licensing requirements;
- longer payment cycles;
- reduced protection for intellectual property rights;
- currency fluctuations;
- changes in tariffs and other trade barriers; and
- difficulties and delays in translating products and related documentation into foreign languages.

There can be no assurance that we will be able to successfully address each of these challenges in the near term. Additionally, some of our business will be conducted in currencies other than the U.S. dollar. Foreign currency transaction gains and losses are not currently material to our cash flows, financial position or results of operations. However, an increase in our foreign revenues could subject us to increased foreign currency transaction risks in the future.

In addition to the risk of depending on international sales, we have risks incurred in having research and development personnel located in various international locations. We currently have a substantial portion of our product development staff in international locations, some of which have political and developmental risks. If such risks materialize, our business could be damaged.

***Our anti-takeover defenses could make it difficult for another company to acquire control of FICO, thereby limiting the demand for our securities by certain types of purchasers or the price investors are willing to pay for our stock.***

Certain provisions of our Restated Certificate of Incorporation, as amended, could make a merger, tender offer or proxy contest involving us difficult, even if such events would be beneficial to the interests of our stockholders. These provisions include giving our board the ability to issue preferred stock and determine the rights and designations of the preferred stock at any time without stockholder approval. The rights of the holders of our common stock will be subject to, and may be adversely affected by, the rights of the holders of any preferred stock that may be issued in the future. The issuance of preferred stock, while providing flexibility in connection with possible acquisitions and other corporate purposes, could have the effect of making it more

difficult for a third party to acquire, or discouraging a third party from acquiring, a majority of our outstanding voting stock. These factors and certain provisions of the Delaware General Corporation Law may have the effect of deterring hostile takeovers or otherwise delaying or preventing changes in control or changes in our management, including transactions in which our stockholders might otherwise receive a premium over the fair market value of our common stock.

*If we experience changes in tax laws or adverse outcomes resulting from examination of our income tax returns, it could adversely affect our results of operations.*

We are subject to federal and state income taxes in the United States and in certain foreign jurisdictions. Significant judgment is required in determining our worldwide provision for income taxes. Our future effective tax rates could be adversely affected by changes in tax laws, by our ability to generate taxable income in foreign jurisdictions in order to utilize foreign tax losses, and by the valuation of our deferred tax assets. In addition, we are subject to the examination of our income tax returns by the Internal Revenue Service and other tax authorities. We regularly assess the likelihood of adverse outcomes resulting from such examinations to determine the adequacy of our provision for income taxes. There can be no assurance that the outcomes from such examinations will not have an adverse effect on our operating results and financial condition.

#### **Item 1B. Unresolved Staff Comments**

Not applicable.

#### **Item 2. Properties**

Our properties consist primarily of leased office facilities for sales, data processing, research and development, consulting and administrative personnel. Our principal office is located in Minneapolis, Minnesota.

Our leased properties include:

- approximately 246,000 square feet of office, data center, and data processing space in Arden Hills and Minneapolis, Minnesota, in seven buildings under leases expiring in 2012 or later; 68,000 square feet of this space is subleased to third parties;
- approximately 124,000 square feet of office space in San Rafael, California in one building under a lease expiring in 2020;
- approximately 80,000 square feet of office space in San Diego, California in one building under a lease expiring in 2019; and
- an aggregate of approximately 306,000 square feet of office and data center space in: Annandale, VA; Austin, TX; Bangalore, India; Bangkok, Thailand; Beijing, China; Birmingham, United Kingdom; Chicago, IL; Hong Kong, China; Gauteng, Malaysia; London, United Kingdom; Madrid, Spain; Melbourne, Australia; Moscow, Russia; Mumbai, India; Munich, Germany; New Castle, DE; New York, NY; Norcross, GA; San Jose, CA; Sao Paulo, Brazil; Seoul, Korea; Shanghai, China; Singapore, Singapore; Sydney, Australia; Taipei City, Taiwan; Tokyo, Japan; Toronto, Canada; and Westminster, CO; 49,000 square feet of this space is subleased to third parties.

See Note 19 to the accompanying consolidated financial statements for information regarding our obligations under leases. We believe that suitable additional space will be available to accommodate future needs.

**Item 3. *Legal Proceedings***

On October 11, 2006, we filed a lawsuit in the U.S. District Court for the District of Minnesota captioned Fair Isaac Corporation and myFICO Consumer Services Inc. v. Equifax Inc., Equifax Information Services LLC, Experian Information Solutions, Inc., TransUnion LLC, VantageScore Solutions LLC, and Does I through X. The lawsuit related in part to the development, marketing, and distribution of VantageScore, a credit score product developed by VantageScore Solutions LLC, which is jointly owned by the three national credit reporting companies. We alleged in the lawsuit violations of antitrust laws, unfair competitive practices and false advertising, trademark infringement, and breach of contract. We sought injunctive relief and compensatory damages. On June 6, 2008, we entered into a settlement agreement with Equifax Inc. and Equifax Information Services LLC, and on June 13, 2008, Equifax Inc. and Equifax Information Services LLC were formally dismissed from this lawsuit. On February 9, 2009, the Court granted our motions to strike counterclaims the remaining defendants had attempted to bring against us in the case, allowing them to assert only a counterclaim for trademark cancellation. On July 24, 2009, the Court issued a summary judgment order, which limited the claims to be tried. The Court dismissed our antitrust, contract, and certain false advertising claims. The Court allowed our trademark infringement, unfair competition, and passing off claims to proceed to trial. After a three-week trial on these claims, the jury ruled in the defendants' favor on November 20, 2009. We filed post-trial motions to address issues in the trial, and the defendants filed post-trial motions seeking payment of certain attorneys' fees and costs. On May 10, 2010, the Court issued a ruling denying our post-trial motions and substantially denying defendants' motions for attorneys' fees and costs (other than an award to TransUnion LLC for certain fees associated with our contract claims). On May 17, 2010, we entered into a settlement agreement with TransUnion LLC pursuant to which, among many other terms, TransUnion LLC released all claims to the fee award and was dismissed from the lawsuit. On August 20, 2010, we filed an appeal with the U.S. Court of Appeals for the Eighth Circuit appealing the results from the district court, including the dismissal of our antitrust claims and certain rulings fundamental to our trademark and false advertising claims. On November 4, 2010, the remaining defendants, Experian Information Solutions, Inc. and VantageScore Solutions LLC, filed an appeal regarding the denial of their motions for attorneys' fees. A hearing before the Eighth Circuit was held on May 12, 2011. On August 17, 2011, the Eighth Circuit issued an opinion affirming the findings of the District Court on all issues.

**Item 4. (Removed and Reserved)**



## PART II

### Item 5. *Market for Registrant's Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities*

#### Market Information

Our common stock trades on the New York Stock Exchange under the symbol: FICO. According to records of our transfer agent, at September 30, 2011, we had 593 shareholders of record of our common stock.

The following table shows the high and low sales prices for our stock, as listed on the New York Stock Exchange for each quarter in the last two fiscal years:

	<u>High</u>	<u>Low</u>
<b>Fiscal 2010</b>		
October 1 – December 31, 2009	\$23.08	\$17.63
January 1 – March 31, 2010	\$27.00	\$19.54
April 1 – June 30, 2010	\$26.27	\$20.16
July 1 – September 30, 2010	\$25.27	\$21.24
<b>Fiscal 2011</b>		
October 1 – December 31, 2010	\$26.00	\$22.95
January 1 – March 31, 2011	\$31.81	\$22.16
April 1 – June 30, 2011	\$31.78	\$27.79
July 1 – September 30, 2011	\$31.04	\$20.89

#### Dividends

We paid quarterly dividends of two cents per share, or eight cents per year, during each quarter of fiscal 2011, 2010 and 2009. Our dividend rate is set by the Board of Directors on a quarterly basis taking into account a variety of factors, including among others, our operating results and cash flows, general economic and industry conditions, our obligations, changes in applicable tax laws and other factors deemed relevant by the Board. Although we expect to continue to pay dividends at the current rate, our dividend rate is subject to change from time to time based on the Board's business judgment with respect to these and other relevant factors.

#### Unregistered Sales of Equity Securities and Use of Proceeds

Not applicable.

#### Issuer Purchases of Equity Securities

<u>Period</u>	<u>Total Number of Shares Purchased (1)</u>	<u>Average Price Paid per Share</u>	<u>Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs (2)</u>	<u>Maximum Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs (2)</u>
July 1, 2011 through July 31, 2011	198,703	\$29.82	166,100	\$117,115,404
August 1, 2011 through August 31, 2011	1,079,846	\$25.67	1,069,000	\$ 89,674,408
September 1, 2011 through September 30, 2011	500,896	\$22.54	500,000	\$ 78,404,238
	<u>1,779,445</u>	<u>\$25.25</u>	<u>1,735,100</u>	<u>\$ 78,404,238</u>

(1) Includes 44,345 shares delivered in satisfaction of the tax withholding obligations resulting from the vesting of restricted stock units held by employees during the quarter ended September 30, 2011.

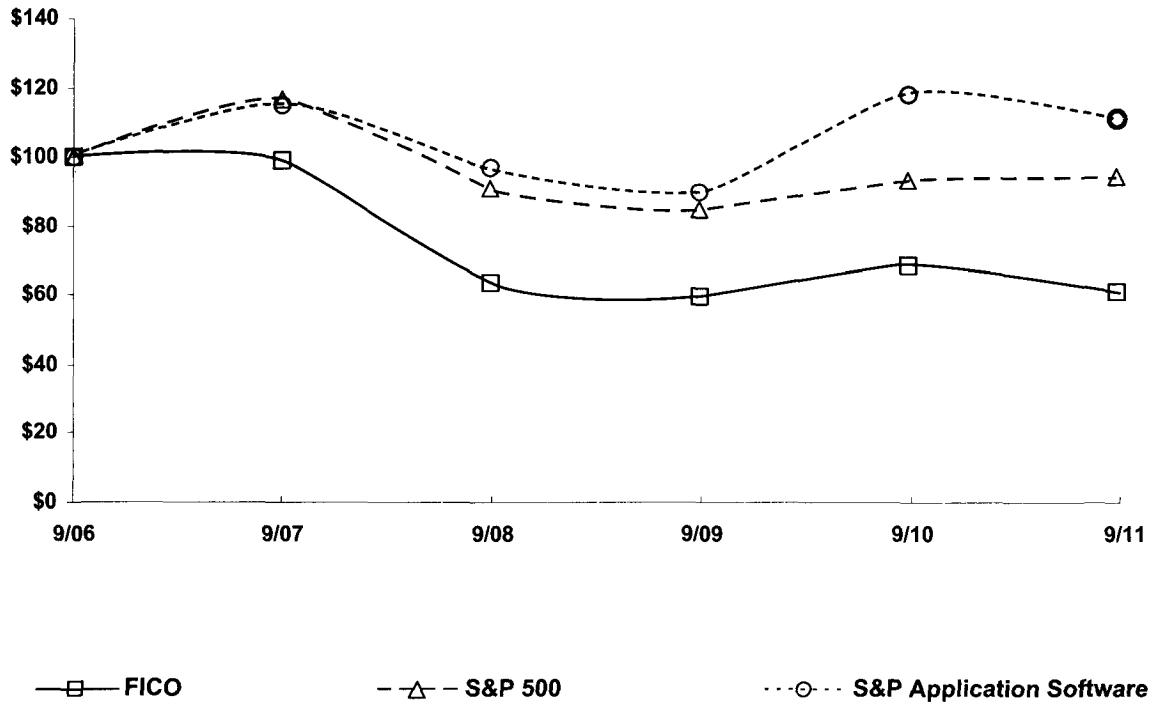
- (2) In June 2010, our Board of Directors approved a common stock repurchase program that allowed us to purchase shares of our common stock up to an aggregate cost of \$250.0 million in the open market or through negotiated transactions. The June 2010 program was terminated in October 2011. On November 2, 2011, we announced that our Board of Directors approved an open-ended stock repurchase program to acquire shares of our common stock up to an aggregate cost of \$150.0 million in the open market or through negotiated transactions.

**Performance Graph**

The follow graph shows the total stockholder return of an investment of \$100 in cash on September 30, 2006, in (a) the Company’s Common Stock (b) the Standard & Poor’s 500 Stock Index and (c) the Standard & Poor’s 500 Application Software Index, in each case with reinvestment of dividends. We do not believe there are any publicly traded companies that compete with us across the full spectrum of our product and service offerings.

**COMPARISON OF 5 YEAR CUMULATIVE TOTAL RETURN\***

Among FICO, the S&P 500 Index  
and the S&P Application Software Index



\*\$100 invested on 9/30/06 in stock or index, including reinvestment of dividends.  
Fiscal year ending September 30.

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The Company is listed on the New York Stock Exchange (“NYSE”). As an NYSE-listed company, our Chief Executive Officer must certify annually that he is not aware of any violation by the Company of NYSE corporate governance listing standards as of the date of that certification. The most recent Chief Executive Officer’s certification was filed with the NYSE on February 24, 2011.

**Item 6. Selected Financial Data**

We acquired Dash Optimization (“Dash”) in January 2008. Results of operations from the acquisition are included prospectively from the date of the acquisition. As a result of this acquisition, the comparability of the data below is impacted.

In April 2008, we completed the sale of our Insurance Bill Review business unit. We accounted for this business unit as a discontinued operation and, accordingly, we have reclassified the selected financial data for all periods presented.

	Fiscal Years Ended September 30,				
	2011 (1)	2010 (1)	2009 (1)(2)	2008 (1)	2007 (1)(2)
	(In thousands, except per share data)				
Revenues	\$619,683	\$605,643	\$630,735	\$744,842	\$784,188
Operating income	127,337	113,349	116,747	122,283	160,327
Income from continuing operations	71,562	64,457	65,465	81,186	111,851
Income (loss) from discontinued operations	—	—	(363)	2,766	(7,201)
Net income	71,562	64,457	65,102	83,952	104,650
Basic earnings (loss) per share:					
Continuing operations	\$ 1.82	\$ 1.44	\$ 1.35	\$ 1.66	\$ 2.00
Discontinued operations	—	—	(0.01)	0.06	(0.13)
Total	<u>\$ 1.82</u>	<u>\$ 1.44</u>	<u>\$ 1.34</u>	<u>\$ 1.72</u>	<u>\$ 1.87</u>
Diluted earnings (loss) per share:					
Continuing operations	\$ 1.79	\$ 1.42	\$ 1.34	\$ 1.64	\$ 1.94
Discontinued operations	—	—	(0.01)	0.06	(0.12)
Total	<u>\$ 1.79</u>	<u>\$ 1.42</u>	<u>\$ 1.33</u>	<u>\$ 1.70</u>	<u>\$ 1.82</u>
Dividends declared per share	\$ 0.08	\$ 0.08	\$ 0.08	\$ 0.08	\$ 0.08

	Fiscal Years Ended September 30,				
	2011	2010	2009	2008	2007
	(In thousands)				
Working capital (deficit)	\$ 217,983	\$ 225,028	\$ 327,970	\$ 229,071	\$ (103,173)
Total assets	1,129,468	1,123,716	1,303,888	1,275,253	1,275,771
Senior convertible notes	—	—	—	—	390,963
Senior Notes	512,000	520,000	275,000	275,000	—
Revolving line of credit	—	—	295,000	295,000	170,000
Stockholders’ equity	465,494	474,914	600,269	561,941	566,314

- (1) Results of operations for fiscal years 2011, 2010, 2009, 2008 and 2007 include pre-tax charges of \$12.4 million, \$1.6 million, \$8.7 million, \$10.2 million and \$2.5 million, respectively, in restructuring expenses.
- (2) Results of operations for fiscal years 2009 and 2007 include a \$3.0 million pre-tax loss and a \$1.5 million pre-tax gain on the sale of product line assets, respectively.

## **Item 7. *Management's Discussion and Analysis of Financial Condition and Results of Operations***

### **OVERVIEW**

We are a leader in Decision Management (“DM”) solutions that enable businesses to automate, improve and connect decisions to enhance business performance. Our predictive analytics, which include the industry standard FICO® score, and our Decision Management systems power billions of customer decisions each year. We help companies acquire customers more efficiently, increase customer value, reduce fraud and credit losses, lower operating expenses and enter new markets more profitably. Most leading banks and credit card issuers rely on our solutions, as do many insurers, retailers, healthcare organizations, pharmaceutical companies and government agencies. We also serve consumers through online services that enable people to purchase and understand their FICO® scores, the standard measure in the United States of credit risk, empowering them to manage their financial health.

A significant portion of our revenues are derived from the sale of products and services within the banking (including consumer credit) and insurance industries, and during the years ended September 30, 2011, 2010 and 2009, 78%, 76% and 75%, respectively, of our revenues were derived from within these industries. A significant portion of our remaining revenues are derived from the healthcare and retail industries. Our clients utilize our products and services to facilitate a variety of business processes, including customer marketing and acquisition, account origination, credit and underwriting risk management, fraud loss prevention and control, and client account and policyholder management. A significant portion of our revenues are derived from transactional or unit-based software license fees, annual license fees under long-term software license arrangements, transactional fees derived under scoring, network service or internal hosted software arrangements, and annual software maintenance fees. The recurrence of these revenues is, to a significant degree, dependent upon our clients’ continued usage of our products and services in their business activities. The more significant activities underlying the use of our products in these areas include: credit and debit card usage or active account levels; lending acquisition, origination and customer management activity; and customer acquisition, cross selling and retention programs. Approximately 73%, 75% and 76% of our revenues during fiscal 2011, 2010 and 2009, respectively, were derived from arrangements with transactional or unit-based pricing. We also derive revenues from other sources which generally do not recur and include, but are not limited to, perpetual or time-based licenses with upfront payment terms and non-recurring consulting service arrangements.

Our revenues derived from clients outside the United States have generally grown, and may in the future grow more rapidly than our revenues from domestic clients. International revenues totaled \$230.0 million, \$209.6 million and \$199.8 million in fiscal 2011, 2010 and 2009, respectively, representing 37%, 35% and 32% of total consolidated revenues in each of these years. We expect that the percentage of our revenues derived from international clients will increase in the future, subject to the impact of foreign currency fluctuations.

General economic conditions stabilized in fiscal 2011 from which we realized overall growth in our revenues of 2% to \$619.7 million. However, high levels of unemployment and financial market uncertainty continue to impact our customers in the United States and the pace of global recovery. Consumer and small business lending activity, which is one of the drivers of demand for our services, has stabilized in most markets around the world but in most cases is not yet showing strong growth. We expect growth in consumer lending to continue to lag the general economic recovery. In an effort to respond to these market conditions, we have continued to focus on activities related to our ongoing reengineering initiative. As part of this initiative, we continue to manage our expenses to maintain solid earnings and cash flows and grow revenues through strategic resource allocation. Key components of the initiative include ongoing rationalization of our business portfolio, simplifying management hierarchy, eliminating low-priority positions, investing in high-priority positions, consolidating facilities and managing fixed and variable costs.

In fiscal 2009, we completed additional actions under our reengineering initiative that was initiated in fiscal 2008. These actions were aimed at reducing costs through headcount reductions and facility consolidations. With respect to the headcount reductions, we identified and eliminated 255 positions throughout the Company. Also in

connection with the initiative, we sold our LiquidCredit® Service for Telecom (“LCT”) and RoamEx® product line assets, and we fully exited our Cortronics neural research product line, Fast Panel diagnostics product line and advertising services group. During fiscal 2011, we incurred net charges totaling \$12.4 million. The charges included \$8.2 million for severance costs associated with the reduction of 177 positions throughout the company. We also recognized charges of \$4.2 million associated with vacating excess leased space in Minnesota, Georgia and Illinois. Costs for vacating excess leased space represent future cash lease payments, net of estimated sublease income, which will be paid out over the next seven years. For 2012, the operating environment will continue to present challenges for the marketing and growth of our products and services. However, we do expect to derive growth through modest improvements in the credit economy and from the momentum we achieved as a result of our performance in the latter part of 2011.

## **Bookings**

Management uses bookings as an indicator of our business performance. Bookings represent contracts signed in the current reporting period that will generate current and future revenue streams. We consider contract terms, knowledge of the marketplace and experience with our customers, among other factors, when determining the estimated value of contract bookings.

Bookings calculations have varying degrees of certainty depending on the revenue type and individual contract terms. Our revenue types are transactional and maintenance, professional services and license. Our estimate of bookings is as of the end of the period in which a contract is signed, and we do not update our initial booking estimates in future periods for changes between estimated and actual results. Actual revenue and the timing thereof could differ materially from our initial estimates. The following paragraphs discuss the key assumptions used to calculate bookings and the susceptibility of these assumptions to variability.

### ***Transactional and Maintenance Bookings***

We calculate transactional bookings as the total estimated volume of transactions or number of accounts under contract, multiplied by a contractual rate. Transactional contracts generally span multiple years and require us to make estimates about future transaction volumes or number of active accounts. We develop estimates from discussions with our customers and examinations of historical data from similar products and customer arrangements. Differences between estimated bookings and actual results occur due to variability in the volume of transactions or number of active accounts estimated. This variability is primarily caused by the following:

- The health of the economy and economic trends in our customer’s industries;
- Individual performance of our customers relative to their competitors; and
- Regulatory and other factors that affect the business environment in which our customers operate.

We calculate maintenance bookings directly from the terms stated in the contract.

### ***Professional Services Bookings***

We calculate professional services bookings as the estimated number of hours to complete a project multiplied by the rate per hour. We estimate the number of hours based on our understanding of the project scope, conversations with customer personnel and our experience in estimating professional services projects. Estimated bookings may differ from actual results primarily due to differences in the actual number of hours incurred. These differences typically result from customer decisions to alter the mix of FICO and internal resources used to complete a project.

### ***License Bookings***

Licenses are sold on a perpetual or term basis and bookings generally equal the fixed amount stated in the contract.

### ***Bookings Trend Analysis***

	<u>Bookings</u> (in millions)	<u>Bookings</u> <u>Yield(1)</u>	<u>Number of</u> <u>Bookings</u> <u>over \$1</u> <u>Million</u>	<u>Weighted-</u> <u>Average</u> <u>Term(2)</u> (months)
Quarter ended September 30, 2011	\$112.0	13%	14	27
Quarter ended September 30, 2010	\$105.6	20%	18	27
Year ended September 30, 2011	\$303.6	34%	45	N/M
Year ended September 30, 2010	\$283.3	36%	53	N/M

- (1) Bookings yield represents the percentage of revenue recognized from bookings for the periods indicated.
- (2) N/M-Measure is not meaningful as our estimate of bookings is as of the end of the period in which a contract is signed, and we do not update our initial booking estimates in future periods for changes between estimated and actual results.

Transactional and maintenance bookings were 43% and 52% of total bookings for the quarters ended September 30, 2011 and 2010, respectively. Professional services bookings were 34% and 32% of total bookings for the quarters ended September 30, 2011 and 2010, respectively. License bookings were 23% and 16% of total bookings for the quarters ended September 30, 2011 and 2010, respectively.

Transactional and maintenance bookings were 44% and 50% of total bookings for the years ended September 30, 2011 and 2010, respectively. Professional services bookings were 36% and 34% of total bookings for the years ended September 30, 2011 and 2010, respectively. License bookings were 20% and 16% of total bookings for the years ended September 30, 2011 and 2010, respectively.

The weighted-average term of bookings achieved measures the average term over which the bookings are expected to be recognized as revenue. As the weighted-average term increases, the average amount of revenues expected to be realized in a quarter decreases, however, the revenues are expected to be recognized over a longer period of time. As the weighted-average term decreases, the average amount of revenues expected to be realized in a quarter increases, however, the revenues are expected to be recognized over a shorter period of time.

Management regards the volume of bookings achieved, among other factors, as an important indicator of future revenues, but they are not comparable to, nor should they be substituted for, an analysis of our revenues, and they are subject to a number of risks and uncertainties concerning timing and contingencies affecting product delivery and performance.

Although many of our contracts contain noncancelable terms, most of our bookings are transactional or service related and are dependent upon estimates such as volume of transactions, number of active accounts, or number of hours incurred. Since these estimates cannot be considered fixed or firm, we do not believe it is appropriate to characterize bookings as backlog.

### **Divestiture Activity**

In June 2009, we signed definitive agreements to sell the assets associated with our Liquid Credit® for Telecom (LCT) and RoamEx® product lines for \$6.2 million in cash. We recognized a combined \$3.0 million pre-tax loss, and a \$3.9 million after-tax loss on the sales, as the goodwill associated with the sale of these product lines was not deductible for income tax purposes. LCT and RoamEx solutions were included in our Applications segment. Revenues attributable to the LCT and RoamEx product lines were \$15.7 million during fiscal 2009. The earnings contribution from the LCT and RoamEx product lines were not significant to our fiscal 2009 results of operations.

## Segment Information

We are organized into the following three reportable segments: Applications, Scores and Tools. Although we sell solutions and services into a large number of end user product and industry markets, our reportable business segments reflect the primary method in which management organizes and evaluates internal financial information to make operating decisions and assess performance. Comparative segment revenues, operating income, and related financial information for the years ended September 30, 2011, 2010 and 2009 are set forth in Note 18 to the accompanying consolidated financial statements.

## RESULTS OF OPERATIONS

### Continuing Operations

#### Revenues

The following tables set forth certain summary information on a segment basis related to our revenues for the fiscal years indicated.

Segment	Revenues Fiscal Year			Period-to-Period Change		Period-to-Period Percentage Change	
	2011	2010	2009	2011 to 2010	2010 to 2009	2011 to 2010	2010 to 2009
	(In thousands)			(In thousands)			
Applications	\$383,028	\$367,258	\$383,130	\$15,770	\$(15,872)	4%	(4)%
Scores	168,567	172,339	179,575	(3,772)	(7,236)	(2)%	(4)%
Tools	68,088	66,046	68,030	2,042	(1,984)	3%	(3)%
Total Revenues	<u>\$619,683</u>	<u>\$605,643</u>	<u>\$630,735</u>	14,040	(25,092)	2%	(4)%

Segment	Percentage of Revenues Fiscal Year		
	2011	2010	2009
Applications	62%	61%	61%
Scores	27%	28%	28%
Tools	11%	11%	11%
Total Revenues	<u>100%</u>	<u>100%</u>	<u>100%</u>

#### Applications

Applications	Fiscal Year			Period-to-Period Change		Period-to-Period Percentage Change	
	2011	2010	2009	2011 to 2010	2010 to 2009	2011 to 2010	2010 to 2009
	(In thousands)			(In thousands)			
Transactional and maintenance	258,736	\$257,275	\$274,123	\$ 1,461	\$(16,848)	1%	(6)%
Professional services	100,921	86,097	92,000	14,824	(5,903)	17%	(6)%
License	23,371	23,886	17,007	(515)	6,879	(2)%	40%
Total	<u>\$383,028</u>	<u>\$367,258</u>	<u>\$383,130</u>	15,770	(15,872)	4%	(4)%

**Applications** segment revenues increased \$15.8 million in fiscal 2011 from fiscal 2010 due to an \$18.2 million increase in our *fraud solutions* and a \$6.0 million increase in our *originations solutions*. These increases were partially offset by a \$4.8 million decrease in our *customer management solutions*, and a \$3.6 million decrease from our other Applications solutions.

The increase in *fraud solutions* was attributable to higher volumes associated with transactional-based agreements, increased software sales of FICO® Falcon® Fraud Manager and FICO® Insurance Fraud Manager, and increased services related to these software sales. The increase in *originations solutions* was attributable to an increase in professional services, and sales of a new product, FICO® Originations Manager, partially offset by a decrease in volumes associated with transactional-based agreements on existing products. The decrease in *customer management solutions* was attributable to a decline in license revenue and a decline in professional services.

**Applications** segment revenues decreased \$15.9 million in fiscal 2010 from fiscal 2009 due to a \$14.5 million decrease in revenues from our *originations solutions*, a \$10.6 million decrease in our *customer management solutions* and a \$2.6 million decrease from our other Applications solutions. These decreases were partially offset by an \$11.8 million increase in revenues from our *marketing solutions*.

The decrease in *originations solutions* was attributable to a decrease in volumes associated with transactional-based agreements, a decline in professional services and the June 2009 divestiture of our LCT product line, which accounted for \$9.1 million of revenue during the year ended September 30, 2009. The decrease in *customer management solutions* was attributable to a decrease in volumes associated with transactional-based agreements and a decline in implementation services. The increase in our *marketing solutions* revenues was attributable to sales of a new product, FICO® Retail Action Manager. In addition, although revenues from our *fraud solutions* revenues remained consistent from fiscal 2009 to fiscal 2010, revenues were positively impacted by higher volumes, new sales of FICO® Falcon® Fraud Manager and sales of a new product, FICO® Insurance Fraud Manager. *Fraud solutions* revenues were negatively impacted by the June 2009 divestiture of our RoamEx product line, which accounted for \$6.6 million of revenue during fiscal 2009.

### Scores

<u>Scores</u>	<u>Fiscal Year</u>			<u>Period-to-Period Change</u>		<u>Period-to-Period Percentage Change</u>	
	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>2011 to 2010</u>	<u>2010 to 2009</u>	<u>2011 to 2010</u>	<u>2010 to 2009</u>
	(In thousands)			(In thousands)			
Transactional and maintenance	\$164,918	\$170,141	\$178,048	\$(5,223)	\$(7,907)	(3)%	(4)%
Professional services	2,102	2,042	1,527	60	515	3%	34%
License	1,547	156	—	1,391	156	892%	— %
Total	<u>\$168,567</u>	<u>\$172,339</u>	<u>\$179,575</u>	(3,772)	(7,236)	(2)%	(4)%

**Scores** segment revenues decreased \$3.8 million in fiscal 2011 from 2010 due to a \$2.1 million decrease in our myFICO® business-to-consumer services revenues and a \$1.7 million decrease in our business-to-business scores revenues. The decline in business-to-consumer services was primarily attributable to a decrease in royalties derived from scores sold indirectly to consumers through credit reporting agencies. This decline was partially offset by stronger direct sales generated from the myFICO.com website. Business-to-business scores revenues decrease was mainly attributable to a decrease in credit bureau risk scores revenues.

**Scores** segment revenues decreased \$7.2 million in fiscal 2010 from 2009 due to a \$5.4 million decrease in our myFICO® business-to-consumer services revenues and a \$1.8 million decrease in our business-to-business scores revenues. The decline in our business-to-consumer services was primarily attributable to Experian terminating its relationship with myFICO.com in February 2009. Business-to-business scores revenue was impacted by a \$3.4 million reduction in scores used for marketing purposes, mainly due to a decline in volumes of prescreening initiatives by our customers.

During fiscal 2011, 2010 and 2009, revenues generated from our agreements with Equifax, TransUnion and Experian, collectively accounted for approximately 18%, 20% and 19%, respectively, of our total revenues, including revenues from these customers that are recorded in our other segments.



## Tools

Tools	Fiscal Year			Period-to-Period Change		Period-to-Period Percentage Change	
	2011	2010	2009	2011 to 2010	2010 to 2009	2011 to 2010	2010 to 2009
	(In thousands)			(In thousands)			
Transactional and maintenance	\$29,776	\$28,071	\$26,531	\$ 1,705	\$ 1,540	6%	6%
Professional services	12,918	14,739	18,886	(1,821)	(4,147)	(12)%	(22)%
License	25,394	23,236	22,613	2,158	623	9%	3%
Total	\$68,088	\$66,046	\$68,030	2,042	(1,984)	3%	(3)%

**Tools** segment revenues increased \$2.0 million in fiscal 2011 from fiscal 2010 primarily due to an increase in license and maintenance revenues related to our FICO® Blaze Advisor® product. The increase was partially offset by a decrease in license sales related to our FICO® Model Builder and FICO® Decision Optimizer products, and a decrease in professional services related to our FICO® Blaze Advisor® as a result of the completion of several large installations in the prior year.

**Tools** segment revenues decreased \$2.0 million in fiscal 2010 from fiscal 2009 primarily due to a decrease of license and professional services sales related to our FICO® Blaze Advisor® product, which was negatively impacted by the current business environment. Professional services revenue declined due to the completion of several large installations in prior periods and fewer implementation services due to a reduction in FICO® Blaze Advisor® license sales. These decreases were partially offset by an increase in revenues from our FICO® Model Builder and FICO® Decision Optimizer products.

### *Operating Expenses and Other Income (Expense)*

The following tables set forth certain summary information related to our consolidated statements of income for the fiscal years indicated.

	Fiscal Year			Period-to-Period Change		Period-to-Period Percentage Change	
	2011	2010	2009	2011 to 2010	2010 to 2009	2011 to 2010	2010 to 2009
	(In thousands, except employees)			(In thousands, except employees)			
Revenues	\$619,683	\$605,643	\$630,735	\$ 14,040	\$(25,092)	2%	(4)%
Operating expenses:							
Cost of revenues	186,470	180,932	206,448	5,538	(25,516)	3%	(12)%
Research and development	62,129	73,581	73,626	(11,452)	(45)	(16)%	— %
Selling, general and administrative	223,615	225,263	209,319	(1,648)	15,944	(1)%	8%
Amortization of intangible assets	7,741	10,901	12,891	(3,160)	(1,990)	(29)%	(15)%
Restructuring	12,391	1,617	8,711	10,774	(7,094)	666%	(81)%
Loss on sale of product line assets	—	—	2,993	—	(2,993)	— %	(100)%
Total operating expenses	492,346	492,294	513,988	52	(21,694)	— %	(4)%
Operating income	127,337	113,349	116,747	13,988	(3,398)	12%	(3)%
Interest income	2,192	1,688	4,717	504	(3,029)	30%	(64)%
Interest expense	(32,364)	(24,124)	(25,481)	(8,240)	1,357	34%	(5)%
Other income, net	290	1,391	1,587	(1,101)	(196)	(79)%	(12)%
Income from continuing operations before income taxes	97,455	92,304	97,570	5,151	(5,266)	6%	(5)%
Provision for income taxes	25,893	27,847	32,105	(1,954)	(4,258)	(7)%	(13)%
Income from continuing operations	71,562	64,457	65,465	7,105	(1,008)	11%	(2)%
Income (loss) from discontinued operations	—	—	(363)	—	363	— %	(100)%
Net income	<u>\$ 71,562</u>	<u>\$ 64,457</u>	<u>\$ 65,102</u>	7,105	(645)	11%	(1)%
Number of employees at fiscal year-end	2,023	2,157	2,086	(134)	71		

	Percentage of Revenues		
	Fiscal Year		
	2011	2010	2009
Revenues	100%	100%	100%
Operating expenses:			
Cost of revenues	30%	30%	33%
Research and development	10%	12%	12%
Selling, general and administrative	36%	37%	33%
Amortization of intangible assets	1%	2%	2%
Restructuring	2%	— %	1%
Loss on sale of product line assets	— %	— %	— %
Total operating expenses	79%	81%	81%
Operating income	21%	19%	19%
Interest income	— %	— %	1%
Interest expense	(5)%	(4)%	(5)%
Other income, net	— %	— %	— %
Income from continuing operations before income taxes	16%	15%	15%
Provision for income taxes	4%	4%	5%
Income from continuing operations	12%	11%	10%
Income (loss) from discontinued operations	— %	— %	— %
Net income	12%	11%	10%

### ***Cost of Revenues***

Cost of revenues consists primarily of employee salaries and benefits for personnel directly involved in developing, installing and supporting revenue products; travel costs; overhead costs; costs of computer service bureaus; internal network hosting costs; amounts payable to credit reporting agencies for scores; software costs; and expenses related to our consumer score services through myFICO.com.

Cost of revenues as a percentage of revenues was 30% in fiscal 2011, consistent with fiscal 2010. The fiscal year 2011 over 2010 increase of \$5.5 million in cost of revenues resulted from a \$13.3 million increase in personnel and labor costs, partially offset by a \$4.2 million decrease in third party software and data cost, a \$3.0 million decrease in facilities and infrastructure costs, and a \$0.6 million decrease in other expenses. The increase in personnel and other labor-related costs was attributable to an increase in salary and related benefit costs as a result of increased consulting services activities, and an increase in incentive cost. The decrease in third party software and data costs was attributable to decreased sales that require data acquisition. The decrease in facilities and infrastructure costs was attributable primarily to a decline in allocated costs resulting from overhead reductions and exiting certain facilities.

Cost of revenues as a percentage of revenues was 30% in fiscal 2010, as compared to 33% in fiscal 2009. The decrease of \$25.5 million in cost of revenues resulted from a \$12.2 million decrease in personnel and other labor-related costs, an \$11.8 million decrease in facilities and infrastructure costs and a \$1.5 million decrease in other costs. The decrease in personnel and other labor-related costs was attributable primarily to a decline in salary and related benefit costs resulting from staff reductions and from the decline in consulting services activities. The decrease in facilities and infrastructure costs was attributable primarily to a decline in allocated costs resulting from overhead reductions and exiting certain facilities.

In fiscal 2012, we expect that cost of revenues as a percentage of revenues will be consistent with those incurred during fiscal 2011.

### ***Research and Development***

Research and development expenses include the personnel and related overhead costs incurred in the development of new products and services, including the research of mathematical and statistical models and the development of new versions of our products.

Research and development as a percentage of revenues was 10% in fiscal 2011, as compared to 12% in fiscal 2010. The decrease of \$11.5 million in research and development expenditures was attributable primarily to a \$8.7 million decrease in personnel and related costs, a \$2.1 million decrease in facilities and infrastructure costs, and a \$0.7 million decrease in other expenses. The decrease in personnel and related costs was due to decreased salary and related benefit costs, partially offset by a higher incentive cost for fiscal 2011. The decrease in facilities and infrastructure costs was attributable primarily to a decline in allocated costs resulting from overhead reductions and exiting certain facilities.

Research and development as a percentage of revenues was 12% in fiscal 2010, consistent with fiscal 2009. Research and development expenditures for fiscal 2010 were consistent with expenditures for fiscal 2009.

In fiscal 2012, we expect that research and development expenditures as a percentage of revenues will be consistent with those incurred during fiscal 2011 as we continue to invest in our Decision Management solutions.

### ***Selling, General and Administrative***

Selling, general and administrative expenses consist principally of employee salaries and benefits, travel, overhead, advertising and other promotional expenses, corporate facilities expenses, legal expenses, business development expenses and the cost of operating computer systems.

Selling, general and administrative expenses as a percentage of revenues was 36% in fiscal 2011, as compared to 37% in fiscal 2010. The fiscal 2011 over 2010 decrease of \$1.6 million in selling, general and administrative expenses was attributable to a \$5.5 million decrease in marketing expenses and a \$2.4 million decrease in facilities and infrastructure costs, partially offset by a \$4.8 million increase in personnel and related costs and a \$1.5 million increase in other costs. The decrease in marketing expenses was due to a reduction in marketing programs in areas that were not producing the anticipated sales results. The decrease in facilities and infrastructure costs was attributable primarily to a decline in allocated costs resulting from overhead reductions and exiting certain facilities. The increase in personnel and related cost was due to increased salary, commission and incentive expenses.

Selling, general and administrative expenses as a percentage of revenues was 37% in fiscal 2010, as compared to 33% in fiscal 2009. The fiscal 2010 over 2009 increase of \$15.9 million in selling, general and administrative expenses was attributable to an \$18.6 million increase in personnel and related costs, a \$2.8 million increase in travel expenses and a \$1.6 million increase in marketing expenses, partially offset by a \$3.9 million decrease in professional fees and a \$3.2 million decrease in other costs, which includes bad debt expense, taxes and licenses and other miscellaneous expenses. The increase in personnel and related costs was primarily due to increased commissions and salaries and benefits for the year ended September 30, 2010. The increase in travel expenses was due to increased travel to support sales efforts. The increase in marketing expense was attributable to an increase in marketing campaigns and related activities. The decline in professional fees was primarily due to decreased legal fees.

In fiscal 2012, we expect that selling, general and administrative expenses as a percentage of revenues will be slightly lower than those incurred during fiscal 2011.

### ***Amortization of Intangible Assets***

Amortization of intangible assets consists of amortization expense related to intangible assets recorded in connection with acquisitions accounted for by the purchase method of accounting. Our definite-lived intangible assets, consisting primarily of completed technology and customer contracts and relationships, are being amortized using the straight-line method or based on forecasted cash flows associated with the assets over periods ranging from five to fifteen years.

The fiscal 2011 over 2010 decline of \$3.2 million in amortization expense was attributable mainly to certain intangible assets associated with our London Bridge acquisition becoming fully amortized during fiscal 2010.

The fiscal 2010 over 2009 decline of \$2.0 million in amortization expense was attributable mainly to certain intangible assets associated with our London Bridge acquisition becoming fully amortized.

In fiscal 2012, we expect amortization expense will be slightly lower than the amortization expense incurred in 2011 due to certain intangible assets related to our Dash acquisition becoming fully amortized during fiscal 2012.

### ***Restructuring***

The following table sets forth certain summary information on restructuring expenses:

	Fiscal Year		
	2011	2010	2009
	(In thousands)		
Severance costs	\$ 8,165	\$ 742	\$5,485
Lease exit costs and other adjustments	4,226	875	3,226
Total restructuring expense	<u>\$12,391</u>	<u>\$1,617</u>	<u>\$8,711</u>

In fiscal 2011 we eliminated 177 positions across the company and incurred charges of \$8.2 million for severance costs. Cash payments for substantially all the severance costs have been paid by the end of fiscal 2011. We also recognized charges of \$4.2 million associated with vacating excess leased space. Costs for vacating excess leased space represent future cash lease payments, net of estimated sublease income, which will be paid out over the next seven years.

In fiscal 2010 we incurred restructuring expenses of \$1.6 million. The expenses include a \$0.9 million charge related to lease exit activities and \$0.7 million for severance costs, which was paid in fiscal 2011.

In fiscal 2009, we incurred restructuring charges of \$8.7 million. The charges include \$5.5 million, net charge for severance costs associated with the reduction of 255 positions throughout the Company and a reversal of accrued expenses as a result of favorable adjustments. All severance costs were paid in fiscal 2009. We also recognized a \$3.2 million, net charge associated with lease exit activities and a reversal of accrued expenses as a result of favorable adjustments.

### ***Loss on Sale of Product Line Assets***

In June 2009, we signed definitive agreements to sell the assets associated with our LCT and RoamEx product lines for \$6.2 million in cash. We recognized a \$3.0 million pre-tax loss, and a \$3.9 million after-tax loss on the sales, as the goodwill associated with the sale of these product lines was not deductible for income tax purposes.

### ***Interest Income***

Interest income is derived primarily from the investment of funds in excess of our immediate operating requirements.

The fiscal 2011 over 2010 increase of \$0.5 million in interest income was attributable to interest received on tax refunds in fiscal 2011 partially offset by lower average investment balances and a decline in interest rates and investment income yields due to market conditions.

The fiscal 2010 over 2009 decrease of \$3.0 million in interest income was due mainly to a decline in interest rates and investment yields due to market conditions and a decrease in average investment balances outstanding.

### ***Interest Expense***

In fiscal 2011, interest expense included interest on the Senior Notes issued in May 2008 and July 2010. In fiscal 2010, interest expense included interest on the Senior Notes issued in May 2008 and July 2010 and borrowings under our revolving credit facility. In fiscal 2009, interest expense included interest on the Senior Notes issued in May 2008 and borrowings under our revolving credit facility.

The fiscal 2011 over 2010 increase of \$8.2 million in interest expense was attributable to the higher average interest rate on our July 2010 Senior Notes as compared to our revolving credit facility.

The decrease in interest expense of \$1.4 million in fiscal 2010 compared to fiscal 2009 was the result of lower average interest rates on our revolving line of credit in fiscal 2010 partially offset by interest expense recorded on our \$245 million Senior Notes issued in July 2010.

In fiscal 2012, we expect that interest expense will be consistent with what we incurred during fiscal 2011.

### ***Other Income, Net***

Other income, net consists primarily of realized investment gains/losses, exchange rate gains/losses resulting from re-measurement of foreign-denominated receivable and cash balances held by our foreign reporting entities into their respective functional currency at period-end market rates, net of the impact of offsetting forward exchange contracts, and other non-operating items.

Other income, net was \$0.3 million in fiscal 2011, compared to \$1.4 million in 2010. The decrease was primarily attributable to a non-recurring sale of a patent in fiscal 2010.

Other income, net was \$1.4 million in fiscal 2010, compared to \$1.6 million in 2009. The decrease was primarily attributable to an increase in exchange rate losses, partially offset by a non-recurring sale of a patent in fiscal 2010.

### ***Provision for Income Taxes***

Our effective tax rates were 26.6%, 30.2% and 32.9% in fiscal 2011, 2010 and 2009, respectively.

The decrease in our effective tax rate in fiscal 2011 compared with fiscal 2010 was largely due to a one-time \$1.1 million discrete entry recorded in the recognition of the 2010 extension of the US Federal Research and Development Credit and a manufacturing deduction rate increase. In addition, there was a one-time Foreign Tax Credit benefit related to an intercompany dividend.

The decrease in our effective tax rate in fiscal 2010 compared with fiscal 2009 was due to benefits recognized from the completion of a research and development credit study and an adjustment in tax reserves. This decrease was partially offset by the effect from the expiration of the U.S federal research and development tax credit. We were unable to recognize this tax credit during fiscal 2010 as legislation providing for reinstatement of this credit had not yet been enacted. The decrease in our effective tax rate in fiscal 2010 was also due to a higher tax rate in fiscal 2009 from the sale of our RoamEx and LCT product lines. These product line sales included a write-off of goodwill that was not deductible for income tax purposes.

## Operating Income

The following table sets forth certain summary information on a segment basis related to our operating income for the fiscal years indicated.

Segment	Fiscal Year			Period-to-Period Change		Period-to-Period Percentage Change	
	2011	2010	2009	2011 to 2010	2010 to 2009	2011 to 2010	2010 to 2009
	(In thousands)			(In thousands)			
Applications	\$106,561	\$ 93,275	\$112,589	\$ 13,286	\$(19,314)	14%	(17)%
Scores	113,398	110,651	122,202	2,747	(11,551)	2%	(9)%
Tools	13,690	8,412	7,354	5,278	1,058	63%	14%
Unallocated corporate expenses	(70,680)	(69,166)	(80,868)	(1,514)	11,702	2%	(14)%
Total segment operating income	162,969	143,172	161,277	19,797	(18,105)	14%	(11)%
Unallocated share-based compensation	(15,500)	(17,305)	(19,935)	1,805	2,630	(10)%	(13)%
Unallocated amortization expense	(7,741)	(10,901)	(12,891)	3,160	1,990	(29)%	(15)%
Unallocated restructuring	(12,391)	(1,617)	(8,711)	(10,774)	7,094	666%	(81)%
Unallocated loss on sale of product line assets	—	—	(2,993)	—	2,993	— %	(100)%
Operating income	<u>\$127,337</u>	<u>\$113,349</u>	<u>\$116,747</u>	13,988	(3,398)	12%	(3)%

The increase in operating income between fiscal 2011 and 2010 of \$14.0 million was attributable to an increase in segment revenues, a decrease in segment operating expenses and reductions in amortization and share-based compensation expenses, partially offset by an increase in restructuring cost and unallocated corporate expenses. At the segment level, our segment operating income increased across all segments—\$13.3 million increase in our Applications segment, \$2.7 million increase in our Scores segment and \$5.3 million increase in our Tools segment.

The increase in our Applications segment operating income was attributable to an increase in revenue, partially offset by an increase in operating expenses.

The increase in our Scores segment operating income was attributable to a decrease in operating expenses due to decreased marketing activities, partially offset by a decline in revenues in both business-to-business scores and business-consumer services.

In our Tools segment, the increase in segment operating income was primarily attributed to a decrease in operating expenses and an increase in FICO Blaze Advisor revenues, partially offset by a decline in FICO Model Builder and FICO Decision Optimizer revenues.

The decline in amortization expense was attributable mainly to certain intangible assets associated with our London Bridge acquisition that became fully amortized during fiscal 2010.

The decrease in operating income between fiscal 2010 and 2009 of \$3.4 million was attributable to a decrease in segment revenues, partially offset by a reduction in segment and corporate operating expenses, which was driven by our reengineering initiative, a decrease in restructuring expenses, a decrease in loss on sale of product line assets, a decrease in share-based compensation expense and a decrease in amortization expenses. Under the reengineering initiative, we reduced operating costs through staff reductions, facility consolidations and restriction of discretionary expenditures. At the segment level, our segment operating income was negatively impacted by a \$19.3 million decrease in our Applications segment, and an \$11.6 million decrease in our Scores segment partially offset by a \$1.1 million increase in our Tools segment.

The decrease in our Applications segment operating income was attributable to a decrease in revenue and an increase in operating expenses as we continued to invest in our Decision Management solutions.

The decrease in our Scores segment operating income was attributable primarily to a decline in revenues from scores used for marketing purposes, revenues derived from business-to-consumer services and an increase in operating expenses due to increased marketing activities.

In our Tools segment, the increase in segment operating income was primarily attributed to an increase in FICO Model Builder and FICO Decision Optimizer revenues and lower operating expenses, which was driven by our reengineering initiative, partially offset by a decrease in Blaze Advisor revenues.

The decrease in corporate expenses was due to staff reductions and facility consolidations, driven by our reengineering initiative, and a decrease in legal fees.

## **Discontinued Operations**

On April 30, 2008, we completed the sale of our Insurance Bill Review business unit for \$16.0 million in cash. We recorded a \$6.9 million pre-tax loss, but a \$3.4 million after-tax gain on the sale as the amount of goodwill disposed of for income tax purposes exceeded the amount determined for financial reporting purposes. During fiscal 2009, we recorded an additional \$0.4 million working capital adjustment in favor of the purchaser.

## **Capital Resources and Liquidity**

### ***Cash Flows from Operating Activities***

Our primary method for funding operations and growth has been through cash flows generated from operating activities. Net cash provided by operating activities totaled \$136.2 million in fiscal 2011 compared to \$105.8 million in fiscal 2010. The 30.4 million increase was mainly attributable to the increased cash provided by accounts receivable, prepaid expenses and other assets, and other liabilities. The increase was partially offset by increased cash used for accrued compensation and employee benefits.

Net cash provided by operating activities totaled \$105.8 million in fiscal 2010 compared to \$151.6 million in fiscal 2009. Operating cash flows were negatively impacted by an \$11.6 million increase in accounts receivable (compared to a \$31.3 million decrease in fiscal 2009), which resulted from the timing of cash receipts, a \$3.3 million decrease in other liabilities and a \$1.1 million decrease in deferred revenue. Operating cash flows were positively impacted by a \$5.4 million increase in accrued compensation and employee benefits, which resulted from the timing of cash payments.

### ***Cash Flows from Investing Activities***

Net cash used by investing activities totaled \$51.7 million in fiscal 2011 compared to net cash provided of \$110.6 million in fiscal 2010. The change was driven by \$37.8 million in cash used for purchases of marketable securities, net of sales and proceeds from maturities during fiscal 2011 compared to \$125.9 million in proceeds from maturities and sales of marketable securities, net of purchases, during fiscal 2010.

Net cash provided by investing activities totaled \$110.6 million in fiscal 2010 compared to net cash used of \$81.9 million in fiscal 2009. The change was driven by \$125.9 million in proceeds from maturities and sales of marketable securities, net of purchases, during the year ended September 30, 2010 compared to \$73.3 million of cash used for purchases of marketable securities, net of sales and proceeds from maturities, during the year ended September 30, 2009.



### ***Cash Flows from Financing Activities***

Net cash used in financing activities totaled \$94.0 million in fiscal 2011, compared to \$248.5 million in fiscal 2010. The decrease in cash used in financing activities was primarily due to the \$104.7 million decrease of cash paid to repurchase common stock, and the repayment of \$295 million of debt outstanding on our revolving line of credit in fiscal 2010, partially offset by cash provided from the issuance of \$245 million of Senior Notes on July 14, 2010.

Net cash used in financing activities totaled \$248.5 million in 2010, compared to \$18.8 million in fiscal 2009. The increase in cash used in financing activities was primarily due to the \$196.1 million of cash paid to repurchase common stock during the year ended September 30, 2010 and the repayment of \$295 million of debt outstanding on our revolving line of credit, partially offset by cash provided from the issuance of \$245 million of Senior Notes on July 14, 2010.

### ***Repurchases of Common Stock***

From time to time, we repurchase our common stock in the open market. During fiscal 2011, 2010 and 2009, we expended \$96.3 million, \$198.0 million and \$18.5 million, respectively, in connection with our repurchase of common stock. In June 2010, our Board of Directors approved a common stock repurchase program that allows us to purchase shares of our common stock up to an aggregate cost of \$250.0 million. As of September 30, 2011, we had \$78.4 million remaining under this authorization. For a description of recent Board Authorization, see Note 23 to the financial statements in Item 8 of this report.

### ***Dividends***

We paid quarterly dividends of two cents per share, or eight cents per year, during each of fiscal 2011, 2010 and 2009. Our dividend rate is set by the Board of Directors on a quarterly basis taking into account a variety of factors, including among others, our operating results and cash flows, general economic and industry conditions, our obligations, changes in applicable tax laws and other factors deemed relevant by the Board. Although we expect to continue to pay dividends at the current rate, our dividend rate is subject to change from time to time based on the Board's business judgment with respect to these and other relevant factors.

### ***Revolving Line of Credit***

We have a \$200 million unsecured revolving line of credit with a syndicate of banks that expires on September 28, 2016. Proceeds from the credit facility can be used for working capital and general corporate purposes and may also be used for the refinancing of existing debt, acquisitions, and the repurchase of the Company's common stock. Interest on amounts borrowed under the credit facility is based on (i) a base rate, which is the greater of (a) the prime rate and (b) the Federal Funds rate plus 0.50% or (ii) LIBOR plus an applicable margin. The margin on LIBOR borrowings ranges from 1.000% to 1.625% and is determined based on our consolidated leverage ratio. In addition, we must pay utilization fees if borrowings and commitments under the credit facility exceed 50% of the total credit facility commitment, as well as facility fees. The credit facility contains certain restrictive covenants including maintaining a maximum consolidated leverage ratio of 3.0 and a minimum fixed charge ratio of 2.5, and also contains other covenants typical of unsecured facilities. As of September 30, 2011, we had no borrowings outstanding under the credit facility and were in compliance with all financial covenants.

### ***Senior Notes***

In May 2008, we issued \$275 million of Senior Notes in a private placement to a group of institutional investors. These Senior Notes were issued in four series with maturities ranging from 5 to 10 years. These Senior Notes' weighted average interest rate is 6.8% and the weighted average maturity is 7.9 years.

In addition, on July 14, 2010, we issued \$245 million of Senior Notes in a private placement to a group of institutional investors. These Senior Notes have a weighted average interest rate of 5.20% and a weighted average maturity of 8 years. Proceeds from these Senior Notes were used to repay the entire balance outstanding on our revolving line of credit. These Senior Notes were issued in four series as follows:

<u>Series</u>	<u>Amount</u>	<u>Interest Rate</u>	<u>Maturity Date</u>
E	\$60 million	4.72%	July 14, 2016
F	\$72 million	5.04%	July 14, 2017
G	\$28 million	5.42%	July 14, 2019
H	\$85 million	5.59%	July 14, 2020

All of the Senior Notes are subject to certain restrictive covenants that are substantially similar to those in the credit agreement for the revolving credit facility, including maintenance of consolidated leverage and fixed charge coverage ratios. The purchase agreements for the Senior Notes also include covenants typical of unsecured facilities.

### ***Capital Resources and Liquidity Outlook***

As of September 30, 2011, we had \$241.6 million in cash, cash equivalents and marketable security investments. We believe that these balances, as well as available borrowings from our \$200 million revolving line of credit and anticipated cash flows from operating activities, will be sufficient to fund our working and other capital requirements and any scheduled repayments of existing debt over the course of the next twelve months. Under our current financing arrangements we have no significant debt obligations maturing until May 2013. In the normal course of business, we evaluate the merits of acquiring technology or businesses, or establishing strategic relationships with or investing in these businesses. We may elect to use available cash and cash equivalents and marketable security investments to fund such activities in the future. In the event additional needs for cash arise, or if we refinance our existing debt, we may raise additional funds from a combination of sources, including the potential issuance of debt or equity securities. Additional financing might not be available on terms favorable to us, or at all. If adequate funds were not available or were not available on acceptable terms, our ability to take advantage of unanticipated opportunities or respond to competitive pressures could be limited.

### ***Contractual Obligations***

The following is a summary of our contractual obligations at September 30, 2011:

	<u>2012</u>	<u>2013</u>	<u>2014</u>	<u>2015</u>	<u>2016</u>	<u>Thereafter</u>	<u>Total</u>
Senior Notes (1)	\$ 8,000	\$ 49,000	\$ 8,000	\$ 71,000	\$60,000	\$316,000	\$512,000
Interest due on debt obligations (2)	31,013	30,503	27,382	26,873	22,136	45,999	183,906
Operating lease obligations	22,669	19,615	18,237	15,425	13,101	30,242	119,289
Purchase obligations (3)	5,100	4,400	2,600	—	—	—	12,100
Unrecognized tax benefits (4)	—	—	—	—	—	—	9,539
Total commitments	<u>\$66,782</u>	<u>\$103,518</u>	<u>\$56,219</u>	<u>\$113,298</u>	<u>\$95,237</u>	<u>\$392,241</u>	<u>\$836,834</u>

- (1) Represents the unpaid principal amount of our \$275 million Senior Notes issued in May 2008 and the \$245 million Senior Notes issued in July 2010.
- (2) Interest due on debt obligations represents interest payments on our Senior Notes.
- (3) Represents amounts associated with agreements that are enforceable, legally binding and specify terms, including: fixed or minimum quantities to be purchased; fixed, minimum or variable price provisions; and the approximate timing of the payments.
- (4) Unrecognized tax benefits related to uncertain tax positions. As we are not able to reasonably estimate the timing of the payments or the amount by which the liability will increase or decrease over time, the related balances have not been reflected in the section of the table showing payment by fiscal year.

## **Off-Balance Sheet Arrangements**

We do not have any off-balance sheet arrangements that have or are reasonably likely to have a current or future material effect on our financial condition, changes in financial condition, revenues or expenses, results of operations, liquidity, capital expenditures, or capital resources.

## **Critical Accounting Policies and Estimates**

We prepare our consolidated financial statements in conformity with U.S. generally accepted accounting principles. These accounting principles require management to make certain judgments and assumptions that affect the reported amounts of assets and liabilities and the disclosure of contingent assets and liabilities as of the date of the financial statements, and the reported amounts of revenues and expenses during the reporting period. We periodically evaluate our estimates including those relating to revenue recognition, the allowance for doubtful accounts, goodwill and other intangible assets resulting from business acquisitions, share-based compensation, income taxes and contingencies and litigation. We base our estimates on historical experience and various other assumptions that we believe to be reasonable based on the specific circumstances, the results of which form the basis for making judgments about the carrying value of certain assets and liabilities that are not readily apparent from other sources. Actual results may differ from these estimates.

We believe the following critical accounting policies involve the most significant judgments and estimates used in the preparation of our consolidated financial statements:

### ***Revenue Recognition***

#### ***Software Licenses***

Software license fee revenue is recognized when persuasive evidence of an arrangement exists, software is made available to our customers, the fee is fixed or determinable and collection is probable. The determination of whether fees are fixed or determinable and collection is probable involves the use of assumptions. If at the outset of an arrangement we determine that the arrangement fee is not fixed or determinable, revenue is deferred until the arrangement fee becomes fixed or determinable, assuming all other revenue recognition criteria have been met. If at the outset of an arrangement we determine that collectability is not probable, revenue is deferred until the earlier of when collectability becomes probable or the receipt of payment. If there is uncertainty as to the customer's acceptance of our deliverables, revenue is not recognized until the earlier of receipt of customer acceptance, expiration of the acceptance period, or when we can demonstrate we meet the acceptance criteria. We evaluate contract terms and customer information to ensure that these criteria are met prior to our recognition of license fee revenue.

We use the residual method to recognize revenue when an arrangement includes one or more elements to be delivered at a future date and vendor-specific objective evidence ("VSOE") of the fair value of all undelivered elements exists. VSOE of fair value is based on the normal pricing practices for those products and services when sold separately by us and customer renewal rates for post-contract customer support services. Under the residual method, the fair value of the undelivered elements is deferred and the remaining portion of the arrangement fee is recognized as revenue. If evidence of the fair value of one or more undelivered elements does not exist, the revenue is deferred and recognized when delivery of those elements occurs or when fair value can be established. Changes to the elements in a software arrangement, the ability to identify VSOE for those elements, the fair value of the respective elements, and change to a product's estimated life cycle could materially impact the amount of earned and unearned revenue.

When software licenses are sold together with implementation or consulting services, license fees are recognized upon delivery provided that the above criteria are met, payment of the license fees is not dependent upon the performance of the services, and the services do not provide significant customization or modification of the software products and are not essential to the functionality of the software that was delivered. For arrangements with services that are essential to the functionality of the software, the license and related service revenues are recognized using contract accounting as described below.

Revenues from post-contract customer support services, such as software maintenance, are recognized on a straight-line basis over the term of the support period. The majority of our software maintenance agreements provide technical support as well as unspecified software product upgrades and releases when and if made available by us during the term of the support period.

#### *Transactional-based Revenues*

Transactional-based revenue is recognized when persuasive evidence of an arrangement exists, fees are fixed or determinable, and collection is reasonably assured. Revenues from our credit scoring, data processing, data management and internet delivery services are recognized as these services are performed. Revenues from transactional or unit-based license fees under software license arrangements, network service and internally-hosted software agreements are recognized based on minimum contractual amounts or on system usage that exceeds minimum contractual amounts. Certain of our transactional-based revenues are based on transaction or active account volumes as reported by our clients. In instances where volumes are reported to us in arrears, we estimate volumes based on preliminary customer transaction information or average actual reported volumes for an immediate trailing period. Differences between our estimates and actual final volumes reported are recorded in the period in which actual volumes are reported. We have not experienced significant variances between our estimates and actual reported volumes in the past and anticipate that we will be able to continue to make reasonable estimates in the future. If for some reason we were unable to reasonably estimate transaction volumes in the future, revenue may be deferred until actual customer data is received, and this could have a material impact on our consolidated results of operations.

#### *Consulting Services*

We provide consulting, training, model development and software integration services under both hourly-based time and materials and fixed-priced contracts. Revenues from these services are generally recognized as the services are performed. For fixed-price service contracts, we apply the percentage-of-completion method of contract accounting to determine progress towards completion, which requires the use of estimates. In such instances, management is required to estimate the input measures, generally based on hours incurred to date compared to total estimated hours of the project, with consideration also given to output measures, such as contract milestones, when applicable. Adjustments to estimates are made in the period in which the facts requiring such revisions become known and, accordingly, recognized revenues and profits are subject to revisions as the contract progresses to completion. Estimated losses, if any, are recorded in the period in which current estimates of total contract revenue and contract costs indicate a loss. If substantive uncertainty related to customer acceptance of services exists, we apply the completed contract method of accounting and defer the associated revenue until the contract is completed. If we are unable to accurately estimate the input measures used for percentage-of-completion accounting, revenue would be deferred until the contract is complete, and this could have a material impact on our consolidated results of operations.

#### *Hosting Services*

We are an application service provider (“ASP”), where we provide hosting services that allow customers access to software that resides on our servers. The ASP model typically includes an up-front fee and a monthly commitment from the customer that commences upon completion of the implementation through the remainder of the contractual term. The up-front fee is the initial setup fee, or the implementation fee. The monthly commitment includes, but is not limited to, a fixed monthly fee or a transactional fee based on system usage that exceeds monthly minimums. Revenue is recognized from ASP when there is persuasive evidence of an arrangement, the service has been provided to the customer, the amount of fees is fixed or determinable and the collection of the Company’s fees is probable. We do not view the activities of signing the contract or providing initial setup services as discrete earnings events. Revenue is typically deferred until the date the customer commences use of our services at which point the up-front fees are recognized ratably over the contractual term of the customer arrangement. ASP transactional fees are recorded monthly as earned.

### *Multiple-Deliverable Arrangements including Non-Software*

Each deliverable within a multiple-deliverable revenue arrangement that includes non-software is accounted for as a separate unit of accounting if the following criteria are met: (i) the delivered item or items have value to the customer on a standalone basis and (ii) for an arrangement that includes a general right of return relative to the delivered item(s), delivery or performance of the undelivered item(s) is considered probable and substantially in our control. We consider a deliverable to have standalone value if we sell this item separately or if the item is sold by another vendor or could be resold by the customer. Further, our revenue arrangements generally do not include a general right of return relative to delivered products. Revenue for multiple element arrangements is allocated to the software and non-software deliverables based on a relative selling price. We use VSOE in our allocation of arrangement consideration when it is available. We define VSOE as a median price of recent standalone transactions that are priced within a narrow range, as defined by us. If a product or service is seldom sold separately, it is unlikely that we can determine VSOE. In circumstances when VSOE does not exist, we then assess whether we can obtain third-party evidence (“TPE”) of the selling price. It may be difficult for us to obtain sufficient information on competitor pricing to substantiate TPE and therefore we may not always be able to use TPE. When we are unable to establish selling price using VSOE or TPE, we use estimated selling price (“ESP”) in its allocation of arrangement consideration. The objective of ESP is to determine the price at which we would transact if the product or service were sold by us on a standalone basis. Our determination of ESP involves weighting several factors based on the specific facts and circumstances of each arrangement. The factors include, but are not limited to, geographies, market conditions, gross margin objectives, pricing practices and controls and customer segment pricing strategies and the product lifecycle. We analyze selling prices used in our allocation of arrangement consideration on an annual basis, or more frequently if necessary. Selling prices will be analyzed more frequently if a significant change in our business necessitates a more timely analysis or if we experience significant variances in our selling prices.

### *Gross vs. Net Revenue Reporting*

We apply accounting guidance to determine whether we report revenue for certain transactions based upon the gross amount billed to the customer, or the net amount retained by us. In accordance with the guidance we record revenue on a gross basis for sales in which we have acted as the principal and on a net basis for those sales in which we have in substance acted as an agent or broker in the transaction.

### *Allowance for Doubtful Accounts*

We make estimates regarding the collectability of our accounts receivable. When we evaluate the adequacy of our allowance for doubtful accounts, we analyze specific accounts receivable balances, historical bad debts, customer creditworthiness, current economic trends and changes in our customer payment cycles. Material differences may result in the amount and timing of expense for any period if we were to make different judgments or utilize different estimates. If the financial condition of our customers deteriorates resulting in an impairment of their ability to make payments, additional allowances might be required.

### *Valuation of Goodwill and Other Intangible Assets—Impairment Assessment*

Our business acquisitions typically result in the recognition of goodwill and other intangible assets, which affect the amount of current and future period charges and amortization expense. Goodwill represents the excess of the purchase price over the fair value of net assets acquired, including identified intangible assets, in connection with our business combinations. We amortize our definite-lived intangible assets based on forecasted cash flows associated with the assets over the estimated useful lives. Goodwill is not amortized, but is assessed at least annually for impairment.

The determination of the value of these components of a business combination, as well as associated asset useful lives, requires management to make various estimates and assumptions. Critical estimates in valuing certain of the intangible assets include but are not limited to: future expected cash flows from product sales and

services, maintenance agreements, consulting contracts, customer contracts, and acquired developed technologies and patents or trademarks; the acquired company's brand awareness and market position, as well as assumptions about the period of time the acquired products and services will continue to be used in our product portfolio; and discount rates. Management's estimates of fair value and useful lives are based upon assumptions believed to be reasonable. Estimates using different assumptions, or unanticipated events and circumstances could produce significantly different results.

We assess potential impairments to our intangible assets when there is evidence that events and circumstances related to our financial performance and economic environment indicate the carrying amount of the assets may not be recoverable. When impairment indicators are identified with respect to our previously recorded intangible assets with finite useful lives, we test for impairment using undiscounted cash flows. If such tests indicate impairment, then we measure and record the impairment as the difference between the carrying value of the asset and the fair value of the asset. Significant management judgment is required in forecasting future operating results used in the preparation of the projected discounted cash flows. Should different conditions prevail, material write downs of net intangible assets and other long-lived assets could occur. We periodically review the estimated remaining useful lives of our acquired intangible assets. A reduction in our estimate of remaining useful lives, if any, could result in increased amortization expense in future periods.

We test goodwill for impairment at the reporting unit levels, which we have determined are the same as our reportable segments, at least annually during the fourth quarter of each fiscal year. The timing and frequency of our goodwill impairment test is based on an ongoing assessment of events and circumstances that would be an indicator of potential impairment of a reporting unit, with the fair value below its carrying value. The first step of the goodwill impairment test is a comparison of the fair value of a reporting unit to its carrying value. We estimate the fair values of our reporting units using a weighted combination of discounted cash flow valuation model (known as the income approach) and a comparison of our reporting units to guideline publicly-traded companies (known as the market approach). These methods require estimates of our future revenues, profits, capital expenditures, working capital, costs of capital and other relevant factors, as well as selecting appropriate guideline publicly-traded companies for each reporting unit. We evaluate historical trends, current budgets, operating plans, industry data, and other relevant factors when estimating these amounts. The determination of an impairment loss, using assumptions that are different from those used in our estimates but in each case reasonable, could produce significantly different results and materially affect the determination of fair value and/or goodwill impairment for each reporting unit. For example, if the economic environment impacts our forecasts beyond what we have anticipated, it could cause the fair value of a reporting unit to fall below its respective carrying value.

The key assumptions that require significant management judgment for the income approach include revenue growth rates and weighted average cost of capital. In our analysis, revenue growth rates were primarily based on third party studies of industry growth rates for each of our reporting units. Within each reporting unit, management refined these estimates based on their knowledge of the product, the needs of our customers and expected market opportunity. The weighted average cost of capital was determined based on publicly available data such as the long-term yield on U.S. treasury bonds, the expected rate of return on high quality bonds and the returns and betas of various equity instruments. As it relates to the market approach, there is less management judgment in determining the fair value of our reporting units other than selecting which guideline publicly-traded companies are included in our peer group.

In the fourth quarter of fiscal 2011 we performed our annual goodwill impairment test. In step one of that test we compared the estimated fair value of each reporting unit to its carrying value. The estimated fair value of each of our reporting units exceeded its respective carrying value in fiscal 2011, indicating the underlying goodwill of each reporting unit was not impaired as of our most recent testing date. Accordingly, we were not required to complete the second step of the goodwill impairment test and recorded no goodwill impairment charges for the twelve months ended September 30, 2011.

During our fiscal 2011 goodwill impairment analysis, we concluded the estimated fair values of all of our reporting units substantially exceeded their carrying values. As discussed above, estimates of fair value for all of our reporting units can be affected by a variety of external and internal factors. We believe that the assumptions and estimates utilized were appropriate based on the information available to management. The timing and recognition of impairment losses by us in the future, if any, may be highly dependent upon our estimates and assumptions.

### ***Share-Based Compensation***

We account for share-based compensation using the fair value recognition provisions as required in the accounting literature. We estimate the fair value of options granted using the Black-Scholes option valuation model. We estimate the volatility of our common stock at the date of grant based on a combination of the implied volatility of publicly traded options on our common stock and our historical volatility rate. Our decision to use implied volatility was based upon the availability of actively traded options on our common stock and our assessment that implied volatility is more representative of future stock price trends than historical volatility. We estimate the expected term of options granted based on historical exercise patterns. The dividend yield assumption is based on historical dividend payouts. The risk-free interest rate assumption is based on observed interest rates appropriate for the term of our employee options. We use historical data to estimate pre-vesting option forfeitures and record share-based compensation expense only for those awards that are expected to vest. For options granted, we amortize the fair value on a straight-line basis. All options are amortized over the requisite service periods of the awards, which are generally the vesting periods. If factors change we may decide to use different assumptions under the Black-Scholes option valuation model in the future, which could materially affect our share-based compensation expense, net income and earnings per share.

### ***Income Taxes***

We use the asset and liability approach to account for income taxes. This methodology recognizes deferred tax assets and liabilities for the expected future tax consequences of temporary differences between the carrying amounts and the tax base of assets and liabilities and operating loss and tax credit carryforwards. We then record a valuation allowance to reduce deferred tax assets to an amount that more likely than not will be realized. We consider future taxable income and ongoing prudent and feasible tax planning strategies in assessing the need for the valuation allowance, which requires the use of estimates. If we determine during any period that we could realize a larger net deferred tax asset than the recorded amount, we would adjust the deferred tax asset to increase income for the period or reduce goodwill if such deferred tax asset relates to an acquisition. Conversely, if we determine that we would be unable to realize a portion of our recorded deferred tax asset, we would adjust the deferred tax asset to record a charge to income. To the extent an adjustment in our deferred tax assets relates to a business combination the adjustment is recorded either in income from continuing operations in the period of the combination or directly in contributed capital, depending on the circumstances. Although we believe that our estimates are reasonable, there is no assurance that our valuation allowance will not need to be increased to cover additional deferred tax assets that may not be realizable, and such an increase could have a material adverse impact on our income tax provision and results of operations in the period in which such determination is made. In addition, the calculation of tax liabilities also involves significant judgment in estimating the impact of uncertainties in the application of complex tax laws. Resolution of these uncertainties in a manner inconsistent with management's expectations could also have a material impact on our income tax provision and consolidated results of operations in the period in which such determination is made.

### ***Contingencies and Litigation***

We are subject to various proceedings, lawsuits and claims relating to products and services, technology, labor, shareholder and other matters. We are required to assess the likelihood of any adverse outcomes and the potential range of probable losses in these matters. If the potential loss is considered probable and the amount can be reasonably estimated, we accrue a liability for the estimated loss. If the potential loss is considered less than

probable or the amount cannot be reasonably estimated, disclosure of the matter is considered. The amount of loss accrual or disclosure, if any, is determined after analysis of each matter, and is subject to adjustment if warranted by new developments or revised strategies. Due to uncertainties related to these matters, accruals or disclosures are based on the best information available at the time. Significant judgment is required in both the assessment of likelihood and in the determination of a range of potential losses. Revisions in the estimates of the potential liabilities could have a material impact on our consolidated financial position or consolidated results of operations.

#### ***New Accounting Pronouncements Not Yet Adopted***

On May 12, 2011 the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2011-04, "*Fair Value Measurement (Topic 820): Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs*" (ASU 2011-04). This update amends Accounting Standards Codification (ASC) Topic 820, "*Fair Value Measurement and Disclosure.*" ASU 2011-04 clarifies the application of certain existing fair value measurement guidance and expands the disclosures for fair value measurements that are estimated using significant unobservable (Level 3) inputs. ASU 2011-04 is effective for annual and interim reporting periods beginning on or after December 15, 2011, which means that it will be effective for our fiscal quarter beginning January 1, 2012. The new guidance is to be adopted prospectively and early adoption is not permitted. We do not believe that adoption of ASU 2011-04 will have a significant impact on our financial position, results of operations or cash flows.

On June 16, 2011 the FASB issued ASU No. 2011-05, "*Comprehensive Income (Topic 220): Presentation of Comprehensive Income*" (ASU 2011-05). This update amends ASC Topic 220, "*Comprehensive Income*" to provide that total comprehensive income will be reported in one continuous statement or two separate but consecutive statements of financial performance. Presentation of total comprehensive income in the statement of stockholders' equity or the footnotes will no longer be allowed. The calculation of net income and basic and diluted net income per share will not be affected. ASU 2011-005 is effective for fiscal years, and interim periods within those years, beginning on or after December 15, 2011, which means that it will be effective for our fiscal year beginning October 1, 2012. Retrospective adoption is required and early adoption is permitted. We do not believe that adoption of ASU 2011-05 will have a significant impact on our financial position, results of operations or cash flows.

On September 15, 2011, the FASB issued ASU No. 2011-08, "*Intangibles—Goodwill and Other (Topic 350): Testing Goodwill for Impairment*" (ASU 2011-08). This update amends the guidance in ASC 350-20 on testing goodwill for impairment. Under the revised guidance, entities testing goodwill for impairment have the option of performing a qualitative assessment before calculating the fair value of the reporting unit (i.e. step 1 of the goodwill impairment test). If entities determine, on the basis of qualitative factors, that the fair value of the reporting unit is more likely than not less than the carrying amount, the two-step impairment test would be required. ASU 2011-08 does not change how goodwill is calculated or assigned to reporting units, nor does it revise the requirement to test goodwill annually for impairment. In addition, ASU 2011-08 does not amend the requirement to test goodwill for impairment between annual tests if events or circumstances warrant; however, it does revise the examples of events and circumstances that an entity should consider. ASU 2011-08 is effective for annual and interim goodwill impairment tests performed for fiscal years beginning after December 15, 2011, which means that it will be effective for our fiscal year beginning October 1, 2013. Early adoption is permitted. We do not believe that adoption of ASU 2011-08 will have a significant impact on our financial position, results of operations or cash flows.

#### **Item 7A. *Quantitative and Qualitative Disclosures About Market Risk***

##### **Market Risk Disclosures**

We are exposed to market risk related to changes in interest rates, equity market prices, and foreign currency exchange rates. We do not use derivative financial instruments for speculative or trading purposes.



## Interest Rate Risk

We maintain an investment portfolio consisting mainly of income securities with an average maturity of two years or less. These available-for-sale securities are subject to interest rate risk and will fall in value if market interest rates increase. We have the ability to hold our fixed income investments until maturity, and therefore we would not expect our operating results or cash flows to be affected to any significant degree by the effect of a sudden change in market interest rates on our securities portfolio. The following table presents the principal amounts and related weighted-average yields for our investments with interest rate risk at September 30, 2011 and 2010:

	September 30, 2011			September 30, 2010		
	Cost Basis	Carrying Amount	Average Yield	Cost Basis	Carrying Amount	Average Yield
	(Dollars in thousands)					
Cash and cash equivalents	\$135,752	\$135,752	0.14%	\$146,199	\$146,199	0.10%
Short-term investments	105,819	105,826	0.16%	68,554	68,615	0.94%
	<u>\$241,571</u>	<u>\$241,578</u>	0.15%	<u>\$214,753</u>	<u>\$214,814</u>	0.37%

In May 2008, we issued \$275 million of Senior Notes to a group of institutional investors in a private placement. In July 2010 we issued an additional \$245 million of Senior Notes to a group of institutional investors in a private placement. The fair value of our Senior Notes may increase or decrease due to various factors, including fluctuations in market interest rates and fluctuations in general economic conditions. See Management's Discussion and Analysis of Financial Condition and Results of Operations—Capital Resources and Liquidity, above, for additional information on the Senior Notes. The following table presents the principal amounts, carrying amounts, and fair values for our Senior Notes at September 30, 2011 and 2010:

	September 30, 2011			September 30, 2010		
	Principal	Carrying Amounts	Fair Value	Principal	Carrying Amounts	Fair Value
	(In thousands)			(In thousands)		
May 2008 \$275 million Senior Notes	\$267,000	\$267,000	\$305,874	\$275,000	\$275,000	\$315,019
July 2010 \$245 million Senior Notes	\$245,000	\$245,000	\$266,620	\$245,000	\$245,000	\$258,727

We have interest rate risk with respect to our five-year \$200 million unsecured revolving line of credit. Interest on amounts borrowed under the line of credit is based on (i) a base rate, which is the greater of (a) the prime rate and (b) the Federal Funds rate plus 0.50% or (ii) LIBOR plus an applicable margin. The margin on LIBOR borrowings ranges from 1.000% to 1.625% and is determined based on our consolidated leverage ratio. A change in interest rates on this variable rate debt impacts the interest incurred and cash flows, but does not impact the fair value of the instrument. We had no borrowings outstanding under the credit facility as of September 30, 2011.

## Forward Foreign Currency Contracts

We maintain a program to manage our foreign currency exchange rate risk on existing foreign currency receivable and cash balances by entering into forward contracts to sell or buy foreign currency. At period end, foreign-denominated receivables and cash balances held by our U.S. reporting entities are remeasured into the U.S. dollar functional currency at current market rates. The change in value from this remeasurement is then reported as a foreign exchange gain or loss for that period in our accompanying consolidated statements of income and the resulting gain or loss on the forward contract mitigates the exchange rate risk of the associated assets. All of our forward foreign currency contracts have maturity periods of less than three months. Such derivative financial instruments are subject to market risk.

The following table summarizes our outstanding forward foreign currency contracts, by currency at September 30, 2011 and 2010:

	<u>September 30, 2011</u>		
	<u>Contract Amount</u>		<u>Fair Value</u>
	<u>Foreign Currency</u>	<u>US\$</u>	<u>US\$</u>
	(In thousands)		
Sell foreign currency:			
Canadian dollar (CAD)	CAD 8,000	\$7,663	\$—
Euro (EUR)	EUR 4,830	\$6,524	—
Buy foreign currency:			
British pound (GBP)	GBP 3,911	\$6,100	—
	<u>September 30, 2010</u>		
	<u>Contract Amount</u>		<u>Fair Value</u>
	<u>Foreign Currency</u>	<u>US\$</u>	<u>US\$</u>
	(In thousands)		
Sell foreign currency:			
Canadian dollar (CAD)	CAD 1,300	\$1,258	\$—
Euro (EUR)	EUR 5,460	\$7,446	—
Buy foreign currency:			
British pound (GBP)	GBP 3,672	\$5,800	—

The forward foreign currency contracts were all entered into on September 30, 2011; therefore, the fair value was \$0 on that date.

**Item 8. Financial Statements and Supplementary Data**

**REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM**

To the Board of Directors and Stockholders of  
Fair Isaac Corporation  
Minneapolis, Minnesota

We have audited the accompanying consolidated balance sheets of Fair Isaac Corporation and subsidiaries (the "Company") as of September 30, 2011 and 2010, and the related consolidated statements of income, stockholders' equity and comprehensive income, and cash flows for each of the three years in the period ended September 30, 2011. We also have audited the Company's internal control over financial reporting as of September 30, 2011, based on criteria established in *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission. The Company's management is responsible for these financial statements, for maintaining effective internal control over financial reporting, and for its assessment of the effectiveness of internal control over financial reporting included in the accompanying Management's Report on Internal Control Over Financial Reporting. Our responsibility is to express an opinion on these financial statements and an opinion on the Company's internal control over financial reporting based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement and whether effective internal control over financial reporting was maintained in all material respects. Our audits of the consolidated financial statements included examining, on a test basis, evidence supporting the amounts and disclosures in the consolidated financial statements, assessing the accounting principles used and significant estimates made by management, and evaluating the overall financial statement presentation. Our audit of internal control over financial reporting included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audits also included performing such other procedures as we considered necessary in the circumstances. We believe that our audits provide a reasonable basis for our opinions.

A company's internal control over financial reporting is a process designed by, or under the supervision of, the company's principal executive and principal financial officers, or persons performing similar functions, and effected by the company's board of directors, management, and other personnel to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company's internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company's assets that could have a material effect on the financial statements.

Because of the inherent limitations of internal control over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented or detected on a timely basis. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the Company as of September 30, 2011 and 2010, and the results of its operations and its cash flows for each of the three years in the period ended September 30, 2011, in conformity with accounting

principles generally accepted in the United States of America. Also, in our opinion, the Company maintained, in all material respects, effective internal control over financial reporting as of September 30, 2011, based on the criteria established in *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission.

/s/ Deloitte & Touche LLP

Minneapolis, MN

November 18, 2011

**FAIR ISAAC CORPORATION**  
**CONSOLIDATED BALANCE SHEETS**

	<u>September 30, 2011</u>	<u>September 30, 2010</u>
	(In thousands, except par value data)	
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$ 135,752	\$ 146,199
Marketable securities available for sale, current portion	105,826	68,615
Accounts receivable, net	104,974	113,187
Prepaid expenses and other current assets	17,929	19,174
Total current assets	364,481	347,175
Marketable securities available for sale, less current portion	4,170	4,367
Other investments	10,934	11,074
Property and equipment, net	33,017	30,975
Goodwill	664,688	665,953
Intangible assets, net	19,498	27,244
Deferred income taxes	25,032	27,774
Other assets	7,648	9,154
Total assets	\$ 1,129,468	\$ 1,123,716
<b>Liabilities and Stockholders' Equity</b>		
Current liabilities:		
Accounts payable	\$ 11,139	\$ 8,765
Accrued compensation and employee benefits	36,470	33,697
Other accrued liabilities	47,031	28,732
Deferred revenue	41,768	42,953
Deferred income taxes	2,090	—
Current maturities on long-term debt	8,000	8,000
Total current liabilities	146,498	122,147
Senior notes	504,000	512,000
Other liabilities	13,476	14,655
Total liabilities	663,974	648,802
Commitments and contingencies		
Stockholders' equity:		
Preferred stock (\$0.01 par value; 1,000 shares authorized; none issued and outstanding)	—	—
Common stock (\$0.01 par value; 200,000 shares authorized, 88,857 shares issued and 37,084 and 39,882 shares outstanding at September 30, 2011 and 2010, respectively)	371	399
Paid-in-capital	1,098,388	1,103,244
Treasury stock, at cost (51,773 and 48,975 shares at September 30, 2011 and 2010, respectively)	(1,627,180)	(1,556,253)
Retained earnings	1,015,624	947,202
Accumulated other comprehensive loss	(21,709)	(19,678)
Total stockholders' equity	465,494	474,914
Total liabilities and stockholders' equity	\$ 1,129,468	\$ 1,123,716

See accompanying notes to consolidated financial statements.

**FAIR ISAAC CORPORATION**  
**CONSOLIDATED STATEMENTS OF INCOME**

	<u>Years Ended September 30,</u>		
	<u>2011</u>	<u>2010</u>	<u>2009</u>
	<u>(in thousands, except per share data)</u>		
Revenues:			
Transactional and maintenance	\$453,430	\$455,487	\$478,702
Professional services	115,941	102,878	112,413
License	50,312	47,278	39,620
Total revenues	<u>619,683</u>	<u>605,643</u>	<u>630,735</u>
Operating expenses:			
Cost of revenues (1)	186,470	180,932	206,448
Research and development	62,129	73,581	73,626
Selling, general and administrative (1)	223,615	225,263	209,319
Amortization of intangible assets (1)	7,741	10,901	12,891
Restructuring	12,391	1,617	8,711
Loss on sale of product line assets	—	—	2,993
Total operating expenses	<u>492,346</u>	<u>492,294</u>	<u>513,988</u>
Operating income	127,337	113,349	116,747
Interest income	2,192	1,688	4,717
Interest expense	(32,364)	(24,124)	(25,481)
Other income, net	290	1,391	1,587
Income from continuing operations before income taxes	97,455	92,304	97,570
Provision for income taxes	25,893	27,847	32,105
Income from continuing operations	71,562	64,457	65,465
Loss from discontinued operations	—	—	(363)
Net income	<u>\$ 71,562</u>	<u>\$ 64,457</u>	<u>\$ 65,102</u>
Basic earnings (loss) per share:			
Continuing operations	\$ 1.82	\$ 1.44	\$ 1.35
Discontinued operations	—	—	(0.01)
Total	<u>\$ 1.82</u>	<u>\$ 1.44</u>	<u>\$ 1.34</u>
Diluted earnings (loss) per share:			
Continuing operations	\$ 1.79	\$ 1.42	\$ 1.34
Discontinued operations	—	—	(0.01)
Total	<u>\$ 1.79</u>	<u>\$ 1.42</u>	<u>\$ 1.33</u>
Shares used in computing earnings (loss) per share:			
Basic	<u>39,359</u>	<u>44,903</u>	<u>48,658</u>
Diluted	<u>39,988</u>	<u>45,308</u>	<u>48,776</u>

(1) Cost of revenues and selling, general and administrative expenses exclude the amortization of intangible assets. See Note 8 to consolidated financial statements.

See accompanying notes to consolidated financial statements.

**FAIR ISAAC CORPORATION**  
**CONSOLIDATED STATEMENTS OF STOCKHOLDERS' EQUITY AND COMPREHENSIVE INCOME**  
**Years Ended September 30, 2011, 2010 and 2009**

	Common Stock		Paid-in-Capital	Treasury Stock	Retained Earnings	Accumulated Other Comprehensive Income (Loss)	Total Stockholders' Equity	Comprehensive Income
	Shares	Par Value						
(In thousands, except per share data)								
<b>Balance at September 30, 2008</b>	<b>48,473</b>	<b>\$485</b>	<b>\$1,110,165</b>	<b>\$(1,374,455)</b>	<b>\$ 825,109</b>	<b>\$ 637</b>	<b>\$ 561,941</b>	
Share-based compensation	—	—	19,935	—	—	—	19,935	
Exercise of stock options	148	1	(3,197)	5,027	—	—	1,831	
Tax benefit from share based payment arrangements	—	—	(9,545)	—	—	—	(9,545)	
Forfeitures of restricted stock	(2)	—	64	(64)	—	—	—	
Repurchases of common stock	(832)	(8)	—	(18,492)	—	—	(18,500)	
Issuance of ESPP shares from treasury	195	2	(3,848)	6,646	—	—	2,800	
Issuance of restricted stock to employees from treasury	174	2	(7,282)	5,938	—	—	(1,342)	
Dividends paid (\$0.08 per share)	—	—	—	—	(3,887)	—	(3,887)	
Net income	—	—	—	—	65,102	—	65,102	\$ 65,102
Unrealized gains on investments, net of tax of \$232	—	—	—	—	—	359	359	359
Cumulative translation adjustments	—	—	—	—	—	(18,425)	(18,425)	(18,425)
<b>Balance at September 30, 2009</b>	<b>48,156</b>	<b>482</b>	<b>1,106,292</b>	<b>(1,375,400)</b>	<b>886,324</b>	<b>(17,429)</b>	<b>600,269</b>	<b>\$ 47,036</b>
Share-based compensation	—	—	17,305	—	—	—	17,305	
Exercise of stock options	288	3	(5,539)	9,528	—	—	3,992	
Tax benefit from share based payment arrangements	—	—	(4,717)	—	—	—	(4,717)	
Repurchases of common stock	(8,790)	(88)	—	(197,894)	—	—	(197,982)	
Issuance of ESPP shares from treasury	2	—	(18)	55	—	—	37	
Issuance of restricted stock to employees from treasury	226	2	(10,079)	7,458	—	—	(2,619)	
Dividends paid (\$0.08 per share)	—	—	—	—	(3,579)	—	(3,579)	
Net income	—	—	—	—	64,457	—	64,457	64,457
Unrealized losses on investments, net of tax benefit of \$250	—	—	—	—	—	(387)	(387)	(387)
Cumulative translation adjustments	—	—	—	—	—	(1,862)	(1,862)	(1,862)
<b>Balance at September 30, 2010</b>	<b>39,882</b>	<b>399</b>	<b>1,103,244</b>	<b>(1,556,253)</b>	<b>947,202</b>	<b>(19,678)</b>	<b>474,914</b>	<b>\$ 62,208</b>
Share-based compensation	—	—	15,500	—	—	—	15,500	
Exercise of stock options	554	6	(6,784)	17,581	—	—	10,803	
Tax benefit from share based payment arrangements	—	—	(2,599)	—	—	—	(2,599)	
Repurchases of common stock	(3,598)	(36)	—	(96,289)	—	—	(96,325)	
Issuance of ESPP shares from treasury	1	—	(7)	34	—	—	27	
Issuance of restricted stock to employees from treasury	245	2	(10,966)	7,747	—	—	(3,217)	
Dividends paid (\$0.08 per share)	—	—	—	—	(3,140)	—	(3,140)	
Net income	—	—	—	—	71,562	—	71,562	71,562
Unrealized losses on investments, net of tax benefit of \$23	—	—	—	—	—	(33)	(33)	(33)
Cumulative translation adjustments	—	—	—	—	—	(1,998)	(1,998)	(1,998)
<b>Balance at September 30, 2011</b>	<b>37,084</b>	<b>\$371</b>	<b>\$1,098,388</b>	<b>\$(1,627,180)</b>	<b>\$1,015,624</b>	<b>\$(21,709)</b>	<b>\$ 465,494</b>	<b>\$131,739</b>

See accompanying notes to consolidated financial statements.

**FAIR ISAAC CORPORATION**  
**CONSOLIDATED STATEMENTS OF CASH FLOWS**

	<b>Years Ended September 30,</b>		
	<b>2011</b>	<b>2010</b>	<b>2009</b>
	<b>(In thousands)</b>		
<b>Cash flows from operating activities:</b>			
Net income	\$ 71,562	\$ 64,457	\$ 65,102
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization	24,197	30,918	38,419
Share-based compensation	15,500	17,305	19,935
Deferred income taxes	1,252	6,761	(5,031)
Tax effect from share-based payment arrangements	(2,599)	(4,717)	(9,545)
Excess tax benefits from share-based payment arrangements	(1,664)	(1,158)	(280)
Net amortization of premium on marketable securities	554	2,174	1,057
Provision for (Benefit from) doubtful accounts	(583)	(118)	499
Loss on sale of product line assets	—	—	2,993
Net loss on sales of property and equipment	169	694	115
Changes in operating assets and liabilities, net of disposition effects:			
Accounts receivable	8,571	(11,561)	31,316
Prepaid expenses and other assets	2,060	315	36
Accounts payable	(1,749)	(317)	(2,519)
Accrued compensation and employee benefits	3,154	5,413	(976)
Other liabilities	18,727	(3,290)	3,214
Deferred revenue	(2,995)	(1,096)	7,298
Net cash provided by operating activities	<u>136,156</u>	<u>105,780</u>	<u>151,633</u>
<b>Cash flows from investing activities:</b>			
Purchases of property and equipment	(14,020)	(17,453)	(13,958)
Cash proceeds from sales of property and equipment	—	50	—
Cash proceeds from sales of product line assets	—	2,182	4,000
Purchases of marketable securities	(144,224)	(71,749)	(197,274)
Proceeds from sale of marketable securities	13,644	10,014	7,400
Proceeds from maturities of marketable securities	92,759	187,593	116,585
Distribution from cost method investees	140	—	1,300
Net cash provided by (used in) investing activities	<u>(51,701)</u>	<u>110,637</u>	<u>(81,947)</u>
<b>Cash flows from financing activities:</b>			
Payments on revolving line of credit	—	(295,000)	—
Proceeds from issuance of senior notes	—	245,000	—
Payments on senior notes	(8,000)	—	—
Debt issuance costs	(736)	(1,343)	—
Proceeds from issuances of common stock under employee stock option and purchase plans	7,613	1,410	3,289
Dividends paid	(3,140)	(3,579)	(3,887)
Repurchases of common stock	(91,422)	(196,119)	(18,500)
Excess tax benefits from share-based payment arrangements	1,664	1,158	280
Net cash used in financing activities	<u>(94,021)</u>	<u>(248,473)</u>	<u>(18,818)</u>
<b>Effect of exchange rate changes on cash</b>	<u>(881)</u>	<u>98</u>	<u>(2,389)</u>
Increase (Decrease) in cash and cash equivalents	(10,447)	(31,958)	48,479
Cash and cash equivalents, beginning of year	146,199	178,157	129,678
Cash and cash equivalents, end of year	<u>\$ 135,752</u>	<u>\$ 146,199</u>	<u>\$ 178,157</u>
<b>Supplemental disclosures of cash flow information:</b>			
Cash paid for income taxes, net of refunds of \$207, \$457 and \$2,742 during the years ended September 30, 2011, 2010 and 2009, respectively	\$ 11,460	\$ 26,885	\$ 28,364
Cash paid for interest	\$ 31,974	\$ 21,048	\$ 26,189

See accompanying notes to consolidated financial statements.



**FAIR ISAAC CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**Years Ended September 30, 2011, 2010 and 2009**

**1. Nature of Business and Summary of Significant Accounting Policies**

*Fair Isaac Corporation*

Incorporated under the laws of the State of Delaware, Fair Isaac Corporation (“FICO”) is a provider of analytic, software and data management products and services that enable businesses to automate, improve and connect decisions. FICO provides a range of analytical solutions, credit scoring and credit account management products and services to banks, credit reporting agencies, credit card processing agencies, insurers, retailers and healthcare organizations.

In these consolidated financial statements, FICO is referred to as “we,” “us,” “our,” or “FICO”.

*Principles of Consolidation and Basis of Presentation*

The consolidated financial statements include the accounts of FICO and its subsidiaries. All intercompany accounts and transactions have been eliminated.

*Use of Estimates*

The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the dates of the financial statements and the reported amounts of revenues and expenses during the reporting periods. Actual results could differ from those estimates. These estimates and assumptions include, but are not limited to, assessing the following: the recoverability of accounts receivable, goodwill, intangible assets, software development costs, deferred tax assets, the benefits related to uncertain tax positions, the determination of the fair value of share-based compensation, the ability to estimate hours in connection with fixed-fee service contracts, the ability to estimate transactional-based revenues for which actual transaction volumes have not yet been received, and the determination of whether fees are fixed or determinable and collection is probable or reasonably assured.

*Cash and Cash Equivalents*

Cash and cash equivalents consist of cash in banks and investments with a maturity of 90 days or less at time of purchase.

*Fair Value of Financial Instruments*

The fair value of certain of our financial instruments, including cash and cash equivalents, receivables, other current assets, accounts payable, accrued compensation and employee benefits, other accrued liabilities and amounts outstanding under our revolving line of credit, approximate their carrying amounts because of the short-term maturity of these instruments. The fair values of our cash and cash equivalents and marketable security investments are disclosed in Note 4. The fair value of our Senior Notes is disclosed in Note 11.

*Investments*

Management determines the appropriate classification of our investments in marketable debt and equity securities at the time of purchase, and re-evaluates this designation at each balance sheet date. While it is our intent to hold debt securities to maturity, our investments in U.S. government obligations and marketable equity and debt securities that have readily determinable fair values are classified as available-for-sale, as the sale of such securities may be required prior to maturity to implement management strategies. Therefore, such securities

**FAIR ISAAC CORPORATION**  
**NOTES TO CONSOLIDATED FINANCIAL STATEMENTS**  
**Years Ended September 30, 2011, 2010 and 2009**

are carried at fair value with unrealized gains or losses related to these securities included in accumulated other comprehensive income (loss). The fair value of marketable securities is based upon inputs including quoted prices for identical or similar assets. Realized gains and losses are included in other income, net on the consolidated statements of income. The cost of investments sold is based on the specific identification method. Losses resulting from other than temporary declines in fair value are charged to operations. Investments with remaining maturities over one year are classified as long-term investments.

Our investments in equity securities of companies over which we do not have significant influence are accounted for under the cost method. Investments in which we own 20% to 50% and exercise significant influence over operating and financial policies are accounted for using the equity method. Under the equity method, the investment is originally recorded at cost and adjusted to recognize our share of net earnings or losses of the investee, limited to the extent of our investment in, advances to, and financial guarantees for the investee. Under the cost method, the investment is originally recorded at cost and adjusted for additional contributions or distributions. Management periodically reviews equity-method and cost-method investments for instances where fair value is less than the carrying amount and the decline in value is determined to be other than temporary. If the decline in value is judged to be other than temporary, the carrying amount of the security is written down to fair value and the resulting loss is charged to operations.

***Concentration of Risk***

Financial instruments that potentially expose us to concentrations of risk consist primarily of cash and cash equivalents, marketable securities and accounts receivable, which are generally not collateralized. Our policy is to place our cash, cash equivalents, and marketable securities with high quality financial institutions, commercial corporations and government agencies in order to limit the amount of credit exposure. We have established guidelines relative to diversification and maturities for maintaining safety and liquidity. We generally do not require collateral from our customers, but our credit extension and collection policies include analyzing the financial condition of potential customers, establishing credit limits, monitoring payments, and aggressively pursuing delinquent accounts. We maintain allowances for potential credit losses.

A significant portion of our revenues are derived from the sales of products and services to the consumer credit, banking and insurance industries.

***Property and Equipment***

Property and equipment are recorded at cost less accumulated depreciation and amortization. Major renewals and improvements are capitalized, while repair and maintenance costs are expensed as incurred. Depreciation and amortization charges are calculated using the straight-line method over the following estimated useful lives:

	<u>Estimated Useful Life</u>
Data processing equipment and software	2 to 3 years
Office furniture and equipment	3 to 7 years
Leasehold improvements	Shorter of estimated useful life or lease term

The cost and accumulated depreciation for property and equipment sold, retired or otherwise disposed of are removed from the applicable accounts and resulting gains or losses are recorded in our consolidated statement of operations. Depreciation and amortization on property and equipment totaled \$16.5 million, \$20.0 million and \$25.5 million during fiscal 2011, 2010 and 2009, respectively.

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***Internal-use Software***

Costs incurred to develop internal-use software during the application development stage are capitalized and reported at cost, subject to an impairment test as described below. Application development stage costs generally include costs associated with internal-use software configuration, coding, installation and testing. Costs of significant upgrades and enhancements that result in additional functionality are also capitalized whereas costs incurred for maintenance and minor upgrades and enhancements are expensed as incurred. Capitalized costs are amortized using the straight-line method over two to three years.

We assess potential impairment of capitalized internal-use software whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset group to the future undiscounted net cash flows that are expected to be generated by the asset group. If such assets are considered to be impaired, the impairment to be recognized is measured by the amount by which the carrying amount of the assets exceeds the fair value of the assets. Assets to be disposed of are reported at the lower of the carrying amount or fair value less costs to sell. We capitalized \$0.3 million, \$0, and \$0.3 million of internal-use software during fiscal 2011, 2010, and 2009, respectively. During fiscal 2011, 2010 and 2009 we impaired \$0, \$0.6 million and \$0, respectively, of previously capitalized internal-use software. We did not amortize any internal-use software in fiscal 2011 or 2010 while we amortized \$0.3 million in fiscal 2009.

***Capitalized Software and Research and Development Costs***

All costs incurred prior to the resolution of unproven functionality and features, including new technologies, are expensed as research and development costs. Software development costs incurred between completion of a working prototype and general availability of the related products have not been significant and have been expensed as incurred. Technological feasibility for our products occurs approximately concurrently with the general release of our products, accordingly, we have not capitalized any development or production costs. Costs we incur to maintain and support our existing products after the general release of the product are expensed in the period they are incurred and included in research and development costs in our statements of operations. Research and development costs totaled \$62.1 million, \$73.6 million and \$73.6 million in fiscal 2011, 2010 and 2009, respectively.

***Goodwill and Intangible Assets***

Goodwill represents the excess of the purchase price over the fair value of net assets acquired in connection with our business combinations accounted for by the purchase method of accounting (see Note 8). We test goodwill for impairment at the reporting unit level at least annually during the fourth quarter of each fiscal year and more frequently if impairment indicators are identified. We have determined that our reporting units are the same as our reportable segments. The first step of the goodwill impairment test is a comparison of the fair value of a reporting unit to its carrying value. We estimate the fair values of our reporting units using discounted cash flow valuation models and by comparing our reporting units to guideline publicly-traded companies. These methods require estimates of our future revenues, profits, capital expenditures, working capital, and other relevant factors, as well as selecting appropriate guideline publicly-traded companies for each reporting unit. We estimate these amounts by evaluating historical trends, current budgets, operating plans, industry data, and other relevant factors.

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Definite-lived intangible assets are tested for impairment if impairment indicators arise. We amortize our definite-lived intangible assets, which result from our acquisitions accounted for under the purchase method of accounting, using the straight-line method or based on the forecasted cash flows associated with the assets over the following estimated useful lives:

	<u>Estimated Useful Life</u>
Completed technology	4 to 6 years
Customer contracts and relationships	5 to 15 years
Trade names	5 years

***Revenue Recognition***

*Software Licenses*

Software license fee revenue is recognized when persuasive evidence of an arrangement exists, software is made available to our customers, the fee is fixed or determinable and collection is probable. The determination of whether fees are fixed or determinable and collection is probable involves the use of judgment. If at the outset of an arrangement we determine that the arrangement fee is not fixed or determinable, revenue is deferred until the arrangement fee becomes fixed or determinable, assuming all other revenue recognition criteria have been met. If at the outset of an arrangement we determine that collectability is not probable, revenue is deferred until the earlier of when collectability becomes probable or the receipt of payment. If there is uncertainty as to the customer's acceptance of our deliverables, revenue is not recognized until the earlier of receipt of customer acceptance, expiration of the acceptance period, or when we can demonstrate we meet the acceptance criteria. We evaluate contract terms and customer information to ensure that these criteria are met prior to our recognition of license fee revenue.

We use the residual method to recognize revenue when a software arrangement includes one or more elements to be delivered at a future date and vendor-specific objective evidence ("VSOE") of the fair value of all undelivered elements exists. VSOE of fair value is based on the normal pricing practices for those products and services when sold separately by us and customer renewal rates for post-contract customer support services. Under the residual method, the fair value of the undelivered elements is deferred and the remaining portion of the arrangement fee is recognized as revenue. If evidence of the fair value of one or more undelivered elements does not exist, the revenue is deferred and recognized when delivery of those elements occurs or when fair value can be established. Changes to the elements in a software arrangement, the ability to identify VSOE for those elements, the fair value of the respective elements, and change to a product's estimated life cycle could materially impact the amount of earned and unearned revenue.

When software licenses are sold together with implementation or consulting services, license fees are recognized upon delivery provided that the above criteria are met, payment of the license fees is not dependent upon the performance of the services, and the services do not provide significant customization or modification of the software products and are not essential to the functionality of the software that was delivered. For arrangements with services that are essential to the functionality of the software, the license and related service revenues are recognized using contract accounting as described below.

Revenues from post-contract customer support services, such as software maintenance, are recognized on a straight-line basis over the term of the support period. The majority of our software maintenance agreements provide technical support as well as unspecified software product upgrades and releases when and if made available by us during the term of the support period.

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*Transactional-based Revenues*

Transactional-based revenue is recognized when persuasive evidence of an arrangement exists, fees are fixed or determinable, and collection is reasonably assured. Revenues from our credit scoring, data processing, data management and internet delivery services are recognized as these services are performed. Revenues from transactional or unit-based license fees under software license arrangements, network service and internally-hosted software agreements are recognized based on minimum contractual amounts or on system usage that exceeds minimum contractual amounts. Certain of our transactional-based revenues are based on transaction or active account volumes as reported by our clients. In instances where volumes are reported to us in arrears, we estimate volumes based on preliminary customer transaction information or average actual reported volumes for an immediate trailing period. Differences between our estimates and actual final volumes reported are recorded in the period in which actual volumes are reported. We have not experienced significant variances between our estimates and actual reported volumes in the past and anticipate that we will be able to continue to make reasonable estimates in the future. If for some reason we were unable to reasonably estimate transaction volumes in the future, revenue may be deferred until actual customer data is received, and this could have a material impact on our consolidated results of operations.

*Consulting Services*

We provide consulting, training, model development and software integration services under both hourly-based time and materials and fixed-priced contracts. Revenues from these services are generally recognized as the services are performed. For fixed-price service contracts, we apply the percentage-of-completion method of contract accounting to determine progress towards completion, which requires the use of estimates. In such instances, management is required to estimate the input measures, generally based on hours incurred to date compared to total estimated hours of the project, with consideration also given to output measures, such as contract milestones, when applicable. Adjustments to estimates are made in the period in which the facts requiring such revisions become known and, accordingly, recognized revenues and profits are subject to revisions as the contract progresses to completion. Estimated losses, if any, are recorded in the period in which current estimates of total contract revenue and contract costs indicate a loss. If substantive uncertainty related to customer acceptance of services exists, we apply the completed contract method of accounting and defer the associated revenue until the contract is completed. If we are unable to accurately estimate the input measures used for percentage-of-completion accounting, revenue would be deferred until the contract is complete, and this could have a material impact on our consolidated results of operations.

*Hosting Services*

We are an application service provider ("ASP"), where we provide hosting services that allow customers access to software that resides on our servers. The ASP model typically includes an up-front fee and a monthly commitment from the customer that commences upon completion of the implementation through the remainder of the contractual term. The up-front fee is the initial setup fee, or the implementation fee. The monthly commitment includes, but is not limited to, a fixed monthly fee or a transactional fee based on system usage that exceeds monthly minimums. Revenue is recognized from ASP when there is persuasive evidence of an arrangement, the service has been provided to the customer, the amount of fees is fixed or determinable and the collection of the Company's fees is probable. We do not view the activities of signing the contract or providing initial setup services as discrete earnings events. Revenue is typically deferred until the date the customer commences use of our services at which point the up-front fees are recognized ratably over the contractual term of the customer arrangement. ASP transactional fees are recorded monthly as earned.

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*Multiple-Deliverable Arrangements including Non-Software*

Each deliverable within a multiple-deliverable revenue arrangement that includes non-software is accounted for as a separate unit of accounting if the following criteria are met: (i) the delivered item or items have value to the customer on a standalone basis and (ii) for an arrangement that includes a general right of return relative to the delivered item(s), delivery or performance of the undelivered item(s) is considered probable and substantially in our control. We consider a deliverable to have standalone value if we sell this item separately or if the item is sold by another vendor or could be resold by the customer. Further, our revenue arrangements generally do not include a general right of return relative to delivered products. Revenue for multiple element arrangements is allocated to the software and non-software deliverables based on a relative selling price. We use VSOE in our allocation of arrangement consideration when it is available. We define VSOE as a median price of recent standalone transactions that are priced within a narrow range, as defined by us. If a product or service is seldom sold separately, it is unlikely that we can determine VSOE. In circumstances when VSOE does not exist, we then assess whether we can obtain third-party evidence (“TPE”) of the selling price. It may be difficult for us to obtain sufficient information on competitor pricing to substantiate TPE and therefore we may not always be able to use TPE. When we are unable to establish selling price using VSOE or TPE, we use estimated selling price (“ESP”) in its allocation of arrangement consideration. The objective of ESP is to determine the price at which we would transact if the product or service were sold by us on a standalone basis. Our determination of ESP involves weighting several factors based on the specific facts and circumstances of each arrangement. The factors include, but are not limited to, geographies, market conditions, gross margin objectives, pricing practices and controls and customer segment pricing strategies and the product lifecycle. We analyze selling prices used in our allocation of arrangement consideration on an annual basis, or more frequently if necessary. Selling prices will be analyzed more frequently if a significant change in our business necessitates a more timely analysis or if we experience significant variances in our selling prices.

*Gross vs. Net Revenue Reporting*

We apply accounting guidance to determine whether we report revenue for certain transactions based upon the gross amount billed to the customer, or the net amount retained by us. In accordance with the guidance we record revenue on a gross basis for sales in which we have acted as the principal and on a net basis for those sales in which we have in substance acted as an agent or broker in the transaction.

*Allowance for Doubtful Accounts*

We make estimates regarding the collectability of our accounts receivable. When we evaluate the adequacy of our allowance for doubtful accounts, we analyze specific accounts receivable balances, historical bad debts, customer creditworthiness, current economic trends and changes in our customer payment cycles. Material differences may result in the amount and timing of expense for any period if we were to make different judgments or utilize different estimates. If the financial condition of our customers deteriorates resulting in an impairment of their ability to make payments, additional allowances might be required.

*Income Taxes*

We use the asset and liability approach to account for income taxes. This methodology recognizes deferred tax assets and liabilities for the expected future tax consequences of temporary differences between the carrying amounts and the tax base of assets and liabilities and operating loss and tax credit carryforwards. We then record a valuation allowance to reduce deferred tax assets to an amount that more likely than not will be realized. We consider future taxable income and ongoing prudent and feasible tax planning strategies in assessing the need for

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the valuation allowance, which requires the use of estimates. If we determine during any period that we could realize a larger net deferred tax asset than the recorded amount, we would adjust the deferred tax asset to increase income for the period or reduce goodwill if such deferred tax asset relates to an acquisition. Conversely, if we determine that we would be unable to realize a portion of our recorded deferred tax asset, we would adjust the deferred tax asset to record a charge to income. To the extent an adjustment in our deferred tax assets relates to a business combination the adjustment is recorded either in income from continuing operations in the period of the combination or directly in contributed capital, depending on the circumstances. Although we believe that our estimates are reasonable, there is no assurance that our valuation allowance will not need to be increased to cover additional deferred tax assets that may not be realizable, and such an increase could have a material adverse impact on our income tax provision and results of operations in the period in which such determination is made. In addition, the calculation of tax liabilities also involves significant judgment in estimating the impact of uncertainties in the application of complex tax laws. Resolution of these uncertainties in a manner inconsistent with management's expectations could also have a material impact on our income tax provision and consolidated results of operations in the period in which such determination is made.

***Earnings per Share***

Basic earnings per share are computed on the basis of the weighted-average number of common shares outstanding during the period under measurement. Diluted earnings per share are based on the weighted-average number of common shares outstanding and potential common shares. Potential common shares result from the assumed exercise of outstanding stock options or other potentially dilutive equity instruments, when they are dilutive under the treasury stock method or the if-converted method.

***Comprehensive Income***

Comprehensive income is the change in our equity (net assets) during each period from transactions and other events and circumstances from non-owner sources. It includes net income, foreign currency translation adjustments and unrealized gains and losses on our investments in marketable securities, net of tax.

***Foreign Currency***

We have determined that the functional currency of each foreign operation is the local currency. Assets and liabilities denominated in their local foreign currencies are translated into U.S. dollars at the exchange rate on the balance sheet date. Revenues and expenses are translated at average rates of exchange prevailing during the period. Translation adjustments are accumulated as a separate component of consolidated stockholders' equity.

At the end of the reporting period, foreign currency denominated receivables and liabilities are remeasured into the functional currency of the reporting entities at current market rates. The change in value from this remeasurement is reported as a foreign exchange gain or loss for that period in other income, net in the accompanying consolidated statements of income. We recorded (\$1.0) million, (\$1.2) million and \$2.5 million of transactional foreign currency exchange gains (losses) during fiscal 2011, 2010 and 2009, respectively.

***Derivative Financial Instruments***

From time to time, we utilize forward contract instruments to manage market risks associated with fluctuations in certain foreign currency exchange rates as they relate to specific balances of accounts receivable and cash denominated in foreign currencies. It is our policy to use derivative financial instruments to protect against market risks arising in the normal course of business. Our policies prohibit the use of derivative

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instruments for the sole purpose of trading for profit on price fluctuations or to enter into contracts that intentionally increase our underlying exposure. All of our forward foreign currency contracts have maturity periods of less than three months. Gains or losses from forward foreign currency contracts are included in other income, net.

***Share-Based Compensation***

We account for share-based compensation using the fair value recognition provisions as required in the accounting literature. We estimate the fair value of options granted using the Black-Scholes option valuation model. We estimate the volatility of our common stock at the date of grant based on a combination of the implied volatility of publicly traded options on our common stock and our historical volatility rate. Our decision to use implied volatility was based upon the availability of actively traded options on our common stock and our assessment that implied volatility is more representative of future stock price trends than historical volatility. We estimate the expected term of options granted based on historical exercise patterns. The dividend yield assumption is based on historical dividend payouts. The risk-free interest rate assumption is based on observed interest rates appropriate for the term of our employee options. We use historical data to estimate pre-vesting option forfeitures and record share-based compensation expense only for those awards that are expected to vest. For options granted, we amortize the fair value on a straight-line basis. All options are amortized over the requisite service periods of the awards, which are generally the vesting periods. If factors change we may decide to use different assumptions under the Black-Scholes option valuation model in the future, which could materially affect our share-based compensation expense, net income and earnings per share. See Note 15 for further discussion of our share-based employee benefit plans.

***Impairment of Long-Lived Assets***

We assess potential impairment to long-lived assets and certain identifiable intangible assets with finite lives whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. Recoverability of assets to be held and used is measured by a comparison of the carrying amount of an asset to the future undiscounted net cash flows that are expected to be generated by the asset. If such assets are considered to be impaired, the impairment to be recognized is measured by the amount by which the carrying amount of the assets exceeds the fair value of the assets. We determined that our long-lived assets were not impaired at September 30, 2011, 2010 and 2009. Assets to be disposed are reported at the lower of the carrying amount or fair value less costs to sell.

***Advertising and Promotion Costs***

Advertising and promotion costs are expensed as incurred and are included in selling, general and administrative expenses in the accompanying consolidated statements of income. Advertising and promotion costs totaled \$1.0 million, \$3.0 million and \$6.8 million in fiscal 2011, 2010 and 2009, respectively.

***New Accounting Pronouncements Not Yet Adopted***

On May 12, 2011 the Financial Accounting Standards Board (FASB) issued Accounting Standards Update (ASU) No. 2011-04, "*Fair Value Measurement (Topic 820): Amendments to Achieve Common Fair Value Measurement and Disclosure Requirements in U.S. GAAP and IFRSs*" (ASU 2011-04). This update amends Accounting Standards Codification (ASC) Topic 820, "*Fair Value Measurement and Disclosure.*" ASU 2011-04 clarifies the application of certain existing fair value measurement guidance and expands the disclosures for fair value measurements that are estimated using significant unobservable (Level 3) inputs. ASU 2011-04 is effective



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for annual and interim reporting periods beginning on or after December 15, 2011, which means that it will be effective for our fiscal quarter beginning January 1, 2012. The new guidance is to be adopted prospectively and early adoption is not permitted. We do not believe that adoption of ASU 2011-04 will have a significant impact on our financial position, results of operations or cash flows.

On June 16, 2011 the FASB issued ASU No. 2011-05, "*Comprehensive Income (Topic 220): Presentation of Comprehensive Income*" (ASU 2011-05). This update amends ASC Topic 220, "*Comprehensive Income*" to provide that total comprehensive income will be reported in one continuous statement or two separate but consecutive statements of financial performance. Presentation of total comprehensive income in the statement of stockholders' equity or the footnotes will no longer be allowed. The calculation of net income and basic and diluted net income per share will not be affected. ASU 2011-005 is effective for fiscal years, and interim periods within those years, beginning on or after December 15, 2011, which means that it will be effective for our fiscal year beginning October 1, 2012. Retrospective adoption is required and early adoption is permitted. We do not believe that adoption of ASU 2011-05 will have a significant impact on our financial position, results of operations or cash flows.

On September 15, 2011, the FASB issued ASU No. 2011-08, "*Intangibles—Goodwill and Other (Topic 350): Testing Goodwill for Impairment*" (ASU 2011-08). This update amends the guidance in ASC 350-20 on testing goodwill for impairment. Under the revised guidance, entities testing goodwill for impairment have the option of performing a qualitative assessment before calculating the fair value of the reporting unit (i.e. step 1 of the goodwill impairment test). If entities determine, on the basis of qualitative factors, that the fair value of the reporting unit is more likely than not less than the carrying amount, the two-step impairment test would be required. ASU 2011-08 does not change how goodwill is calculated or assigned to reporting units, nor does it revise the requirement to test goodwill annually for impairment. In addition, ASU 2011-08 does not amend the requirement to test goodwill for impairment between annual tests if events or circumstances warrant; however, it does revise the examples of events and circumstances that an entity should consider. ASU 2011-08 is effective for annual and interim goodwill impairment tests performed for fiscal years beginning after December 15, 2011, which means that it will be effective for our fiscal year beginning October 1, 2013. Early adoption is permitted. We do not believe that adoption of ASU 2011-08 will have a significant impact on our financial position, results of operations or cash flows.

## **2. Discontinued Operations**

In April 2008, we completed the sale of our Insurance Bill Review business unit for \$16.0 million in cash. During fiscal 2009, we recorded an additional charge of \$0.4 million, net of tax, as a result of an unfavorable final working capital adjustment.

## **3. Sales of Product Line Assets**

In June 2009, we sold the assets associated with our LCT and RoamEx product lines. These solutions were included in our Applications segment. The LCT sale, which was for \$3.5 million, included a \$0.5 million receivable for post-closing working capital adjustments. All post-closing working capital amounts were received in fiscal 2010. The primary assets sold included accounts receivable and goodwill. Included in the results of operations for fiscal 2009 were a \$1.5 million pre-tax loss and a \$2.1 million after-tax loss on the sale as the goodwill associated with the LCT solution product line was not deductible for income tax purposes. Revenues attributable to the LCT solutions product line were \$9.1 million during fiscal 2009. The RoamEx sale, which was for \$2.7 million, included a \$1.4 million escrow balance and a \$0.3 million receivable for post-closing working capital adjustments. All amounts included in escrow and applicable post-closing working capital adjustments

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were received in fiscal 2010. The primary assets sold included accounts receivable and goodwill. We recognized a \$1.5 million pre-tax loss, and a \$1.8 million after-tax loss on the sale as the goodwill associated with the RoamEx product line was not deductible for income tax purposes. Revenues attributable to the RoamEx product line were \$6.6 million in fiscal 2009.

**4. Cash, Cash Equivalents and Marketable Securities Available for Sale**

The following is a summary of cash, cash equivalents and marketable securities available for sale at September 30, 2011 and 2010:

	2011				2010			
	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Fair Value	Amortized Cost	Gross Unrealized Gains	Gross Unrealized Losses	Fair Value
	(In thousands)							
<b>Cash and Cash Equivalents:</b>								
Cash	\$ 68,248	\$—	\$ —	\$ 68,248	\$ 63,654	\$—	\$ —	\$ 63,654
Money market funds	20,333	—	—	20,333	82,545	—	—	82,545
Non U.S. money market funds	42,171	—	—	42,171	—	—	—	—
U.S. commercial paper	5,000	—	—	5,000	—	—	—	—
	<u>\$135,752</u>	<u>\$—</u>	<u>\$ —</u>	<u>\$135,752</u>	<u>\$146,199</u>	<u>\$—</u>	<u>\$ —</u>	<u>\$146,199</u>
<b>Short-term Marketable Securities:</b>								
U.S. government obligations	\$ 90,291	\$ 14	\$ (1)	\$ 90,304	\$ 48,325	\$ 42	\$ —	\$ 48,367
U.S. corporate debt	1,531	—	(2)	1,529	2,972	9	—	2,981
U.S. commercial paper	13,997	—	(4)	13,993	—	—	—	—
Non U.S. corporate debt	—	—	—	—	17,257	13	(3)	17,267
	<u>\$105,819</u>	<u>\$ 14</u>	<u>\$ (7)</u>	<u>\$105,826</u>	<u>\$ 68,554</u>	<u>\$ 64</u>	<u>\$ (3)</u>	<u>\$ 68,615</u>
<b>Long-term Marketable Securities:</b>								
Marketable equity securities	\$ 4,649	\$—	\$(479)	\$ 4,170	\$ 4,847	\$—	\$(480)	\$ 4,367

Short-term marketable securities mature at various dates over the course of the next twelve months. The long-term marketable equity securities represent securities held under a supplemental retirement and savings plan for certain officers and senior management employees, which are distributed upon termination or retirement of the employees.

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The following table shows the gross unrealized losses and fair value of our investments with unrealized losses that are not deemed to be other-than-temporarily impaired, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position, at September 30, 2011 and 2010:

	2011					
	Less than 12 months		12 months or greater		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
	(In thousands)					
<b>Description of Securities:</b>						
U.S. commercial paper	\$18,993	\$(4)	\$—	\$—	\$18,993	\$(4)
U.S. government obligations	2,008	(1)	—	—	2,008	(1)
Non U.S. corporate debt	1,528	(2)	—	—	1,528	(2)
	<u>\$22,529</u>	<u>\$(7)</u>	<u>\$—</u>	<u>\$—</u>	<u>\$22,529</u>	<u>\$(7)</u>

	2010					
	Less than 12 months		12 months or greater		Total	
	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses	Fair Value	Unrealized Losses
	(In thousands)					
<b>Description of Securities:</b>						
Non U.S. corporate debt	<u>\$2,255</u>	<u>\$(3)</u>	<u>\$—</u>	<u>\$—</u>	<u>\$2,255</u>	<u>\$(3)</u>

**5. Fair Value Measurements**

Fair value is defined as the price that would be received from the sale of an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. The accounting guidance establishes a three-level hierarchy for disclosure that is based on the extent and level of judgment used to estimate the fair value of assets and liabilities.

- Level 1—uses unadjusted quoted prices that are available in active markets for identical assets or liabilities. Our Level 1 securities are comprised of money market funds.
- Level 2—uses inputs other than quoted prices included in Level 1 that are either directly or indirectly observable through correlation with market data. These include quoted prices for similar assets or liabilities in active markets; quoted prices for identical or similar assets or liabilities in markets that are not active; and inputs to valuation models or other pricing methodologies that do not require significant judgment because the inputs used in the model, such as interest rates and volatility, can be corroborated by readily observable market data. Our Level 2 securities are comprised of U.S. government and corporate debt obligations that are generally held to maturity.
- Level 3—uses one or more significant inputs that are unobservable and supported by little or no market activity, and that reflect the use of significant management judgment. Level 3 assets and liabilities include those whose fair value measurements are determined using pricing models, discounted cash flow methodologies or similar valuation techniques, and significant management judgment or estimation. We do not have any assets or liabilities that are valued using inputs identified under a Level 3 hierarchy.

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The following table represents financial assets that we measured at fair value on a recurring basis at September 30, 2011 and 2010, respectively:

<b>September 30, 2011</b>	<b>Active Markets for Identical Instruments (Level 1)</b>	<b>Significant Other Observable Inputs (Level 2)</b>	<b>Fair Value as of September 30, 2011</b>
		(In thousands)	
<b>Assets:</b>			
Cash equivalents (1)	\$67,504	\$ —	\$ 67,504
U.S. corporate debt (2)	—	1,529	1,529
U.S. commercial paper (2)	—	13,993	13,993
Non U.S. corporate debt (2)	—	—	—
U.S. government obligations (2)	—	44,092	44,092
U.S. municipal obligations (2)	—	46,212	46,212
Marketable securities (3)	4,170	—	4,170
<b>Total</b>	<b>\$71,674</b>	<b>\$105,826</b>	<b>\$177,500</b>

<b>September 30, 2010</b>	<b>Active Markets for Identical Instruments (Level 1)</b>	<b>Significant Other Observable Inputs (Level 2)</b>	<b>Fair Value as of September 30, 2010</b>
		(In thousands)	
<b>Assets:</b>			
Cash equivalents (1)	\$82,545	\$ —	\$ 82,545
U.S. corporate debt (2)	—	2,981	2,981
U.S. commercial paper (2)	—	—	—
Non U.S. corporate debt (2)	—	17,267	17,267
U.S. government obligations (2)	—	39,452	39,452
U.S. municipal obligations (2)	—	8,915	8,915
Marketable securities (3)	4,367	—	4,367
<b>Total</b>	<b>\$86,912</b>	<b>\$68,615</b>	<b>\$155,527</b>

- (1) Included in cash and cash equivalents on our balance sheet at September 30, 2011 and September 30, 2010. Not included in this table are cash deposits of \$68.2 million and \$63.7 million at September 30, 2011 and September 30, 2010, respectively.
- (2) Included in current marketable securities on our balance sheet at September 30, 2011 and 2010.
- (3) Represents securities held under a supplemental retirement and savings plan for certain officers and senior management employees, which are distributed upon termination or retirement of the employees. Included in long-term marketable securities on our balance sheet at September 30, 2011 and 2010.

Where applicable, we use quoted prices in active markets for identical assets or liabilities to determine fair value. This pricing applies to our Level 1 investments. To the extent quoted prices in active markets for assets or liabilities are not available, the valuation techniques used to measure the fair values of our financial assets incorporate market inputs, which include reported trades, broker/dealer quotes, benchmark yields, issuer spreads, benchmark securities and other inputs derived from or corroborated by observable market data. This methodology applies to our Level 2 investments. The Company has not changed its valuation techniques in measuring the fair value of any financial assets and liabilities during the period.

For the fair value of our derivative instruments, see Note 6 to the financial statements.

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**6. Derivative Financial Instruments**

We use derivative instruments to manage risks caused by fluctuations in foreign exchange rates. The primary objective of our derivative instruments is to protect the value of foreign currency denominated accounts receivable and cash balances from the effects of volatility in foreign exchange rates that might occur prior to conversion to their functional currency. We principally utilize foreign currency forward contracts, which enable us to buy and sell foreign currencies in the future at fixed exchange rates and economically offset changes in foreign currency exchange rates. We routinely enter into contracts to offset exposures denominated in the British pound, Euro and Canadian dollar.

Foreign currency denominated accounts receivable and cash balances are re-measured at foreign currency rates in effect on the balance sheet date with the effects of changes in foreign currency rates reported in other income, net. The forward contracts are not designated as hedges and are marked to market through other income, net. Fair value changes in the forward contracts help mitigate the changes in the value of the re-measured accounts receivable and cash balances attributable to changes in foreign currency exchange rates. The forward contracts are short-term in nature and typically have average maturities at inception of less than three months.

The following table summarizes the fair value of our derivative instruments and their location in the consolidated balance sheet as of September 30, 2011 and 2010:

<b>September 30, 2011</b> (In thousands)	<b>Assets</b>		<b>Liabilities</b>	
	<b>Balance Sheet Location</b>	<b>Amount</b>	<b>Balance Sheet Location</b>	<b>Amount</b>
<b>Derivatives not designated as hedging instruments</b>				
Foreign currency forward contracts	Other current assets	\$—	Other current liabilities	\$—
<b>September 30, 2010</b> (In thousands)	<b>Assets</b>		<b>Liabilities</b>	
	<b>Balance Sheet Location</b>	<b>Amount</b>	<b>Balance Sheet Location</b>	<b>Amount</b>
<b>Derivatives not designated as hedging instruments</b>				
Foreign currency forward contracts	Other current assets	\$—	Other current liabilities	\$—

The following table summarizes our outstanding forward foreign currency contracts, by currency at September 30, 2011 and 2010:

	<b>September 30, 2011</b>		
	<b>Contract Amount</b>		<b>Fair Value</b>
	<b>Foreign Currency</b>	<b>US\$</b>	<b>US\$</b>
	<b>(In thousands)</b>		
Sell foreign currency:			
Canadian dollar (CAD)	CAD 8,000	\$7,663	\$—
Euro (EUR)	EUR 4,830	\$6,524	—
Buy foreign currency:			
British pound (GBP)	GBP 3,911	\$6,100	—
	<b>September 30, 2010</b>		
	<b>Contract Amount</b>		<b>Fair Value</b>
	<b>Foreign Currency</b>	<b>US\$</b>	<b>US\$</b>
	<b>(In thousands)</b>		
Sell foreign currency:			
Canadian dollar (CAD)	CAD 1,300	\$1,258	\$—
Euro (EUR)	EUR 5,460	\$7,446	—
Buy foreign currency:			
British pound (GBP)	GBP 3,672	\$5,800	—

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The forward foreign currency contracts were all entered into on September 30, 2011 and 2010; therefore, their fair value was \$0.

Gains (losses) on derivative financial instruments are recorded in our consolidated statements of income as a component of other income, net. These amounts are shown for the years ended September 30, 2011, 2010 and 2009:

	Year Ended September 30,		
	2011	2010	2009
	(in thousands)		
Foreign currency forward contracts	\$—	\$319	\$(2,064)

**7. Receivables**

Receivables at September 30, 2011 and 2010 consisted of the following:

	2011	2010
	(In thousands)	
Billed	\$ 80,858	\$ 92,305
Unbilled	27,830	26,863
	108,688	119,168
Less: allowance for doubtful accounts	(3,714)	(5,981)
Receivables, net	\$104,974	\$113,187

Unbilled receivables represent revenue recorded in excess of amounts billable pursuant to contract provisions and generally become billable at contractually specified dates or upon the attainment of milestones. Unbilled amounts are expected to be realized within one year. During fiscal 2011, 2010 and 2009, we increased (decreased) our allowance for the provision for doubtful accounts by (\$0.6) million, (\$0.1) million and \$0.5 million, respectively, and wrote off receivables (net of recoveries) of \$1.7 million, \$0.9 million and \$1.4 million, respectively.

**8. Goodwill and Intangible Assets**

Goodwill and intangible assets are tested for impairment at least annually or more frequently if impairment indicators arise. Our intangible assets have definite lives and are being amortized using the straight-line method or based on the forecasted cash flows associated with the assets over their estimated useful lives.

We have determined that our reporting units are the same as our reportable segments (see Note 18). We performed our annual goodwill impairment test, and determined that goodwill was not impaired as of September 30, 2011 and 2010.

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Intangible assets that are subject to amortization consisted of the following at September 30, 2011 and 2010:

	2011				2010			
	(In thousands, except average life)							
	Gross Carrying Amount	Accumulated Amortization	Net	Average Life	Gross Carrying Amount	Accumulated Amortization	Net	Average Life
Completed technology	\$ 66,037	\$ (65,618)	\$ 419	4	\$ 66,037	\$ (63,344)	\$ 2,693	4
Customer contracts and relationships	60,756	(41,792)	18,964	12	60,756	(36,463)	24,293	12
Trade names	9,291	(9,110)	181	5	9,291	(8,972)	319	5
	<u>\$136,084</u>	<u>\$(116,520)</u>	<u>19,564</u>	11	<u>\$136,084</u>	<u>\$(108,779)</u>	<u>27,305</u>	11
Foreign currency translation adjustments			(66)				(61)	
Intangible assets, net			<u>\$19,498</u>				<u>\$27,244</u>	

Amortization expense associated with our intangible assets, which has been reflected as a separate operating expense caption within the accompanying consolidated statements of income, consisted of the following during fiscal 2011, 2010 and 2009:

	2011	2010	2009
	(In thousands)		
Cost of revenues	\$2,274	\$ 5,415	\$ 6,827
Selling, general and administrative expenses	5,467	5,486	6,064
	<u>\$7,741</u>	<u>\$10,901</u>	<u>\$12,891</u>

In the table above, cost of revenues reflects our amortization of completed technology, and selling, general and administrative expenses reflect our amortization of other intangible assets.

Estimated future intangible asset amortization expense associated with intangible assets existing at September 30, 2011, was as follows (in thousands):

Fiscal year	
2012	\$ 6,127
2013	4,126
2014	2,407
2015	2,407
2016	2,407
Thereafter	2,024
	<u>\$19,498</u>

The following table summarizes changes to goodwill during fiscal 2011 and 2010, both in total and as allocated to our operating segments.

	Applications	Scores	Tools	Total
	(In thousands)			
Balance at September 30, 2010	\$452,248	\$146,648	\$67,057	\$665,953
Foreign currency translation adjustment	(1,043)	—	(222)	(1,265)
Balance at September 30, 2011	<u>\$451,205</u>	<u>\$146,648</u>	<u>\$66,835</u>	<u>\$664,688</u>

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**9. Composition of Certain Financial Statement Captions**

	2011	2010
	(In thousands)	
<b>Property and equipment:</b>		
Data processing equipment and software	\$ 155,326	\$ 175,590
Office furniture and equipment	9,232	19,685
Leasehold improvements	19,268	22,850
Less: accumulated depreciation and amortization	(150,809)	(187,150)
	\$ 33,017	\$ 30,975
<b>Other accrued liabilities:</b>		
Interest payable	\$ 9,950	\$ 10,152
Income taxes payable	15,588	3,797
Other	21,493	14,783
	\$ 47,031	\$ 28,732

**10. Revolving Line of Credit**

We have a \$200 million unsecured revolving line of credit with a syndicate of banks that expires on September 28, 2016. Proceeds from the credit facility can be used for working capital and general corporate purposes and may also be used for the refinancing of existing debt, acquisitions, and the repurchase of the Company's common stock. Interest on amounts borrowed under the credit facility is based on (i) a base rate, which is the greater of (a) the prime rate and (b) the Federal Funds rate plus 0.50% or (ii) LIBOR plus an applicable margin. The margin on LIBOR borrowings ranges from 1.000% to 1.625% and is determined based on our consolidated leverage ratio. In addition, we must pay utilization fees if borrowings and commitments under the credit facility exceed 50% of the total credit facility commitment, as well as facility fees. The credit facility contains certain restrictive covenants including maintaining a maximum consolidated leverage ratio of 3.0 and a minimum fixed charge ratio of 2.5, and also contains other covenants typical of unsecured facilities. As of September 30, 2011, we had no borrowings outstanding under the credit facility and were in compliance with all financial covenants.

**11. Senior Notes**

On May 7, 2008, we issued \$275 million of Senior Notes in a private placement to a group of institutional investors. The Senior Notes were issued in four series as follows:

Series	Amount	Interest Rate	Maturity Date
A	\$41 million	6.37%	May 7, 2013
B	\$40 million	6.37%	May 7, 2015
C	\$63 million	6.71%	May 7, 2015
D	\$131 million	7.18%	May 7, 2018

We are required to pay the entire unpaid principal balances of each note series on its maturity date except for Series B notes, which requires annual principal payments of \$8.0 million starting on May 7, 2011 and ending on May 7, 2015.



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On July 14, 2010, we issued \$245 million of Senior Notes in a private placement to a group of institutional investors. The Senior Notes were issued in four series as follows:

<u>Series</u>	<u>Amount</u>	<u>Interest Rate</u>	<u>Maturity Date</u>
E	\$60 million	4.72%	July 14, 2016
F	\$72 million	5.04%	July 14, 2017
G	\$28 million	5.42%	July 14, 2019
H	\$85 million	5.59%	July 14, 2020

The Senior Notes require interest payments semi-annually and also include certain restrictive covenants. As of September 2011, we were in compliance with all financial covenants which include the maintenance of consolidated net debt to consolidated EBITDA and a fixed charge coverage ratio. The issuance of the Senior Notes also required us to make certain covenants typical of unsecured facilities. The fair value of the \$275 million Senior Notes was \$305.9 million and \$315.0 million at September 30, 2011 and 2010, respectively. The fair value of the \$245 million Senior Notes was \$266.6 million and \$258.7 million at September 30, 2011 and 2010, respectively. We determined fair value based on quoted market prices and interest rate spreads of similar securities.

Future principal payments for the Senior Notes are as follows (in thousands):

<u>Fiscal Year</u>	
2012	\$ 8,000
2013	49,000
2014	8,000
2015	71,000
2016	60,000
Thereafter	<u>316,000</u>
	<u>\$512,000</u>

## 12. Employee Benefit Plans

### *Defined Contribution Plans*

We sponsor the Fair Isaac Corporation 401(k) plan for eligible employees. Under this plan, eligible employees may contribute up to 25% of compensation, not to exceed statutory limits. We also provide a company matching contribution. Investment in FICO common stock is not an option under this plan. Our contributions into all 401(k) plans, including former acquired company sponsored plans that have since merged into the Fair Isaac Corporation 401(k) plan or have been frozen, totaled \$5.1 million, \$5.4 million and \$5.7 million during fiscal 2011, 2010 and 2009, respectively.

### *Employee Incentive Plans*

We maintain various employee incentive plans for the benefit of eligible employees, including officers. The awards generally are based on the achievement of certain financial and performance objectives subject to the discretion of management. Total expenses under our employee incentive plans were \$10.1 million, \$5.4 million and \$5.5 million during fiscal 2011, 2010 and 2009, respectively.

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**13. Restructuring Expenses**

During fiscal 2011, we incurred charges totaling \$12.4 million as a result of \$8.2 million in severance charges due to the elimination of 177 positions throughout the company, and \$4.2 million in facilities charges associated with vacating excess leased space primarily in Minnesota and Georgia. Cash payments for substantially all the severance costs have been paid by the end of fiscal 2011.

During fiscal 2010, we incurred charges totaling \$1.6 million as a result of \$0.9 million in facilities charges from adjusting two lease exit accruals due to a reduction in estimated sublease income and \$0.7 million in severance charges due to the elimination of 35 positions in the U.S., U.K. and India. Cash payments for the severance costs were paid during fiscal 2011.

During fiscal 2009, we incurred net charges totaling \$8.7 million consisting mainly of \$5.9 million for severance costs associated with the reduction of 255 positions throughout the company and \$2.6 million associated with vacating excess leased space. We also recognized a \$1.2 million charge due to unfavorable sublease arrangements we entered into for lease space previously vacated. In addition, we reversed \$0.6 million of accrued expenses as a result of a favorable lease termination agreement that we entered into for office space that was previously vacated and \$0.4 million of previously recognized severance costs due to favorable adjustments. Cash payments for the severance costs were paid during fiscal 2009.

The following table summarizes our restructuring accruals associated with the above actions. The current portion and non-current portion was recorded in other accrued current liabilities and other liabilities, respectively, within the accompanying consolidated balance sheets.

	<u>Accrual at September 30, 2008</u>	<u>Expense Additions</u>	<u>Cash Payments</u>	<u>Expense Reversals</u>	<u>Accrual at September 30, 2009</u>
			(In thousands)		
Facilities charges	\$ 9,688	\$3,876	\$ (9,143)	\$ (650)	\$ 3,771
Employee separation	930	5,860	(6,415)	(375)	—
	<u>10,618</u>	<u>\$9,736</u>	<u>\$(15,558)</u>	<u>\$(1,025)</u>	3,771
Less: current portion	<u>(4,224)</u>				<u>(1,361)</u>
Non-current	<u>\$ 6,394</u>				<u>\$ 2,410</u>
			(In thousands)		
	<u>Accrual at September 30, 2009</u>	<u>Expense Additions</u>	<u>Cash Payments</u>	<u>Expense Reversals</u>	<u>Accrual at September 30, 2010</u>
Facilities charges	\$ 3,771	\$ 875	\$(1,810)	\$—	\$ 2,836
Employee separation	—	742	—	—	742
	<u>3,771</u>	<u>\$1,617</u>	<u>\$(1,810)</u>	<u>\$—</u>	3,578
Less: current portion	<u>(1,361)</u>				<u>(1,474)</u>
Non-current	<u>\$ 2,410</u>				<u>\$ 2,104</u>

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	<u>Accrual at September 30, 2010</u>	<u>Expense Additions</u>	<u>Cash Payments</u>	<u>Expense Reversals</u>	<u>Accrual at September 30, 2011</u>
	(In thousands)				
Facilities charges	\$ 2,836	\$ 4,226	\$(1,700)	\$—	\$ 5,362
Employee separation	742	8,165	(7,873)	—	1,034
	<u>3,578</u>	<u>\$12,391</u>	<u>\$(9,573)</u>	<u>\$—</u>	<u>6,396</u>
Less: current portion	<u>(1,474)</u>				<u>(3,062)</u>
Non-current	<u>\$ 2,104</u>				<u>\$ 3,334</u>

**14. Income Taxes**

The provision for income taxes was as follows during fiscal 2011, 2010, and 2009:

	<u>2011</u>	<u>2010</u>	<u>2009</u>
	(In thousands)		
<b>Current:</b>			
Federal .....	\$22,019	\$10,190	\$16,704
State .....	2,873	4,406	4,979
Foreign .....	<u>(251)</u>	<u>6,490</u>	<u>15,453</u>
	<u>24,641</u>	<u>21,086</u>	<u>37,136</u>
<b>Deferred:</b>			
Federal .....	59	7,761	(2,317)
State .....	(112)	(644)	(2,018)
Foreign .....	<u>1,305</u>	<u>(356)</u>	<u>(696)</u>
	<u>1,252</u>	<u>6,761</u>	<u>(5,031)</u>
<b>Total provision</b> .....	<u>\$25,893</u>	<u>\$27,847</u>	<u>\$32,105</u>

The foreign provision was based on foreign pretax earnings of \$20.6 million, \$25.3 million and \$30.8 million in fiscal 2011, 2010, and 2009, respectively. Current foreign tax expense related to foreign tax withholdings was \$5.4 million, \$2.3 million and \$5.0 million in fiscal year 2011, 2010 and 2009, respectively.

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Deferred tax assets and liabilities at September 30, 2011 and 2010 were as follows:

	<u>2011</u>	<u>2010</u>
	(In thousands)	
<b>Deferred tax assets:</b>		
Net operating loss carryforward . . . . .	\$ 9,373	\$ 10,004
Research credit carryforward . . . . .	1,388	1,028
Capital loss carryforward . . . . .	21	134
Investments . . . . .	1,235	1,260
Accrued compensation . . . . .	1,586	2,176
Share-based compensation . . . . .	24,489	23,531
Deferred revenue . . . . .	1,042	2,345
Accrued lease costs . . . . .	2,526	1,611
Property and equipment . . . . .	4,239	5,890
Capitalized R&D . . . . .	—	323
Other . . . . .	5,988	11,356
	<u>51,887</u>	<u>59,658</u>
Less valuation allowance . . . . .	(3,422)	(3,540)
	<u>48,465</u>	<u>56,118</u>
<b>Deferred tax liabilities:</b>		
Intangible assets . . . . .	(20,541)	(19,732)
Prepaid expense . . . . .	(3,942)	(4,534)
Other . . . . .	(1,040)	(2,865)
	<u>(25,523)</u>	<u>(27,131)</u>
Deferred tax assets, net . . . . .	<u>\$ 22,942</u>	<u>\$ 28,987</u>

Based upon the level of historical taxable income and projections for future taxable income over the periods that the deferred tax assets will reverse, management believes it is more likely than not that we will realize the benefits of the deferred tax asset, net of the existing valuation allowance at September 30, 2011.

For fiscal 2011, the decrease in the valuation allowance was due to the expiration of a portion of the U.S. capital loss carryforward. The remaining valuation allowance is associated with operations where the company has a net operating loss carryforward where realization remains uncertain.

During fiscal 2011, the change in net operating loss (NOL) was due to utilization of federal NOL. The increase in the research credit carryforward was due to less than expected utilization on the fiscal 2010 tax return. We acquired the following U.S. Federal and state NOL in connection with our acquisition of Braun in fiscal 2005. As of September 30, 2011, we had available U.S. federal, state and foreign NOL carryforwards of approximately \$14.6 million, \$3.2 million, and \$13.6 million, respectively. We also have available excess California state research credit of approximately \$1.4 million. The U.S. federal NOL carryforward will expire at various dates beginning in fiscal 2024, if not utilized. The state NOL carryforward will begin to expire in fiscal 2021 through fiscal 2024, if not utilized. Utilization of the U.S. federal and state NOL are subject to an annual limitation due to the “change in ownership” provisions of the Internal Revenue Code of 1986 (the “Code”), as amended, and similar state provisions.

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The reconciliation between the U.S. federal statutory income tax rate of 35% and our effective tax rate is shown below for fiscal 2011, 2010 and 2009:

	<u>2011</u>	<u>2010</u>	<u>2009</u>
	(In thousands)		
Income tax provision at U.S. federal statutory rate .....	\$34,117	\$32,306	\$34,150
State income taxes, net of U.S. federal benefit .....	2,770	2,452	1,383
Foreign taxes .....	(6,045)	(4,721)	(3,469)
Research credits .....	(2,559)	(353)	(1,950)
Domestic production deduction .....	(2,494)	(1,204)	(1,421)
Reduction in valuation allowance .....	—	—	(148)
Other .....	104	(633)	3,560
Recorded income tax provision .....	<u>\$25,893</u>	<u>\$27,847</u>	<u>\$32,105</u>

The decrease in our income tax provision in fiscal 2011 compared with fiscal 2010 was largely due to a one-time discrete entry recorded in the recognition of the 2010 extension of the US Federal Research and Development Credit and a manufacturing deduction rate increase. In addition, there was a one-time Foreign Tax Credit benefit related to an intercompany dividend.

**Unrecognized Tax Benefit for Uncertain Tax Positions**

We conduct business globally and, as a result, file income tax returns in the U.S. federal jurisdiction and various state and foreign jurisdictions. In the normal course of business, we are subject to examination by taxing authorities. With few exceptions, we are no longer subject to U.S. federal, state, local, or foreign income tax examinations for fiscal years prior to 2008. We are currently under audit by the IRS for tax returns filed for fiscal 2008 and 2009 and by California Franchise Tax Board for fiscal 2006 through 2009. We do not anticipate any adjustments related to those audits that will result in a material change to our financial position.

A reconciliation of the beginning and ending amount of unrecognized tax benefits is as follows:

	<u>2011</u>	<u>2010</u>	<u>2009</u>
	(in thousands)		
Gross unrecognized tax benefits upon adoption on October 1 .....	\$12,286	\$18,587	\$ 26,265
Gross increases for tax positions in prior periods .....	547	—	3,566
Gross decreases for tax positions in prior periods .....	—	(7,025)	(2,141)
Gross increases based on tax positions related to the current year .....	1,000	724	1,802
Decreases for settlements and payments .....	(4,294)	—	(10,905)
Decreases due to statute expiration .....	—	—	—
Gross unrecognized tax benefits at September 30 .....	<u>\$ 9,539</u>	<u>\$12,286</u>	<u>\$ 18,587</u>

We had \$9.5 million of total unrecognized tax benefits as of September 30, 2011. Included in the \$9.5 million of total gross unrecognized tax benefits as of September 30, 2011 was \$7.9 million of tax benefits that, if recognized, would impact the effective tax rate. The Company expects that approximately \$7.1 million of unrecognized tax benefits will settle over the next 12 months.

We recognize interest expense related to unrecognized tax benefits and penalties as part of the provision for income taxes in our consolidated statements of income. We recognize interest earned related to income tax matters as interest income in our consolidated statements of income. As of September 30, 2011, we have accrued interest of \$0.8 million related to the unrecognized tax benefits.

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Pretax earnings of a non-U.S. subsidiary or affiliate are generally subject to U.S. taxation when repatriated. We reinvest international earnings in our international operations and currently do not have a plan to repatriate those earnings. Accordingly, no provision has been made for the taxes related to any future repatriation of these earnings.

## **15. Stock-Based Employee Benefit Plans**

### *Description of Stock Option and Share Plans*

We maintain the 1992 Long-term Incentive Plan (the "1992 Plan") under which we may grant stock options, stock appreciation rights, restricted stock, restricted stock units and common stock to officers, key employees and non-employee directors. As of September 30, 2011, 5,637,085 shares remained available for grants under this plan. The 1992 Plan will terminate in February 2012. In November 2003, our Board of Directors approved the adoption of the 2003 Employment Inducement Award Plan (the "2003 Plan"). The 2003 Plan reserves 2,250,000 shares of common stock solely for the granting of inducement stock options and other awards, as defined, that meet the "employment inducement award" exception to the New York Stock Exchange's listing standards requiring shareholder approval of equity-based inducement incentive plans. Except for the employment inducement award criteria, awards under the 2003 Plan will be generally consistent with those made under our 1992 Plan. As of September 30, 2011, 1,841,723 shares remained available for grants under this plan. The 2003 Plan shall remain in effect until terminated by the Board of Directors. Stock option awards typically had a maximum term of seven years and vested ratably over four years. Stock option awards granted prior to October 1, 2005, typically had a maximum term of ten years and vested ratably over four years.

### *Description of Employee Stock Purchase Plan*

Under our Employee Stock Purchase Plan ("Purchase Plan"), we are authorized to issue up to 5,062,500 shares of common stock to eligible employees. Employees may have up to 10% of their base salary withheld through payroll deductions to purchase FICO common stock during semi-annual offering periods. The purchase price of the stock is 85% of the fair market value on the exercise date (the last day of each offering period). Offering period means approximately six-month periods commencing (a) on the first trading day on or after January 1 and terminating on the last trading day in the following June, and (b) on the first trading day on or after July 1 and terminating on the last trading day in the following December. The Purchase Plan was suspended effective January 1, 2009 and employees cannot contribute to the Purchase Plan until the suspension is repealed.

A total of approximately 192,000 shares of our common stock with a weighted average purchase price of \$14.33 per share were issued under the Purchase Plan during fiscal 2009. At September 30, 2011, 2,707,966 shares remained available for issuance.

### *Share-Based Compensation Expense*

We recorded \$15.5 million, \$17.3 million and \$19.9 million of share-based compensation expense for stock options, restricted stock units, non-vested shares and purchases under the Purchase Plan in fiscal years 2011, 2010 and 2009, respectively. The total tax benefit related to this share-based compensation expense was \$5.8 million, \$6.6 million and \$7.5 million in fiscal 2011, 2010 and 2009, respectively. As of September 30, 2011, there was \$26.1 million of total unrecognized compensation cost related to non-vested share-based compensation arrangements granted under all equity compensation plans. Total unrecognized compensation cost will be adjusted for future changes in estimated forfeitures. We expect to recognize that cost over a weighted average period of 2.5 years.

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***Determining Fair Value***

We estimate the fair value of stock options granted using the Black-Scholes option valuation model and we amortize the fair value on a straight-line basis over the vesting period. We used the following assumptions to estimate the fair value of our stock options during fiscal 2011, 2010 and 2009:

	<u>2011</u>	<u>2010</u>	<u>2009</u>
<b>Stock Options:</b>			
Average expected term (years)	4.27	4.22	4.31
Expected volatility (range)	39-41%	35-42%	45-48%
Weighted average volatility	40%	41%	47%
Risk-free interest rate (range)	0.6-2.1%	0.2-3.1%	1.1-2.3%
Average expected dividend yield	0.3%	0.4%	0.4%
Expected dividend yield (range)	0.3%	0.4-0.5%	0.4%

The fair value of restricted stock units and non-vested shares granted is the fair value of our common stock on the date of grant adjusted for the expected dividend yield. We amortize the fair value on a straight-line basis over the vesting period.

*Expected Volatility.* We estimate the volatility of our common stock at the date of grant based on a combination of the implied volatility of publicly traded options on our common stock and our historical volatility rate. Our decision to use implied volatility was based upon the availability of actively traded options on our common stock and our assessment that implied volatility is more representative of future stock price trends than historical volatility.

*Expected Term.* The expected term represents the period that our stock options are expected to be outstanding. We estimate the expected term based on historical experience of similar awards, giving consideration to the contractual terms of the stock-based awards, vesting schedules and expectations of future employee behavior.

*Dividends.* The dividend yield assumption is based on historical dividend payouts.

*Risk-Free Interest Rate.* The risk-free interest rate assumption is based on observed interest rates appropriate for the term of our employee options.

*Forfeitures.* We use historical data to estimate pre-vesting option forfeitures and record share-based compensation expense only for those awards that are expected to vest.

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***Stock-Based Activity***

The following table summarizes option activity during fiscal 2011:

	<u>Shares</u> (In thousands)	<u>Weighted- average Exercise Price</u>	<u>Weighted- average Remaining Contractual Term</u> (In years)	<u>Aggregate Intrinsic Value</u> (In thousands)
Outstanding at October 1, 2010	6,573	\$30.25		
Granted	1,078	24.24		
Exercised	(554)	19.49		
Forfeited	(475)	20.94		
Expired	(810)	37.30		
Outstanding at September 30, 2011	<u>5,812</u>	<u>\$29.94</u>	<u>3.71</u>	<u>\$4,661</u>
Options exercisable at September 30, 2011	<u>4,035</u>	<u>\$33.32</u>	<u>2.86</u>	<u>\$2,118</u>
Non-vested options expected to vest at September 30, 2011	<u>1,195</u>	<u>\$21.67</u>	<u>5.81</u>	<u>\$1,699</u>

The weighted average fair value of options granted during fiscal 2011, 2010 and 2009 were \$8.02, \$7.58 and \$5.40, respectively. The aggregate intrinsic value of options outstanding at September 30, 2011 was calculated as the difference between the exercise price of the underlying options and the market price of our common stock for the 1.0 million shares that had exercise prices that were lower than the \$21.83 market price of our common stock at September 30, 2011. The total intrinsic value of options exercised during fiscal 2011, 2010 and 2009 was \$4.4 million, \$2.7 million and \$0.8 million, respectively, determined as of the date of exercise.

The following table summarizes restricted stock unit activity during fiscal 2011:

	<u>Shares</u> (In thousands)	<u>Weighted- average Price</u>
Outstanding at October 1, 2010	1,211	\$22.78
Granted	590	24.67
Released	(366)	24.49
Forfeited	(330)	23.04
Outstanding at September 30, 2011	<u>1,105</u>	23.14

The weighted average fair value of restricted stock units and non-vested shares granted during fiscal 2011, 2010 and 2009 were \$24.38, \$22.05 and \$17.80, respectively. The total intrinsic value of restricted stock units and non-vested shares that vested during fiscal 2011, 2010 and 2009 was \$9.7 million, \$7.7 million and \$4.1 million, respectively, determined as of the date of exercise.

We received \$7.6 million in cash from stock option exercises and the issuance of stock under the Purchase Plan in fiscal 2011. The actual tax benefit that we realized for the tax deductions from option exercises totaled \$1.7 million for that period.

Due primarily to our ongoing program of repurchasing shares on the open market; we had approximately \$51.8 million treasury shares at September 30, 2011. We satisfy stock option exercises, Purchase Plan issuances and vesting of restricted stock units from this pool of treasury shares.



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**16. Earnings Per Share**

The following reconciles the numerators and denominators of basic and diluted earnings per share (“EPS”) from continuing operations during fiscal 2011, 2010 and 2009:

	<u>2011</u>	<u>2010</u>	<u>2009</u>
	<u>(In thousands, except per share data)</u>		
Numerator for basic earnings per share: income from continuing operations	<u>\$71,562</u>	<u>\$64,457</u>	<u>\$65,465</u>
Numerator for diluted earnings per share from continuing operations	<u>\$71,562</u>	<u>\$64,457</u>	<u>\$65,465</u>
Denominator—share:			
Basic weighted-average shares	39,359	44,903	48,658
Effect of dilutive securities	<u>629</u>	<u>405</u>	<u>118</u>
Diluted weighted-average shares	<u>39,988</u>	<u>45,308</u>	<u>48,776</u>
Earnings per share from continuing operations:			
Basic	<u>\$ 1.82</u>	<u>\$ 1.44</u>	<u>\$ 1.35</u>
Diluted	<u>\$ 1.79</u>	<u>\$ 1.42</u>	<u>\$ 1.34</u>

The computation of diluted EPS for fiscal 2011, 2010 and 2009 excludes options to purchase approximately 3,598,000, 4,939,000 and 7,189,000 shares of common stock, respectively, because the options’ exercise prices exceeded the average market price of our common stock in these fiscal years and their inclusion would be antidilutive.

**17. Related Party Transactions**

We have a \$10 million investment in convertible preferred stock in a private company. The company is developing a range of products focused on revenue cycle activities for hospitals and healthcare providers. Related party revenues for the year ended September 30, 2011 included \$0.1 million in transactional revenue and \$0.3 million in professional services revenue. Related party revenues for the year ended September 30, 2010 included \$0.1 million in transactional revenue and \$0.3 million in professional services revenue. Related party revenues for the year ended September 30, 2009 included \$0.3 million in maintenance revenue and \$0.3 million in professional services revenue. The accounts receivable balance from this company was not significant as of September 30, 2011 and 2010.

**18. Segment Information**

We are organized into the following three reportable segments to align with internal management of our worldwide business operations based on product offerings.

- *Applications.* Our Applications products are pre-configured Decision Management applications and associated professional services, designed for a specific type of business problem or process, such as marketing, account origination, customer management, fraud and insurance claims management.
- *Scores.* This segment includes our business-to-business scoring solutions, our myFICO® solutions for consumers and associated professional services. Our scoring solutions give our clients access to analytics that can be easily integrated into their transaction streams and decision-making processes. Our scoring solutions are distributed through major credit reporting agencies, as well as services through which we provide our scores to clients directly.

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- *Tools.* The Tools segment is composed of software tools and associated professional services that clients can use to create their own custom Decision Management applications.

Our Chief Executive Officer evaluates segment financial performance based on segment revenues and segment operating income. Segment operating expenses consist of direct and indirect costs principally related to personnel, facilities, consulting, travel and depreciation. Indirect costs are allocated to the segments generally based on relative segment revenues, fixed rates established by management based upon estimated expense contribution levels and other assumptions that management considers reasonable. We do not allocate share-based compensation expense, restructuring expense, amortization expense, various corporate charges and certain other income and expense measures to our segments. These income and expense items are not allocated because they are not considered in evaluating the segment's operating performance. Our Chief Executive Officer does not evaluate the financial performance of each segment based on its respective assets or capital expenditures; rather, depreciation amounts are allocated to the segments from their internal cost centers as described above.

The following tables summarize segment information for fiscal 2011, 2010 and 2009:

	2011				Total
	Applications	Scores	Tools	Unallocated Corporate Expenses	
	(In thousands)				
Segment revenues:					
Transactional and maintenance	\$ 258,736	\$164,918	\$ 29,776	\$ —	\$ 453,430
Professional services	100,921	2,102	12,918	—	115,941
License	23,371	1,547	25,394	—	50,312
Total segment revenues	383,028	168,567	68,088	—	619,683
Segment operating expense	(276,467)	(55,169)	(54,398)	(70,680)	(456,714)
Segment operating income	<u>\$ 106,561</u>	<u>\$113,398</u>	<u>\$ 13,690</u>	<u>\$(70,680)</u>	162,969
Unallocated share-based compensation expense					(15,500)
Unallocated amortization expense					(7,741)
Unallocated restructuring expense					(12,391)
Operating income					127,337
Unallocated interest income					2,192
Unallocated interest expense					(32,364)
Unallocated other expense, net					290
Income before income taxes					<u>\$ 97,455</u>
Depreciation expense	<u>\$ 12,784</u>	<u>\$ 1,007</u>	<u>\$ 1,667</u>	<u>\$ 998</u>	<u>\$ 16,456</u>

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	2010				Total
	Applications	Scores	Tools	Unallocated Corporate Expenses	
	(In thousands)				
Segment revenues:					
Transactional and maintenance	\$ 257,275	\$170,141	\$ 28,071		\$ 455,487
Professional services	86,097	2,042	14,739		102,878
License	23,886	156	23,236		47,278
Total segment revenues	367,258	172,339	66,046	—	605,643
Segment operating expense	(273,983)	(61,688)	(57,634)	(69,166)	(462,471)
Segment operating income	<u>\$ 93,275</u>	<u>\$110,651</u>	<u>\$ 8,412</u>	<u>\$(69,166)</u>	143,172
Unallocated share-based compensation expense					(17,305)
Unallocated amortization expense					(10,901)
Unallocated restructuring expense					(1,617)
Operating income					113,349
Unallocated interest income					1,688
Unallocated interest expense					(24,124)
Unallocated other expense, net					1,391
Income before income taxes					<u>\$ 92,304</u>
Depreciation expense	<u>\$ 14,998</u>	<u>\$ 1,339</u>	<u>\$ 2,147</u>	<u>\$ 1,533</u>	<u>\$ 20,017</u>
	2009				
	Applications	Scores	Tools	Unallocated Corporate Expenses	Total
	(In thousands)				
Segment revenues:					
Transactional and maintenance	\$ 274,123	\$178,048	\$ 26,531	\$ —	\$ 478,702
Professional services	92,000	1,527	18,886	—	112,413
License	17,007	—	22,613	—	39,620
Total segment revenues	383,130	179,575	68,030	—	630,735
Segment operating expense	(270,541)	(57,373)	(60,676)	(80,868)	(469,458)
Segment operating income	<u>\$ 112,589</u>	<u>\$122,202</u>	<u>\$ 7,354</u>	<u>\$(80,868)</u>	161,277
Unallocated share-based compensation expense					(19,935)
Unallocated amortization expense					(12,891)
Unallocated restructuring expense					(8,711)
Unallocated loss on sale of product line assets					(2,993)
Operating income					116,747
Unallocated interest income					4,717
Unallocated interest expense					(25,481)
Unallocated other income, net					1,587
Income before income taxes					<u>\$ 97,570</u>
Depreciation expense	<u>\$ 19,569</u>	<u>\$ 1,827</u>	<u>\$ 2,248</u>	<u>\$ 1,884</u>	<u>\$ 25,528</u>

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Our revenues and percentage of revenues by reportable market segments were as follows for fiscal 2011, 2010 and 2009, the majority of which were derived from the sale of products and services within the banking and insurance industries:

	<u>2011</u>		<u>2010</u>		<u>2009</u>	
	(Dollars in thousands)					
Applications	\$383,028	62%	\$367,258	61%	\$383,130	61%
Scores	168,567	27%	172,339	28%	179,575	28%
Tools	68,088	11%	66,046	11%	68,030	11%
	<u>\$619,683</u>	<u>100%</u>	<u>\$605,643</u>	<u>100%</u>	<u>\$630,735</u>	<u>100%</u>

Within our Applications segment our fraud solutions accounted for 23%, 20% and 20% of total revenues in each of fiscal 2011, 2010 and 2009, respectively, our customer management solutions accounted for 13%, 14% and 15% of total revenues, in each of these periods, respectively, and our marketing solutions accounted for 10%, 11% and 9% for each of these periods, respectively.

Our revenues and percentage of revenues on a geographical basis are summarized below for fiscal 2011, 2010 and 2009. No individual country outside of the United States accounted for 10% or more of revenue in any of these years.

	<u>2011</u>		<u>2010</u>		<u>2009</u>	
	(Dollars in thousands)					
United States	\$389,676	63%	\$396,036	65%	\$430,958	68%
Other International	230,007	37%	209,607	35%	199,777	32%
	<u>\$619,683</u>	<u>100%</u>	<u>\$605,643</u>	<u>100%</u>	<u>\$630,735</u>	<u>100%</u>

During fiscal 2011, 2010 and 2009, no individual customer accounted for 10% or more of our total revenues; however, we derive a substantial portion of our revenues from our contracts with the three major credit reporting agencies, TransUnion, Equifax and Experian. Revenues collectively generated by agreements with these customers accounted for 18%, 20% and 19% of our total revenues in fiscal 2011, 2010 and 2009, respectively. At September 30, 2011 and 2010, no individual customer accounted for 10% or more of total consolidated receivables.

Our property and equipment, net, on a geographical basis are summarized below at September 30, 2011 and 2010. At September 30, 2011 and 2010, no individual country outside of the United States accounted for 10% or more of total consolidated net property and equipment.

	<u>2011</u>		<u>2010</u>	
	(Dollars in thousands)			
United States	\$29,899	91%	\$27,452	89%
International	3,118	9%	3,523	11%
	<u>\$33,017</u>	<u>100%</u>	<u>\$30,975</u>	<u>100%</u>

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**19. Commitments**

Minimum future commitments under non-cancelable operating leases and other obligations were as follows at September 30, 2011:

<u>Fiscal Year</u>	<u>Future Minimum Lease Commitments</u>	<u>Other Commitments</u>
	(In thousands)	
2012	\$ 22,669	\$ 5,100
2013	19,615	4,400
2014	18,237	2,600
2015	15,425	—
2016	13,101	—
Thereafter	30,242	—
	<u>\$119,289</u>	<u>\$12,100</u>

***Lease Commitments***

The above amounts have been reduced by contractual sublease commitments totaling \$1.1 million, \$1.1 million, \$0.7 million in fiscal 2012 through 2014, respectively. We occupy the majority of our facilities under non-cancelable operating leases with lease terms in excess of one year. Such facility leases generally provide for annual increases based upon the Consumer Price Index or fixed increments. Rent expense under operating leases, including month-to-month leases, totaled \$21.1 million, \$22.6 million and \$24.4 million during fiscal 2011, 2010 and 2009, respectively.

***Other Commitments***

In the ordinary course of business, we enter into contractual purchase obligations and other agreements that are legally binding and specify certain minimum payment terms.

We are also a party to a management agreement with 23 of our executives providing for certain payments and other benefits in the event of a qualified change in control of FICO, coupled with a termination of the officer during the following year.

**20. Contingencies**

We are in disputes with certain customers regarding amounts owed in connection with the sale of certain of our products and services. We also have had claims asserted by former employees relating to compensation and other employment matters. We are also involved in various other claims and legal actions arising in the ordinary course of business. We believe that none of these aforementioned claims or actions will result in a material adverse impact to our consolidated results of operations, liquidity or financial condition. However, the amount or range of any potential liabilities associated with these claims and actions, if any, cannot be determined with certainty. Set forth below are additional details concerning certain ongoing litigation.

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***Braun Consulting, Inc.***

Braun (which we acquired in November 2004) was a defendant in a lawsuit filed on November 26, 2001, in the United States District Court for the Southern District of New York (Case No. 01 CV 10629) that alleges violations of federal securities laws in connection with Braun's initial public offering in August 1999. This lawsuit is among approximately 300 coordinated putative class actions against certain issuers, their officers and directors, and underwriters with respect to such issuers' initial public offerings.

On April 2, 2009, a stipulation and agreement of settlement between the plaintiffs, issuer defendants and underwriter defendants was submitted to the United States District Court for the Southern District of New York for preliminary approval. This settlement requires no financial contribution from us. The Court granted the plaintiffs' motion for preliminary approval and preliminarily certified the settlement classes on June 10, 2009. The settlement "fairness" hearing was held on September 10, 2009. The Court granted the plaintiffs' motion for final approval of the settlement and certified the settlement classes on October 5, 2009. The Court determined that the settlement is fair to the class members, approved the settlement and dismissed, with prejudice, the case against the Company and its individual defendants. Appeals of the opinion granting final approval were filed, and the appeals filed by one objector have been remanded to the district court to determine standing to appeal. Due to the inherent uncertainties of litigation and because the settlement remains subject to appeal, the ultimate outcome of the matter is uncertain.

**21. Guarantees**

In the ordinary course of business, we are not subject to potential obligations under guarantees, except for standard indemnification and warranty provisions that are contained within many of our customer license and service agreements and certain supplier agreements, including underwriter agreements, as well as standard indemnification agreements that we have executed with certain of our officers and directors, and give rise only to the disclosure in the consolidated financial statements. In addition, we continue to monitor the conditions that are subject to the guarantees and indemnifications to identify whether it is probable that a loss has occurred, and would recognize any such losses under the guarantees and indemnifications when those losses are estimable.

Indemnification and warranty provisions contained within our customer license and service agreements and certain supplier agreements are generally consistent with those prevalent in our industry. The duration of our product warranties generally does not exceed 90 days following delivery of our products. We have not incurred significant obligations under customer indemnification or warranty provisions historically and do not expect to incur significant obligations in the future. Accordingly, we do not maintain accruals for potential customer indemnification or warranty-related obligations. The indemnification agreements that we have executed with certain of our officers and directors would require us to indemnify such officers and directors in certain instances. We have not incurred obligations under these indemnification agreements historically and do not expect to incur significant obligations in the future. Accordingly, we do not maintain accruals for potential officer or director indemnification obligations. The maximum potential amount of future payments that we could be required to make under the indemnification provisions in our customer license and service agreements, and officer and director agreements is unlimited.

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**22. Supplementary Financial Data (Unaudited)**

The following table presents selected unaudited consolidated financial results for each of the eight quarters in the two-year period ended September 30, 2011. In the opinion of management, this unaudited information has been prepared on the same basis as the audited information and includes all adjustments (consisting of only normal recurring adjustments, except as noted below) necessary for a fair statement of the consolidated financial information for the period presented.

	<u>December 31, 2010</u>	<u>March 31, 2011</u>	<u>June 30, 2011</u>	<u>September 30, 2011</u>
	(In thousands, except per share data)			
Revenues	\$155,931	\$152,824	\$150,679	\$160,249
Cost of revenues (2)	45,803	48,506	43,398	48,763
Gross profit	<u>110,128</u>	<u>104,318</u>	<u>107,281</u>	<u>111,486</u>
Net income (3)	<u>16,009</u>	<u>7,745</u>	<u>23,189</u>	<u>24,619</u>
Earnings per share (1):				
Basic	<u>\$ 0.40</u>	<u>\$ 0.19</u>	<u>\$ 0.59</u>	<u>\$ 0.65</u>
Diluted	<u>0.40</u>	<u>0.19</u>	<u>0.58</u>	<u>0.64</u>
Shares used in computing earnings per share:				
Basic	39,923	40,010	39,451	38,088
Diluted	40,439	40,618	40,241	38,687
	<u>December 31, 2009</u>	<u>March 31, 2010</u>	<u>June 30, 2010</u>	<u>September 30, 2010</u>
	(In thousands, except per share data)			
Revenues	\$151,496	\$143,720	\$155,329	\$155,098
Cost of revenues (2)	42,519	44,641	45,316	48,456
Gross profit	<u>108,977</u>	<u>99,079</u>	<u>110,013</u>	<u>106,642</u>
Net income (3)	<u>17,686</u>	<u>12,992</u>	<u>17,938</u>	<u>15,841</u>
Earnings per share (1):				
Basic	<u>\$ 0.37</u>	<u>\$ 0.28</u>	<u>\$ 0.40</u>	<u>\$ 0.39</u>
Diluted	<u>0.37</u>	<u>0.28</u>	<u>0.40</u>	<u>0.38</u>
Shares used in computing earnings per share:				
Basic	47,606	46,447	44,446	41,141
Diluted	47,915	46,870	44,885	41,590

- (1) Earnings per share is computed independently for each of the quarters presented. Therefore, the sum of the quarterly per share amounts may not equal the totals for the respective years.
- (2) Cost of revenues excludes amortization expense for the quarters ended December 31, 2009, March 31, 2010, June 30, 2010, September 30, 2010, December 31, 2010, March 31, 2011, June 30, 2011 and September 30, 2011 of \$1.7 million, \$1.7 million, \$1.3 million, \$0.7 million, \$0.6 million, \$0.6 million, \$0.6 million, and \$0.5 million respectively.
- (3) Net income includes restructuring expenses (income) for the quarters ended and September 30, 2010, December 31, 2010 and March 31, 2011 of \$1.6 million, \$0.9 million and \$1.5 million, respectively.

**23. Subsequent Events**

In November 2011, our Board of Directors approved a common stock repurchase program that allows us to purchase shares of our common stock up to an aggregate cost of \$150.0 million, which replaced a similar program approved in June 2010.

**Item 9. Changes in and Disagreements with Accountants on Accounting and Financial Disclosure**

Not applicable.

**Item 9A. Controls and Procedures**

An evaluation was carried out under the supervision and with the participation of FICO's management, including the Chief Executive Officer ("CEO") and Chief Financial Officer ("CFO"), of the effectiveness of the design and operation of FICO's disclosure controls and procedures (as defined in Rule 13a-15(e) under the Securities Exchange Act of 1934, as amended (the "Exchange Act")) as of the end of the period covered by this annual report. Based on that evaluation, the CEO and CFO have concluded that FICO's disclosure controls and procedures are effective to ensure that information required to be disclosed by FICO in reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in SEC rules and forms. In addition, the disclosure controls and procedures ensure that information required to be disclosed is accumulated and communicated to management, including the chief executive officer and chief financial officer, allowing timely decisions regarding required disclosure.

No change in FICO's internal control over financial reporting was identified in connection with the evaluation required by Rule 13a-15(d) of the Exchange Act that occurred during the quarter ended September 30, 2011, that has materially affected, or is reasonably likely to materially affect, FICO's internal control over financial reporting.

**Management's Report on Internal Control Over Financial Reporting**

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rules 13a-15(f). Under the supervision and with the participation of management, including our CEO and CFO, we conducted an evaluation of the effectiveness of our internal controls over financial reporting based on the framework in *Internal Control—Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission ("COSO"). Based on this evaluation management has concluded that our internal control over financial reporting was effective as of September 30, 2011.

Deloitte & Touche LLP, the independent registered public accounting firm that audited the consolidated financial statements included in this Annual Report on Form 10-K, has also audited the effectiveness of our internal control over financial reporting as of September 30, 2011, as stated in their attestation report included in Part II, Item 8 of this Annual Report on Form 10-K.

**Item 9B. Other Information**

Not applicable.



### PART III

#### Item 10. *Directors, Executive Officers and Corporate Governance*

The required information regarding our Directors is incorporated by reference from the information under the caption “Director Nominees” in our definitive proxy statement for the Annual Meeting of Stockholders to be held on February 7, 2012.

Our current executive officers are as follows:

<u>Name</u>	<u>Positions Held</u>	<u>Age</u>
Mark N. Greene . . . . .	February 2007-present, Chief Executive Officer and member of the Board of Directors of the Company. 2006-2007, Vice President, Financial Services—Sales and Distribution at IBM Corporation (“IBM”), 2001-2006, General Manager, Global Banking Industry—Sales and Distribution at IBM. 2000-2001, Vice President Financial Services Strategy and Solutions—Sales and Distribution at IBM. 1998-2000, Vice President, SecureWay—Software Group at IBM. 1995-1998, Vice President, Electronic Commerce—Software Group at IBM. 1993-1994, Vice President and Practice Area Leader at Technology Solutions Company. 1989-1992, Senior Vice President, Trading Products and Consulting at Berkley Investment Technologies. 1987-1989, Director, Fixed Income Products at Citicorp. 1985-1986, Assistant Director, Research at the Federal Reserve Board. 1984-1985, Chief—Automation and Research Computing at the Federal Reserve Board. 1982-1984, Economist—Special Studies at the Federal Reserve Board.	57
Michael J. Pung . . . . .	November 2010-present, Senior Vice President and Chief Financial Officer of the Company. August 2004-November 2010, Vice President, Finance of the Company. 2000-2004, Vice President and Controller, Hubbard Media Group, LLC. 1999-2000, Controller, Capella Education, Inc. 1998-1999, Controller, U.S. Satellite Broadcasting, Inc. 1992-1998, various financial management positions with Deluxe Corporation. 1985-1992, various audit positions, including audit manager, at Deloitte & Touche LLP.	48
Deborah Kerr . . . . .	February 2009-present, Executive Vice Present, Chief Product and Technology Officer of the Company. 2007-2009, Chief Technology Officer, at Hewlett-Packard Enterprise Services (HP Services and EDS). 2005-2007, Vice President, Business Technology Optimization Products at Hewlett-Packard Software. 1998-2005, various positions and most recently Senior Vice President, Product Delivery at Peregrine Systems, Inc. (which filed a voluntary petition for reorganization under Chapter 11 of the U.S. Bankruptcy Code in September of 2002). 1988-1998, various leadership positions at NASA/Jet Propulsion Laboratory (JPL), including Mission Operations Manager, Space Very Long Baseline Interferometry.	39
Charles L. III . . . . .	February 2010-Present, Executive Vice President, Sales, Services and Marketing of the Company. 2006-2008, Senior Vice President, Global Sales at Avaya, Inc. (“Avaya”), 2005-2006, Vice President, Software at Avaya. 2005, Vice President, Worldwide Sales Operations and Channels at Avaya. 2003-2004, Vice President, Worldwide Software Sales at BEA Systems, Inc. 2002-2003, Vice President, Worldwide Software Sales at IBM Corporation (“IBM”). 2000-2002, Vice President, Software Sales and Marketing, Americas at IBM. 1999-2000, Vice President, Worldwide Software Marketing at IBM. 1998-1999, Vice President, EMEA Software Sales and Marketing at IBM. 1997-1998, General Manager, APAC Software Marketing and Channels at IBM. 1996-1997, Director, Asia Pacific Software Operations at IBM. 1994-1996, PC Software Product Mgmt Director at IBM. 1993-1994, PC Company M&S PS Brand Manager at IBM. 1991-1992, Manager of the Opportunity Project Office at IBM. 1989-1991, Executive Assistant M&S Director, PC and Software Marketing at IBM. 1987-1989, Customer Executive Instructor, Adv. Business Institute at IBM. 1984-1987, Business Unit Executive at IBM. 1983-1984, Executive Assistant to Director of Finance and Insurance at IBM.	57

Mark R. Scadina . . . . .	February 2009-present, Executive Vice President and General Counsel and Corporate Secretary of the Company. June 2007-February 2009, Senior Vice President and General Counsel and Corporate Secretary of the Company. 2003-2007, various senior positions including Executive Vice President, General Counsel and Corporate Secretary, Liberate Technologies, Inc. 1999-2003, various leadership positions including Vice President and General Counsel, Intertrust Technologies Corporation. 1994-1999, Associate, Pennie and Edmonds LLP.	42
Richard S. Deal . . . . .	August 2007-present, Senior Vice President, Chief Human Resources Officer of the Company. January 2001-July 2007, Vice President, Human Resources of the Company. 1998-2001, Vice President, Human Resources, Arcadia Financial, Ltd. 1993-1998, managed broad range of human resources corporate and line consulting functions with U.S. Bancorp.	44
Andrew N. Jennings . . . . .	February 2011-present, Senior Vice President, Chief Analytics Officer of the Company. October 2007-February 2011, Senior Vice President, Chief Research Officer of the Company. May 2007-September 2007, Vice President, Analytic Research and Development of the Company. May 2006-May 2007, Vice President, EDM Applications of the Company. 2001-2006, Vice President Global Account Management Solutions of the Company. 2000-2001, Senior Vice President International Sales of the Company. 1999-2000, Senior Vice President, International Operations of the Company. 1996-1999, Vice President European Operations of the Company. 1994-1996, Director, United Kingdom Operations of the Company.	56

The required information regarding compliance with Section 16(a) of the Securities Exchange Act is incorporated by reference from the information under the caption “Section 16(a) Beneficial Ownership Reporting Compliance” in our definitive proxy statement for the Annual Meeting of Stockholders to be held on February 7, 2012.

FICO has adopted a Code of Ethics for Senior Financial Management that applies to the Company’s Chief Executive Officer, Chief Financial Officer, Controller and other employees performing similar functions who have been identified by the Chief Executive Officer. We have posted the Code of Ethics on our web site located at [www.fico.com](http://www.fico.com). FICO intends to satisfy the disclosure requirement under Item 5.05 of Form 8-K regarding an amendment to, or a waiver from, this Code of Ethics by posting such information on its web site. FICO also has a Code of Conduct and Business Ethics applicable to all directors, officers and employees, which is also available at the web site cited above.

The required information regarding the Company’s audit committee is incorporated by reference from the information under the caption “Board Meetings, Committees and Attendance” in our definitive proxy statement for the Annual Meeting of Shareholders to be held on February 7, 2012.

**Item 11. *Executive Compensation***

The information required by this Item is incorporated by reference from the information under the captions “Director Compensation for 2011,” “Executive Compensation,” and “Compensation Committee Interlocks and Insider Participation” in our definitive proxy statement for the Annual Meeting of Stockholders to be held on February 7, 2012.

**Item 12. *Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters***

The information required by this Item is incorporated by reference from the information under the caption “Security Ownership Of Certain Beneficial Owners and Management” and “Executive Compensation” in our definitive proxy statement for the Annual Meeting of Stockholders to be held on February 7, 2012.

**Item 13. *Certain Relationships and Related Transactions, and Director Independence***

The information required by this Item is incorporated by reference from the information under the caption “Certain Relationships and Related Transactions” in our definitive proxy statement for the Annual Meeting of Stockholders to be held on February 7, 2012.

**Item 14. *Principal Accountant Fees and Services***

The information required by this Item is incorporated by reference from the information under the caption “Audit and Non-Audit Fees” in our definitive proxy statement for the Annual Meeting of Stockholders to be held on February 7, 2012.

## PART IV

### Item 15. Exhibits and Financial Statement Schedules

#### 1. Consolidated Financial Statements:

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Reports of independent registered public accounting firm .....	54
Consolidated balance sheets as of September 30, 2011 and 2010 .....	56
Consolidated statements of income for the years ended September 30, 2011, 2010 and 2009 .....	57
Consolidated statements of stockholders' equity and comprehensive income for the years ended September 30, 2011, 2010 and 2009 .....	58
Consolidated statements of cash flows for the years ended September 30, 2011, 2010 and 2009 ..	59
Notes to consolidated financial statements .....	60

#### 2. Financial Statement Schedules

All financial statement schedules are omitted as the required information is not applicable or as the information required is included in the consolidated financial statements and related notes.

#### 3. Exhibits:

<u>Exhibit</u> <u>Number</u>	<u>Description</u>
3.1	Bylaws of Fair Isaac Corporation. (Incorporated by reference to Exhibit 3.1 to the Company's Form 10-Q filed on February 8, 2010.)
3.2	Composite Restated Certificate of Incorporation of Fair Isaac Corporation. (Incorporated by reference to Exhibit 3.2 to the Company's Form 10-Q filed on February 8, 2010.)
4.1	Rights Agreement dated as of August 8, 2001, between Fair, Isaac and Company, Incorporated and Mellon Investor Services LLC, which includes as Exhibit B the form of Rights Certificate and as Exhibit C the Summary of Rights. (Incorporated by reference to Exhibit 4.1 of the Company's Registration Statement on Form 8-A relating to the Series A Participating Preferred Stock Purchase Rights filed August 10, 2001.)
4.2	Amendment Number 1, dated May 21, 2009, to the Rights Agreement between Fair, Isaac and Company, Incorporated and Mellon Investor Services LLC. (Incorporated by reference to Exhibit 4.1 to the Company's Form 8-K filed on May 26, 2009.)
4.3	Form of Rights Certificate. (Included in Exhibit 4.1.)
10.1	Amended and Restated Credit Agreement among Fair Isaac, Wells Fargo Bank, N.A., U.S. Bank N.A., Bank of America, N.A., JPMorgan Chase Bank, N.A. and Deutsche Bank AG, NY Branch, dated July 23, 2007 (Incorporated by reference to Exhibit 10.1 to the Company's Form 8-K filed with the SEC on July 25, 2007).
10.2	Form of Note Purchase Agreement, dated May 7, 2008, between Fair Isaac Corporation and the Purchasers listed on Schedule A thereto, which includes as Exhibits 1-4 the form of Senior Note for each of Series A, B, C and D (excluding certain schedules and exhibits thereto, which Fair Isaac Corporation agrees to furnish to the Securities and Exchange Commission upon request). (Incorporated by reference to Exhibit 10.1 to Fair Isaac's Form 10-Q for the fiscal quarter ended June 30, 2008.)

- 10.3 Form of Note Purchase Agreement, dated July 14, 2010, between Fair Isaac Corporation and the Purchasers listed on Schedule A thereto, which includes as Exhibits 1-4 the form of Senior Note for each of Series E, F, G and H (excluding certain schedules and exhibits thereto, which Fair Isaac Corporation agrees to furnish to the Securities and Exchange Commission upon request). (Incorporated by reference to Exhibit 10.1 to the Company's Form 8-K filed on July 19, 2010.)
- 10.4 Voting Agreement dated May 21, 2009 by and between Fair Isaac Corporation and Southeastern Asset Management, Inc. (Incorporated by reference to Exhibit 10.1 to the Company's Form 8-K filed on May 26, 2009.)
- 10.5 Amended and Restated Agreement dated December 4, 2008, between the Company and the Sandell Group. (Incorporated by reference to Exhibit 10.1 to Fair Isaac's Form 8-K filed on December 9, 2008.)
- 10.6 Amendment Number 1, dated July 29, 2009, to the Amended and Restated Agreement between the Company and the Sandell Group. (Incorporated by reference to Exhibit 10.1 to the Company's Form 8-K filed on July 30, 2009.)
- 10.7 Fair Isaac Corporation 1992 Long-Term Incentive Plan, as amended effective May 4, 2010. (Incorporated by reference to Exhibit 10.1 to the Company's Form 10-Q filed on August 6, 2010.) (1)
- 10.8 Form of Non-Qualified Stock Option Agreement under 1992 Long-term Incentive Plan, as amended effective July 18, 2007. (Incorporated by reference to Exhibit 10.42 to Fair Isaac's Form 10-Q for the fiscal quarter ended December 31, 2007.) (1)
- 10.9 Form of Nonstatutory Stock Option Agreement for Initial Grants to Non-Employee Directors under 1992 Long-term Incentive Plan. (Incorporated by reference to Exhibit 10.3 to the Company's Form 10-Q for the fiscal quarter ended December 31, 2008.) (1)
- 10.10 Form of Restricted Stock Unit Agreement under 1992 Long-term Incentive Plan, as amended effective July 18, 2007. (Incorporated by reference to Exhibit 10.49 to Fair Isaac's Form 10-Q for the fiscal quarter ended December 31, 2007.) (1)
- 10.11 Form of Restricted Stock Agreement under 1992 Long-Term Incentive Plan. (Incorporated by reference to Exhibit 10.43 to the Company's Annual Report of Form 10-K for the period ended September 30, 2006.) (1)
- 10.12 HNC's 1995 Directors Stock Option Plan, as amended through April 30, 2000. (Incorporated by reference to Exhibit 4.05 to HNC's Form S-8 Registration Statement, File No. 333-40344, filed June 28, 2000.) (1)
- 10.13 HNC's Form of 1995 Directors Stock Option Plan Option Agreement and Stock Option Exercise Agreement. (Incorporated by reference to Exhibit 10.01 to HNC's Form 10-Q for the quarter ended June 30, 1999.) (1)
- 10.14 Fair, Isaac Supplemental Retirement and Savings Plan, as amended and restated effective January 1, 2009. (Incorporated by reference to Exhibit 10.10 of the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.15 Stock Option Agreement with A. George Battle entered into as of February 5, 2002. (Incorporated by reference to Exhibit 10.58 to the Company's report on Form 10-K for the fiscal year ended September 30, 2002.) (1)
- 10.16\* Management Incentive Plan, Fiscal 2012. (1)
- 10.17 Form of Indemnity Agreement entered into by the Company with the Company's directors and executive officers. (Incorporated by reference to Exhibit 10.49 to the Company's report on Form 10-K for the fiscal year ended September 30, 2002.) (1)

- 10.18 Form of Management Agreement entered into with each of the Company's executive officers (except Dr. Mark N. Greene, Mark R. Scadina and Laurent F. Pacalin). (Incorporated by reference to Exhibit 10.18 of the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.19 Management Agreement entered into with Dr. Mark N. Greene. (Incorporated by reference to Exhibit 10.51 to the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.20 Management Agreement entered into with Mark R. Scadina. (Incorporated by reference to Exhibit 10.55 to the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.21 Management Agreement entered into with Laurent F. Pacalin. (Incorporated by reference to Exhibit 10.56 to the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.22 Employment Agreement dated February 13, 2007, by and between Fair Isaac and Dr. Mark Greene (Incorporated by reference to Exhibit 10.1 to the Company's Current Report on Form 8-K filed with the SEC on February 14, 2007). (1)
- 10.23 Letter Agreement entered into on June 30, 2008 by and between Fair Isaac Corporation and Dr. Mark N. Greene. (Incorporated by reference to Exhibit 10.59 to the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.24 Offer Letter entered into on May 29, 2007 with Mark R. Scadina. (Incorporated by reference to Exhibit 10.61 to the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.25 Letter Agreement dated January 12, 2009 by and between the Company and Deborah Kerr. (1) (Incorporated by reference to Exhibit 10.25 to the Company's Form 10-K for the fiscal year ended September 30, 2010.)
- 10.26 Letter Agreement dated January 15, 2010 by and between the Company and Charles III. (Incorporated by reference to Exhibit 10.1 to the Company's Form 8-K filed on January 20, 2010.) (1)
- 10.27 Letter Agreement dated July 28, 2010 by and between the Company and Jordan Graham. (1) (Incorporated by reference to Exhibit 10.27 to the Company's Form 10-K for the fiscal year ended September 30, 2010.)
- 10.28 Letter Agreement entered into on March 11, 2009 by and between Fair Isaac Corporation and Thomas Bradley. (Incorporated by reference to Exhibit 10.1 to the Company's Form 8-K filed on March 16, 2009.) (1)
- 10.29 *Letter providing terms of offer of employment by the Company to Michael H. Campbell dated April 15, 2005.* (Incorporated by reference to Exhibit 10.01 to Fair Isaac's Form 8-K filed on April 21, 2005.) (1)
- 10.30 Letter Agreement entered into on October 18, 2007 by and between Fair Isaac Corporation and Michael H. Campbell (Incorporated by reference to Exhibit 10 to the Company's Form 8-K filed with the SEC on October 22, 2007). (1)
- 10.31 Letter Agreement entered into on June 30, 2008 by and between Fair Isaac Corporation and Michael H. Campbell. (Incorporated by reference to Exhibit 10.58 to the Company's Form 10-K for the fiscal year ended September 30, 2008.) (1)
- 10.32 Transition Agreement dated November 16, 2009 by and between Fair Isaac Corporation and Michael H. Campbell. (Incorporated by reference to Exhibit 10.1 to the Company's Form 8-K filed on November 17, 2009.) (1)
- 10.33 2003 Employment Inducement Award Plan as amended effective May 15, 2005. (Incorporated by reference to Exhibit 10.2 to Fair Isaac's Form 10-Q for the fiscal quarter ended June 30, 2005.) (1)

- 10.34 Transition Agreement dated November 14, 2010 by and between the Company and Thomas A. Bradley. (Incorporated by reference to Exhibit 10.1 to the Company's current report on Form 8-K filed with the SEC on November 19, 2010.) (1)
- 10.35 Credit Agreement dated September 27, 2011 among the Company, Wells Fargo Securities, LLC, U.S. Bank National Association, and Wells Fargo Bank, National Association. (Incorporated by reference to Exhibit 10.1 to the Company's current report on Form 8-K filed with the SEC on September 30, 2011.)
- 12.1\* Computations of ratios of earnings to fixed charges.
- 21.1\* List of Company's subsidiaries.
- 23.1\* Consent of Deloitte & Touche LLP, independent registered public accounting firm.
- 31.1\* Rule 13a-14(a)/15d-14(a) Certifications of CEO.
- 31.2\* Rule 13a-14(a)/15d-14(a) Certifications of CFO.
- 32.1\* Section 1350 Certification of CEO.
- 32.2\* Section 1350 Certification of CFO.
- 101.INS\*\* XBRL Instance Document.
- 101.SCH\*\* XBRL Taxonomy Extension Schema Document.
- 101.CAL\*\* XBRL Taxonomy Extension Calculation Linkbase Document.
- 101.DEF\*\* XBRL Taxonomy Extension Definition Linkbase Document.
- 101.LAB\*\* XBRL Taxonomy Extension Label Linkbase Document.
- 101.PRE\*\* XBRL Taxonomy Extension Presentation Linkbase Document.

(1) Management contract or compensatory plan or arrangement.

\* Filed herewith.

\*\* Pursuant to Rule 406T of Regulation S-T, the Interactive Data Files on Exhibit 101 hereto are deemed not filed or part of a registration statement or prospectus for purposes of Sections 11 or 12 of the Securities Act of 1933, as amended, are deemed not filed for purposes of Section 18 of the Securities and Exchange Act of 1934, as amended, and otherwise are not subject to liability under those sections





<u>/s/ RAHUL N. MERCHANT</u> Rahul N. Merchant	Director	November 18, 2011
<u>/s/ DAVID A. REY</u> David A. Rey	Director	November 18, 2011
<u>/s/ MARGARET L. TAYLOR</u> Margaret L. Taylor	Director	November 18, 2011
<u>/s/ DUANE E. WHITE</u> Duane E. White	Director	November 18, 2011

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