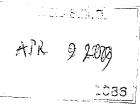
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Greater Bay Bancorp 2002 Summary Annual Report

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2860 West Bayshore Road Palo Alto, CA 94303 (800) 226-5262 www.gbbk.com

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Greater Bay Bancorp Subsidiary Boards of Directors

(continued from previous page)

Peter T. Dunn Partner Edgar, Dunn & Company

Mary C. Falvey Management Consultant Falvey Associates

Donald R. Krohn Managing Partner Krohn & Croak, CPA's

Robert A. Luster Chief Executive Officer Luster National, Inc.

Duncan L. Matteson Chairman Greater Bay Bancorp Chairman The Matteson Companies

Stephen D. Mayer Managing Partner Burr, Pilger & Mayer

Mid-Peninsula Bank

Duncan L. Matteson Chairman Greater Bay Bancorp Chairman Mid-Peninsula Bank Chairman The Matteson Companies

Lawrence A. Aufmuth Partner Aufmuth, Fox, Weed & LeBlanc Attorneys at Law

Bruce M. Basso Chairman ABD Insurance and Financial Services

Susan K. Black
President and
Chief Executive Officer
Mid-Peninsula Bank
President
Community Banking Group
Greater Bay Bancorp

Allan F. Brown Chairman Vance Brown, Inc.

Owen D. Conley President and Chief Executive Officer Liberty Lease, Inc. James G.B. De Martini, III Managing Partner Seiler & Company, LLP

Murray B. Dey Executive Vice President Mid-Peninsula Bank

Leonard W. Ely Past President Ely Motor Company

David L. Kalkbrenner President and Chief Executive Officer Greater Bay Bancorp

R. Hewlett Lee, MD Retired Surgeon and Former Executive Director Palo Alto Medical Clinic

Helen C. Leong Managing Partner Leong Ventures

Dennis A. LeVett President Strutz-LeVett Company

Warren R. Thoits Of Counsei Thoits, Love, Hershberger & McLean Attorneys at Law

Donald A. Way Chairman and Chief Executive Officer Thoits Insurance Services, Inc.

Mt. Diablo National Bank

Byron A. Scordelis

Acting Chairman
Mt. Diablo National Bank
Senior Executive
Vice President and
Chief Operating Officer
Greater Bay Bancorp
President
Greater Bay Banking Group

Samuel L. Jones President Executive Management ABD Insurance and Financial Services

Christopher A. Olson Senior Vice President and Chief Credit Officer Mt. Diablo National Bank Shawn E. Saunders Senior Vice President and Chief Financial Officer Mt. Diablo National Bank Senior Vice President Financial and Accounting Greater Bay Bancorp

Peninsula Bank of Commerce

Joseph W. Welch Chairman Peninsula Bank of Commerce President San Bruno Investment Realty, Inc. Partner Welch Family Partnership

Francis G. Azzopardi Partner South City Lumber and Pacific Manor Hardware, Inc.

Bruce M. Basso Chairman ABD Insurance and Financial Services

Susan K. Black President Community Banking Group Greater Bay Bancorp

George R. Corey Senior Partner Corey, Luzaich, Manos and Pliska, LLP

Mark F. Doiron President and Chief Executive Officer Peninsula Bank of Commerce

John M. Gatto Vice Chairman Greater Bay Bancorp Architect Maria Enterprises

Daniel J. Harrington, CPA Partner Good & Fowler, LLP Robert A. Marshall

Principal Marshall Realty San Jose National Bank Robert A. Archer Chairman San Jose National Bank Chairman Coast Counties Truck and Equipment Company

Ray S. Akamine Chief Financial Officer Hill View Packing Company, Inc.

Albert V. Bruno Director of Center for Innovation and Entrepreneurship and Professor of Marketing Santa Clara University

Frederick J. de Grosz President and Chief Executive Officer ABD Insurance and Financial Services

Rod Dirdon, Sr. Executive Director International Institute for Surface Transportation Policy Studies San Jose State University

David L. Kalkbrenner President and Chief Executive Officer Greater Bay Bancorp

James R. Kenny President and Chief Executive Officer San Jose National Bank

William D. Kron Private Investor

Arthur K. Lund Attorney Hoge, Fenton, Jones & Appel, Inc.

Diane P. Rubino President Hill View Packing Company, Inc.

Douglas L. Shen, DDS Dentist

Greater Bay Bancorp Subsidiary Boards of Directors

(continued from previous page)

Bank of Santa Clara

Donald R. Von Raesfeld Chairman Bank of Santa Clara Retired City Manager

Louis F. Boitano Senior Partner Boitano, Sargent & Lawrence

City of Santa Clara

A. Stanley Chinchen Private Investor

Daniel R. Francis President Technology Practice ABD Insurance and Financial Services

John M. Gatto Vice Chairman Greater Bay Bancorp Architect Maria Enterprises

Gerald R. Graham Chairman Reed & Graham, Inc.

Louis Mariani Owner Mariani's Restaurant and Inn

T. John Whalen Professor of Economics Santa Clara University

Bay Area Bank

Dennis W. Royer Chairman Bay Area Bank Real Estate Broker Royer Realty Company

Frank M. Bartaido, Jr. President and Chief Executive Officer Bay Area Bank

Susan K. Black President Community Banking Group Greater Bay Bancorp

Gary S. Goss CPA Gary Goss, CPA

Rose Guilbault Vice President California State Automobile Association Robert R. Haight Retired

Stanley A. Kangas Retired Consulting Engineer and Private Investor

Debora W. Karsetter Executive Vice President Executive Management ABD Insurance and Financial Services

David J. Macdonald Real Estate Broker David J. Macdonald Realty

Bay Bank of Commerce

Bruce M. Basso Chairman ABD Insurance and Financial Services

William R. Henson President Superior Home Loans

William S. Keller President and Chief Executive Officer Bay Bank of Commerce

Oswald A. Rugaard Self-employed Independent Sales Consultant

Byron A. Scordelis Senior Executive Vice President and Chief Operating Officer Greater Bay Bancorp President Greater Bay Banking Group

Mark Wilton Owner Marwil Investment

Coast Commercial Bank

James C. Thompson Chairman Coast Commercial Bank Partner Comstock, Thompson, Kontz & Brenner

John Burroughs Vice President and Investment Services Manager Coast Commercial Bank

Bud Cummings Retired Owner Santa Cruz Coin Exchange Debora W. Karsetter Executive Vice President Executive Management ABD Insurance and Financial Services

Harvey J. Nickelson President and Chief Executive Officer Coast Commercial Bank

Gus Norton Broker and Partner Sun Properties

Byron A. Scordelis Senior Executive Vice President and Chief Operating Officer Greater Bay Bancorp President Greater Bay Banking Group

Cupertino National Bank

C. Donald Allen Chairman Cupertino National Bank

Steven C. Andrews Retired President McWhorters Stationers

Carl E. Cookson Chairman Alliance Title

Janet M. DeCarli Broker Cornish & Carey Realtors

Daniel R. Francis President Technology Practice ABD Insurance and Financial Services

John M. Gatto Vice Chairman Greater Bay Bancorp Architect Maria Enterprises

David R. Hood President and Chief Executive Officer Cupertino National Bank Executive Vice President Chief Lending Officer Greater Bay Bancorp

James E. Jackson Senior Member Jackson, Abdalah Attorneys at Law Cynthia Kenyon-Lazares Partner Shilling & Kenyon SK Consulting

Rex D. Lindsay Vice Chairman Cupertino National Bank Private Investor

Richard Lowenthal Council Member City of Cupertino

Glen McLaughlin President and Chief Executive Officer Venture Leasing Associates

John M. Sobrato General Partner Sobrato Development Companies

Deven Verma Private Investor and Former Partner Redwood Ventures

Dennis W. Whittaker President Whittaker Insurance Agency, Inc.

Golden Gate Bank

James R. Woolwine Chairman and Chief Executive Officer Golden Gate Bank

Bruce M. Basso Chairman ABD Insurance and Financial Services

Susan K. Black President Community Banking Group Greater Bay Bancorp

Mara Brazer Marketing Consultant and Principal Brazer Communications

George H. Clyde, Jr. Director and Chief Financial Officer The San Francisco General Hospital Foundation General Counsel

Kay Dryden Attorney

(continued on next page)

Greater Bay Bancorp and Subsidiary Senior Management

- Todd S. Allen Joseph D. Arrigo Joseph R. Ayoob Charles P. Banovac
- * Frank M. Bartaldo, Jr. Michael S. Barton Michael E. Benito Susan D. Biba
- *Susan K. Black Eugene E. Blakeslee
- * Denise R. Brown Jeffrey D. Bryan
- * Kimberly S. Burgess Frederick L. Caiocca Michael A. Calder Frederic H. Charpiot Joseph Ching Henry Chow Angela M. Coffee Catherine J. Conn Lawrence D. Cretan
- *Richard L. Dalton
- * Howard B. Daulton, II
- * Frederick J. de Grosz
- *Murray B. Dey

- * Mark F. Doiron Charles T. Eckstrom, III Robert W. Ewen Allison S. Farey L. Walter Fleischer Cecilia K. Fu
- * Julie L. Hanamura Michael V. Hansen
- * Sven N. Hastings David V. Heald

Frank A. Hall

- *Stephen G. Heitel
- *David R. Hood Marie L. Hook
- * Cheryl G. Howell
- *Kamran F. Husain
- *Linda M. lannone
- *Ryan R. Johanson
- *Gregg A. Johnson Timothy A. Johnson
- *R. Clay Jones
- * David L. Kalkbrenner
- *William S. Keller *James R. Kenny
- Jon K. Krogstad

- *Teresa C. Lachenbruch Mark A. Madison S. J. Maleti, III. Donald E, McMullen David M. Meshriy Roxann Middleton-Burns Patricia N. Montmorency Thomas H. Nesbit
- * Harvey J. Nickelson Glen A. Nissen Kevin M. O'Hare Tammy T. Okuda Christopher A. Olson
- *Anthony Oriti Judith I. Paris Ronald Pecoraro Robert A. Perantoni Patrick K. Pierce Deborah K. Pippin Teresa L. Powell Catherine M. Raty

Timothy J. Reese Reggie C. Regino Mark P. Roach Melvin L. Robbins

- Wendy A. Ross Margaret D. Rotzin Eric H. Samson
- * Shawn E. Saunders Mark A. Schmitt Mark. V. Schoenstein
- *Byron A. Scordelis * Michael, J. Serres
- *Kenneth A. Shannon Matthew D. Shieman
- Robert C. Sherrard Mark C. Silvera
- * Steven C. Smith Jonas H. Stafford V. Michelle Titus Bruce A. Vanderberg Roxanne S. Vane Karol I. Watson
- Jeffrey M. Whalen
- * James P. Williams *Keith A. Wilton
- * James R. Woolwine Kenneth L. Young

Greater Bay Bancorp Subsidiary Boards of Directors

ABD Insurance and Financial Services

Bruce M. Basso Chairman ABD Insurance and Financial Services

James Czesak Executive Vice President Employee Benefit Services ABD Insurance and Financial Services

Frederick J. de Grosz President and Chief Executive Officer ABD Insurance and Financial Services

Daniel R. Francis President Technology Practice ABD Insurance and Financial Services

James H. Hall President Employee Benefit Services ABD Insurance and Financial Services

Samuel L. Jones President Executive Management ABD Insurance and Financial Services

David L. Kalkbrenner President and Chief Executive Officer Greater Bay Bancorp

Debora W. Karsetter Executive Vice President Executive Management ABD Insurance and Financial Services

Duncan L. Matteson Chairman Greater Bay Bancorp Chairman The Matteson Companies

Bank of Petaluma Daniel G. Libarle Chairman Bank of Petaluma President and Owner Lace House Linen

Susan K. Black President Community Banking Group Greater Bay Bancorp

Walter E. Bragdon President Emeritus Bank of Petaluma

John H. Dado Retired CPA

Howard B. Daulton, II President and Chief Executive Officer Bank of Petaluma

John M. Gatto Vice Chairman Greater Bay Bancorp Architect Maria Enterprises

Robert W. Giacomini President Robert Giacomini Dairy

Henry C. Hansel

President Hansel Enterprises, Inc.

Max K. Herzog President and Owner Sleepy Hollow Dairy President and Owner Sleepy Hollow Properties

Samuel L. Jones President Executive Management ABD Insurance and Financial Services

John J. King, Jr. Counsel to Law Offices Anderson, Zeigler, Disharoon & Gray

James E. McCaffrey Vice President and Chairman Geyser Energy Company-Petroleum

William H. McDevitt President McDevitt & McDevitt Construction Corporation

William J. McDowell Owner McDowell Dairy

(continued on next page)

^{*}Senior Management Council

Executive Officers and Strategy and Policy Committee of Greater Bay Bancorp

David L. Kalkbrenner President and Chief Executive Officer Greater Bay Bancorp

Byron A. Scordelis Senior Executive Vice President and Chief Operating Officer Greater Bay Bancorp President Greater Bay Banking Group

Susan K. Black
President
Community Banking Group
Greater Bay Bancorp
President and
Chief Executive Officer
Mid-Peninsula Bank

David R. Hood Executive Vice President and Chief Lending Officer Greater Bay Bancorp President and Chief Executive Officer Cupertino National Bank

Gregg A. Johnson Executive Vice President Business & Technology Services Greater Bay Bancorp Kenneth A. Shannon Executive Vice President and Chief Risk Officer Greater Bay Bancorp

Steven C. Smith Executive Vice President, Chief Administrative Officer and Chief Financial Officer Greater Bay Bancorp Ex-Officio Members

Kimberly S. Burgess Senior Vice President Corporate Human Resource Administration Greater Bay Bancorp

Linda M. lannone Senior Vice President General Counsel & Corporate Secretary Greater Bay Bancorp

Shawn E. Saunders Senior Vice President Finance and Accounting Greater Bay Bancorp Senior Vice President Chief Financial Officer Subsidiary Banks of Greater Bay Bancorp

Board of Directors of Greater Bay Bancorp

Duncan L. Matteson Chairman Greater Bay Bancorp Chairman The Matteson Companies

David L. Kalkbrenner President and Chief Executive Officer Greater Bay Bancorp

Robert A. Archer Chairman Coast Counties Truck and Equipment Company

Frederick J. de Grosz President and Chief Executive Officer ABD Insurance and Financial Services

Susan B. Ford President Sand Hill Foundation

John M. Gatto Vice Chairman Greater Bay Bancorp Architect Maria Enterprises James E. Jackson Senior Member Jackson, Abdalah Attorneys at Law

Stanley A. Kangas Retired Consulting Engineer and Private Investor

Daniel G. Libarle President and Owner Lace House Linen

Rex D. Lindsay Private Investor

Arthur K. Lund Attorney at Law Hoge, Fenton, Jones & Appel, Inc.

George M. Marcus Chairman The Marcus & Millichap Company

Glen McLaughlin President and Chief Executive Officer Venture Leasing Associates

Linda R. Meier Community Volunteer Donald H. Seiler Founding Partner Seiler and Company Certified Public Accountants

Warren R. Thoits Of Counsel Thoits, Love, Hershberger & McLean Attorneys at Law

James C. Thompson Partner Comstock, Thompson, Kontz & Brenner

T. John Whalen Professor of Economics Santa Clara University

| | | | Cash |
|--------------------------|---------|---------|----------|
| For the Period Indicated | High | Low | declared |
| 2002 | | | |
| December 31 | \$18.98 | \$13.62 | \$0.125 |
| September 30 | 29.06 | 17.69 | 0.125 |
| June 30 | 36.77 | 28.78 | 0.125 |
| March 31 | 34.63 | 26.04 | 0.115 |
| | | | |
| 2001 | | | |
| December 31 | \$29.73 | \$19.98 | \$0.115 |
| September 30 | 28.45 | 21.30 | 0.115 |
| June 30 | 27.46 | 21.00 | 0.10 |
| March 31 | 42.88 | 24.81 | 0.10 |

Investor Contacts

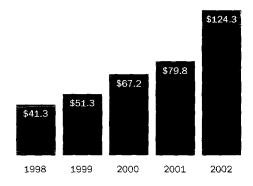
Greater Bay Bancorp www.gbbk.com 2860 West Bayshore Road Palo Alto, CA 94303 (650) 813-8200 Fax (650) 494-9193 Corporate Counsel Manatt, Phelps, & Phillips, LLP 11355 W. Olympic Blvd. Los Angeles, CA 90064 (310) 312-4000

Certified Public Accountants PricewaterhouseCoopers LLP 555 California Street San Francisco, CA 94104 (415) 393-8500

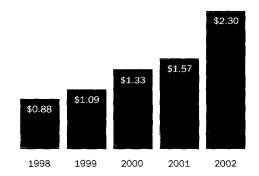
Registrar and Transfer Agent Wells Fargo Shareowners Services 161 North Concord Exchange Street South St. Paul, MN 55975-1139 Additional Financial Reports For information beyond that shown in this report, shareholders may receive, without charge, the Company's Annual Report on Form 10-K for 2002, which was filed with the SEC, by writing to:

Shawn E. Saunders Senior Vice President Finance and Accounting Greater Bay Bancorp 2860 West Bayshore Road Palo Alto, CA 94303

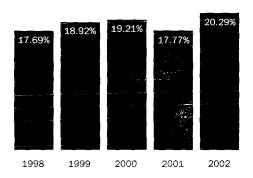
Net Income (in millions)



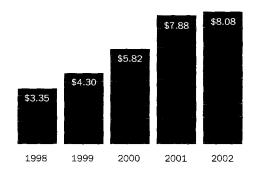
Net Income Per Diluted Share



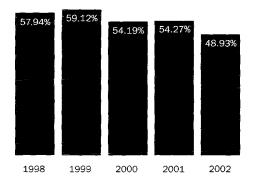
Return on Average Shareholders' Equity



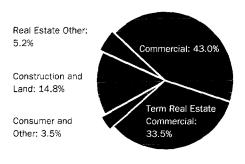
Assets (in billions)



Efficiency Ratio



Loan Portfolio Composition



- * Restated on a historical basis to reflect the mergers described in our notes to consolidated financial statements contained in our annual report on Form 10-K.
- ** Excludes accruing loans past due 90 days or more and restructured loans.
- (1) As a result of the ABD acquisition in March 2002, our 2002 results included insurance agency commissions and fees totaling \$88.5 million and operating expenses totaling \$73.6 million. There were no such insurance agency commissions and fees or expenses for prior years.
- (2) Restated to reflect the 2-for-1 stock split effective as of April 30, 1998 and the 2-for-1 stock split effective as of October 4, 2000.
- (3) Includes only those dividends declared by our holding company, and excludes those dividends paid by Greater Bay Bancorp's subsidiaries prior to the completion of their mergers with Greater Bay Bancorp.

(dollars in thousands, except per share amounts) Years ended December 31

| | | | ibais chaca becomber 51 | | |
|---|-------------|-------------|-------------------------|-------------|-------------|
| | 2002 | 2001 | 2000* | 1999* | 1998* |
| Statement of Operations Data | | | | | |
| Interest income | \$505,412 | \$507,241 | \$423,639 | \$298,634 | \$244,269 |
| Interest expense | 159,418 | 199,956 | 165,892 | 110,710 | 90,219 |
| Net interest income | 345,994 | 307,285 | 257,747 | 187,924 | 154,050 |
| Provision for loan losses | 59,776 | 54,727 | 28,821 | 14,901 | 8,715 |
| Net interest income after | | · | | | |
| provision for loan losses | 286,218 | 252,558 | 228,926 | 173,023 | 145,335 |
| Non-interest income (1) | 155,510 | 44,842 | 47,131 | 44,845 | 23,765 |
| Operating expenses (1) | 245,401 | 191,116 | 165,228 | 140,106 | 104,669 |
| Income before income tax expense | 196,327 | 106,284 | 110,829 | 77,762 | 64,431 |
| Income tax expense | 72,053 | 26,468 | 43,665 | 26,461 | 23,158 |
| Net income | \$124,274 | \$79,816 | \$67,164 | \$51,301 | \$41,273 |
| Per Share Data (2) | | | | | |
| Net income per common share basic | \$2.35 | \$1.61 | \$1.40 | \$1.15 | \$0.95 |
| Net income per common share diluted | 2.30 | 1.57 | 1.33 | 1.09 | 0.88 |
| Cash dividends per common share (3) | 0.49 | 0.43 | 0.35 | 0.24 | 0.19 |
| Book value per common share | 11.64 | 9.31 | 7.92 | 6.63 | 5.73 |
| Common shares outstanding at year end | 51,577,795 | 49,831,682 | 48,748,713 | 46,174,308 | 43,876,750 |
| Average common shares outstanding | 51,056,000 | 49,498,000 | 47,899,000 | 44,599,000 | 43,664,000 |
| Average common and common equivalent | 31,030,000 | 49,490,000 | 47,699,000 | 44,555,000 | 43,004,000 |
| shares outstanding | 54,135,000 | 50,940,000 | 50,519,000 | 47,078,000 | 46,741,000 |
| · · | 34,133,000 | 30,940,000 | 30,313,000 | 47,070,000 | 40,741,000 |
| Performance Ratios | | | | | |
| Return on average assets | 1.50% | 1.18% | 1.34% | 1.33% | 1.36% |
| Return on average shareholders' equity | 20.29% | 17.77% | 19.21% | 18.92% | 17.69% |
| Net interest margin | 4.54% | 4.86% | 5.56% | 5.29% | 5.50% |
| Dividend payout ratio (3) | 23.61% | 27.88% | 27.82% | 20.80% | 20.93% |
| Equity to assets ratio | 8.43% | 5.89% | 6.63% | 7.11% | 7.50% |
| Balance Sheet Data - At Period End | | | | | |
| Assets | \$8,075,727 | \$7,877,054 | \$5,818,155 | \$4,304,811 | \$3,351,982 |
| Loans, net | 4,661,547 | 4,370,977 | 3,973,329 | 2,813,329 | 2,070,607 |
| Investment securities | 2,562,986 | 2,970,630 | 1,091,064 | 863,590 | 754,035 |
| Deposits | 5,272,273 | 4,990,071 | 4,750,404 | 3,736,621 | 2,869,341 |
| Borrowings | 1,737,243 | 2,095,896 | 463,267 | 150,577 | 135,095 |
| Trust Preferred Securities | 204,000 | 218,000 | 99,500 | 49,000 | 49,000 |
| Preferred stock of real estate investment | | | | | |
| trust subsidiaries of the Banks | 15,650 | 15,000 | _ | | |
| Convertible preferred stock | 80,900 | | | | _ |
| Common shareholders' equity | 600,159 | 463,684 | 385,948 | 306,114 | 251,436 |
| Asset Quality Ratios | | | | | |
| Nonperforming assets" to total loans | | | | | |
| and other real estate owned | 0.80% | 0.69% | 0.32% | 0.26% | 0.25% |
| Nonperforming assets" to total assets | 0.47% | 0.39% | 0.22% | 0.17% | 0.15% |
| Allowance for loan losses to total loans | 2.70% | 2.77% | 2.24% | 1.89% | 1.82% |
| Allowance for loan losses to | | | | | |
| nonperforming assets" | 339.77% | 402.79% | 702.37% | 762.84% | 917.04% |
| Net charge-offs to average loans | 1.19% | 0.59% | 0.33% | 0.07% | 0.11% |
| Regulatory Capital Ratios | | | | | |
| Leverage Ratio | 8.61% | 8.01% | 8.79% | 8.32% | 8.36% |
| Tier 1 Capital | 11.71% | 10.49% | 9.57% | 9.92% | 10.86% |
| Total Capital | 12.97% | 12.79% | 10.87% | 11.23% | 12.66% |
| Total Gapital | 12.01/0 | 12.1370 | 10.0770 | 11.20/0 | 12.00% |

As we grow, we are maintaining a vigilant watch over regulatory compliance and enterprise-wide risk management, and we are committed to enhancing our policies, procedures, systems, and resources to ensure that your company remains strong and well positioned to meet current and future challenges.

Along with building a solid infrastructure, we have dedicated much time and energy to establishing sound corporate governance practices. In 2002, the Board of Directors established a Nominating and Board Governance Committee consisting entirely of independent directors. We also fully implemented the CEO and CFO certification requirements of the Sarbanes-Oxley Act of 2002, with the creation of a Disclosure Committee designed to ensure compliance with the internal controls and disclosure controls requirements of that Act. The Board of Directors has also designated two members of its Audit Committee as "financial experts" as that term is defined in the Act. These initiatives, as well as others that are planned for 2003, will help ensure that your Board of Directors continues to be well informed and effective.

With the soundness of our strategy, our adherence to proven fundamentals, and the resolve of our exceptional Greater Bay people to accept nothing less than the best for our clients, we anticipate and remain in vigorous pursuit of the long-term success that you expect. We thank our staff for their contributions and all of you for your continued support.

David L. Kalkbrenner

President and Chief Executive Officer

Duncan L. Matteson Chairman of the Board







Duncan L. Matteson

To our shareholders and clients: In 2002, your company posted another outstanding year of earnings, returns to shareholders, and efficiency ratio. Our net income grew by 56% to a record \$124.3 million for the year ended December 31, 2002, as compared to the prior year. Our return on average equity was 20.29%, our return on average assets was 1.50%, and our efficiency ratio was 48.93%. We delivered results that continue to strengthen our position as one of the leading regional community banking franchises in the nation.

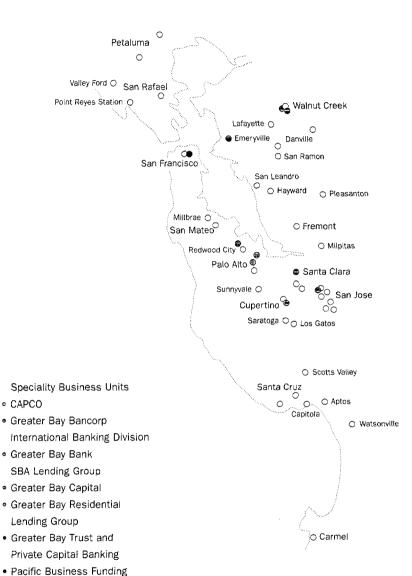
We achieved these results in the face of both national and regional economic turbulence. Interest rates declined to record low levels, which placed considerable pressure on our loan margins, and competition was intense for the types of relationships and credit opportunities that are compatible with our business philosophy and underwriting discipline.

How did we overcome these challenges? By once again staying the course with our adherence to fundamentals. By relying on superior local market knowledge to compete for and win the very best in new business. By continuing to listen and respond to our clients' needs. And, by maintaining an expectation of performance excellence as the standard for all of our employees.

This strategy translated into deposit growth of more than \$280 million and a renewed focus on non-interest income. With the addition of ABD Insurance and Financial Services, our fee income nearly tripled and we created important synergies for our mutual clients. For 2001, ABD was the 17th largest commercial insurance brokerage agency in the United States. Of equal significance, we were able to sustain credit quality in our core business despite challenging market conditions.

Even as short-term dynamics and general market perceptions impact stock prices here and across the country, we remain confident of our own long-term growth potential. We believe firmly in the superior and enduring fundamentals of the exceptional region we serve—its unmatched productivity, personal income levels, intellectual capital, academic excellence, venture-based leadership, and spirit of innovation. These are qualities that will drive our regional and national economies well into the twenty-first century.

Think globally, decide locally.



Banks

- Bank of Petaluma
- o Bank of Santa Clara
- Bay Area Bank
- · Bay Bank of Commerce
- · Coast Commercial Bank
- · Cupertino National Bank
- Golden Gate Bank
- o Mid-Peninsula Bank
- o Mt. Diablo National Bank
- Peninsula Bank of Commerce
- · San Jose National Bank

Divisions

- o Greater Bay Bank Carmel
- Greater Bay Bank
 Contra Costa
- · Greater Bay Bank Fremont
- · Greater Bay Bank Marin
- Greater Bay Bank San Jose
- Greater Bay Bank
 Santa Clara Valley Group

Insurance Brokerage

The Matsco CompaniesVenture Banking Group

 ABD Insurance and Financial Services

Eleven banks, one philosophy:

Greater Bay Bancorp is unique among financial institutions. We offer the personal service of a community bank along with the sophisticated services of a large financial institution.

To our clients, this means having access to all of the resources they'd find at a large bank, but still having a banker they know by name. That's because decision-making at Greater Bay Bancorp places power at the local level. It's better for our clients. It's better for our business. And it's better for our people.

As the Greater Bay Bancorp family has grown, each institution has embraced this philosophy. Take ABD Insurance and Financial Services, for example. With a client base similar to that of our banks, we can provide greater service to clients both old and new. It means every client has access to a full line of insurance products in addition to a wide array of banking services. From cash management and online banking to insurance and international letters of credit, businesses can find all the services they need right here at Greater Bay Bancorp.

Right here, of course, meaning any one of our 42 banking offices at any of our 11 banks. Places where decisions are made locally every day. Places in communities that our employees have literally helped build. Places where community organizations receive just as much attention as our biggest clients.

So as you can see, a lot has changed over the years at Greater Bay Bancorp. And yet, so much has stayed the same.



In the years we've known Jim, there's never been a hurdle we couldn't overcome. He knows he can deal directly with decision makers here. We've become as much a part of his team as an architect or anyone else. Affordable housing is nearly impossible to find in the Bay Area. But all that will change if Jim Morley has something to say about it. His JSM Enterprises currently has \$200 million of affordable housing in development across the Bay Area, from Colma to Coyote Creek. Jim likes to say he built his business on partnerships. For thousands of Bay Area residents, he's building his business while building their dreams.

Bob Sherrard Senior Vice President Mid-Peninsula Bank Romeo Luz Vice President Mid-Peninsula Bank





At our core we're a people company, so naturally we have a desire to work with quality people. That's why Tony Marterie is our kind of client. We have a great relationship and a true synergy between our organizations. The designers of Blast clothing at North Coast Industries have a panoramic view that stretches out across the San Francisco Bay. The company's needs, however, stretch even further. To do business around the world, North Coast Industries turned to Greater Bay Bancorp for international letters of credit and a host of other financial solutions. It's just another way Bill and Tony are making sure everyone has a blast.



Tony Oriti

Senior Vice President

Managing Director

International Banking

Bill Keller

President and

Chief Executive Officer

Bay Bank of Commerce



Michelle Titus Senior Vice President Mid-Peninsula Bank

Daniela Gasparini Vice President, Bay Area Bank Board Member, Boys & Girls Club of the Peninsula



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Here at Greater Bay Bancorp, we have a passion for community involvement and volunteering. The Boys & Girls Club knows they can rely on us for continued support, and that we'll promote their cause with practically everyone we know. For the past five years, Greater Bay Bancorp has played a major role at the Boys & Girls Club of the Peninsula. Working closely with Jacque Glaster and her staff, Dani and Michelle have used their contacts to raise funds for the expansion of academic, technology and athletics programs. In addition, the Greater Bay Bancorp Foundation has contributed to the construction of two new buildings. Designed to be a positive place for kids to go after school, the Menlo Park, Redwood City and East Palo Alto-based clubs benefit over 600 children each day.



Wendy Ross Senior Vice President Chief Credit Officer Golden Gate Bank



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They wanted daily reports that were literally up to the minute, so we made our systems work together. There's a wonderful two-way communication between our organizations. Of course, we wouldn't have it any other way. Gordon & Rees, one of the West Coast's leading law firms, gets a complete, up-to-theminute view of their financial world every day thanks to Greater Bay Bancorp's automated system. But as much as they enjoy the benefits of cutting-edge technology, it's the personal attention from Wendy and her team that they appreciate most.



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Our business is about great people working together toward a common goal: the success of our client. We don't see our relationship with Dennis as simply being about banking. It's far more consultative than that. Since 1974, Redwood City Electric has provided electrical contracting services for some of the biggest builders in the Bay Area, wiring hospitals, theaters and technology companies up and down the Peninsula. As the business has grown, Dennis and his team have come to rely on ABD for all of their insurance needs, as well as Bay Area Bank for services like cash management and a line of credit.

Glen Nissen Senior Vice President Chief Credit Officer Bay Area Bank Dan Francis
Executive Vice President
ABD Insurance and
Financial Services

Not just kids stuff. Wired for success. Boys & Girls Club Redwood City Electric This time it's personal. Gordon & Rees, LLP Ever notice that great people have great stories? Having a blast. North Coast Industries Building dreams. JSM Enterprises

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You'll find them inside our banks across the San Francisco Bay Area, from Mount Tamalpais to Mount Hamilton to Mount Diablo and beyond. People who build relationships. People who understand their client's business. People who have the power to get things done. These are the people of Greater Bay Bancorp.

Their clients run companies as diverse as the Bay Area itself. But whether it's a manufacturer, general contractor, professional services firm or community organization, they all share one thing in common. Their success, to a certain degree, is made possible by the bankers at Greater Bay Bancorp.

Behind each of these businesses there's a unique banking model at work. It's built around the idea of getting to know clients personally—their industries, their employees, their lives. But it also means empowering bankers to truly be bankers, and allowing them to make decisions without bureaucratic red tape. At Greater Bay Bancorp, we call this relationship banking.

Over the years, this approach has helped us become a great bank. And, when you look inside, you find even greater people.

