UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

July 20, 2004 Date of Report (Date of earliest event reported)

ACXIOM CORPORATION (Exact Name of Registrant as Specified in Charter)

Delaware (State or Other Jurisdiction of Incorporation) 0-13163 (Commission File Number) 71-0581897 (IRS Employer Identification No.)

1 Information Way, P.O. Box 8180, Little Rock, Arkansas (Address of Principal Executive Offices)

72203-8180 (Zip Code)

Registrant's telephone number, including area code: 501-342-1000

ITEM 7. FINANCIAL STATEMENTS, PRO FORMA FINANCIAL INFORMATION AND EXHIBITS.

(c) Exhibits

99.1 Press Release dated July 20, 2004

ITEM 9. REGULATION FD DISCLOSURE.

See Item 12. Results of Operations and Financial Condition.

ITEM 12. RESULTS OF OPERATIONS AND FINANCIAL CONDITION.

On July 20, 2004, Acxiom Corporation (the "Company") issued a press release announcing the results of its financial performance for the first quarter of fiscal year 2005. The Company will hold a conference call at 4:30 p.m. CDT today to discuss this information further. Interested parties are invited to listen to the call, which will be broadcast via the Internet at www.acxiom.com. The press release is furnished herewith as Exhibit 99.1 and incorporated by reference herein.

The Company's press release, including the Financial Road Map, and other communications from time to time include certain non-GAAP financial measures. A "non-GAAP financial measure" is defined as a numerical measure of a company's financial performance, financial position or cash flows that excludes (or includes) amounts that are included in (or excluded from) the most directly comparable measure calculated and presented in accordance with GAAP in the Company's financial statements.

The attached press release utilizes a measure of free cash flow. Free cash flow is defined as operating cash flow less cash used by investing activities excluding the impact of investments in joint ventures and other business alliances and cash paid and/or received in acquisitions and dispositions. The Company's management believes that while free cash flow does not represent the amount of money available for the Company's discretionary spending since certain obligations of the Company must be funded out of free cash flow, it nevertheless provides a useful measure of liquidity for assessing the amount of cash available for general corporate and strategic purposes after funding operating activities and capital expenditures, capitalized software expenses, and deferred costs.

In addition, return on invested capital, also included in the attached press release, is a non-GAAP financial measure. Management defines "return on invested capital" as income from operations adjusted for the implied interest expense included in operating leases divided by the trailing four quarters average invested capital. The implied interest adjustment for operating leases is calculated by multiplying the average quarterly balances of the present value of operating leases [(beginning balance + ending balance)/2] times an 8% implied interest rate on the leases. Average invested capital is defined as the trailing 4 quarter average of the ending

quarterly balances for total assets less cash, less non-interest bearing liabilities, plus the present value of operating leases. Management believes that return on invested capital is useful because it provides investors with additional useful information for evaluating the efficiency of the Company's capital deployed in its operations. Return on invested capital does not consider whether the business is financed with debt or equity, but rather calculates a return on all capital invested in the business. Return on invested capital includes the present value of future payments on operating leases as a component of the denominator of the calculation, and adjusts the numerator of the calculation for the implied interest expense on those operating leases, in order to recognize the fact that the Company finances portions of its operations with leases instead of using either debt or equity.

The non-GAAP financial measures used by the Company in the attached press release may not be comparable to similarly titled measures used by other companies and should not be considered in isolation or as a substitute for measures of performance or liquidity prepared in accordance with GAAP.

SIGNATURE

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: July 20, 2004

ACXIOM CORPORATION

By: /s/ Jefferson D. Stalnaker

Name: Jefferson D. Stalnaker

Financial Operations Leader Title:

(principal financial and accounting officer)

EXHIBIT INDEX

Exhibit Number **Description** 99.1

Press Release of the Company dated July 20, 2004.



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For more information, contact:

Robert S. Bloom
Financial Relations Leader
Acxiom Corporation
(501) 342-1321
EACXM

Acxiom® Announces First-Quarter Results

Company "on track for successful fiscal year," Morgan says

LITTLE ROCK, Ark — July 20, 2004 — Acxiom® Corporation (Nasdaq: ACXM) today announced financial results for the first quarter of fiscal 2005 ended June 30, 2004. Revenue of \$289.0 million, income from operations of \$25.4 million, pre-tax earnings of \$20.8 million and diluted earnings per share of \$.14 represent significant improvements compared to the same quarter a year ago. Acxiom will hold a conference call at 4:30 p.m. CDT today to discuss this information further. Interested parties are invited to listen to the call, which will be broadcast via the Internet at www.acxiom.com.

"Our solid first-quarter performance puts us on track for a successful year and is in line with our Financial Road Map," Company Leader Charles D. Morgan said. "We are pleased with the progress of our major initiatives – from the results of our European acquisitions to the continued deployment of our Customer Information Infrastructure (CII) and the launch of our Delivery Center Organization."

Highlights of Acxiom's first-quarter performance include:

- Revenue of \$289.0 million, up 22 percent from \$236.7 million in the first quarter a year ago. The net impact of acquisitions and divestitures contributed 13 percentage points of this 22 percentage-point growth in revenue.
- Income from operations of \$25.4 million, an increase of 126 percent compared to \$11.2 million in the first quarter a year ago.
- Pre-tax earnings of \$20.8 million, an increase of 187 percent compared to \$7.2 million in the first quarter a year ago.
- Diluted earnings per share of \$.14, up 8 percent from \$.13 the year before. Last year's first-quarter earnings benefited from an income tax adjustment of \$6.7 million (\$.07 per share).
- Operating cash flow of \$34.7 million and free cash flow of \$19.2 million. The free cash flow of \$19.2 million is a non-GAAP financial measure and a reconciliation to the comparable GAAP measure, operating cash flow, is attached to this press release.
- New contracts that will deliver \$17 million in annual revenue and renewals that total \$10 million in annual revenue.
- Committed new deals in the pipeline that are expected to generate \$58 million in annual revenue.

Morgan noted that Acxiom completed contracts in the quarter with several key clients, including Columbia House, American Business Financial Services, Alliance Data Systems and Lenox Inc.

Outlook

The Company's expectations are communicated in the Financial Road Map, which includes a chart summarizing the one-year and long-term goals as well as an explanation of the assumptions and definitions that accompany these goals. There are no changes to the previously released financial projections in the Financial Road Map, which has been updated for the first quarter's financial results.

The financial projections stated today are based on the Company's current expectations. These projections are forward looking, and actual results may differ materially. These projections do not include the potential impact of any mergers, acquisitions, divestitures or other business combinations that may be completed in the future.

About Acxiom

Acxiom Corporation (Nasdaq: ACXM) integrates data, services and technology to create and deliver customer and information management solutions for many of the largest, most respected companies in the world. The core components of Acxiom's innovative solutions are Customer Data Integration (CDI) technology, data, database services, IT outsourcing, consulting and analytics, and privacy leadership. Founded in 1969, Acxiom is headquartered in Little Rock, Arkansas, with locations throughout the United States and Europe, and in Australia and Japan.

This release (including references to the Financial Road Map) and the scheduled conference call include a discussion of non-GAAP financial measures. Whenever the Company reports non-GAAP financial measures, there is reconciliation to the comparable GAAP measure attached to the press release.

This release and today's conference call contain forward-looking statements that are subject to certain risks and uncertainties that could cause actual results to differ materially. Such statements include but are not necessarily limited to the following: that the projected revenue, operating margin, return on assets and return on invested capital, operating cash flow and free cash flow, borrowings and dividends referred to in the Financial Road Map will be within the estimated ranges; that the company is on track for a successful year and is currently operating in line with the Financial Road Map; that the business pipeline and our current cost structure will allow us to continue to meet or exceed revenue, cash flow and other projections; that new contracts and contract renewals will generate the indicated amounts of revenue; that we have committed new deals in the pipeline that are expected to deliver the indicated amounts; that we are well positioned for success and improving margins going forward; that future results will be within the indicated ranges; that new products and services will produce the expected results.

The following are important factors, among others, that could cause actual results to differ materially from these forward-looking statements: The possibility that certain contracts may not be closed, or may not be closed within the anticipated time frames; the possibility that certain contracts may not generate the anticipated revenue or profitability; the possibility that negative changes in economic or other conditions might lead to a reduction in demand for our products and services; the possibility that the recovery from the previous three years' economic slowdown may take longer than expected or that economic conditions in general will not be as expected; the possibility that significant customers may experience extreme, severe economic difficulty; the possibility that the fair value of certain of our assets may not be equal to the carrying value of those assets now or in future time periods; the possibility that sales cycles may lengthen; the

possibility that we may not be able to attract and retain qualified technical and leadership associates, or that we may lose key associates to other organizations; the possibility that we won't be able to properly motivate our sales force or other associates; the possibility that we won't be able to achieve cost reductions and avoid unanticipated costs; the possibility that we won't be able to continue to receive credit upon satisfactory terms and conditions; the possibility that competent, competitive products, technologies or services will be introduced into the marketplace by other companies; the possibility that we may be subjected to pricing pressure due to market conditions and/or competitive products and services; the possibility that there will be changes in consumer or business information industries and markets; the possibility that we won't be able to protect proprietary information and technology or to obtain necessary licenses on commercially reasonable terms; the possibility that we may encounter difficulties when entering new markets or industries; the possibility that there will be changes in the legislative, accounting, regulatory and consumer environments affecting our business, including but not limited to litigation, legislation, regulations and customs relating to our ability to collect, manage, aggregate and use data; the possibility that data suppliers might withdraw data from us, leading to our inability to provide certain products and services; the possibility that we may enter into short-term contracts which would affect the predictability of our revenues; the possibility that the amount of ad hoc, volumebased and project work will not be as expected; the possibility that we may experience a loss of data center capacity or interruption of telecommunication links or power sources; the possibility that postal rates may increase, thereby leading to reduced volumes of business; the possibility that our clients may cancel or modify their agreements with us; the possibility that the services of the United States Postal Service, their global counterparts and other delivery systems may be disrupted; the possibility that the integration of our recently acquired businesses may not be as successful as planned; and the possibility that we may be affected by other competitive factors.

With respect to the Financial Road Map exhibit, all of the above factors apply, along with the following which were assumptions made in creating the Financial Road Map: that the U.S. and global economies will continue to improve at a moderate pace, that global growth will continue to be strong and that globalization trends will continue to grow at an increasing pace; relating to Operating Margin, that 1) Acxiom's computer and communications related expenses will continue to fall as a percentage of revenue, 2) that the Customer Information Infrastructure (CII) grid-based environment Acxiom has begun to implement will continue to be implemented successfully over the next 3-4 years and that the new CII infrastructure will continue to provide increasing operational efficiencies, 3) that the recent acquisitions of Claritas Europe and Consodata Europe will be successfully integrated and that significant efficiencies will be realized from this integration; relating to Operating Cash Flow and Free Cash Flow, that sufficient operating and capital lease arrangements will continue to be available to the Company to provide for the financing of most of its computer equipment and that software suppliers will continue to provide financing arrangements for most of the software purchases; relating to Revolving Credit Line Balance, that free cash flow will meet expectations and that the Company will continue to use free cash flow to pay down bank debt, buy back stock and fund dividends; relating to Annual Dividends, that the Board of Directors will continue to approve quarterly dividends and will vote to increase dividends over time; relating to Diluted Shares, that the Company will meet its cash flow expectations and that potential dilution created through the issuance of stock options and warrants will be mitigated by continued stock repurchases in accordance with the Company's stock repurchase program.

With respect to the provision of products or services outside our primary base of operations in the U.S., all of the above factors apply, along with the difficulty of doing business in numerous sovereign jurisdictions due to differences in culture, laws and regulations. Other factors are detailed from time to time in our periodic reports and registration statements filed with the United States Securities and Exchange Commission. We believe that we have the product and technology

offerings, facilities, associates and competitive and financial resources for continued business success, but future revenues, costs, margins and profits are all influenced by a number of factors, including those discussed above, all of which are inherently difficult to forecast. We undertake no obligation to update the information contained in this press release, including the Financial Road Map or any other forward-looking statement.

Acxiom is a registered trademark of Acxiom Corporation.

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ACXIOM CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF OPERATIONS (Unaudited)

(Dollars in thousands, except earnings per share)

| For the Three Months Ended |
|----------------------------|
| |

| | June 3 | 30. |
|---|---------|---------|
| | 2004 | 2003 |
| Revenue: | | |
| Services | 207,847 | 192,514 |
| Data | 81,147 | 44,168 |
| Total revenue | 288,994 | 236,682 |
| Operating costs and expenses: | | |
| Cost of revenue | | |
| Services | 166,907 | 158,755 |
| Data | 49,176 | 34,637 |
| Total cost of revenue | 216,083 | 193,392 |
| Selling, general and administrative | 47,814 | 33,064 |
| Gains, losses and nonrecurring items, net | (344) | (1,008) |
| Total operating costs and expenses | 263,553 | 225,448 |
| Income from operations | 25,441 | 11,234 |
| Other income (expense): | | |
| Interest expense | (5,070) | (4,765) |
| Other, net | 409 | 765 |
| Total other income (expense) | (4,661) | (4,000) |
| Earnings before income taxes | 20,780 | 7,234 |
| Income taxes | 7,896 | (4,029) |
| Net earnings | 12,884 | 11,263 |
| Earnings per share: | | |
| Basic | 0.15 | 0.13 |
| Diluted | 0.14 | 0.13 |

ACXIOM CORPORATION AND SUBSIDIARIES CALCULATION OF EARNINGS PER SHARE (Unaudited)

(In thousands, except earnings per share)

| | For the Three June | Months Ended 30, |
|--|--------------------|------------------|
| | 2004 | 2003 |
| Basic earnings per share: | | |
| Numerator - net earnings | 12,884 | 11,263 |
| Denominator - weighted-average shares outstanding | 86,084 | 86,442 |
| Basic earnings per share | 0.15 | 0.13 |
| Diluted earnings per share: | | |
| Numerator: | | |
| Net earnings | 12,884 | 11,263 |
| Interest expense on convertible bonds (net of tax benefit) | 1,017 | 1,026 |
| | 13,901 | 12,289 |
| Denominator: | | |
| Weighted-average shares outstanding | 86,084 | 86,442 |
| Dilutive effect of common stock options and warrants | 3,954 | 1,603 |
| Dilutive effect of convertible debt | 9,589 | 9,589 |
| | 99,627 | 97,634 |
| Diluted earnings per share | 0.14 | 0.13 |

ACXIOM CORPORATION AND SUBSIDIARIES REVENUES BY SEGMENT (Unaudited)

(Dollars in thousands)

For the Three Months Ended

| | June 30, | | |
|-------------------------------|----------|---------|--|
| | 2004 | 2003 | |
| US Services & Data | 174,964 | 163,009 | |
| International Services & Data | 53,442 | 13,583 | |
| IT Management | 63,269 | 61,045 | |
| Intercompany eliminations | (2,681) | (955) | |
| Total Revenue | 288,994 | 236,682 | |

ACXIOM CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED BALANCE SHEETS (Unaudited) (Dollars in thousands)

| (Dollars in thousands) | | |
|--|---|---|
| | June 30, 2004 | March 31, 2004 |
| Assets | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 11,214 | \$ 14,355 |
| Trade accounts receivable, net | 231,488 | 212,387 |
| Deferred income taxes | 15,670 | 14,032 |
| Refundable income taxes | 1,162 | 2,280 |
| Other current assets | 44,384 | 43,272 |
| Total current assets | 303,918 | 286,326 |
| Property and equipment | 511,710 | 521,064 |
| Less - accumulated depreciation and amortization | 231,883 | 253,976 |
| Property and equipment, net | 279,827 | 267,088 |
| Software, net of accumulated amortization | 62,450 | 64,553 |
| Goodwill | 299,319 | 282,971 |
| Purchased software licenses, net of accumulated amortization | 153,818 | 157,217 |
| Unbilled and notes receivable, excluding current portions | 14,858 | 13,030 |
| Deferred costs, net | 85,619 | 88,096 |
| Data acquisition costs | 34,527 | 36,557 |
| Other assets, net | 19,728 | 19,946 |
| | \$ 1,254,064 | \$ 1,215,784 |
| Current installments of long-term obligations Trade accounts payable Accrued merger, integration and impairment costs Accrued payroll and related expenses Other accrued expenses Deferred revenue | 71,072 50,286 371 26,336 67,735 80,550 | 73,245 41,527 2,881 23,979 63,411 91,060 |
| Total current liabilities | 296,350 | 296,103 |
| Long-term obligations: Long-term debt and capital leases, net of current installment Software and data licenses, net of current installments Total long-term obligations | 258,138 45,829 303,967 | 239,327 54,130 293,457 |
| Deferred income taxes | 49,568 | 39,008 |
| Commitments and contingencies | , | , |
| | | |
| Stockholders' equity: | 0.224 | 0.226 |
| Common stock | 9,324 | 9,226 |
| Additional paid-in capital | 380,499 | 361,256 |
| Retained earnings | 317,922 | 308,487 |
| Accumulated other comprehensive loss | 2,108 | 2,940 |
| Treasury stock, at cost | (105,674) | (94,693) |
| Total stockholders' equity | 604,179 | 587,216 |
| = | \$ 1,254,064 | \$ 1,215,784 |

ACXIOM CORPORATION AND SUBSIDIARIES RECONCILIATION OF FREE CASH FLOW TO OPERATING CASH FLOW (Unaudited)

(Dollars in thousands)

| | Qtr ended 6/30/2001 | Qtr ended 9/30/2001 | Qtr ended 12/31/2001 | Qtr ended 3/31/2002 | Yr ended 3/31/2002 |
|--|----------------------------|----------------------------|-----------------------------|----------------------------|--------------------|
| Net cash provided by operating activities | (39,280) | 69,300 | 60,493 | 60,092 | 150,605 |
| Proceeds received from disposition of assets | 127 | _ | - | 46 | 173 |
| Capitalized software | (5,935) | (5,464) | (5,832) | (6,890) | (24,121) |
| Capital expenditures | (8,789) | - | (2,612) | (3,474) | (14,875) |
| Deferral of costs | (8,690) | (18,012) | (14,077) | (7,352) | (48,131) |
| Proceeds from sale and leaseback transaction | | 1,964 | 4,035 | _ | 5,999 |
| Free cash flow | (62,567) | 47,788 | 42,007 | 42,422 | 69,650 |
| | Qtr ended 6/30/2002 | Qtr ended 9/30/2002 | Qtr ended 12/31/2002 | Qtr ended 3/31/2003 | Yr ended 3/31/2003 |
| Net cash provided by operating activities | 60,243 | 53,446 | 76,992 | 63,112 | 253,793 |
| Proceeds received from disposition of assets | 45 | 155 | - | 93 | 293 |
| Capitalized software | (8,652) | (8,958) | (8,726) | (8,237) | (34,573) |
| Capital expenditures | (1,916) | (3,000) | (5,893) | (2,403) | (13,212) |
| Deferral of costs | (3,240) | (4,108) | (3,796) | (3,883) | (15,027) |
| Proceeds from sale and leaseback transaction | | 7,729 | - | _ | 7,729 |
| Free cash flow | 46,480 | 45,264 | 58,577 | 48,682 | 199,003 |
| | Qtr ended 6/30/2003 | Qtr ended 9/30/2003 | Qtr ended 12/31/2003 | Qtr ended 3/31/2004 | Yr ended 3/31/2004 |
| Net cash provided by operating activities | 48,125 | 49,909 | 79,282 | 82,567 | 259,883 |
| Proceeds received from disposition of assets | 506 | 192 | 39 | 2,046 | 2,783 |
| Capitalized software | (6,335) | (7,296) | (6,510) | (7,703) | (27,844) |
| Capital expenditures | (1,588) | (3,036) | (7,637) | (9,917) | (22,178) |
| Deferral of costs | (6,026) | (4,006) | (5,312) | (9,537) | (24,881) |
| Free cash flow | 34,682 | 35,763 | 59,862 | 57,456 | 187,763 |
| | Qtr ended | | | | |

| | 6/30/2004 |
|--|-----------|
| Net cash provided by operating activities | 34,714 |
| Proceeds received from disposition of assets | - |
| Capitalized software | (4,107) |
| Capital expenditures | (1,823) |
| Deferral of costs | (9,610) |
| Free cash flow | 19,174 |

ACXIOM CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(Unaudited) (Dollars in thousands)

For the Three Months Ended June 30.

| | June 3 | 30, |
|--|--------------------|-------------------|
| | 2004 | 2003 |
| Cash flows from operating activities: | | |
| Net earnings (loss) | 12,884 | 11,263 |
| Non-cash operating activities: | | • |
| Depreciation and amortization | 43,997 | 33,896 |
| Loss on disposal or impairment of assets, net | - | (1,008) |
| Deferred income taxes | 8,849 | (6,742) |
| Changes in operating assets and liabilities: | · | |
| Accounts receivable | (18,661) | 6,009 |
| Other assets | (1,012) | 2,061 |
| Accounts payable and other liabilities | (8,833) | 2,785 |
| Merger, integration and impairment costs | (2,510) | (139) |
| Net cash provided by operating activities | 34,714 | 48,125 |
| Cash flows from investing activities: | | |
| Proceeds received from the disposition of operations | - | 7,684 |
| Proceeds received from the disposition of assets | _ | 506 |
| Capitalized software | (4,107) | (6,335) |
| Capital expenditures | (1,823) | (1,588) |
| Investments in joint ventures and other companies | - | (5,000) |
| Deferral of costs | (9,610) | (6,026) |
| Payments received from investments | 284 | 1,201 |
| Net cash paid in acquisitions | (5,560) | - |
| Net cash used by investing activities | (20,816) | (9,558) |
| Cash flows from financing activities: | | |
| Proceeds from debt | 28 026 | 52 107 |
| Payments of debt | 38,926 (60,560) | 53,187 |
| Dividends paid | | (60,655) |
| Sale of common stock | (3,449) | 2.950 |
| Acquisition of treasury stock | 19,317 (10,971) | 2,850 (34,665) |
| Net cash used by financing activities | | |
| - | (16,737) | (39,283) |
| Effect of exchange rate changes on cash | (302) | 87 |
| Net increase (decrease) in cash and cash equivalents | (3,141) | (629) |
| Cash and cash equivalents at beginning of period | 14,355 | 5,491 |
| Cash and cash equivalents at end of period | 11,214 | 4,862 |
| Supplemental cash flow information: | | |
| Cash paid (received) during the period for: | | |
| Interest | 3,334 | 3,508 |
| Income taxes | 100 | 977 |
| Noncash investing and financing activities: | | |
| Acquisition of land in exchange for debt | - | 2,698 |
| Acquisition of data under long-term obligation | _ | 18,340 |
| Enterprise software licenses acquired under long-term obligation | n 2,685 | 8,221 |
| Acquisition of property and equipment under capital lease | 20,498 | 16,803 |
| Construction of assets under construction loan | 6,788 | - |
| - | | |

ACXIOM CORPORATION

Financial Road Map¹ (as of July 20, 2004)

The Financial Road Map has been updated to show actual results for Q1 of fiscal 2005. The target for Fiscal 2005 and the long-term goals for fiscal 2008 have not changed.

| Free Cash Flow \$188 million Revolving Credit Line Balance \$16 million |
|--|
| 51.3% 293.4% \$85 million \$53 million 9.8% 9.6% 3.1% 5.3% 8.2% 9.1% ⁴ 9.4% 10.5% ⁴ \$260 million \$35 million \$16 million \$20 million |
| |
| |
| |
| |
| \$260 million \$188 million \$16 million |
| \$188 million \$16 million |
| \$16 million |
| |

¹ Assumptions and definitions are defined on the following schedule: "Financial Road Map assumptions and definitions"

² The Fiscal 2004 results include \$0.9 million expense recorded in gains, losses and nonrecurring items, net and \$2.8 million related to a write-down of a third-party software package.

3 Results for the trailing 4 quarters ending Q1 of Fiscal 2005 include \$0.9 million expense recorded in gains, losses and nonrecurring items, net a \$2.8 million write-down of a third-party

software package, a \$0.9 million recovery of a previous charge relating to Wards and \$0.5 million in additional restructuring expenses.

⁴ ROA and ROIC for Q1 of Fiscal 2005 are calculated on a trailing 4 quarters basis.

⁵ Acxiom declared its first quarterly dividend in the fourth quarter of Fiscal 2004.

ACXIOM CORPORATION

Financial Road Map Assumptions and Definitions

Assumptions

- 1. The effective tax rate is projected to be approximately 38% for future years.
- Investing activities (including capital expenditures, deferred costs and capitalized software) will be \$60 million to \$80 million for each of the years presented
- 3. Interest rates will remain at approximately the current levels.
- The Company will utilize all of its tax loss carry forwards and begin to pay U.S. federal and state income taxes during FY06
- The Company will pay incentives under its bonus plan of approximately \$15 million to \$25 million for each of the years beginning in fiscal 2005
- The Company will maintain a relatively constant mix of business for each of our three business segments.
- 7. Foreign exchange rates will remain at approximately the current levels.
- Stock repurchases will be in amounts that yield the highest shareholder return considering all other uses for the available cash
- Diluted outstanding shares will increase slightly to reflect the impact of in-the-money options as the stock price increases
- Long-term goals are based on the Company's current assessment of opportunities and are subject to change. There are risks associated with obtaining these goals which are explained under forward looking statements in the press release accompanying this Financial Road Map. Acxiom disclaims any obligation to update the information contained in this Financial Road Map

<u>Definitions</u>

- Revenue Growth is defined as the percentage growth compared to the previous corresponding fiscal year or quarter
- 2. Operating Margin is defined as the income from operations as a percentage of revenue.
- Return on Assets (ROA) is defined as income from operations divided by average total assets for the trailing four quarters
- quarterly balances of the present value of operating leases [(beginning balance + ending balance)/2] x an 8% implied interest rate on the leases Return on Invested Capital (ROIC) is defined as income from operations adjusted for the implied interest expense included in operating leases plus the present value of operating leases. Average invested capital is defined as the trailing four-quarter average of the ending quarterly balances for total assets less cash, less non-interest bearing liabilities, divided by the trailing four quarters' average invested capital. The implied interest adjustment for operating leases is calculated by multiplying the average
- Operating Cash Flow is as shown on the Company's cash flow statement.
- Free Cash Flow is defined as cash flow from operating activities less cash flow from investing activities excluding net cash paid or received for acquisitions and divestitures, joint ventures and investments.
- Revolving Credit Line Balance is defined as actual funds borrowed under the Company's revolving line of credit facility at the end of the period
- 8. Annual Dividends Per Share is defined as the sum of the four quarterly dividends for that fiscal year

ACXIOM CORPORATION

Reconciliation of Non-GAAP Measurements

(Dollars in thousands)

| Years Ending March 31, | Actual Fiscal 2004 | Actual Q1 Fiscal 2005 | Target Fiscal 2005 | Long-Term Goals Fiscal 2008 |
|---|--|-----------------------------------|---|--|
| Free Cash Flow | | | | |
| Net cash provided by operating activities | 259,883 | 34,714 | 220,000 260,000 | 220,000 260,000 |
| Proceeds received from disposition of assets | 2,783 | 0 | | |
| Capitalized software Capital expenditures | (27,844) (22,178) | (4,107) (1,823) | (26,000) (28,000) (16,000) (25,000) | (26,000) (28,000) (16,000) (25,000) |
| Deferral of costs Proceeds from sale and leaseback transaction | (24,881) | (9,610) | (18,000) (27,000) 0 0 | |
| Free cash flow | 187,763 | 19,174 | 160,000 to 180,000 | 160,000_ to180,000_ |
| Free cash flow as defined by the Company may | v not be comparable to similarly title | d measures reported by other comi | Free cash flow as defined by the Company may not be comparable to similarly titled measures reported by other companies. Management of the Company has included free cash flow in this Financial Road Man | this Financial Road Man |

debt payments, after funding operating activities and capital expenditures, capitalized software expenses and deferred costs. The above table reconciles free cash flow to cash provided by operating activities, the nearest comparable GAAP measure. because although free cash flow does not represent the amount of money available for the Company's discretionary spending since certain obligations of the Company must be funded out of free cash flow, management believes that it provides investors with a useful alternative measure of liquidity by allowing an assessment of the amount of cash available for general corporate and strategic purposes, including

| Viete | Return on invested capital | | Denominator: Average total assets (2) Less average cash (3) Less average non-interest bearing current liabilities (4) Plus average present value of operating leases (1) | Income from operations Add implied interest on operating leases (1) | Return on Assets (ROA) and Return on Invested Capital (ROIC) Numerator: |
|-------|----------------------------|-----------|--|---|--|
| | 8.2% | 1,143,120 | 1,143,120 | 93,284 93,284 | ROA |
| | 9.4% | 1,138,238 | 1,143,120 (10,129) (166,175) 171,422 | 93,284 13,557 106,841 | ROIC |
| | 9.1% | 1,178,597 | 1,178,597 | 107,491 | ROA (5) |
| | 10.5% | 1,146,750 | 1,178,597 (11,717) (185,631) 165,502 | 107,491 13,240 120,731 | ROIC |
| | 10.5% to | 1,250,000 | 1,250,000 | 131,000 | ROA |
| | 11.9% | 1,300,000 | 1,300,000 | 155,000 |)A |
| | 12.0% to | 1,226,000 | 1,250,000 (5,000) (220,000) 201,000 | 131,000 16,000 147,000 | ROIC |
| | 13.5% | 1,266,000 | 1,300,000 (5,000) (230,000) 201,000 | 155,000 16,000 171,000 | IC . |
| | 13.8% to | 1,600,000 | 1,600,000 | 221,000 | ROA |
| | 16.0% | 1,700,000 | 1,700,000 | 272,000 |) <u>A</u> |
| | 15.9% to | 1,518,000 | 1,600,000 (100,000) (240,000) 258,000 | 221,000 21,000 242,000 | ROIC |
| | 19.3% | 1,518,000 | 1,700,000 (200,000) (240,000) 258,000 | 272,000 21,000 293,000 | iC |
| | | | | | |

- Average present value of operating leases is the average for the trailing 4 quarter ends of the present value of future payments on operating leases, discounted at 8% which is the assumed implicit interest rate included in the leases. The implied interest added to the numerator is the 8% assumed interest charge on the average quarterly balance [(beginning + Ending) / 2] of the present value of the leases.

 Average total assets is the average of the GAAP amount for the trailing 4 quarter ends.
- Average cash is the average of the GAAP amount for the trailing 4 quarter ends.
- Average non-interest bearing current liabilities is the average for the trailing 4 quarter ends of all current liabilities excluding the current portion of long-term debt
- ROA and ROIC for Q1 of Fiscal 2005 are calculated on a trailing 4 quarters basis

Return on Invested Capital (ROIC) as defined by the Company, may not be comparable to similarly titled measures reported by other companies. Management of the Company has included ROIC in this

The above table reconciles ROIC to a ROA calculation using GAAP numbers. The Company uses ROIC in a number of ways, including pricing analysis, capital expenditure evaluation, and merger and acquisition valuation. Financial Road Map because it measures the capital efficiency of our business. ROIC does not consider whether the business is financed with debt or equity; rather ROIC calculates a return on all capital invested in the business.