

# **Lehman Brothers Financial Services Conference**

Kerry Killinger Chairman and Chief Executive Officer

September 10, 2007

#### **Key Messaging**

- WaMu is a leading consumer and small business bank
- Key strategic actions have diversified the business, reduced market risk and lowered expenses
- Top-tier Retail Bank and Card Services businesses deliver the bulk of earnings
- Proactive steps were taken to mitigate an anticipated decline in housing prices; however, current conditions are worsening and will increase near term credit costs
- We are well positioned with strong liquidity and capital to support long-term growth

#### Vision

To be the national leader in consumer and small business banking

#### **Strategic Actions since end of 2005**

- Diversified the business through Providian and CCBI acquisitions
- Opportunistically reduced our balance sheet by \$31 billion through the end of Q2 '07 and repurchased 142 million shares or 14 percent of shares outstanding as of 12/31/05
- Reduced FHLB advances by \$47 billion, or approximately 70 percent, through Q2 '07
- Sold \$2.5 billion of mortgage servicing rights
- Sold our retail mutual fund group, WM Advisors
- Implemented productivity initiatives
  - Reduced employee count by over 10,000
  - Reduced annualized expense run rate by approximately \$560 million (Q4 '05 vs. Q2 '07)

#### **Leading Player in All Business Lines**

National Rankings	Q2 2006	Q2 2007
Retail Banking		
Total deposits and retail banking stores	6 <sup>th</sup>	6 <sup>th</sup>
Debit cards outstanding	3 <sup>rd</sup>	4 <sup>th</sup>
Bank credit card issuer <sup>1</sup>	6 <sup>th</sup>	6 <sup>th</sup>
Commercial Group Multi-family portfolio holdings	<b>1</b> st	<b>1</b> st
Home Loans		
Home lending originations <sup>2</sup>	3 <sup>rd</sup>	6 <sup>th</sup>
Home lending servicing <sup>2</sup>	3 <sup>rd</sup>	5 <sup>th</sup>
Home equity loans	5 <sup>th</sup>	4 <sup>th</sup>

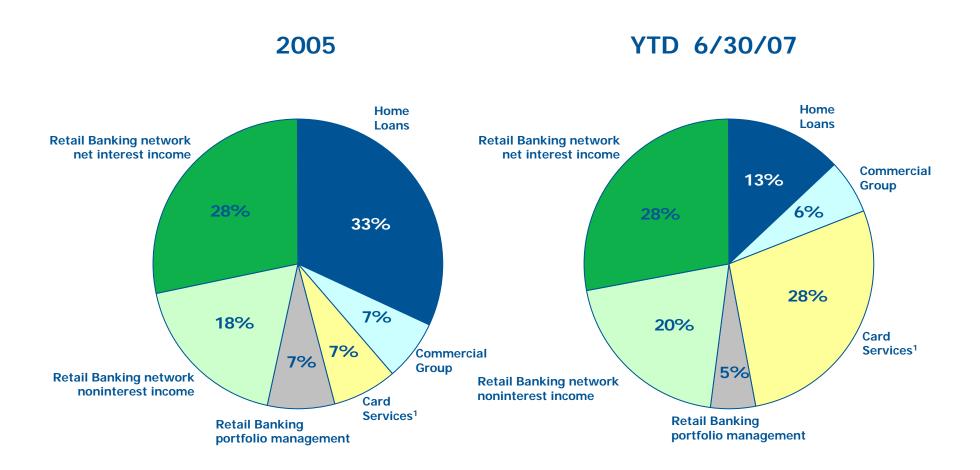
<sup>&</sup>lt;sup>1</sup> Nilson Report, 1/07, 2006 ranking

<sup>&</sup>lt;sup>2</sup> Inside Mortgage Finance

#### **Diversified Business Model**



#### **Diversification of Revenue**

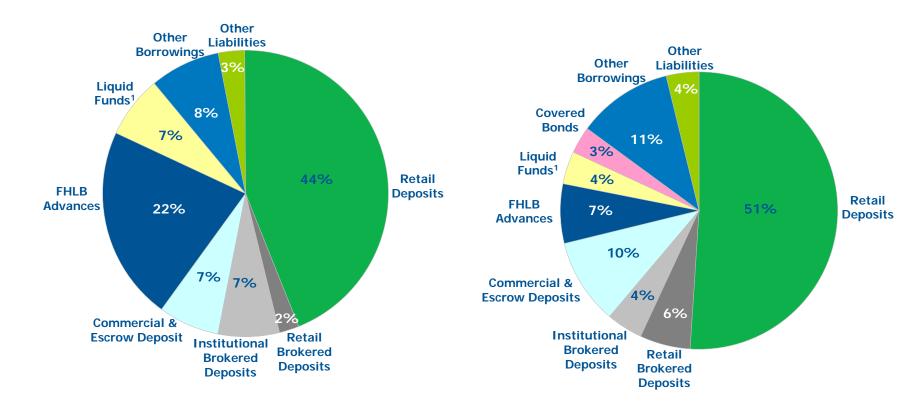


<sup>&</sup>lt;sup>1</sup> On a managed basis

#### **Strong and Diversified Funding Sources**

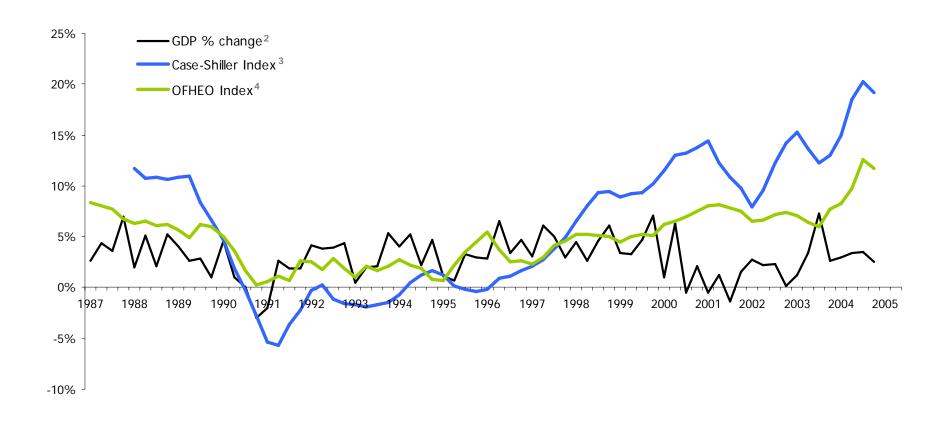
\$316.3 billion as of 12/31/05

\$288.0 billion as of 6/30/07



<sup>&</sup>lt;sup>1</sup> Includes Federal Funds purchased, commercial paper and securities sold under agreements to repurchase

#### GDP and Housing Price Indices<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> Housing price indices represent year-over-year percentage changes

<sup>&</sup>lt;sup>2</sup> GDP % has been annualized

<sup>&</sup>lt;sup>3</sup> S&P/Case-Shiller® Home Price Indices are based on index values

<sup>&</sup>lt;sup>4</sup> OFHEO House Price Index is based on repeat sales index

#### We Have Been Preparing for a Housing Downturn

- Right-sized home loans business
  - Reduced staffing by 28% from Q4 '05 to Q2 '07
  - Exited low margin correspondent channel
- Sold virtually all 2004 and 2005 subprime residuals
- Tightened underwriting guidelines across all products
- Limited asset growth due to below target risk adjusted returns
  - Reduced loan volume through tighter subprime underwriting guidelines and increased pricing
  - Sold majority of Option ARM originations in 2005, 2006 and 2007
  - Total assets of \$312 billion at 6/30/07 down from \$351 billion at 6/30/06

#### WaMu Exposure to Markets

- No leveraged buyout obligations
- No liquidity extended to third party asset backed commercial paper conduits
- No investment in asset backed commercial paper, structured investment vehicles (SIVs), or similar arbitrage vehicles
- No ABS collateralized debt obligations (CDOs)
- Minimal exposure to subprime mortgage, home equity and Alt-A residuals
- Minimal exposure to warehouse mortgage lending

#### **Credit Quality: Estimated Loan-to-Value**

June 30, 2007	Current FICO				
	>=660	620-659	580-619	<580	Total
Home Loans <sup>1, 2</sup>					
<=80%	66%	10%	6%	10%	92%
>80-90%	4%	1%	1%	1%	7%
>90%	1%	0%	0%	0%	1%
Total	71%	11%	7%	11%	100%
Home Equity Loans <sup>2, 3</sup>					
<=80%	65%	5%	2%	2%	74%
>80-90%	14%	3%	1%	1%	19%
>90%	4%	1%	1%	1%	7%
Total	83%	9%	4%	4%	100%

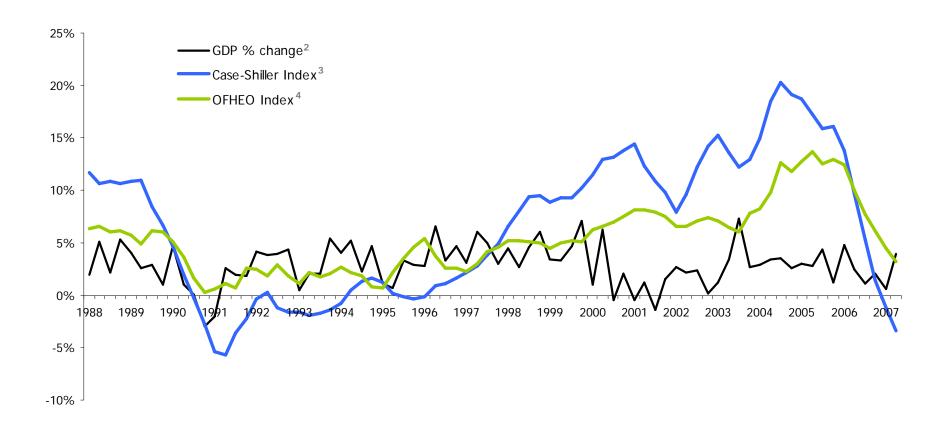
<sup>&</sup>lt;sup>1</sup> Includes home loans in the subprime mortgage channel

<sup>&</sup>lt;sup>2</sup> Estimated loan-to-value calculations based on OFHEO March 2007 data

<sup>&</sup>lt;sup>3</sup> Includes the HELOC and HEL portfolios and home equity loans in the subprime mortgage channel

<sup>&</sup>lt;sup>4</sup> Estimated combined loan-to-value calculations based on OFHEO March 2007 data

#### GDP and Housing Price Indices<sup>1</sup>



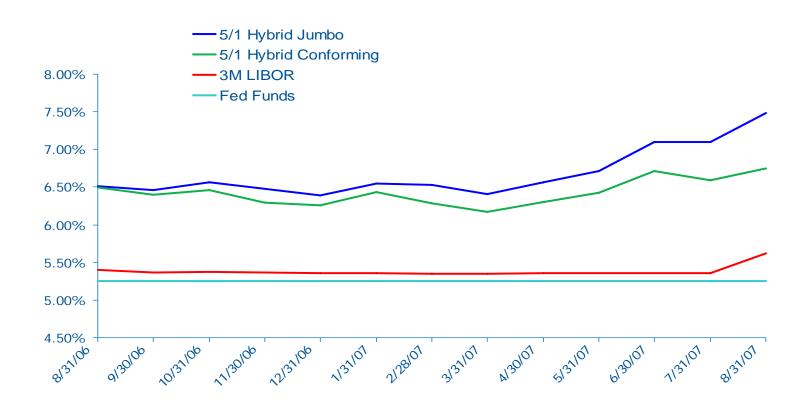
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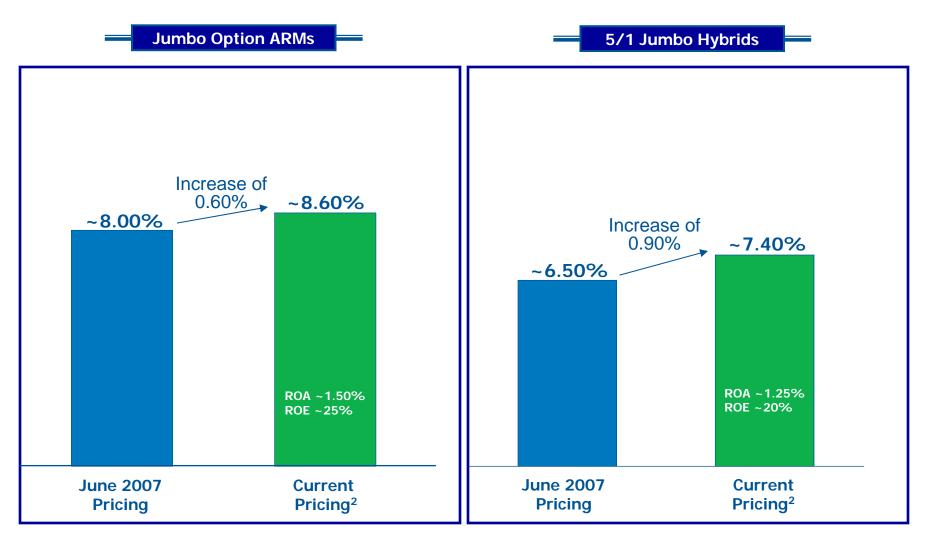
## Rising LIBOR and Nonconforming Loan Rates



### Strong Liquidity Position Enables Balance Sheet Growth in Q3 '07

- Conforming loans generally designated as held for sale
- Nonconforming loans now designated as held for investment
- New originations are high quality at attractive yields
  - Option ARMs
  - Hybrids
  - Home Equity
- Subprime mortgage portfolio flat, originations down
- Cash and cash equivalents up

#### High Quality Loans at Higher Returns<sup>1</sup>



<sup>&</sup>lt;sup>1</sup> Weighted average coupon, ROA and ROE based on current loss estimates

<sup>&</sup>lt;sup>2</sup> Based on loan rate locks during 8/29-31/07

#### **Implications of the Current Environment**

What's Changed	Impact
<ul> <li>Housing prices flat or declining in most markets</li> </ul>	<ul><li>Higher nonperforming loans</li><li>Higher level of charge-offs</li><li>Increased provision</li></ul>
Lack of secondary market liquidity for nonconforming loans	<ul> <li>Nonconforming loans moved from held for sale to held for investment</li> <li>Opportunistic portfolio growth leading to increased provision</li> </ul>
Interest rates and spreads	<ul> <li>Higher interest rates leading to much slower loan prepayments and higher MSR valuation</li> <li>Higher cost of funds will negatively</li> </ul>
	<ul> <li>impact net interest margin</li> <li>Reduction in Fed Funds rate would be favorable, but LIBOR must fall also</li> </ul>

#### **Key Takeaways**

- WaMu is a leading consumer and small business bank
- Key strategic actions have diversified the business, reduced market risk and lowered expenses
- Top-tier Retail Bank and Card Services deliver the bulk of earnings
- Proactive steps were taken to mitigate an anticipated decline in housing prices; however, current conditions are worsening and will increase near term credit costs
- We are well positioned with strong liquidity and capital to support long-term growth

#### **Cautionary Statements**

This presentation contains forward-looking statements, which are not historical facts and pertain to future operating results. These forward-looking statements are within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements include, but are not limited to, statements about our plans, objectives, expectations and intentions and other statements contained in this document that are not historical facts. When used in this presentation, the words "expects," "anticipates," "intends," "plans," "believes," "seeks," "estimates," or words of similar meaning, or future or conditional verbs, such as "will," "would," "should," "could," or "may" are generally intended to identify forward-looking statements. These forward-looking statements are inherently subject to significant business, economic and competitive uncertainties and contingencies, many of which are beyond our control. In addition, these forward-looking statements are subject to assumptions with respect to future business strategies and decisions that are subject to change. Actual results may differ materially from the results discussed in these forward-looking statements for the reasons, among others, discussed under the heading "Factors That May Affect Future Results" in Washington Mutual's 2006 Annual Report on Form 10-K and "Cautionary Statements" in our Forms 10-Q for the quarters ended March 31, 2007 and June 30, 2007 which include:

- Volatile interest rates and their impact on the mortgage banking business;
- Credit risk:
- Operational risk;
- Risks related to credit card operations;
- Changes in the regulation of financial services companies, housing government-sponsored enterprises and credit card lenders;
- Competition from banking and nonbanking companies;
- General business, economic and market conditions;
- Reputational risk; and
- Liquidity risk.

There are other factors not described in our 2006 Form 10-K and Forms 10-Q for the quarters ended March 31, 2007 and June 30, 2007 which are beyond the Company's ability to anticipate or control that could cause results to differ.

### Questions?