### **SECURITIES AND EXCHANGE COMMISSION**

Washington, D.C.

# **FORM 10-K**

Annual Report Pursuant to Section 13 or 15(d) of The Securities Exchange Act of 1934

For the Fiscal Year Ended December 31, 1999 Commission File Number: 0-12507

# **ARROW FINANCIAL CORPORATION**

(Exact name of registrant as specified in its charter)

New York	22-2448962
(State or other jurisdiction of	(IRS Employer Identification
incorporation or organization)	Number)
250 GLEN STREET, GLENS	FALLS NEW YORK 12801
(Address of principal execu	
Registrant's telephone number, inclu	, , , , , , , , , , , , , , , , , , ,
rvegistrant s telephone number, mot	duling area code. (316) 743-1000
SECURITIES REGISTERED PURSUANT T	O SECTION 12(b) OF THE ACT - NONE
SECURITIES REGISTERED PURSUAI	NT TO SECTION 12(g) OF THE ACT
Common Stock, F	Par Value \$1.00
(Title of	Class)
Indicate by checkmark if disclosure of delinquent filers pursuand will not be contained, to the best of registrant's knowledgencorporated by reference in Part III of this Form 10-K or any Indicate by checkmark whether the registrant (1) has filed all Securities Exchange Act of 1934 during the preceding 12 morequired to file such reports), and (2) has been subject to such the process of the such reports of the such reports.	ge, in definitive proxy or information statements amendment to this Form 10-K.  reports required to be filed by Section 13 or 15(d) of the onths (or for such shorter period that the registrant was ch filing requirements for the past 90 days
Indicate the number of shares outstanding of each of the issudate.	uer's classes of common stock, as of the latest practicable
Class	Outstanding as of February 29, 2000
Common Stock, par value \$1.00 per share	7,308,999
State the aggregate market value of the voting stock held by	non-affiliates of registrant.
Assessments and attack as affective attack	Based upon the average of the closing bid and
Aggregate market value of voting stock	closing asked prices on the NASDAQ Exchange
\$134,303,000	February 29, 2000
DOCUMENTS INCORDOR	ATED BY DEFEDENCE

Portions of the Registrant's Proxy Statement for the Annual Meeting of Shareholders to be held April 14, 2000 (Part III)

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Cautionary Statement under Federal Securities Laws: The information contained in this Annual Report on Form 10-K contains statements that are not historical in nature but rather are based on management's beliefs, assumptions, expectations, estimates and projections about the future. These statements are "forward-looking statements" within the meaning of Section 21E of the Securities Exchange Act of 1934, as amended, and involve a degree of uncertainty and attendant risk. Words such as "expects," "believes," "should," "plans," "will," "estimates," and variations of such words and similar expressions are intended to identify such forward-looking statements. Some of these statements, such as those included in the interest rate sensitivity analysis in section 7A, below, entitled "Quantitative and Qualitative Disclosures About Market Risk," are merely presentations of what future performance or changes in future performance would look like based on hypothetical assumptions and on simulation models. These statements are not guarantees of future performance and involve certain risks and uncertainties that are difficult to quantify or, in some cases, to identify. In the case of all forwardlooking statements, actual outcomes and results may differ materially from what the statements predict or forecast. Factors that could cause or contribute to such differences include, but are not limited to, unexpected changes in economic and market conditions, including unanticipated fluctuations in interest rates, new developments in state and federal regulation, enhanced competition from unforeseen sources, new emerging technologies, and similar risks inherent in banking operations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date hereof. The Company undertakes no obligation to revise or update these forward-looking statements to reflect the occurrence of unanticipated events.

### PART I

Item 1: Business

#### A. GENERAL

Arrow Financial Corporation (the "Company"), a New York corporation, was incorporated on March 21, 1983 and is registered as a bank holding company within the meaning of the Bank Holding Company Act of 1956. The Company owns two nationally chartered banks in New York, Glens Falls National Bank and Trust Company, Glens Falls, New York ("GFNB"), and Saratoga National Bank and Trust Company, Saratoga Springs, New York ("SNB"), as well as two non-bank subsidiaries, the operations of which were not significant. The Company owns directly or indirectly all voting stock of all its subsidiaries.

The business of the Company consists primarily of the ownership, supervision and control of its bank subsidiaries. The Company provides its subsidiaries with various advisory and administrative services and coordinates the general policies and operation of the subsidiary banks. There were 381 full-time equivalent employees of the Company and the subsidiary banks at December 31, 1999.

	Subsidiary B	
	Glens Falls National Bank & Trust Co.	Saratoga National Bank & Trust Co.
Total Assets at Year-End	\$906,843	\$109,110
Trust Assets Under Administration at		
Year-End (Not Included in Total Assets)	\$691,042	\$6,998
Date Organized	1851	1988
Employees	360	21
Offices	22	2
Counties of Operation	Warren, Washington	Saratoga
·	Saratoga, Essex &	_
	Clinton	
Main Office	250 Glen Street	137 So. Broadway
	Glens Falls, NY	Saratoga Springs, NY

The Company through its subsidiary banks offers a full range of commercial and consumer financial products. The banks' deposit base consists of core deposits derived principally from the communities which the banks serve. The banks target their lending activities to consumers and small and mid-sized companies in the banks' immediate geographic areas. In addition to traditional banking services, the Company offers credit card processing services for other financial institutions and, through its banks' trust departments, provides retirement planning, trust and estate administration services for individuals and pension, profit-sharing and employee benefit plan administration for corporations.

#### **B. LENDING ACTIVITIES**

The Company's subsidiary banks engage in a wide range of lending activities, including commercial and industrial lending primarily to small and mid-sized companies; mortgage lending for the purchase of residential and commercial properties; and consumer installment, credit card and home equity financing. The Company also maintains an active indirect lending program through its sponsorship of dealer programs, under which it purchases dealer paper from automobile and other dealers meeting pre-established specifications. Historically, the Company has sold a portion of its residential real estate loan originations into the secondary market, primarily to Freddie Mac and state housing agencies, while retaining the servicing rights. Loan sales into the secondary market have diminished in the past three years, however, as the banks have sought to increase their own portfolios. In addition to interest earned on loans, the banks receive facility fees for various types of commercial and industrial credits, and commitment fees for extension of letters of credit and certain types of loans.

Generally, the Company continues to implement conservative lending strategies and policies that are intended to protect the quality of the loan portfolio. These include stringent underwriting and collateral control procedures and credit review systems through which intensive reviews are conducted. It is the Company's policy to discontinue the accrual of interest on loans when the payment of interest and/or principal is due and unpaid for a designated period (generally 90 days) or when the likelihood of repayment is, in the opinion of management, uncertain. Income on such loans is thereafter recognized only upon receipt (see Part II, Item 7.C.II.b., "Risk Elements").

The banks lend primarily to borrowers within the geographic areas served by the banks. The banks' combined loan portfolios do not include any foreign loans or any significant industry concentrations except as described in Note 25 to the Consolidated Financial Statements in Part II, Item 8 of this report. The banks generally do not participate in loan syndications, either as originators or as a participant. Except for credit card loans, the portfolios generally are fully collateralized, and many commercial loans are further secured by personal guarantees.

### C. SUPERVISION AND REGULATION

The following generally describes the regulation to which the Company and its banks are subject. Bank holding companies and banks are extensively regulated under both federal and state law. To the extent that the following information summarizes statutory or regulatory provisions, it is qualified in its entirety by reference to the particular law or regulation. Any change in applicable law or regulation may have a material effect on the business and prospects of the Company and the banks.

The Company is a legal entity separate and distinct from its subsidiaries. Most of the Company's revenues, on a parent company only basis, result from dividends and undistributed earnings by the subsidiary banks as well as management fees paid by them. The right of the Company, and consequently the right of creditors and shareholders of the Company, to participate in any distribution of the assets or earnings of the banks through the payment of such dividends or otherwise is necessarily subject to the prior claims of creditors of the banks, except to the extent that claims of the Company in its capacity as a creditor of the banks also may be recognized. Moreover, there are various legal and regulatory limitations applicable to the payment of dividends to the Company by its subsidiaries as well as the payment of dividends by the Company to its shareholders. (See "Capital Resources and Dividends" in Part II, Item 7.E of this report). The ability of the Company and the banks to pay dividends in the future is, and is expected to continue to be, influenced by regulatory policies and capital guidelines.

The Company is a registered bank holding company within the meaning of the Bank Holding Company Act of 1956 (BHC Act) and is subject to regulation by the Board of Governors of the Federal Reserve System (Federal Reserve Board). Additionally, as a "bank holding company" under New York State Law, the Company is subject to regulation by the New York State Banking Department. The subsidiary banks are nationally chartered banks and are subject to supervision and examination by the Office of the Comptroller of the Currency ("OCC"). The banks are members of the Federal Reserve System and the deposits of each subsidiary bank are insured by the Bank Insurance Fund of the Federal Deposit Insurance

Corporation ("FDIC"). The BHC Act prohibits the Company, with certain exceptions, from engaging, directly or indirectly, in non-bank activities and restricts loans by the banks to the Company or other non-bank affiliates. Under the BHC Act, a bank holding company must obtain Federal Reserve Board approval before acquiring, directly or indirectly, 5% or more of the voting shares of another bank or bank holding company (unless it already owns a majority of such shares). Under the 1994 Riegle-Neal Act, bank holding companies are now able to acquire banks or other bank holding companies located in all 50 states, and 48 of the 50 states permit banks headquartered in other states to branch into their states although in some cases only by acquisition of or merger with existing banks in such states. As a result of the recently enacted federal Gramm-Leach-Bliley Act, bank holding companies are now permitted to affiliate with a much broader array of other financial institutions than was previously permitted, including insurance companies, investment banks and merchant banks. See Item 1.F., "Legislative Developments."

During 1997 and 1998, banking regulators developed guidelines that financial institutions follow to ensure that their computer applications will operate properly for all dates after December 31, 1999. Additionally, the SEC prescribed disclosures for all publicly traded corporations, such as the Company, related to year 2000 preparedness. The Company experienced no material computer problems related to year 2000 preparedness.

An important area of banking regulation is the establishment by federal regulators of minimum capitalization standards. The Federal Reserve Board has adopted various "capital adequacy guidelines" for its use in the examination and supervision of bank holding companies. The risk-based capital guidelines assign risk weightings to all assets and certain off-balance sheet items and establish an 8% minimum ratio of qualified total capital to the aggregate dollar amount of risk-weighted assets (which is almost always less than the dollar amount of such assets without risk weighting). At least half of total capital must consist of "Tier 1" capital, which comprises common equity, retained earnings and a limited amount of permanent preferred stock, less goodwill. Up to half of total capital may consist of so-called "Tier 2" capital, comprising a limited amount of subordinated debt, other preferred stock, certain other instruments and a limited amount of the allowance for loan losses. The Federal Reserve Board's other important guideline for measuring a bank holding company's capital is the leverage ratio standard, which establishes minimum limits on the ratio of a bank holding company's "Tier 1" capital to total tangible assets (not risk-weighted). For top-rated holding companies, the minimum leverage ratio is 3%, but lower-rated companies may be required to meet substantially greater minimum ratios. The subsidiary banks are subject to similar capital requirements adopted by their primary federal regulators. The year-end 1999 capital ratios of the Company and its subsidiary banks are set forth in Part II, Item 7.E. "Capital Resources and Dividends." A holding company's ability to pay dividends, repurchase its outstanding stock or expand its business through acquisitions of additional banking organizations or non-bank companies may be restricted if capital falls below these minimum capitalization standards or other informal capital guidelines that the regulators may apply from time to time to specific banking organizations.

In cases where banking regulators have significant concerns regarding the financial condition, assets or operations of a bank or bank holding company, the regulators may take enforcement action or impose enforcement orders, formal or informal, against the organization. Neither the Company nor any of its subsidiaries is now, or has been within the past year, subject to any formal or informal regulatory enforcement action or order.

### **D. COMPETITION**

The Company and its subsidiaries face intense competition in all markets that they serve. Traditional competitors are other local commercial banks, savings banks, savings and loan institutions and credit unions, as well as local offices of major regional and money center banks. Also, non-banking organizations, such as consumer finance companies, insurance companies, securities firms, money market and mutual funds and credit card companies, which are not subject to the same regulatory restrictions and capital requirements that apply to the Company and its subsidiary banks, offer substantive equivalents of transaction accounts, credit cards and various other loan and financial products. As a result of the newly adopted Gramm-Leach-Bliley Act, such organizations now may be in a position not only to offer comparable products to those offered by the Company, but actually to establish, acquire or affiliate with commercial banks themselves.

### E. STATISTICAL DISCLOSURE

The following table is an index to the statistical disclosure required by Securities Act Guide 3 for Bank Holding Companies to be set forth herein and is found in Part II, Item 7 of this report, "Management's Discussion and Analysis of Financial Condition and Results of Operations," and in Part II, Item 8, "Financial Statements and Supplementary Data."

Required Information
Distribution of Assets, Liabilities and Stockholders' Equity;
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Loan Portfolio
Summary of Loan Loss Experience
Deposits
Return on Equity and Assets
Short-Term Borrowings

### Location

Part II, Item 7.B.I.
Part II, Item 7.C.I.
Part II, Item 7.C.II.
Part II, Item 7.C.III.
Part II, Item 7.C.IV.
Part II, Item 6.
Part II, Item 8. Note 9.

#### F. LEGISLATIVE DEVELOPMENTS

On November 12, 1999, Congress enacted the Gramm-Leach-Billey Act ("GLBA"), under which a bank holding company that elects to become a financial holding company may engage in a wider range of financial activities than was permitted to bank holding companies prior to the GLBA. Effective March 11, 2000, the GLBA will permit a financial holding company, acting through non-bank subsidiaries, to engage in certain pre-approved financial activities, which include the underwriting of all types of insurance and annuity products, the underwriting of all types of securities products and mutual funds, merchant banking activities, full-service insurance agency activities and operating a travel agency. If a financial holding company wishes to engage in other activities that are not on the pre-approved list, it must file an application with the Federal Reserve Board. A bank holding company that does not elect to become a financial holding company will remain a bank holding company subject to substantially the same regulatory requirements as applied prior to the GLBA, with certain exceptions such as new customer privacy regulations and broker-dealer restrictions. The Company is currently evaluating the opportunities available under the GLBA.

In 1995, the federal bank regulatory authorities promulgated a set of revised regulations addressing the responsibilities of banking organizations under the Community Reinvestment Act ("CRA"). The revised regulations place additional emphasis on the actual experience of a bank in making loans in low- and moderate-income areas within its service area as a key determinant in evaluation of the bank's compliance with the statute. As in the prior regulations, bank regulators are authorized to bring enforcement actions against banks under the CRA only in the context of bank expansion or acquisition transactions.

In 1994, Congress enacted the Riegle-Neal Interstate Banking and Branching Efficiency Act. Under the Act, as of September 29, 1995, bank holding companies were authorized as a matter of federal law to acquire banks located in any of the 50 states, notwithstanding any state laws to the contrary, provided all required regulatory and other approvals are obtained. Also, under the Act, effective June 1, 1997, banks headquartered in any state were permitted to branch into any other state, except for those states which enacted legislation prior to June 1, 1997 "opting out" of interstate branching. Only Colorado and Montana elected to "opt out" of interstate branching; thus, the Company's banks may branch into all other states, including all states adjacent to New York, upon receipt of all required approvals and subject to certain conditions of state law.

In 1991, the Federal Deposit Insurance Corporation Improvement Act of 1991 ("FDICIA") was enacted. Among other things, FDICIA requires the federal banking regulators to take prompt corrective action with respect to depository institutions that do not meet minimum capital requirements. FDICIA established five capital classifications for banking institutions, the highest being "well capitalized." Under regulations adopted by the federal bank regulators, a banking institution is considered "well capitalized" if it has a total risk-adjusted capital ratio of 10% or greater, a Tier 1 risk-adjusted capital ratio of 6% or greater and a leverage ratio of 5% or greater and is not subject to any regulatory order or written directive regarding capital maintenance. The Company and each of its subsidiary banks meet all these conditions and thus are classified as "well capitalized."

FDICIA also imposed expanded accounting and audit reporting requirements for depository institutions whose total assets exceed \$500 million. These requirements became effective for Glens Falls National Bank and Trust Company beginning in 1996.

The FDIC levies assessments on various deposit obligations of the Company's banking subsidiaries. Since 1996, the premium paid by the best-rated banks (including the Company's subsidiary banks) has been a flat charge of \$2 thousand per year. Also in that year, Congress enacted the Deposit Insurance Funds Act, under which deposits insured by the Bank Insurance Fund ("BIF"), such as the deposits of the Company's banks, are subject to assessment for payment on bond

obligations financing the FDIC's Savings Association Insurance Fund ("SAIF") at a rate 1/5 the rate paid on deposits by SAIF-insured thrift institutions. Accordingly, the deposits of the Company's banks were assessed an additional 1.160 cents per \$100 of insured deposits in 1999, 1.220 cents per \$100 of insured deposits in 1998 and an additional 1.256 cents in 1997. Beginning in 2000, the BIF and SAIF rates were equalized, with the BIF rate increasing to 2.120 and the SAIF rate decreasing from 5.800 to 2.120.

Various other federal bills that would significantly affect banks have been introduced in Congress from time to time. The Company cannot estimate the likelihood of any such bills being enacted into law, or the ultimate effect that any such potential legislation, if enacted, would have upon its financial condition or operations.

#### G. EXECUTIVE OFFICERS OF THE REGISTRANT

The names and ages of the principal executive officers of the Company and positions held are presented in the following table. The officers are elected annually by the Board of Directors.

<u>Name</u>	<u>Age</u>	Positions Held and Years from Which Held
Thomas L. Hoy	51	President and CEO since January 1, 1997 and President and CEO of Glens Falls National Bank since 1995. Mr. Hoy was Executive Vice President of Glens Falls National Bank prior to 1995. Mr. Hoy has been with the Company since 1974.
John J. Murphy	48	Executive Vice President, Treasurer and CFO since 1993. Mr. Murphy has served as Senior Vice President, Treasurer and CFO of the Company since 1983. Mr. Murphy has been with the Company since 1973.
Gerard R. Bilodeau	52	Senior Vice President and Secretary since 1994. Mr. Bilodeau was Vice President and Secretary from 1993 to 1994 and was Director of Personnel prior to 1993. Mr. Bilodeau has been with the Company since 1969.
John C. Van Leeuwen	56	Senior Vice President and Chief Credit Officer since 1995. Prior to 1995, Mr. Van Leeuwen served as Vice President and Loan Review Officer. Mr. VanLeeuwen has been with the Company since 1985.

### Item 2: Properties

The Company is headquartered at 250 Glen Street, Glens Falls, New York. The building is owned by Glens Falls National Bank and serves as its main office. Glens Falls National Bank owns eighteen additional offices and leases three, at market rates. Saratoga National Bank owns both of its offices. The Company continues to own a building in Rutland, Vermont, that served as headquarters for the Company's Vermont bank prior to the divestiture of those operations in 1996. The Company has been actively seeking to sell the building since that date. Rental costs of premises did not exceed 5% of operating costs in 1999.

In the opinion of management of the Company, the physical properties of the Company and the subsidiary banks are suitable and adequate.

### Item 3: Legal Proceedings

The Company is not the subject of any material pending legal proceedings, other than ordinary routine litigation occurring in the normal course of its business.

The Company's subsidiary banks are the subjects of or parties to various legal claims which arise in the normal course of their business. For example, from time to time, the banks have encountered claims against them grounded in lender liability, of the sort often asserted against financial institutions. These lender liability claims normally take the form of counterclaims to lawsuits filed by the banks for collection of past due loans. The various pending legal claims against the subsidiary banks, including lender liability claims, will not, in the opinion of management and counsel, result in any material liability.

Item 4: Submission of Matters to a Vote of Security Holders

None in the fourth quarter of 1999.

### PART II

Item 5: Market for the Registrant's Common Equity and Related Stockholder Matters

The common stock of Arrow Financial Corporation is traded on The Nasdaq Stock Market<sup>SM</sup> under the symbol AROW.

The high and low prices listed below represent actual sales transactions, as reported by Nasdaq, rounded to the nearest 1/8 point.

Per share amounts, market prices and cash dividends have been adjusted for the October 1999 five-for-four stock split and the August 1998 ten percent stock dividend.

	<u>Sales</u>	Cash	
1998	<u>High</u>	Low	Dividends <u>Declared</u>
First Quarter	\$25.000	\$21.500	\$.153
Second Quarter	26.250	22.250	.153
Third Quarter	26.250	19.250	.168
Fourth Quarter	23.375	19.625	.176
<u>1999</u>			
First Quarter	22.500	20.625	.176
Second Quarter	21.875	21.125	.176
Third Quarter	21.125	20.625	.184
Fourth Quarter	20.750	16.875	.190

The payment of dividends by the Company is at the discretion of the Board of Directors and is dependent upon, among other things, the Company's earnings, financial condition and other factors, including applicable governmental regulations and restrictions. See "Capital Resources and Dividends" in Part II, Item 7.E. of this report.

There were approximately 3,162 holders of record of common stock at December 31, 1999.

Item 6: Selected Financial Data

### FIVE YEAR SUMMARY OF SELECTED DATA Arrow Financial Corporation and Subsidiaries (Dollars In Thousands, Except Per Share Data)

Consolidated Statements of Income Data:	<u>1999</u>	<u>1998</u>	<u>1997</u>	<u>1996</u>	<u> 1995</u>
Interest and Dividend Income	\$67,135	\$63,033	\$54,861	\$54,875	\$60,718
Less: Interest Expense	<u> 29,266</u>	28,142	23,887	21,826	24,865
Net Interest Income	37,869	34,891	30,974	33,049	35,853
Less: Provision for Loan Losses	<u>1,424</u>	<u>1,386</u>	<u>1,303</u>	<u>896</u>	1,170
Net Interest Income After Provision					
for Loan Losses	36,445	33,505	29,671	32,153	34,683
Other Income <sup>3</sup>	9,382	8,172	8,109	23,804	14,473
Net Gains (Losses) on Securities					
Transactions	(4)	408	74	(101)	23
Less: Other Expense	<u>27,298</u>	24,506	21,702	24,774	29,769
Income Before Income Taxes	18,525	17,579	16,152	31,082	19,410
Provision for Income Taxes	<u>5,666</u>	5,744	<u>5,155</u>	10,822	6,986
Net Income	<u>\$12,859</u>	<u>\$11,835</u>	<u>\$10,997</u>	<u>\$20,260</u>	<u>\$12,424</u>
Earnings Per Common Share <sup>1</sup> :			_	_	
Basic	\$ 1.68	\$ 1.50	\$ 1.37	\$ 2.38	\$ 1.38
Diluted	1.66	1.48	1.35	2.36	1.37
Per Common Share <sup>1</sup> :					
Cash Dividends	\$ .73	\$ .65	\$ .57	\$ .46	\$ .36
Book Value	9.73	9.91	9.32	φ .40 8.94	Ψ .50 7.56
Tangible Book Value <sup>2</sup>	8.13	8.26	7.57	8.71	7.32
rangible book value	0.13	0.20	7.57	0.71	7.52
Consolidated Year-End Balance Sheet Data:					
Total Assets	\$1,001,107	\$939,029	\$831,559	\$652,603	\$789,790
Securities Available-for-Sale	228,364	267,731	221,837	171,743	178,645
Securities Held-to-Maturity	55,467	63,016	44,082	30,876	13,921
Loans and Leases, Net of Unearned Income	655,820	546,126	485,810	393,511	517,787
Nonperforming Assets	2,745	3,592	4,077	2,799	6,790
Deposits	795,197	775,597	720,915	541,747	694,453
Other Borrowed Funds	36,021	24,032	24,755	22,706	15,297
Federal Home Loan Bank Advances	85,000	45,000			
Shareholders' Equity	72,287	77,146	73,871	74,296	67,504
Salasted Voy Batisas					
Selected Key Ratios:	1.33%	1.36%	1.49%	2.86%	1.60%
Return on Average Equity	1.33% 17.02		1.49% 15.19	2.86% 28.78	
Return on Average Equity		15.51			19.45
Dividend Payout	43.98	43.78	41.49	19.47	25.89
Average Equity to Average Assets	7.81	8.74	9.80	9.95	8.22

<sup>&</sup>lt;sup>1</sup> Per share amounts have been adjusted for the 1999 5-for-4 stock split, the 1998 ten percent, the 1997 five percent and the 1996 ten percent stock dividends.

<sup>&</sup>lt;sup>2</sup> Tangible book value excludes from total equity intangible assets, primarily goodwill associated with branch purchases.

<sup>&</sup>lt;sup>3</sup> Other Income in 1996 includes a net gain of \$15,330 from divestiture of the Company's Vermont operations; other income in 1995 includes a \$5,000 insurance recovery.

The following discussion and analysis focuses on and reviews the Company's results of operations for each of the years in the three-year period ended December 31, 1999 and the financial condition of the Company as of December 31, 1999 and 1998. Per share amounts have been restated to reflect the 1999 five-for-four stock split, the 1998 ten percent stock dividend and the 1997 five percent stock dividend. The discussion below should be read in conjunction with the consolidated financial statements and other financial data presented elsewhere herein.

#### A. OVERVIEW

The Company reported net income of \$12.9 million for 1999 compared to net income of \$11.8 million for 1998 and \$11.0 million for 1997. As indicated in the following table "Summary of Core Earnings," net income from each year was impacted by nonrecurring items, which had a significant positive impact in 1997, a small positive impact in 1998, and an even smaller negative impact in 1999. Net income, on a recurring basis, increased \$1.4 million, or 11.9%, from 1998 to 1999 and increased \$1.5 million, or 15.2%, from 1997 to 1998. Diluted earnings per share (stated on a recurring basis) increased \$.22, or 15.2%, from 1998 to 1999 and \$.22, or 17.9%, from 1997 to 1998.

The following analysis adjusts net income for nonrecurring items to arrive at a comparative presentation of the Company's "core" earnings. Also presented are cash diluted earnings per share, which adds-back to recurring net income the amortization of goodwill, net of tax, associated with branch purchases.

# SUMMARY OF CORE EARNINGS (In Thousands, Except Per Share Data)

Net Income, as Reported	<u>1999</u> \$12,859	<u>1998</u> \$11,835	<u>1997</u> \$10,997
Nonrecurring Items, Net of Tax: State Tax Settlement			(464)
OREO Transactions	47	(10)	(70)
Net Securities Transactions	2	(241)	(44)
Other	51		<u>(361</u> )
Core Net Income	<u>\$12,959</u>	<u>\$11,584</u>	<u>\$10,058</u>
Diluted Earnings Per Share, Based on Reported Net Income	\$ 1.66	\$ 1.48	\$ 1.35
Diluted Earnings Per Share, Based on Core Net Income	1.67	1.45	1.23
Cash Diluted Earnings Per Share, Based on Core Net Income <sup>1</sup>	1.75	1.52	1.27
Return on Average Assets	1.33%	1.36%	1.49%
Return on Average Assets, Based on Core Net Income	1.34	1.33	1.36
Return on Average Equity	17.02%	15.51%	15.19%
Return on Average Equity, Based on Core Net Income	17.15	15.20	14.02

<sup>&</sup>lt;sup>1</sup> Cash Earnings Per Share adds back to core net income the amortization of goodwill, net of tax, associated with branch purchases.

At the end of the second quarter of 1997, the Company completed the acquisition of six branches from Fleet Bank, extending the Company's market area northward to Plattsburgh, New York. Effects of the acquisition are discussed in various sections of this "Management's Discussion and Analysis" and in Note 26 to the Consolidated Financial Statements.

At December 31, 1999, the Company's tangible book value per share (shareholders' equity reduced by intangible assets including goodwill, mortgage servicing rights and intangible pension plan assets) amounted to \$8.13, a decrease of \$.13, or 1.6%, from year-end 1998. The decrease was primarily attributable to the Company's repurchase of common stock throughout the year, which more than offset retained earnings. In 1998, tangible book value increased \$.69, or 9.1%, from

the prior year-end. The increase was primarily attributable to retained current year earnings. At year-end 1999, the average of the Company's bid and asked stock price was \$19.313, resulting in a trading multiple of 2.38 to tangible book value.

The Company's cash dividend for the first two quarters of 1999, as restated for the October 1999 5-for-4 stock split, was \$.176 per share. The Company increased its quarterly cash dividend to \$.184, as restated, for the third quarter and again to \$.19 for the fourth quarter of 1999. On an annual basis, cash dividends of \$.73 per share for 1999 represented an increase of \$.08, or 12.3%, from cash dividends of \$.65 in 1998.

Nonperforming assets amounted to \$2.7 million at December 31, 1999, a decrease of \$847 thousand from the prior year-end. At year-end, the allowance for loan losses, at \$7.8 million, represented 371% of nonperforming loans.

#### **B. RESULTS OF OPERATIONS**

The following analysis of net interest income, the provision for loan losses, noninterest income, noninterest expense and income taxes, presents the factors that are primarily responsible for the Company's results of operations for 1999 and the prior two years.

### I. NET INTEREST INCOME (Tax-equivalent Basis)

Net interest income represents the difference between interest and dividends earned on loans, securities and other earning assets and interest paid on deposits and other sources of funds. Changes in net interest income result from changes in the level and mix of earning assets and sources of funds (volume) and changes in the yields earned and costs paid (rate). Net interest margin is the ratio of net interest income to average earning assets. Net interest income may also be described as the product of earning assets and the net interest margin.

# COMPARISON OF NET INTEREST INCOME (Dollars In Thousands) (Tax-equivalent Basis)

	Years Ended December 31,			Change From Prior Year			
				<u>199</u>	9	<u>199</u>	<u>8</u>
	<u>1999</u>	<u>1998</u>	<u> 1997</u>	<u>Amount</u>	Pct.	<u>Amount</u>	Pct.
Interest and Dividend Income	\$68,485	\$64,131	\$55,705	\$ 4,354	6.8%	\$ 8,426	15.1%
Interest Expense	29,266	28,142	23,887	1,124	4.0	4,255	17.8
Net Interest Income	\$39,219	\$35,989	\$31,818	\$ 3,230	9.0	\$ 4,171	13.1

On a tax-equivalent basis, net interest income was \$39.2 million in 1999, an increase of \$3.2 million, or 9.0%, from \$36.0 million in 1998. Factors contributing to the \$3.2 million increase in net interest income are discussed in the following section.

#### ANALYSIS OF CHANGES IN NET INTEREST INCOME

The following table presents net interest income components on a tax-equivalent basis and reflects changes between periods attributable to movement in either the average daily balances or average rates for both earning assets and interest-bearing liabilities. Changes attributable to both volume and rate have been allocated proportionately between the categories.

# CHANGE IN NET INTEREST INCOME (In Thousands) (Fully Taxable Basis)

	1999 Compared to 1998 Change in Net Interest Income			1998 Compared to 1997 Change in Net Interest Income		
	Change	Due to:	icome	Criarige	Due to:	ncome
Interest and Dividend Income:	Volume	Rate	Total	Volume	Rate	Total
Federal Funds Sold	\$ (30)	\$ (57)	\$ (87)	\$ (404)	\$ (23)	\$ (427)
Securities Available-for-Sale:	ψ (33)	Ψ (0.)	Ψ (0.)	Ψ (.σ.)	Ψ (=0)	Ψ (:=:)
Taxable	962	254	1,216	2.788	(464)	2,324
Non-Taxable	(519)	(9)	(528)	529	3	532
Securities Held-to-Maturity:	( /	(-)	( /			
Taxable	(1,626)	365	(1,261)	167	(71)	96
Non-Taxable	1,268	(428)	840	772	(161)	611
Loans and Leases	7,109	(2,935)	<u>4,174</u>	6,524	(1,234)	5,290
Total Interest and Dividend Income	<u>7,164</u>	(2,810)	<u>4,354</u>	<u>10,376</u>	(1,950)	8,426
Interest Expense:						
Deposits:						
Interest-Bearing Demand Deposits	522	(396)	126	794	(328)	466
Regular and Money Market Savings	88	(681)	(593)	418	(350)	68
Time Deposits of \$100,000 or More	845	(507)	338	1,313	28	1,341
Other Time Deposits	3	<u>(885</u> )	(882)	1,287	<u>43</u>	1,330
Total Deposits	1,458	(2,469)	(1,011)	3,812	(607)	3,205
Short-Term Borrowings	475	(48)	427	262	(61)	201
Long-Term Debt	<u>1,731</u>	(23)	1,708	<u>849</u>		849
Total Interest Expense	3,664	<u>(2,540</u> )	1,124	4,923	<u>(668</u> )	4,255
Net Interest Income	<u>\$ 3,500</u>	<u>\$ (270</u> )	<u>\$3,230</u>	<u>\$ 5,453</u>	<u>\$(1,282</u> )	<u>\$4,171</u>

The following table reflects the components of the Company's net interest income, setting forth, for years ended December 31, 1999, 1998 and 1997 (I) average balances of assets, liabilities and shareholders' equity, (II) interest and dividend income earned on earning assets and interest expense incurred on interest-bearing liabilities, (III) average yields earned on earning assets and average rates paid on interest-bearing liabilities, (IV) the net interest spread (average yield less average cost) and (V) the net interest margin (yield) on earning assets. Rates are computed on a tax-equivalent basis. The yield on securities available-for-sale is based on the amortized cost of the securities. Nonaccrual loans are included in average loans and leases, while unearned income has been eliminated.

# AVERAGE CONSOLIDATED BALANCE SHEETS AND NET INTEREST INCOME ANALYSIS Arrow Financial Corporation and Subsidiaries (Fully Taxable Basis using a marginal tax rate of 35%) (Dollars In Thousands)

Years Ended December 31,		<u>1999</u> Interest	Rate		1998 Interest	Rate		<u>1997</u> Interest	Rate
	Average	Income/	Earned/	Average	Income/	Earned/	Average	Income/	Earned/
	<u>Balance</u>	<u>Expense</u>	<u>Paid</u>	<u>Balance</u>	<u>Expense</u>	<u>Paid</u>	<u>Balance</u>	<u>Expense</u>	<u>Paid</u>
Federal Funds Sold	\$10,696	\$ 522	4.88%	\$ 11,280	\$ 609	5.40%	\$ 18,752	\$ 1,035	5.52%
Securities Available-									
for-Sale:									
Taxable	241,237	15,758	6.53	226,447	14,542	6.42	183,261	12,219	6.67
Non-Taxable	1,171	69	5.89	10,005	597	5.97	1,142	65	5.73
Securities Held-to-Maturity:									
Taxable	3,363	299	8.89	22,825	1,560	6.84	20,413	1,464	7.17
Non-Taxable	52,496	3,285	6.26	32,988	2,445	7.41	22,713	1,834	8.08
Loans & Leases	600,719	48,552	8.08	514,348	44,378	8.63	439,103	39,088	8.90
Total Earning Assets	909,682	68,485	7.53	817,893	64,131	7.84	685,384	55,705	8.13
Allowance For Loan									
Losses	(7,316)			(6,514)			(6,021)		
Cash and Due From Banks	25,245			22,891			26,341		
Other Assets	40,219			39,101			32,732		
Total Assets	<u>\$967,830</u>			<u>\$873,371</u>			<u>\$738,436</u>		
Deposits:									
Interest-Bearing									
Demand Deposits	\$190,185	5,059	2.66	\$171,209	4,933	2.88	\$144,204	4,467	3.10
Regular and Money									
Market Savings	165,299	3,658	2.21	161,874	4,251	2.63	146,529	4,183	2.85
Time Deposits of	100 500		4.00				0	. ==.	
\$100,000 or More	128,688	6,413	4.98	112,226	6,075	5.41	87,956	4,734	5.38
Other Time Deposits	<u>195,335</u>	9,833	5.03	195,283	10,715	5.49	<u>171,820</u>	9,385	5.46
Total Interest-Bearing	CEO 50E	04.063	2 68	C40 F00	05 054	4.05	FF0 F00	00 500	
Deposits	679,507	24,963	3.67	640,592	25,974	4.05	550,509	22,769	4.14
Short-Term Borrowings	38,426	1,729	4.50	28,001	1,319	4.71	22,491	1,118	4.97
Long-Term Debt	51,200	2,574	5.03	16,548	849	5.13			
Total Interest-									
Bearing Funds	769,133	29,266	3.81	685,141	28,142	4.11	573,000	23,887	4.17
Demand Deposits	106,259			96,149			78,704		
Other Liabilities	16,896			15,752			14,339		
Total Liabilities	892,288			797,042			666,043		
Shareholders' Equity	75,542			76,329			72,393		
Total Liabilities and									
Shareholders' Equity	\$967,830			\$873,371			\$738,436		
Net Interest Income									
(Fully Taxable Basis)		39,219			35,989			31,818	
Reversal of Tax Equivalent									
Adjustment		<u>(1,350</u> )			<u>(1,098</u> )			(844)	
Net Interest Income		<u>\$37,869</u>			<u>\$34,891</u>			<u>\$30,974</u>	
Net Interest Spread			3.72%			3.73%			3.96%
Net Interest Margin			4.31%			4.40%			4.64%
-									

### CHANGES IN NET INTEREST INCOME DUE TO RATE

YIELD ANALYSIS	December 31,		
	<u>1999</u>	<u>1998</u>	<u> 1997</u>
Yield on Earning Assets	7.53%	7.84%	8.13%
Cost of Interest-Bearing Liabilities	<u>3.81</u>	<u>4.11</u>	<u>4.17</u>
Net Interest Spread	<u>3.72</u> %	<u>3.73</u> %	<u>3.96</u> %
Net Interest Margin	<u>4.31</u> %	<u>4.40</u> %	<u>4.64</u> %

The following items have a major impact on changes in net interest income due to rate: general interest rate changes, the ratio of the Company's rate sensitive assets to rate sensitive liabilities (interest rate sensitivity gap) during periods of interest rate changes and the level of nonperforming loans. The change in net interest income due to changes in rate was a decrease of \$270 thousand in 1999 and a decrease of \$1.3 million in 1998.

As the following analysis demonstrates, prevailing interest rates economy-wide began to increase in the second half of 1999. The consensus expectation, and management's expectation, is that continuing modest rate increases likely will be experienced in the first half of 2000 and perhaps in succeeding periods. This marks a turnaround from a long period of flat or slowly-declining prevailing interest rates. The recent rate hikes did not have a significant impact on the Company's financial results for 1999, which continued to show decreases from prior periods in the average rate earned on earning assets and the average rate paid on earning liabilities, as well as relative stability in the Company's net interest spread and net interest margin. These results are reviewed in more detail below.

The ability of the Company to maintain net interest spreads and net interest margins if interest rates rise in forthcoming periods will depend directly on its ability to reprice assets as rapidly as market forces may compel repricing of liabilities. Although conventional wisdom in the industry is that paying liabilities reprice more quickly than earning assets, management notes that much of the Company's recent loan growth has occurred in the consumer loan sector, including indirect loans, and that this sector tends to reprice relatively quickly. On the other hand, certain asset sectors also emphasized in the Company's portfolio, such as residential mortgage loans and investment securities, are more resistant to upward repricing. Management is not able to predict with any certainty how the relative repricing of its asset and liability portfolios will proceed in forthcoming periods, or whether prevailing interest rates or the rates paid or earned by the Company will continue to rise. Management does, however, expect generally increased pressure on margins, not merely for reasons of anticipated rate increases, but also due to greater competition in the Company's markets and other factors.

The Federal Reserve Board attempts to influence prevailing federal funds and prime interest rates and sets changes to the Federal Reserve Bank discount rate. The following chart presents recent changes:

### Key Interest Rate Changes 1996 - 1999

		Federal	
	Discount	Funds	Prime
<u>Date</u>	<u>Rate</u>	<u>Rate</u>	<u>Rate</u>
November 16, 1999	5.00	5.50	8.50
August 25, 1999	4.75	5.25	8.25
June 30, 1999	4.50	5.00	8.00
November 17, 1998	4.50	4.75	7.75
October 8, 1998	4.75	5.00	8.00
September 29, 1998	4.75	5.25	8.25
March 26, 1997	4.75	5.50	8.50
January 31, 1996	5.00	5.25	8.00

In the fall of 1998, after 18 months of relative interest rate stability, the Federal Reserve Board took steps in its open market operations leading to three 25 basis point decreases in the federal funds target rate, which led to parallel changes in the prime rate. During the second half of 1999, the Federal Reserve Board essentially reversed the 1998 actions by increasing the federal funds target rate by 25 basis points on three occasions in June, August and November. The prime rate rose in parallel.

Although the Company's spread between the yield on earning assets and the cost of interest-bearing liabilities remained essentially the same for 1999 as for 1998, net interest margin for 1999, at 4.31%, represented a 9 basis point decrease from the net interest margin of 4.40% in 1998. The one basis point decrease in the spread reflected a 31 basis point decrease in the yield on earning assets and a 30 basis point decrease in the cost of interest-bearing liabilities from 1998 to 1999.

The 9 basis point decrease in net interest margin was attributable to the difference in the change in average earning assets and paying liabilities. From 1998 to 1999, average earning assets increased 11.2% while the increase in average paying liabilities was 12.3%. During the fourth quarter of 1999, the Company began to increase its cash and due from bank balances as a precautionary measure for any possible run on deposits as a result of perceived year 2000 problems. This measure was one of the reasons for the fact that for 1999 average earning assets increased at a slower rate than average interest-bearing liabilities. In January 2000, cash and due from banks returned to normal levels. Another reason is that average shareholders' equity decreased by 1.03% from 1998 to 1999, in response to the decision by the Board and management during 1999 to continue with a stock repurchase program. This decrease, although a contributing factor in average paying liabilities expanding more rapidly than average earning assets, also had the positive effect of further leveraging shareholders' equity, thereby increasing per share returns.

The decline in net interest margin experienced in 1999 was less than the decline experienced in 1998. Net interest margin for 1998, at 4.40%, represented a 24 basis point decrease from the net interest margin of 4.64% in 1997. This reflects a 29 basis point decrease in the yield on earning assets partially offset by a 6 basis point decrease in the cost of paying liabilities from 1997 to 1998.

The decrease in net interest margin was primarily attributable to three factors: (i) The lack of any significant slope to the yield curve (the normal slope of the yield curve is caused by higher yields for instruments with longer maturities) was the most significant factor leading to the decrease in net interest margin from 1997 to 1998, since the Company was unable to obtain the same spread as in prior periods between longer-term interest bearing liabilities and earning assets as those items repriced. (ii) The yield on earning assets decreased more than the cost of paying liabilities from 1997 to 1998, reflecting the competitive environment for loan products in the Company's market area. (iii) The Company took advantage of its borrowing arrangement with the Federal Home Loan Bank ("FHLB") to borrow up to \$45 million by year-end 1998. The funds were placed in a variety of investments pending long-term absorption into the loan portfolio. In the short run, however, the spread between the rate earned on the investments and the rate paid on FHLB borrowings was narrower than the Company's net interest spread generally, and thus reduced the spread as well as the net interest margin. Nevertheless, total net interest income was enhanced by the strategy, as was intended.

A discussion of the impact on net interest income resulting from changes in interest rates vis a vis the repricing patterns of the Company's earning assets and interest-bearing liabilities is included later in this report under Item 7A "Quantitative and Qualitative Disclosures About Market Risk."

### CHANGES IN NET INTEREST INCOME DUE TO VOLUME

# AVERAGE BALANCES (Dollars in Thousands)

			<u>Un</u>	<u>ange</u>	<u>% Cnange</u>	
<u>1999</u>	<u>1998</u>	<u>1997</u>	<u>1999</u>	<u>1998</u>	<u>1999</u>	<u> 1998</u>
\$909,682	\$817,893	\$685,384	\$91,789	\$132,509	11.2%	19.3%
769,133	685,141	573,000	83,992	112,141	12.3	19.6
106,259	96,149	78,704	10,110	17,445	10.5	22.2
967,830	873,371	738,436	94,458	134,935	10.8	18.3
93.99%	93.65%	92.82%	.34%	.83%	0.4	0.9
	\$909,682 769,133 106,259 967,830	\$909,682 \$817,893 769,133 685,141 106,259 96,149 967,830 873,371	\$909,682 \$817,893 \$685,384 769,133 685,141 573,000 106,259 96,149 78,704 967,830 873,371 738,436	1999         1998         1997         1999           \$909,682         \$817,893         \$685,384         \$91,789           769,133         685,141         573,000         83,992           106,259         96,149         78,704         10,110           967,830         873,371         738,436         94,458	\$909,682 \$817,893 \$685,384 \$91,789 \$132,509 769,133 685,141 573,000 83,992 112,141 106,259 96,149 78,704 10,110 17,445 967,830 873,371 738,436 94,458 134,935	1999         1998         1997         1999         1998         1999           \$909,682         \$817,893         \$685,384         \$91,789         \$132,509         11.2%           769,133         685,141         573,000         83,992         112,141         12.3           106,259         96,149         78,704         10,110         17,445         10.5           967,830         873,371         738,436         94,458         134,935         10.8

In general, changes in the volume of earning assets and interest-bearing liabilities will result in corresponding changes in net interest income. However, changes due to volume can be enhanced or restricted by shifts within the relative mix of earning assets or interest-bearing liabilities between instruments of different rates. The change in net interest income due to changes in volume was an increase of \$3.5 million in 1999 and an increase of \$5.5 million in 1998.

Average earning assets increased by \$91.8 million, or 11.2%, between 1998 and 1999. As discussed earlier, average interest-bearing liabilities increased to a somewhat greater extent, by 12.3%, between the two years. On the earning asset side, the Company experienced growth in its major loan categories: commercial and commercial real estate, residential real

estate and particularly indirect consumer loans. Indirect consumer loans, which are primarily auto loans financed through local dealerships where the Company acquires the dealer paper. Indirect consumer loans accounted for the greatest portion of growth within the loan portfolio over the past five quarters. From 1998 to 1999, the average balance of indirect loans increased \$57.5 million, or 36.5%. The Company also experienced steady demand for residential real estate loans in recent periods with average balances increasing \$30.3 million, or 18.1%, from 1998 to 1999.

The increase in average earning assets was funded by a \$49.0 million increase in average deposit balances, a \$10.4 million increase in average short-term borrowings and by a \$34.7 million increase in average FHLB borrowings. The growth in average deposit balances occurred primarily in demand deposits, NOW accounts and time deposits of \$100,000 or more. The growth in demand deposits and NOW accounts took place through the Company's existing network of branches. The growth in time deposits of \$100,000 or more was primarily attributable to an increase in the balances and number of municipal depositors.

Average earning assets increased by \$132.5 million, or 19.3%, between 1997 and 1998. Average interest-bearing liabilities increased similarly, by 19.6%, between the two years. This increase in volume on both sides of the balance sheet led to a \$5.5 million increase in net interest income from 1997 to 1998. While the Fleet branch acquisition had a significant impact on the increase in average earning assets between 1997 and 1998, due to the fact that the balances acquired from Fleet in mid-1997 only had a six month impact on average earning assets in that year, the chief factor was the internal asset growth in 1998 itself. From year-end 1997 to year-end 1998 earning assets increased \$108.6 million. Of that increase, \$60.3 million occurred within the loan portfolio, with nearly all of the increases attributable to indirect automobile loans and residential real estate loans. During 1998 the Company took advantage of its borrowing agreement with the FHLB accepting advances of \$45 million by year-end. The remaining increase in earning assets was essentially funded primarily by deposit growth.

Increases in the volume of loans and deposits, as well as yields and costs by type, are discussed later in this report under Item 7.C. "Financial Condition."

### II. PROVISION FOR LOAN LOSSES AND ALLOWANCE FOR LOAN LOSSES

Through the provision for loan losses, an allowance (reserve) is maintained for estimated loan losses. Actual loan losses are charged against this allowance when loans are deemed uncollectible. In evaluating the adequacy of the allowance for loan losses, management considers various risk factors influencing asset quality. The analysis is performed on a loan by loan basis for impaired and large balance loans, and by portfolio type for smaller balance homogeneous loans. This analysis is based on judgments and estimates and may change in response to economic developments or other conditions that may influence borrowers' economic outlook.

The provision for loan losses was largely influenced by the level of nonperforming loans, the level of loans actually charged-off against the allowance for loan losses during the year and the change in the mix and volume of loan categories within the loan portfolio. The provision for loan losses was \$1.4 million for 1999, an increase of \$38 thousand, or 2.7%, from 1998. While the Company has experienced a decrease in nonperforming loans and gross charge-offs over the past two years, the Company has also experienced a shift in the mix of loan categories within the loan portfolio. (See C. Financial Condition II. Loan Portfolio in this Report) Indirect installment loans now represent the largest loan category and management perceives a higher level of risk in the current portfolio mix than in the prior periods.

At December 31, 1999, nonperforming loans amounted to \$2.1 million, a decrease of 28.4% from the balance at December 31, 1998. The decrease was primarily attributable to one large commercial loan, originally placed on nonaccrual status during 1997, which was fully repaid in 1999.

At December 31, 1999, the allowance for loan losses was \$7.8 million. The allowance for loan losses represented 371% of the amount of nonperforming loans at that date.

During 1999, loan losses charged against the allowance, net of recoveries, were \$382 thousand, or .06%, of average loans for the period. The principal reason for the year-to-year decrease in net loan losses was a recovery of \$315 thousand related to the final repayment of the large commercial loan cited above. Excluding the large recovery, net loan losses for 1999 was .12% of average loans. The provision for loan losses charged to expense for 1999 was \$1.4 million, or .24%, of average loans for the period.

At December 31, 1998, nonperforming loans amounted to \$2.9 million, a decrease of 20.5% from the balance at December 31, 1997. The decrease was primarily attributable to one large commercial loan, placed on nonaccrual status during 1997, which fully paid-off in 1998. At December 31, 1998 the allowance for loan losses was \$6.7 million. The allowance for loan losses was 230% of the amount of nonperforming loans at that date. During 1998, loan losses charged against the allowance, net of recoveries, were \$835 thousand, or .16%, of average loans for the period. The provision for loan losses charged to expense for 1998 was \$1.4 million, or .27%, of average loans for the period.

At December 31, 1997, nonperforming loans amounted to \$3.7 million, an increase of 40.7% from the balance at December 31, 1996. The increase was primarily attributable to a large commercial loan placed on nonaccrual status during 1997, the same loan discussed above that was fully paid off in 1998. At December 31, 1997 the allowance for loan losses was \$6.2 million. The allowance for loan losses was 168% of the amount of nonperforming loans at that date. During 1997, loan losses charged against the allowance, net of recoveries, were \$1.4 million, or .32%, of average loans for the period. The provision for loan losses charged to expense for 1997 was \$1.3 million, or .30%, of average loans for the period. In addition, in mid-1997, the Company made a purchase acquisition adjustment to the allowance of \$700 thousand for loans acquired in the Fleet branch transaction. This adjustment represented the allowance for inherent risk of loss in the loans acquired.

During 1996, loan losses charged against the allowance, net of recoveries, were \$580 thousand, or .13%, of average loans for the period. However, the allowance for loan losses was significantly reduced during the year by \$6.8 million. This was the amount of the reserve attributable to loans transferred in the divestiture of the Vermont banking operations. These reductions in the allowance for loan losses were offset in part by a provision for loan losses of \$896 thousand, or .19%, of average loans for the year. At December 31, 1996 the allowance for loan losses was \$5.6 million. The allowance for loan losses was 213% of the amount of nonperforming loans at that date.

During 1995, nonperforming assets continued the steady decline begun in 1991. The primary portion of the decrease in nonperforming assets in 1995 came from the sale of OREO out of the Vermont banking operations. Nonaccrual loans increased \$626 thousand or 17.3%, from the year-end 1994 balance. The increase in nonaccrual loans was due primarily to the aggregate borrowing of one large commercial borrower, which was placed on nonaccrual status in 1995. That loan was accounted for under SFAS No. 114 and was being carried at its estimated fair value. Loans reported as troubled debt restructures at December 31, 1994, were classified as performing in 1995. Net loan losses for 1995 were \$1.4 million. These losses compare to net loan losses of \$2.8 million for the year ended December 31, 1994. As a ratio to average loans, the net loan losses were .27% and .56%, for the same respective periods.

The Company's 5-year experience with loan charge-offs, provisioning for loan losses and maintenance of its loss allowance reveals a steady strengthening of loan quality and continuing application of high credit standards. The coverage ratio was at its highest level at year-end 1999, compared to the past five years, but the allowance as a percentage of total period-end loans was only 1.19%, marking a 5-year low. While management believes that the 1999 year-end allowance was adequate under the circumstances, there can be no assurances that future economic or financial developments, including general interest rate increases or a slowdown in the economy, might not lead to increased provisions to the allowance or a higher incidence of loan charge-offs.

### SUMMARY OF THE ALLOWANCE AND PROVISION FOR LOAN LOSSES

(Dollars In Thousands) (Loans and Leases, Net of Unearned Income)

Years-Ended December 31, Loans and Leases at End of Period Average Loans and Leases	1999 \$ 655,820 600,719	<b>1998</b> \$546,126 514,348	<b>1997</b> \$485,810 439,103	<b>1996</b> \$393,511 459,946	<b>1995</b> \$517,787 513,266
Total Assets at End of Period	1,001,107	939,029	831,599	652,603	789,790
Nonperforming Assets: Nonaccrual Loans: Construction and Land Development Commercial Real Estate Commercial Loans Residential Real Estate Loans Other Loans Total Nonaccrual Loans	\$ 50 147 873 <u>720</u> 1,790	\$ 191 671 1,049 <u>359</u> 2,270	\$ 119 1,951 1,017 <u>234</u> 3,321	\$ 83 1,487 457 <u>270</u> 2,297	\$ 104 1,299 1,979 628 234 4,244
Loans Past Due 90 or More Days and Still Accruing Interest Restructured Loans in Compliance with	307	657	363	321	111
Modified Terms Total Nonperforming Loans Repossessed Assets Other Real Estate Owned Total Nonperforming Assets	2,097 62 <u>586</u> \$ 2,745	2,927 38 627 \$3,592	3,684 78 315 \$ 4,077	2,618 45 136 \$ 2,799	4,355 25 2,410 \$ 6,790
Allowance for Loan Losses: Balance at Beginning of Period Allowance Acquired (Transferred) Loans Charged-off:	\$ 6,742 	\$6,191 	\$ 5,581 700	\$12,106 (6,841)	\$12,338 
Commercial, Financial and Agricultural Real Estate - Commercial Real Estate - Construction Real Estate - Residential Installment Loans to Individuals Total Loans Charged-off	(75) (33)  (64) <u>(861)</u> (1,033)	(166) (43)  (133) (836) (1,178)	(596)  (121) (881) (1,598)	(185) (104) (2) (57) (598) (946)	(579) (369) (101) (160) (562) (1,771)
Recoveries of Loans Previously Charged-off: Commercial, Financial and Agricultural Real Estate - Commercial Real Estate - Construction Real Estate - Residential Installment Loans to Individuals Total Recoveries of Loans Previously Charged-off Net Loans Charged-off Provision for Loan Losses Charged to Expense	326 18  12 	19  23 301 343 (835) 1,386	27 2  3 	84 48  12 222 366 (580)	76 104 10 8 171 369 (1,402)
Balance at End of Period	<u>\$ 7,784</u>	<u>\$6,742</u>	<u>\$ 6,191</u>	<u>\$ 5,581</u>	<u>\$12,106</u>
Nonperforming Asset Ratio Analysis: Net Loans Charged-off as a Percentage of Average Loans Provision for Loan Losses as a Percentage of Average Loans Allowance for Loan Losses as a Percentage of Period-end Loans	.06% .24 1.19	.16% .27 1.23	.32% .30 1.27	.13% .19 1.42	.27% .23 2.34
Allowance for Loan Losses as a Percentage of Nonperforming Loans	371.20	230.32	168.05	213.18	277.98
Nonperforming Loans as a Percentage of Period-end Loans Nonperforming Assets as a Percentage of Period-end Total Assets	.32	.54	.76 .49	.67 .43	.84
		.00			.00

#### III. OTHER INCOME

The majority of other (i.e., noninterest) income is derived from fees and commissions from fiduciary services, deposit account service charges, computer processing fees to correspondents and other "core" or recurring sources. Net gains or losses on the sale of securities available-for-sale is another category of other income.

# ANALYSIS OF OTHER INCOME (Dollars In Thousands)

					<u>Ch</u>	<u>Change</u>		
	December 31,			<u>Amo</u>	<u>ount</u>	<u>Percent</u>		
	<u>1999</u>	<u> 1998</u>	<u> 1997</u>	<u> 1999</u>	<u> 1998</u>	<u> 1999</u>	<u>1998</u>	
Income from Fiduciary Activities	\$ 3,283	\$ 3,025	\$ 2,672	\$ 258	\$ 353	8.5%	13.2%	
Fees for Other Services	4,799	4,236	3,723	563	513	13.3	13.8	
Net Securities (Losses) Gains	(4)	408	74	(412)	334	(101.0)	451.4	
Other Operating Income	<u>1,300</u>	911	<u>1,714</u>	389	(803)	42.7	(46.8)	
Total Other Income	\$ 9,378	\$ 8,580	\$ 8,183	<u>\$ 798</u>	\$ 397	9.3	4.9	

Total other income increased \$798 thousand, or 9.3%, from 1998 to 1999. Without regard to net securities transactions and one-time nonrecurring items, total other income was \$9.1 million for 1999 and \$8.2 million for 1998, an increase of \$927 thousand, or 11.3%.

For 1999, income from fiduciary activities increased \$258 thousand, or 8.5%, from 1998. The increase was in large part attributable to an increase in both the number of trust accounts and total assets under administration. The total number of accounts under administration increased by 1.1% to 1,706 from 1998 to 1999. At year-end 1999, trust assets under administration amounted to \$698.0 million, an increase of \$99.3 million, or 16.6%, from year-end 1998.

Fees for other services include deposit service charges, credit card merchant processing fees, safe deposit box fees and loan servicing fees. These fees amounted to \$4.8 million in 1999, an increase of \$563 thousand, or 13.3%, from 1998. The increase in 1999 was primarily attributable to increased fee income from processing merchant credit card transactions, increased service charges on deposit accounts and non-customer charges for use of automated teller machines.

Other operating income includes, as a primary component, fees earned on servicing credit card portfolios for correspondent banks. This category of noninterest income also includes net gains on the sale of loans and other real estate owned, if any, as well as other miscellaneous revenues. For 1999, other operating income increased \$389 thousand, or 42.7%. The increase was primarily attributable to a nonrecurring event, an award from a federally funded program to encourage lending in designated economically deprived areas. On a recurring basis, other operating income increased \$106 thousand, or 11.6%, from 1998 to 1999. The increase was primarily attributable to an increase in fees earned on servicing credit card portfolios for correspondent banks.

During 1999, the Company realized net securities losses of \$4 thousand on the sale of \$11.0 million from its available-for-sale portfolio. The primary purpose of these sales was to extend the maturity of certain securities set to mature near year-end, to avoid possible decreases in rates related to the year 2000.

For 1998, income from fiduciary activities increased \$353 thousand, or 13.2%, from 1997. The increase was in large part attributable to an increase in fees from processing estates, a source of fee income which is not consistent from year to year. At year-end, trust assets under management amounted to \$598.8 million, an increase of \$71.9 million, or 13.6%, from year-end 1997, with a modest increase in the total number of accounts under administration.

Fees for other services amounted to \$4.2 million in 1998, an increase of \$513 thousand, or 13.8%, from 1997. The increase in 1998 was primarily attributable to increased deposit service charges (largely traceable to the deposit accounts acquired in the Fleet transaction which were held for only six months in the 1997 period) and increased fee income from processing merchant credit card transactions.

For 1998, other operating income, on a recurring basis, amounted to \$895 thousand, a decrease of \$127 thousand, or 12.4%, from \$1.022 million in 1997. The decrease was primarily attributable to a decrease in fees from servicing credit card portfolios for correspondent banks.

During 1998, the Company realized net securities gains of \$408 thousand on the sale of \$41.0 million from its available-forsale portfolio. The primary purpose of these sales was to extend the weighted average maturity of the investments in that portfolio.

During 1997, the Company realized net gains of \$74 thousand on the sale of securities available-for-sale. Proceeds from these sales amounted to \$37.0 million with gross gains of \$137 thousand, offset in part by gross losses of \$63 thousand. Proceeds were reinvested in available-for-sale securities having later maturities than the securities sold.

#### IV. OTHER EXPENSE

Other (i.e., noninterest) expense is a means of measuring the delivery cost of services, products and business activities of the Company. The key components of other expense are presented in the following table.

# ANALYSIS OF OTHER EXPENSE (Dollars In Thousands)

					<u>Cha</u>	<u>nge</u>	
	December 31,			<u>Amo</u>	<u>ount</u>	<u>Perc</u>	<u>cent</u>
	<u>1999</u>	<u>1998</u>	<u>1997</u>	<u>1999</u>	<u>1998</u>	<u>1999</u>	<u>1998</u>
Salaries and Employee Benefits	\$15,160	\$13,810	\$12,726	\$1,350	\$1,084	9.8%	8.5%
Occupancy Expense of Premises, Net	1,830	1,674	1,561	156	113	9.3	7.2
Furniture and Equipment Expense	2,435	2,190	1,792	245	398	11.2	22.2
Other Operating Expense	7,873	6,832	5,623	1,041	1,209	15.2	21.5
Total Other Expense	<u>\$27,298</u>	<u>\$24,506</u>	\$21,702	\$2,792	\$2,804	11.4	12.9

Other expense for 1999 amounted to \$27.3 million, an increase of \$2.8 million, or 11.4%, from 1998. Salary and employee benefits increased \$1.4 million, or 9.8%, from 1998 to 1999. Employee benefits increased \$436 thousand, or 11.2% during the period. Salaries increased \$914 thousand, or 9.2%, from 1998 to 1999. Most of the increase was attributable to staff additions, as well as to normal merit pay increases.

Occupancy expense increased \$156 thousand, or 9.3%, from 1998 to 1999. Most of the increase was attributable to maintenance and depreciation expense on capital improvements at the branches acquired from Fleet in 1997.

Furniture and equipment expense increased \$245 thousand, or 11.2%, from 1998 to 1999. The primary increase was in depreciation expense, attributable in large part to the acceleration of equipment replacement under the year 2000 preparedness program.

Other operating expense increased \$1.0 million, or 15.2%, from 1998 to 1999. Approximately \$300 thousand of this increase was a nonrecurring item. On a recurring basis, other operating expense increased \$730 thousand, or 10.7%, from 1998 to 1999. The increases were primarily in the areas of loan servicing costs, advertising and supplies.

Other expense for 1998 amounted to \$24.5 million, an increase of \$2.8 million, or 12.9%, from 1997. The most significant factor in the year-to-year increase was the June 1997 Fleet branch acquisition, which had a full twelve month impact on 1998 but only a six month impact on 1997. The 8.5% increase in salary and benefit expenses from 1997 to 1998 reflected a 4.6% increase in full-time equivalent staff and also included normal salary raises.

Occupancy expense increased by 7.2% from 1997 to 1998. The increase, again, was primarily attributable to the acquisition of the Fleet branches in June 1997.

The increase in furniture and equipment expense of \$398 thousand, or 22.2%, from 1997 to 1998 was affected by the branch acquisition and also by the increased depreciation expense resulting from a significant investment in software and hardware for servicing the Company's and correspondent banks' credit card portfolios.

Other operating expense increased \$1.2 million, or 21.5%, from 1997 to 1998. This category of expense includes the amortization of goodwill associated with branch acquisitions. The 1997 period included only six months of expense for the branches acquired from Fleet in mid-1997, whereas the 1998 period included a full year. Total goodwill amortization expense for 1998 was \$944, an increase of \$451 thousand from 1997. The Company also devoted significant resources towards establishing a marketing presence in the Plattsburgh, New York area.

### V. INCOME TAXES

The following table sets forth the Company's provision for income taxes and effective tax rates for the periods presented.

INCOME TAXES AND EFFECTIVE RATES (Dollars in Thousands)

,	Year	Years Ended December 31,						
	<u>1999</u>	<u>1998</u>	<u> 1997</u>					
Provision for Income Taxes	\$5,666	\$5,744	\$5,155					
Effective Tax Rate	30.6%	32.7%	31.9%					

The provisions for federal and state income taxes amounted to \$5.7 million, \$5.7 million and \$5.2 million for 1999, 1998 and 1997, respectively.

The effective income tax rates for 1999, 1998 and 1997 were 30.6%, 32.7% and 31.9%, respectively. The decrease in the effective tax rate from 1998 to 1999 was primarily attributable to the effects of certain tax planning strategies implemented in prior years including increased holdings of tax exempt securities. The increase in the effective income tax rate from 1997 to 1998 was primarily attributable to the reduction in 1997 tax expenses from a favorable settlement with the New York State Department of Taxation and Finance over a combined reporting issue in the first quarter of 1997. Adjusting for the effects of the 1997 settlement, the effective rate for 1997 was 34.8%. As adjusted, the decrease in the effective rate from 1997 to 1998 was primarily attributable to the implementation of certain tax planning strategies.

### C. FINANCIAL CONDITION

#### I. INVESTMENT PORTFOLIO

Investment securities are classified as held-to-maturity, trading, or available-for-sale, depending on the purposes for which such securities were acquired or are being held. Securities held-to-maturity are debt securities that the Company has both the positive intent and ability to hold to maturity; such securities are stated at amortized cost. Debt and equity securities that are bought and held principally for the purpose of sale in the near term are classified as trading securities and are reported at fair value with unrealized gains and losses included in earnings. Debt and equity securities not classified as either held-to-maturity or trading securities are classified as available-for-sale and are reported at fair value with unrealized gains and losses excluded from earnings and reported net of taxes in accumulated other comprehensive income or loss. At December 31, 1999, the Company held no trading securities.

#### Securities Available-for-Sale:

The following table sets forth the carrying value of the Company's securities available-for-sale portfolio, at year-end 1999, 1998 and 1997.

# SECURITIES AVAILABLE-FOR-SALE (In Thousands)

	December 31,					
	<u>1999</u>	<u>1998</u>	<u>1997</u>			
U.S. Treasury and Agency Obligations	\$ 38,251	\$ 30,134	\$ 76,006			
State and Municipal Obligations	404	9,240	2,999			
Collateralized Mortgage Obligations	69,350	69,257	67,207			
Other Mortgage-Backed Securities	107,190	120,104	64,057			
Corporate and Other Debt Securities	6,906	34,953	9,145			
Mutual Funds and Equity Securities	6,263	4,043	2,423			
Total	<u>\$228,364</u>	<u>\$267,731</u>	<u>\$221,837</u>			

Other mortgage-backed securities principally consisted of agency mortgage pass-through securities. Pass-through securities provide to the investor monthly portions of principal and interest pursuant to the contractual obligations of the underlying mortgages. Collateralized mortgage obligations ("CMOs") separate the repayments into two or more components (tranches), where each tranche has a separate estimated life and yield. The Company's practice is to purchase pass-through securities guaranteed by federal agencies and tranches of CMOs with shorter maturities. Included in corporate and other debt securities are highly rated corporate bonds and commercial paper.

The following table sets forth the maturities of the Company's securities available-for-sale portfolio as of December 31, 1999. CMO's and other mortgage-backed securities are included in the table based on their expected average lives.

# MATURITIES OF SECURITIES AVAILABLE-FOR-SALE (In Thousands)

		After	After		
	Within	1 But	5 But		
	One	Within	Within	After	
	<u>Year</u>	5 Years	10 Years	10 Years	<u>Total</u>
U.S. Treasury and Agency Obligations	\$ 8,008	\$ 9,350	\$18,935	\$ 1,958	\$ 38,251
State and Municipal Obligations	404				404
Collateralized Mortgage Obligations	6,708	48,438	12,242	1 962	69,350
Other Mortgage-Backed Securities	429	58,875	43,526	4,360	107,190
Corporate and Other Debt Securities	1,004	3,902		2,000	6,906
Mutual Funds and Equity Securities				6,263	6,263
Total	<u>\$16,553</u>	<u>\$120,565</u>	<u>\$74,703</u>	<u>\$16,543</u>	<u>\$228,364</u>

The following table sets forth the tax-equivalent yields of the Company's securities available-for-sale portfolio at December 31, 1999.

# YIELDS ON SECURITIES AVAILABLE-FOR-SALE (Fully Tax-Equivalent Basis)

		After	After		
	Within	1 But	5 But		
	One	Within	Within	After	
	<u>Year</u>	5 Years	10 Years	10 Years	<u>Total</u>
U.S. Treasury and Agency Obligations	5.66%	6.20%	6.35%	6.10%	6.16%
State and Municipal Obligations	5.85				5.85
Collateralized Mortgage Obligations	6.70	6.39	6.37	6.54	6.42
Other Mortgage-Backed Securities	6.19	6.64	6.35	6.07	6.50
Corporate and Other Debt Securities	7.48	6.59		9.36	7.51
Mutual Funds and Equity Securities				6.34	6.34
Total	6.22	6.51	6.36	6.62	6.44

The yields on debt securities shown in the table above are calculated by dividing annual interest, including accretion of discounts and amortization of premiums, by the amortized cost of the securities at December 31, 1999. Yields on obligations of states and municipalities exempt from federal taxation were computed on a fully tax-equivalent basis using a marginal tax rate of 35%. Dividend earnings derived from equity securities were adjusted to reflect applicable federal income tax exclusions.

At December 31, 1999 and 1998, the weighted average maturity was 4.8 and 2.6 years, respectively, for debt securities in the available-for-sale portfolio.

At December 31, 1999 the net unrealized loss on securities available-for-sale amounted to \$7.0 million. The net unrealized gain or loss, net of tax, is reflected in accumulated other comprehensive income/loss. The net unrealized loss at December 31, 1999 represents an \$8.1 million increase in net unrealized losses since December 31, 1998 and is primarily attributable to the increase in interest rates during the last half of 1999.

For further information regarding the Company's portfolio of securities available-for-sale, see Note 3 to the Consolidated Financial Statements in Part II, Item 8 of this report.

Securities Held-to-Maturity:

The following table sets forth the book value of the Company's portfolio of securities held-to-maturity for each of the last three years.

# SECURITIES HELD-TO-MATURITY (In Thousands)

	December 51,				
	<u>1999</u>	<u> 1998</u>	<u> 1997</u>		
U.S. Treasury and Agency Obligations	\$	\$ 3,989	\$		
State and Municipal Obligations	55,467	42,458	24,800		
Other Mortgage-Backed Securities		<u> 16,569</u>	19,282		
Total	<u>\$55,467</u>	<u>\$63,016</u>	<u>\$44,082</u>		

December 31

In June 1998, the FASB issued SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities," which establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts, and for hedging activities. As amended, this Statement is effective for all fiscal quarters of fiscal years beginning after June 15, 2000. The Company chose to adopt SFAS No. 133 in the first quarter of 1999. At the time of adoption, the Company elected to reclassify certain securities previously classified as held-to-maturity to available-for-sale,

as allowed under SFAS No. 133. The net unrealized holding gains on the securities transferred of \$177 thousand (pre-tax) was recorded as a transition adjustment in other comprehensive income. As the Company has no derivative instruments within the meaning of SFAS No. 133, the adoption of this statement did not have a significant effect on the Company's consolidated financial statements.

For information regarding the fair value of the Company's portfolio of securities held-to-maturity, see Note 3 to the Consolidated Financial Statements in Part II, Item 8 of this report.

The following table sets forth the maturities of the Company's portfolio of securities held-to-maturity, as of December 31, 1999.

# MATURITIES OF SECURITIES HELD-TO-MATURITY (In Thousands)

		After	After		
	Within	1 But	5 But		
	One	Within	Within	After	
	<u>Year</u>	5 Years	10 Years	10 Years	<u>Total</u>
State and Municipal Obligations	\$7,565	\$5,063	\$28,115	\$14,724	\$55,467

The following table sets forth the tax-equivalent yields of the Company's portfolio of securities held-to-maturity at December 31, 1999.

# YIELDS ON SECURITIES HELD-TO-MATURITY (Fully Tax-Equivalent Basis)

		After	After		
	Within	1 But	5 But		
	One	Within	Within	After	
	<u>Year</u>	5 Years	10 Years	10 Years	<u>Total</u>
State and Municipal Obligations	6.27%	8.22%	7.49%	7.47%	7.38%

The yields for debt securities shown in the tables above are calculated by dividing annual interest, including accretion of discounts and amortization of premiums, by the carrying value of the securities at December 31, 1999. Yields on obligations of states and municipalities exempt from federal taxation were computed on a fully tax-equivalent basis using a marginal tax rate of 35%.

During 1999, 1998 and 1997, the Company sold no securities from the held-to-maturity portfolio. The weighted-average maturity of the held-to-maturity portfolio was 8.4 years and 6.4 years at December 31, 1999 and 1998, respectively.

#### II. LOAN PORTFOLIO

The amounts and respective percentages of loans and leases outstanding represented by each principal category on the dates indicated were as follows:

# a. DISTRIBUTION OF LOANS AND LEASES (Dollars In Thousands)

					December 3	31,				
	<u>1999</u>		<u>1998</u>		<u> 1997</u>		<u>1996</u>		<u> 1995</u>	
	<u>Amount</u>	<u> </u>	<u>Amount</u>	8	<u>Amount</u>	8	<u>Amount</u>	8	<u>Amount</u>	<u> </u>
Commercial, Financial										
and Agricultural	\$ 46,818	7	\$ 35,961	6	\$ 46,124	9	\$ 48,372	12	\$ 79,993	15
Real Estate -										
Commercial	66,273	10	58,420	11	50,680	10	36,302	9	71,622	14
Real Estate -										
Construction	4,505	1	3,406	1	2,072	1	971	1	2,051	1
Real Estate -										
Residential	252,660	39	238,425	44	208,258	43	168,429	43	238,298	46
Indirect Loans	257,068	39	178,969	33	141,672	29	107,211	27	91,039	18
Other Installment										
Loans to Individuals	28,496	4	30,945	5	37,004	8	32,226	8	34,784	6
Total Loans and Leases	655,820	100	546,126	100	485,810	100	393,511	100	517,787	100
Allowance for Loan										
Losses	(7,784)		(6,742)		(6,191)		(5,581)		<u>(12,106</u> )	
Total Loans and										
Leases, Net	\$648,036		\$539,384		\$479,619		\$387,930		\$505,681	

During 1999, as in the past three years, the Company experienced strong growth in the area of indirect automobile loans. Indirect loans are vehicle acquisition loans to consumers financed through local dealerships where, by prior arrangement, the Company acquires the dealer paper. Compared to year-end 1998, these loans increased \$78 million, or 43.6%, and became the largest segment of the Company's loan portfolio, contributing 39% of total loans. Residential real estate loans, now the second largest segment at 39% of total loans, increased \$14 million, or 6.0%, from the prior year-end. In past years, the Company has sold residential real estate loan originations to the secondary market, but in recent years has retained all residential real estate originations in its own portfolio.

The Company increased its sales efforts in 1999 to increase its commercial and commercial real estate loans outstanding. At December 31, 1999 these loans had increased \$18.7 million, or 19.8%, over year-end 1998 levels.

During 1998, the Company experienced a significant increase in originations for residential real estate loans. The majority of the residential loan originations represented new-money mortgages, rather than the refinancing of existing loans. The Company closed nearly 700 residential loans during the year, amounting to \$59.0 million of loan originations. Unlike 1998, the increase in residential real estate loans in 1997 was primarily attributable to the acquisition of such loans incident to the purchase of the branches from Fleet Bank.

In 1998, the Company also continued to expand its indirect automobile lending program, which was the primary factor in the \$31.2 million increase in installment loans to individuals from 1997 to 1998. The Company also experienced an increase in consumer installment loans in 1997 with most of the increase attributable to the Fleet Branch acquisition and the remainder principally due to steady growth of the indirect loan program. Although the yields on the consumer portfolios (other than credit card loans) typically are lower than on the commercial portfolios, the Company has historically experienced fewer loan losses in consumer loans than commercial loans, in proportion to outstanding average loan balances.

In the Fleet branch acquisition completed on June 27, 1997, the Company acquired \$44.2 million of loans (consumer loans - \$16.6 million, home equity loans - \$7.1 million, commercial loans - \$5.6 million, commercial real estate loans - \$4.8 million, and residential real estate loans - \$10.1 million). The communities served by the acquired branches have contributed to the internal loan growth experienced by the Company since the closing of the branch acquisition.

During 1996, the Company transferred substantially all of the loans in its Vermont banking operation in two branch sale transactions, the sale of eight branches to Mascoma Savings Bank in January 1996 and the sale of the Company's remaining six Vermont branches to ALBANK in September 1996. The Vermont loan portfolio had a higher percentage of commercial loans than the loan portfolios of the Company's New York banks. Consequently, the divestiture of the Vermont banking operations was largely responsible for the shift in the mix of the loan portfolio from commercial to consumer loans between year-end 1995 and year-end 1996. This shift was augmented by the Company's concentration in New York upon residential real estate loans and installment loans to individuals (primarily automobile loans).

The following table indicates the changing mix in the Company's loan portfolio by presenting the quarterly average balances for the Company's significant loan products for the past five quarters. The ensuing tables present the percentage of total loans represented by each category as well as the annualized tax-equivalent yield.

### LOAN PORTFOLIO Quarterly Average Loan Balances (Dollars In Thousands)

	Quarter Ending							
	<u>Dec 1999</u>	<u>Sep 1999</u>	<u>Jun 1999</u>	Mar 1999	<u>Dec 1998</u>			
Commercial and Commercial Real Estate	\$113,402	\$111,655	\$111,868	\$105,353	\$ 99,718			
Residential Real Estate	203,302	201,551	195,395	189,293	181,211			
Home Equity	29,743	29,853	30,355	31,787	32,782			
Indirect Consumer Loans	248,584	224,349	202,540	183,792	172,921			
Direct Consumer Loans	40,137	39,416	40,649	42,886	46,033			
Credit Card Loans	<u>6,363</u>	6,381	6,499	6,691	6,841			
Total Loans	<u>\$641,531</u>	<u>\$613,205</u>	\$587,30 <u>6</u>	\$559,802	\$539,506			

Ougstor Ending

### Percentage of Total Quarterly Average Loans

	Quarter Ending							
	<u>Dec 1999</u>	Sep 1999	Jun 1999	Mar 1999	Dec 1998			
Commercial and Commercial Real Estate	17.7%	18.2%	19.0%	18.8%	18.5%			
Residential Real Estate	31.7	32.9	33.3	33.8	33.6			
Home Equity	4.6	4.9	5.2	5.7	6.1			
Indirect Consumer Loans	38.7	36.6	34.5	32.8	32.0			
Direct Consumer Loans	6.3	6.4	6.9	7.7	8.5			
Credit Card Loans	<u> 1.0</u>	1.0	<u> </u>	<u>1.2</u>	<u>1.3</u>			
Total Loans	100.0%	100.0%	100.0%	100.0%	100.0%			

### Quarterly Tax-Equivalent Yield on Loans

	Quarter Ending							
	<u>Dec 1999</u>	Sep 1999	<u>Jun 1999</u>	Mar 1999	Dec 1998			
Commercial and Commercial Real Estate	8.90%	8.87%	8.76%	8.94%	9.22%			
Residential Real Estate	7.40	7.41	7.55	7.70	7.77			
Home Equity	8.65	8.78	8.45	8.45	8.78			
Indirect Consumer Loans	7.68	7.71	7.77	7.88	8.11			
Direct Consumer Loans	9.03	9.02	9.02	9.03	8.72			
Credit Card Loans	13.70	14.51	15.05	15.70	15.02			
Total Loans	8.00	8.03	8.09	8.23	8.38			

In general, management expects the Company's yield on its loan portfolio will be impacted by actions the Federal Reserve Board took the second half of 1999 to increase the discount rate and the targeted federal funds rate. Due to the lagged effect interest rate changes have on the Company's loan portfolio, however, these increases had only a limited impact on the average yield of the Company's portfolio by year-end 1999. The trend of declining interest rates slowed down in the third and fourth quarters of 1999, but did not increase significantly on a portfolio-wide basis. Management expects that overall,

the yield on the loan portfolio will begin to increase in the first quarter of 2000 as variable rate instruments reprice and new loans are added at current market rates.

The following table indicates the respective maturities and repricing structure of the Company's commercial, financial and agricultural loans and its real estate - construction loans at December 31, 1999. For purposes of determining relevant maturities, loans are assumed to mature at (but not before) their scheduled repayment dates as required by contractual terms. Demand loans and overdrafts are included in the "Within 1 Year" maturity category.

# MATURITY AND REPRICING OF COMMERCIAL LOANS (In Thousands)

		After 1		
	Within	<b>But Within</b>	After	
	<u>1 Year</u>	5 Years	5 Years	<u>Total</u>
Commercial, Financial and Agricultural	\$15,830	\$12,381	\$18,607	\$46,818
Real Estate - Construction			4,505	4,505
Total	<u>\$15,830</u>	<u>\$12,381</u>	<u>\$23,112</u>	<u>\$51,323</u>
Fixed Interest Rates	\$ 3,246	\$ 9,501	\$13,226	\$25,973
Variable Interest Rates	12,584	2,880	9,886	<u>25,350</u>
Total	<u>\$15,830</u>	<u>\$12,381</u>	<u>\$23,112</u>	<u>\$51,323</u>

#### COMMITMENTS AND LINES OF CREDIT

Letters of credit represent extensions of credit granted in the normal course of business which are not reflected in the financial statements because they were not yet funded. As of December 31, 1999, the total contingent liability for standby letters of credit amounted to \$1.2 million. In addition to these instruments, the Company has issued lines of credit to customers, including home equity lines of credit, credit card lines of credit, commitments for residential and commercial construction loans and other personal and commercial lines of credit, which also may be unfunded or only partially funded from time to time. Commercial lines, generally issued for a period of one year, are usually extended to provide for the working capital requirements of the borrower. At December 31, 1999, the Company had outstanding unfunded loan commitments in the aggregate amount of approximately \$101.7 million.

### b. RISK ELEMENTS

### NONACCRUAL, PAST DUE AND RESTRUCTURED LOANS

The Company designates loans as nonaccrual when the payment of interest and/or principal is due and unpaid for a designated period (generally 90 days) or when the likelihood of the full repayment of principal and interest is, in the opinion of management, uncertain. When nonaccrual loans reach 120 days delinquent, they are charged-off against the allowance for loan losses in an amount equal to unpaid principal less the fair value of collateral plus estimated costs to sell. There were no material commitments to lend additional funds on outstanding nonaccrual loans at December 31, 1999.

Loans and leases past due 90 days or more and still accruing interest, as identified in the following table, are those loans and leases which were contractually past due 90 days or more but because of expected repayments, were still accruing interest.

SFAS No. 114 requires that impaired loans, except for large groups of smaller-balance homogeneous loans, be measured based on (I) the present value of expected future cash flows discounted at the loan's effective interest rate, (II) the loan's observable market price or (III) the fair value of the collateral if the loan is collateral dependent. The Company applies the provisions of SFAS No. 114 to all impaired commercial and commercial real estate loans over \$250,000, and to all restructured loans. Reserves for losses for the remaining smaller-balance loans are evaluated under SFAS No. 5. Under the provisions of SFAS No. 114, the Company determines impairment for collateralized loans based on fair value of the collateral less estimated cost to sell. For other loans, impairment is determined by comparing the recorded value of the loan to the present value of the expected cash flows, discounted at the loan's effective interest rate. The Company determines the interest income recognition method on a loan by loan basis. Based upon the borrowers' payment histories and cash flow projections, interest recognition methods include full accrual, cash basis and cost recovery.

The Company's nonperforming loans were as follows:

# SCHEDULE OF NONPERFORMING LOANS (Dollars In Thousands)

	December 31,					
Nonaccrual Loans:	<u>1999</u>	<u> 1998</u>	<u> 1997</u>	<u>1996</u>	<u> 1995</u>	
Construction and Land Development	\$	\$	\$	\$	\$ 104	
Commercial Real Estate	50	191	119	83	1,299	
Commercial Loans	147	671	1,951	1,487	1,979	
Residential Real Estate Loans	873	1,049	1,017	457	628	
Other	<u>720</u>	<u>359</u>	234	<u>270</u>	234	
Total Nonaccrual Loans	1,790	2,270	3,321	2,297	4,244	
Loans Past Due 90 Days or More						
and Still Accruing Interest	307	657	363	321	111	
Restructured Loans in Compliance						
with Modified Terms						
Total Nonperforming Loans	<u>\$2,097</u>	<u>\$2,927</u>	<u>\$3,684</u>	<u>\$2,618</u>	<u>\$4,355</u>	
Total Nonperforming Loans						
as a Percentage of Period-End Loans	.32%	.54%	.76%	.67%	.84%	

There were no loans at December 31, 1999 accounted for under SFAS No. 114. At December 31, 1998, one commercial loan was accounted for as an impaired loan under SFAS No. 114 with a recorded investment of \$671 thousand with an allowance for loan losses of \$201 thousand for a carrying amount of \$470 thousand. This loan was included in nonaccrual loans in the schedule of nonperforming loans above. The reserves for loan losses accounted for under SFAS No. 114 are a component of the allowance for loan losses discussed earlier in this report under Item 7.B.II., "Provision for Loan Losses and Allowance for Loan Losses."

At December 31, 1999, nonaccrual loans amounted to \$1.8 million, a decrease of \$480 thousand from December 31, 1998. The decrease was primarily attributable to one large commercial loan which was originally placed on nonaccrual status during 1997 and the final portion of which was repaid in 1999. Loans past due 90 or more days and still accruing interest amounted to \$307 thousand at December 31, 1999, a decrease of \$350 thousand from December 31, 1998. Total nonperforming loans, at year-end 1999, represented .32% of period-end loans, a decrease from .54% at year-end 1998.

During 1999 income recognized on year-end balances of nonaccrual loans was \$120 thousand. Income that would have been recognized during that period on nonaccrual loans if all such had been current in accordance with their original terms and had been outstanding throughout the period (or since origination if held for part of the period) was \$171 thousand.

At December 31, 1998, nonaccrual loans amounted to \$2.3 million, a decrease of \$1.1 million from December 31, 1997. The decrease was primarily attributable to one large commercial loan placed on nonaccrual status during 1997 which was fully paid-off in 1998. Loans past due 90 or more days and still accruing interest amounted to \$657 thousand at December 31, 1998, an increase of \$294 thousand from December 31, 1997. Total nonperforming loans, at year-end 1998, represented .54% of period-end loans, a decrease from .76% at year-end 1997.

During 1998 income recognized on year-end balances of nonaccrual loans was \$76 thousand. Income that would have been recognized during that period on nonaccrual loans if all such had been current in accordance with their original terms and had been outstanding throughout the period (or since origination if held for part of the period) was \$208 thousand.

At December 31, 1997, nonaccrual loans amounted to \$3.3 million, an increase of \$1.0 million from December 31, 1996. The increase was primarily attributable to one large commercial loan placed on nonaccrual status during 1997, the same loan referenced above that was paid off in 1998. Loans past due 90 or more days and still accruing interest amounted to \$363 thousand at December 31, 1997, an increase of \$42 thousand from December 31, 1996. Total nonperforming loans, at year-end 1997, represented .76% of period-end loans, an increase from .67% at year-end 1996.

During 1997 income recognized on year-end balances of nonaccrual loans was \$90 thousand. Income that would have been recognized during that period on nonaccrual loans if all such had been current in accordance with their original terms and had been outstanding throughout the period (or since origination if held for part of the period) was \$246 thousand.

At December 31, 1996, nonaccrual loans amounted to \$2.3 million, a decrease of \$1.9 million from the year-end 1995 total. During 1996, nearly all of the nonaccrual loans in the Vermont portfolio were transferred in connection with the sale of the Vermont operations that year. Nonaccrual loans in the Company's New York subsidiary banks at December 31, 1996 were virtually unchanged from the level at the prior year-end. Over one-half of the nonaccrual balance at December 31, 1996 was attributable to one borrower whose loan was restructured in 1996. Payments on that loan were current in accordance with the restructured terms as of December 31, 1996 and all payments in 1996 were used to reduce the carrying amount of the loan.

During 1996 income recognized on year-end balances of nonaccrual loans was \$48 thousand. Income that would have been recognized during that period on nonaccrual loans if all such had been current in accordance with their original terms and had been outstanding throughout the period (or since origination if held for part of the period) was \$232 thousand.

### POTENTIAL PROBLEM LOANS

On at least a quarterly basis, the Company applies an internal credit quality rating system to past due commercial loans. Loans are placed on nonaccrual status when the likely amount of future principal and interest payments are expected to be less than the contractual amounts, even if such loans are not 90 days past due. Because of its aggressive approach toward placing commercial loans on nonaccrual status, the Company has not separately identified any potential problem loans in this report not included in the classifications discussed above. The overall level of classified and problem loans is for the most part dependent on economic conditions in northeastern New York State. In general, the economy in the Company's geographic market area has been strong in recent periods. In the "Capital District" in and around Albany, unemployment is significantly below the national average, and north of the Capital District, the total number of jobs has held steady over recent periods with nominal growth in the job rate. However, unemployment remains above the national average in the Glens Falls and Plattsburgh areas.

### FOREIGN OUTSTANDINGS - None

#### LOAN CONCENTRATIONS

The loan portfolio is well diversified. There are no concentrations of credit that exceed 10% of the portfolio, other than the general categories reported in the preceding Section II.a. of this report. For a further discussion, see Note 25 to the Consolidated Financial Statements in Part II, Item 8 of this report.

### OTHER REAL ESTATE OWNED

Other real estate owned (OREO) consists of real property acquired in foreclosure. OREO is carried at the lower of fair value less estimated cost to sell or cost. The Company's subsidiary banks have established allowances for OREO losses. The allowances are established and monitored on a property by property basis and reflect management's ongoing estimate of the difference between the property's estimated fair value less costs to sell and cost, when the estimated fair value less costs to sell is less than cost. For all periods, all OREO was held for sale.

# DISTRIBUTION OF OTHER REAL ESTATE OWNED (Net of Allowance) (In Thousands)

	=,					
	<u>1999</u>	<u> 1998</u>	<u> 1997</u>	<u> 1996</u>	<u> 1995</u>	
Single Family 1 - 4 Units	\$ 586	\$ 540	\$ 227	\$	\$ 82	
Commercial Real Estate		86	86	86	2,328	
Construction & Land Development		1	2	50		
Other Real Estate Owned, Net	<u>\$ 586</u>	<u>\$ 627</u>	<u>\$ 315</u>	<u>\$ 136</u>	<u>\$2,410</u>	

December 31.

The following table summarizes changes in the net carrying amount of other real estate owned at December 31 for each of the periods presented.

# SCHEDULE OF CHANGES IN OTHER REAL ESTATE OWNED (Net of Allowance) (In Thousands)

	<u>1999</u>	<u> 1998</u>	<u>1997</u>	<u> 1996</u>	<u> 1995</u>
Balance at Beginning of Year	\$ 627	\$ 315	\$ 136	\$2,410	\$ 3,396
Properties Acquired Through Foreclosure	592	679	307	302	642
Adjustment for Change in Fair Value	(24)			(85)	(161)
Sale	<u>(609</u> )	<u>(367</u> )	<u>(128</u> )	<u>(2,491</u> )	<u>(1,467</u> )
Balance at End of Year	<u>\$ 586</u>	<u>\$ 627</u>	<u>\$ 315</u>	<u>\$ 136</u>	\$ 2,410

The following is a summary of changes in the allowance for OREO losses:

# ALLOWANCE FOR OTHER REAL ESTATE OWNED LOSSES (In Thousands)

	<u> 1999</u>	<u> 1998</u>	<u> 1997</u>	<u> 1996</u>	<u> 1995</u>
Balance at Beginning of Year	\$ 59	\$ 65	\$108	\$ 370	\$ 369
Additions	24			85	161
Charge-Offs	<u>(59</u> )	<u>(6</u> )	<u>(43</u> )	<u>(347)</u>	<u>(160</u> )
Balance at End of Year	<u>\$ 24</u>	<u>\$ 59</u>	<u>\$ 65</u>	<u>\$ 108</u>	<u>\$ 370</u>

During 1999, the Company acquired eleven properties totaling \$592 thousand through foreclosure. Also during the year, the Company sold ten properties with a carrying amount of \$609 thousand for a net loss of \$56 thousand.

During 1998, the Company acquired eleven properties totaling \$679 thousand through foreclosure. Also during the year, the Company sold ten properties with a carrying amount of \$367 thousand for net gains of \$38 thousand.

During 1997, the Company acquired six properties totaling \$307 thousand through foreclosure. Also during the year, the Company sold properties with a carrying amount of \$128 thousand for net gains of \$110 thousand.

During 1996, the Company acquired five properties totaling \$302 thousand through foreclosure. Also during the year, the Company recognized losses of \$330 thousand on the sale of OREO properties with a carrying amount of \$2.5 million (including OREO disposed of in the Vermont branch sale transactions) and further reduced the carrying amount of the two properties remaining in OREO at December 31, 1996 by \$85 thousand.

During 1995, the Company acquired \$642 thousand of OREO through foreclosure. The Company recognized losses of \$48 thousand on the sale of OREO properties carried on the books at \$1.5 million.

### III. SUMMARY OF LOAN LOSS EXPERIENCE

The Company monitors credit quality through a continuous review of the entire loan portfolio. All significant loans (primarily commercial and commercial real estate) are reviewed at least semi-annually, and those under special supervision are reviewed at least quarterly. The boards of directors of the Company's subsidiary banks, upon recommendations from management, determine the extent of charge-offs and have the final decision-making responsibility in authorizing charge-offs. Additionally, regulatory examiners perform periodic examinations of the banks' loan portfolios and report on these examinations to the Boards of Directors.

Through the provision for loan losses, an allowance (reserve) is maintained for estimated loan losses. Actual loan losses are charged against this allowance when they are identified. In evaluating the adequacy of the allowance for loan losses, management considers various risk factors influencing asset quality. The analysis is performed on a loan by loan basis for impaired and large balance loans, and by portfolio type for smaller balance homogeneous loans. This analysis is based on judgments and estimates and may change in response to economic developments or other conditions that may influence borrowers' economic outlook.

In addition to conclusions regarding the adequacy of the allowance, the provision for loan losses is influenced by the level of nonperforming loans, by the level of loans actually charged-off against the allowance during the year and the change in the mix of loan categories within the loan portfolio.

The table in Part II, Item 7.B.II. "Provision for Loan Losses and Allowance for Loan Losses" presents a summary of the activity in the Company's allowance for loan losses.

### ALLOCATION OF THE ALLOWANCE FOR LOAN LOSSES

The allowance for loan losses is a general allowance applicable to losses inherent in the loan portfolio. For internal operating purposes, the allowance is not allocated among loan categories.

In the following table, the allowance has been allocated solely for purposes of complying with disclosure requirements of the Securities and Exchange Commission. However, this allocation should not be interpreted as a projection of (I) likely sources of future charge-offs, (II) likely proportional distribution of future charge-offs among loan categories or (III) likely amounts of future charge-offs.

On a quarterly basis, management risk-classifies delinquent or problem loans (except for consumer installment loans) as special mention, substandard, doubtful or loss. Reserves are assigned to all loans by either a specific allocation, a risk-classified loss percentage or by a percentage applied to individual categories of loans. Since management regards the allowance as a general balance and has assigned an unallocated value to the schedule, the amounts presented do not represent the total balance available to absorb future charge-offs that might occur within the principal categories.

Subject to the qualifications noted above, an allocation of the allowance for loan losses by principal classification and the proportion of the related loan balance is presented below as of December 31 for each of the years indicated.

# ALLOCATION OF THE ALLOWANCE FOR LOAN LOSSES (Dollars in Thousands)

	<u>1999</u>	<u>1998</u>	<u> 1997</u>	<u>1996</u>	<u> 1995</u>
Commercial, Financial and Agricultural	\$1,696	\$1,219	\$1,972	\$1,946	\$ 2,913
Real Estate-Commercial	276	505	219	353	1,755
Real Estate-Construction			17	49	305
Real Estate-Residential Mortgage	1,295	1,529	902	890	1,616
Installment Loans to Individuals	3,823	3,308	2,882	1,959	2,365
Unallocated	<u>694</u>	<u> 181</u>	<u>199</u>	384	3,152
Total	<u>\$7,784</u>	\$6,742	<u>\$6,191</u>	<u>\$5,581</u>	<b>\$12,106</b>

### PERCENT OF LOANS IN EACH CATEGORY TO TOTAL LOANS

	<u>1999</u>	<u> 1998</u>	<u> 1997</u>	<u> 1996</u>	<u> 1995</u>
Commercial, Financial and Agricultural	7%	6%	9%	12%	15%
Real Estate-Commercial	10	11	10	9	14
Real Estate-Construction	1	1	1	1	1
Real Estate-Residential Mortgage	39	44	43	43	46
Installment Loans to Individuals	<u>43</u>	<u>38</u>	<u>37</u>	<u>35</u>	<u>24</u>
Total	<u>100</u> %				

#### IV. DEPOSITS

The following table sets forth the average balances of and average rates paid on deposits for the periods indicated.

AVERAGE DEPOSIT BALANCES Years Ended December 31, (Dollars In Thousands)

	<u>1999</u>		<u>1998</u>		<u>1997</u>	
	Average		Average		Average	
	<u>Balance</u>	<u>Rate</u>	<u>Balance</u>	<u>Rate</u>	<u>Balance</u>	<u>Rate</u>
Demand Deposits	\$106,259	%	\$ 96,149	%	\$ 78,704	%
Interest-Bearing Demand Deposits	190,185	2.66	171,209	2.88	144,204	3.10
Regular and Money Market Savings	165,299	2.21	161,873	2.63	146,529	2.85
Time Deposits of \$100,000 or More	128,688	4.98	112,226	5.41	87,956	5.38
Other Time Deposits	<u> 195,335</u>	5.03	<u>195,283</u>	5.49	<u>171,820</u>	5.46
Total Deposits	<u>\$785,766</u>	3.18	<u>\$736,740</u>	3.53	<u>\$629,213</u>	3.62

Average deposit balances increased \$49 million, or 6.7%, from 1998 to 1999. Nearly all the growth was attributable to the Company's existing network of branches. During 1999, the Company opened a branch in Queensbury, New York.

From 1997 to 1998, average deposit balances increased \$107.5 million, or 17.1%. The principal cause of the increase was the acquisition of the Fleet branches on June 27, 1997, by which the Company assumed \$140 million of deposit balances (demand - \$17.3 million, interest-bearing demand deposits - \$23.6 million, regular and money market savings - \$42.7 million, and other time deposits - \$56.2 million). These balances had a six month impact on average deposits for 1997. The following table presents the quarterly average balance by deposit type and the percentage of total deposits represented by each deposit type for each of the most recent five quarters.

### DEPOSIT PORTFOLIO Quarterly Average Deposit Balances (Dollars In Thousands)

	Quarter Ending							
	<u>Dec 1999</u>	Sep 1999	<u>Jun 1999</u>	Mar 1999	<u>Dec 1998</u>			
Demand Deposits	\$110,530	\$113,718	\$102,758	\$ 97,809	\$ 98,254			
Interest-Bearing Demand Deposits	200,200	187,703	184,936	187,791	182,290			
Regular and Money Market Savings	164,204	170,205	164,682	162,029	160,347			
Time Deposits of \$100,000 or More	132,599	120,835	138,948	122,342	116,394			
Other Time Deposits	<u>197,132</u>	193,532	<u> 194,036</u>	<u> 196,656</u>	196,642			
Total Deposits	<u>\$804,665</u>	<u>\$785,993</u>	<u>\$785,360</u>	<u>\$766,627</u>	<u>\$753,927</u>			

The Company typically experiences seasonally high balances in the first and last quarters of the year due to the cyclicality of municipal deposits. During 1999, the Company experienced growth in noninterest bearing and interest bearing demand deposit accounts, both in total dollars and as a percent of total deposits as indicated in the table below:

### Percentage of Total Quarterly Average Deposits

	Quarter Ending				
	Dec 1999	Sep 1999	<u>Jun 1999</u>	Mar 1999	Dec 1998
Demand Deposits	13.7%	14.5%	13.1%	12.8%	13.0%
Interest-Bearing Demand Deposits	24.9	23.9	23.5	24.5	24.2
Regular and Money Market Savings	20.4	21.6	21.0	21.1	21.3
Time Deposits of \$100,000 or More	16.5	15.4	17.7	16.0	15.4
Other Time Deposits	24.5	24.6	24.7	25.6	<u> 26.1</u>
Total Deposits	<u>100.0</u> %	<u>100.0</u> %	<u>100.0</u> %	<u>100.0</u> %	<u>100.0</u> %

	Quarter Ending				
	<u>Dec 1999</u>	Sep 1999	<u>Jun 1999</u>	Mar 1999	Dec 1998
Interest-Bearing Demand Deposits	2.76%	2.63%	2.62%	2.62%	2.79%
Regular and Money Market Savings	2.21	2.21	2.21	2.23	2.35
Time Deposits of \$100,000 or More	5.23	4.91	4.83	4.96	5.26
Other Time Deposits	4.97	4.92	5.04	5.21	5.36
Total Deposits (Including Non-Interest-Bearing)	3.21	3.07	3.18	3.24	3.38

In general, rates paid by the Company on its various types of deposit accounts are influenced by the rates being offered or paid by its competitors, which themselves are influenced by prevailing interest rates in the economy as impacted from time to time by the actions of the Federal Reserve Board. There typically is a time lag between the Federal Reserve's actions undertaken to influence rates and the actual repricing of deposit liabilities by the Company. Thus, the three increases in the federal funds target rate initiated by the Federal Reserve in June, August and November of 1999, while reflected to some degree in the last two quarters of the Company's cost of deposits analysis above, may not have its full effect on deposit rates until subsequent periods. Moreover, the Federal Reserve has continued to take a cautionary approach in early 2000 toward possible inflationary pressures in the economy, signaling that additional rate increases are likely. For the above reasons, management believes that the cost of deposits will likely increase in forthcoming periods.

### V. TIME DEPOSITS OF \$100,000 OR MORE

The maturities of time deposits of \$100,000 or more at December 31, 1999 are presented below. (In Thousands)

Maturing in:	
Under Three Months	\$ 87,242
Three to Six Months	18,454
Six to Twelve Months	16,249
2001	3,252
2002	425
2003	446
2004 and Beyond	<u>351</u>
Total	<b>\$126,419</b>

#### D. LIQUIDITY

Liquidity is measured by the ability of the Company to raise cash when it needs it at a reasonable cost. The Company must be capable of meeting expected and unexpected obligations to its customers at any time. Given the uncertain nature of customer demands as well as the need to maximize earnings, the Company must have available reasonably priced sources of funds, on- and off-balance sheet, that can be accessed quickly in time of need.

Securities available-for-sale represent a primary source of balance sheet cash flow. Certain investment securities are selected at purchase as available-for-sale based on their marketability and collateral value, as well as their yield and maturity.

In addition to liquidity arising from balance sheet cash flows, the Company has supplemented liquidity with additional off-balance sheet sources such as credit lines with the Federal Home Loan Bank ("FHLB"). The Company has established overnight and 30 day term lines of credit with the Federal Home Loan Bank ("FHLB") each in the amount of \$44,358 at December 31, 1999. If advanced, such lines of credit will be collateralized by mortgage-backed securities, loans and FHLB stock. In addition, the Company has in place borrowing facilities from correspondent banks and the Federal Reserve Bank of New York. The Company also has identified wholesale and retail repurchase agreements and brokered certificates of deposit as appropriate off-balance sheet sources of funding.

The Company measures its basic liquidity as a ratio of liquid assets to short-term liabilities, both with and without the availability of borrowing arrangements. Understanding that excess liquidity will have a negative impact on earnings, the Company establishes a target range for its liquidity ratios. At December 31, 1999, the Company was operating within those thresholds.

### **E. CAPITAL RESOURCES AND DIVIDENDS**

Shareholders' equity was \$72.3 million at December 31, 1999, a decrease of \$4.9 million, or 6.3%, from the prior year-end. The decrease in shareholders' equity during 1999 primarily reflected \$7.3 million of retained earnings offset by \$6.9 million of periodic repurchases of the Company's common stock and by \$4.8 million in unrealized securities holding losses in the available-for-sale portfolio. In December 1999, the Company, through a newly-formed subsidiary business trust, privately placed \$5 million in capital securities with several institutional investors. The securities have certain features that make them an alternative funding vehicle and the proceeds qualify as regulatory capital under the capital adequacy guidelines discussed below.

The maintenance of appropriate capital levels is a management priority. Overall capital adequacy is monitored on an ongoing basis by management and reviewed regularly by the Board of Directors. The Company's principal capital planning goal is to provide an adequate return to shareholders while retaining a sufficient base to provide for future expansion and comply with all regulatory standards.

One set of regulatory capital guidelines applicable to the Company and the subsidiary banks are the so-called risk-based capital measures. Under these measures, the minimum ratio of "Tier 1" capital to risk-weighted assets is 4.0% and the minimum ratio of total capital to risk-weighted assets is 8.0%. For the Company, Tier 1 capital is comprised of shareholders' equity and capital securities issued by the Company's subsidiary business trust less intangible assets. Total capital includes Tier 1 capital plus other qualifying regulatory capital, including a portion of the Company's allowance for loan losses.

In addition to the risk-based capital measures, the federal bank regulatory agencies require banks and bank holding companies to satisfy another capital guideline, the Tier 1 leverage ratio (Tier 1 capital to quarterly average assets less intangible assets). The minimum Tier 1 leverage ratio is 3.0% for the most highly rated institutions. The guidelines provide that other institutions should maintain a Tier 1 leverage ratio that is at least 1.0% to 2.0% higher than the 3.0% minimum level for top-rated institutions.

The table below sets forth the capital ratios of the Company and its subsidiary banks as of December 31, 1999:

Risk-Based Capital Ratios:	<u>Arrow</u>	<u>GFNB</u>	<u>SNB</u>
Tier 1	10.8%	10.9%	8.8%
Total Capital	12.1	12.1	13.2
Tier 1 Leverage Ratio	7.0	6.7	7.5

At December 31, 1999, both subsidiary banks and the Company exceeded the minimum capital ratios established by these guidelines, and qualified as "well-capitalized", the highest category, in the capital classification scheme set by federal bank regulatory agencies (see the disclosure under "Legislative Developments" in Part I, Item 1.F. of this report).

The principal source of funds for the payment of shareholder dividends by the Company has been dividends declared and paid to the Company by its bank subsidiaries. As of December 31, 1999, the maximum amount that could have been paid by the bank subsidiaries to the Company was approximately \$16.2 million.

See Part II, Item 5 "Market for the Registrant's Common Equity and Related Stockholder Matters" for a recent history of the Company's cash dividend payments.

### F. FOURTH QUARTER RESULTS

The Company reported earnings of \$3.3 million for the fourth quarter of 1999, an increase of \$95 thousand, or 3.0%, from the fourth quarter of 1998. Diluted earnings per common share for the respective quarters was \$.43 and \$.40, respectively. The increase in earnings was primarily attributable to a \$620 thousand increase in tax-equivalent net interest income. This increase, in turn, was principally due to an \$83.7 million increase in average earning assets from the fourth quarter of 1998 to the fourth quarter of 1999. Other income increased \$284 thousand, or 12.5%, between the respective periods. Other expense increased \$863 thousand, or 13.6%, from the fourth quarter of 1998 to the fourth quarter of 1999.

### SELECTED FOURTH QUARTER FINANCIAL INFORMATION

(Dollars In Thousands, Except Per Share Amounts)

(,	For the Quarter Ended December 31,	
	<u>1999</u>	<u>1998</u>
Interest and Dividend Income	\$17,484	\$16,207
Interest Expense	<u>7,897</u>	<u>7,184</u>
Net Interest Income	9,587	9,023
Provision for Loan Losses	<u>332</u>	360
Net Interest Income after Provision for Loan Losses	9,255	8,663
Other Income	2,552	2,268
Other Expense	<u>7,194</u>	6,331
Income Before Provision for Income Taxes	4,613	4,600
Provision for Income Taxes	<u>1,352</u>	<u>1,434</u>
Net Income	<u>\$ 3,261</u>	\$ 3,166
SHARE AND PER SHARE DATA:1		
Weighted Average Number of Shares and Equivalents Outstanding:		
Basic	7,489	7,802
Diluted	7,579	7,910
Basic Earnings Per Common Share	\$ .44	\$ .41
Diluted Earnings Per Common Share	.43	.40
Diluted Earnings Per Common Share, Based on Core Earnings <sup>2</sup>	.44	.38
Diluted Earnings Per Common Share, Based on Cash Earnings <sup>3</sup>	.46	.40
	40	40
Cash Dividends Per Common Share	.19	.18
AVERAGE BALANCES:		
Assets	\$1,005,169	\$912,300
Earning Assets	941,903	858,194
Loans	641,530	539,505
Deposits	804,665	753,928
Shareholders' Equity	73,811	77,404
Onaronolacio Equity	70,011	77,101
SELECTED RATIOS (Annualized):		
Return on Average Assets	1.29%	1.38%
Return on Average Assets, Based on Core Earnings <sup>2</sup>	1.31%	1.31%
Return on Average Equity	17.53%	16.23%
Return on Average Equity, Based on Core Earnings <sup>2</sup>	17.85%	15.51%
Net Interest Margin <sup>4</sup>	4.18%	4.31%
		1.0170
Net Charge-offs to Average Loans	.13%	.20%
Provision to Average Loans	.21%	.27%
	:= : , 0	:=: /0

<sup>&</sup>lt;sup>1</sup> Per share amounts have been adjusted for the 1999 5-for-4 stock split.

<sup>&</sup>lt;sup>2</sup> Core Net Income excludes net gains/losses on securities transactions and one time material nonrecurring items of income and expense items.

<sup>&</sup>lt;sup>3</sup> Cash Earnings Per Share adds back to core net income the amortization of goodwill, net of tax, associated with branch purchases.

<sup>&</sup>lt;sup>4</sup> Net Interest Margin is the ratio of tax-equivalent net interest income to average earning assets.

#### G. YEAR 2000 DISCLOSURE

Concerns over the arrival of the Year 2000 ("Y2K") and its impact on the embedded computer technologies used by financial institutions, among others, led bank regulatory authorities to require substantial advance testing and preparations by all banking organizations, including the Company. As of the date of this filing, the Company has experienced no material problems in connection with the arrival of Y2K, either in connection with the services and products it provides to its customers or in connection with the services and products it receives from third party vendors or suppliers. However, while no such occurrence has developed, Y2K issues may arise that may not become immediately apparent. Therefore, the Company will continue to monitor and work to remedy any issues that arise. Although the Company expects that its business will not be materially impacted, such future events cannot be known with certainty.

The Company originally projected Y2K expenditures of between \$250 thousand and \$500 thousand. Y2K expenditures through December 31, 1999, were approximately \$370 thousand. The Company's Y2K costs did not include internal personnel costs, which were not significantly greater as a result of the Year 2000 readiness activities, or external consulting or advisory fees, which were minimal. The Company's expenditures were predominantly for upgrading or replacement of hardware and software systems, with hardware accounting for approximately 85% of such expenditures and 15% for software. The Company funded its Year 2000 related expenditures out of general operating resources.

### **Forward-Looking Statement Warnings**

The above Year 2000 Disclosure contains a forward-looking statement that, in the last sentence of the first paragraph, is based on the Company's and management's assumptions, expectations, estimates and projections. This statement may prove to be inaccurate or incomplete, and is dependant on unknown developments and facts. It should be read in light of the various risks and uncertainties cited in the lead-in paragraph in this Report.

Item 7A: Quantitative and Qualitative Disclosures About Market Risk

In addition to credit risk in the Company's loan portfolio and liquidity risk, discussed earlier, the Company's business activities also generate market risk. Market risk is the possibility that changes in future market rates or prices will make the Company's position less valuable.

The ongoing monitoring and management of risk is an important component of the Company's asset/liability management process which is governed by policies established by its Board of Directors that are reviewed and approved annually. The Board of Directors delegates responsibility for carrying out the asset/liability management to management's Asset/Liability Committee ("ALCO"). In this capacity ALCO develops guidelines and strategies impacting the Company's asset/liability management related activities based upon estimated market risk sensitivity, policy limits and overall market interest rate levels and trends.

Interest rate risk is the most significant market risk affecting the Company. Interest rate risk is the exposure of the Company's net interest income to changes in interest rates. Interest rate risk is directly related to the different maturities and repricing characteristics of interest-bearing assets and liabilities, as well as to prepayment risks for mortgage-related assets, early withdrawal of time deposits, and the fact that the speed and magnitude of responses to interest rate changes varies by product.

The ALCO utilizes the results of a detailed and dynamic simulation model to quantify the estimated exposure of net interest income to sustained interest rate changes. While ALCO routinely monitors simulated net interest income sensitivity over a rolling two-year horizon, it also utilizes additional tools to monitor potential longer-term interest rate risk.

The simulation model captures the impact of changing interest rates on the interest income received and interest expense paid on all interest-sensitive assets and liabilities reflected on the Company's consolidated balance sheet. This sensitivity analysis is compared to ALCO policy limits which specify a maximum tolerance level for net interest income exposure over a one year horizon, assuming no balance sheet growth and a 200 basis point upward and downward shift in interest rates, where interest-bearing assets and liabilities reprice at their earliest possible repricing date. A parallel and pro rata shift in rates over a 12 month period is assumed. Applying the simulation model analysis as of December 31, 1999, a 200 basis point increase in interest rates demonstrated a 5.6% decrease in net interest income, and a 200 basis point decrease in interest rates demonstrated a 5.3% increase in net interest income. These amounts were within the Company's ALCO policy

#### limits.

The preceding sensitivity analysis does not represent a Company forecast and should not be relied upon as being indicative of expected operating results. As noted elsewhere in this Report, the Federal Reserve Board took certain actions in the second half of 1999 to increase the prevailing interest rates, after a prolonged period of flat or declining interest rates. Management believes it likely that rates will continue to rise in forthcoming periods, but is not able to predict with any certainty that a sustained period of rising interest rates will have an effect on the Company's financial results in forthcoming periods similar to the results generated by the sensitivity analysis discussed in the preceding paragraph.

The hypothetical estimates underlying the sensitivity analysis are based upon numerous assumptions including: the nature and timing of interest rate levels including yield curve shape, prepayments on loans and securities, deposit decay rates, pricing decisions on loans and deposits, reinvestment/replacement of asset and liability cash flows, and others. While assumptions are developed based upon current economic and local market conditions, management cannot make any assurance as to the predictive nature of these assumptions including how customer preferences or competitor influences might change.

Also, as market conditions vary from those assumed in the sensitivity analysis, actual results will differ due to: prepayment/refinancing levels likely deviating from those assumed, the varying impact of interest rate changes on caps or floors on adjustable rate assets, the potential effect of changing debt service levels on customers with adjustable rate loans, depositor early withdrawals and product preference changes, and other internal/external variables. Furthermore, the sensitivity analysis does not reflect actions that ALCO might take in responding to or anticipating changes in interest rates.

#### Item 8: Financial Statements and Supplementary Data

The following audited financial statements and supplementary data are submitted herewith:

Report of Management Independent Auditors' Report Financial Statements:

Consolidated Balance Sheets as of December 31, 1999 and 1998

Consolidated Statements of Income for the Years Ended December 31, 1999, 1998 and 1997

Consolidated Statements of Changes in Shareholders' Equity for the Years Ended December 31, 1999, 1998 and 1997

Consolidated Statements of Cash Flows for the Years Ended December 31, 1999, 1998 and 1997

Notes to Consolidated Financial Statements

Supplementary Data: (Unaudited)

Summary of Quarterly Financial Data for the Years Ended December 31, 1999 and 1998

#### REPORT OF MANAGEMENT

The accompanying consolidated financial statements of Arrow Financial Corporation and Subsidiaries are the responsibility of management, and have been prepared in conformity with generally accepted accounting principles. These statements necessarily include some amounts that are based on best judgments and estimates. Other financial information in the annual report is consistent with that in the consolidated financial statements.

Management is responsible for maintaining a system of internal accounting control. The purpose of the system is to provide reasonable assurance that transactions are recorded in accordance with management's authorization, that assets are safeguarded against loss or unauthorized use, and that underlying financial records support the preparation of financial statements. The system includes written policies and procedures, selection of qualified personnel, appropriate segregation of responsibilities, and the ongoing internal audit function.

The independent auditors conduct an annual audit of the Company's consolidated financial statements to enable them to express an opinion as to the fair presentation of the statements. In connection with the audit, the independent auditors consider internal control, to the extent they consider necessary to determine the nature, timing and extent of their auditing procedures. The independent auditors may also prepare recommendations regarding internal controls and other accounting and financial related matters. The implementation of these recommendations by management is monitored directly by the Audit Committee of the Board of Directors.

Thomas L. Hoy President and

Chief Executive Officer

Thomas I Hay

John J. Murphy
Executive Vice President,
Treasurer and
Chief Financial Officer

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### INDEPENDENT AUDITORS' REPORT THE BOARD OF DIRECTORS AND SHAREHOLDERS OF ARROW FINANCIAL CORPORATION:

We have audited the accompanying consolidated balance sheets of Arrow Financial Corporation and subsidiaries (the Company) as of December 31, 1999 and 1998, and the related consolidated statements of income, changes in shareholders' equity, and cash flows for each of the years in the three-year period ended December 31, 1999. These consolidated financial statements are the responsibility of the Company's management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Arrow Financial Corporation and subsidiaries as of December 31, 1999 and 1998, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 1999, in conformity with generally accepted accounting principles.

KPMG LLP

Albany, New York January 21, 2000

## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS

(Dollars in Thousands)

	December 31,		
ASSETS	<u>1999</u>	<u>1998</u>	
Cash and Due from Banks	\$ 28,073	\$ 24,246	
Federal Funds Sold	<u> </u>	6,500	
Cash and Cash Equivalents	28,073	30,746	
Securities Available-for-Sale	228,364	267,731	
Securities Held-to-Maturity (Approximate Fair	FF 407	00.040	
Value of \$54,462 in 1999 and \$65,055 in 1998)	55,467	63,016	
Loans	655,820	546,126	
Allowance for Loan Losses	<u>(7,784</u> )	<u>(6,742</u> )	
Net Loans	<u>648,036</u>	<u>539,384</u>	
Premises and Equipment, Net Other Real Estate and Repossessed Assets, Net	11,773 648	11,103 665	
Other Assets	28,746	<u>26,384</u>	
Total Assets	<u></u>	\$939,029	
	<u>\$1,001,107</u>	<u>φ939,029</u>	
LIABILITIES			
Deposits: Demand	\$ 105,817	\$101,860	
Regular Savings, N.O.W. & Money Market Deposit Accounts	365,163	355,002	
Time Deposits of \$100,000 or More	126,419	123,039	
Other Time Deposits	<u>197,798</u>	<u>195,696</u>	
Total Deposits	<u>795,197</u>	775,597	
Short-Term Borrowings:	05.000	00.075	
Securities Sold Under Agreements to Repurchase Other Short-Term Borrowings	25,688	22,275 1,757	
Federal Home Loan Bank Advances	5,333 85,000	45,000	
Guaranteed Preferred Beneficial Interests in	33,333	10,000	
Corporation's Junior Subordinated Debentures	5,000		
Other Liabilities	12,602	<u>17,254</u>	
Total Liabilities	928,820	<u>861,883</u>	
Commitments and Contingent Liabilities (Notes 21 and 22)			
SHAREHOLDERS' EQUITY			
Preferred Stock, \$5 Par Value; 1,000,000 Shares Authorized			
Common Stock, \$1 Par Value; 20,000,000 Shares			
Authorized (9,495,596 Shares Issued in 1999	0.400	7.500	
and 7,596,477 Shares Issued in 1998)	9,496 85,480	7,596 87,262	
Surplus Undivided Profits	14,052	6,721	
Accumulated Other Comprehensive (Loss) Income	(4,270)	579	
Unallocated ESOP Shares (102,021 Shares in 1999	,		
and 56,795 Shares in 1998)	(2,173)	(1,555)	
Treasury Stock, at Cost (1,961,576 Shares in 1999 and 1,311,518 Shares in 1998)	(30,298)	(23,457)	
Total Shareholders' Equity	<u>(30,298)</u> 72,287	<u>(23,437)</u> <u>77,146</u>	
• •			
Total Liabilities and Shareholders' Equity	<u>\$1,001,107</u>	<u>\$939,029</u>	

See Notes to Consolidated Financial Statements.

### ARROW FINANCIAL CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF INCOME

(In Thousands, Except Per Share Amounts)

	Years Ended December 31,			
	<u>1999</u>	<u>1998</u>	<u>1997</u>	
INTEREST AND DIVIDEND INCOME			<b>.</b>	
Interest and Fees on Loans and Leases	\$48,317	\$44,201	\$38,917	
Interest on Federal Funds Sold	522	609	1,035	
Interest and Dividends on Securities Available-for-Sale	15,557	15,019	12,263	
Interest on Securities Held-to-Maturity	2,739	3,204	<u>2,646</u>	
Total Interest and Dividend Income	<u>67,135</u>	63,033	<u>54,861</u>	
INTEREST EXPENSE				
Interest on Deposits:				
Time Deposits of \$100,000 or More	6,413	6,075	4,734	
Other Deposits	18,550	19,899	18,035	
Interest on Short-Term Borrowings:				
Federal Funds Purchased and Securities Sold	4.574	4 404	007	
Under Agreements to Repurchase	1,574	1,181	827	
Other Short-Term Borrowings Federal Home Loan Bank Advances	155 2,557	138 849	291	
Guaranteed Preferred Beneficial Interests in	2,337	049		
Corporation's Junior Subordinated Debentures	17			
Total Interest Expense	29,266	28,142	23,887	
NET INTEREST INCOME	37,869	34,891	30,974	
Provision for Loan Losses		1,386	1,303	
NET INTEREST INCOME AFTER		1,500	1,505	
PROVISION FOR LOAN LOSSES	<u>36,445</u>	33,505	29,671	
OTHER INCOME				
OTHER INCOME Income from Fiduciary Activities	3,283	3,025	2,672	
Fees for Other Services to Customers	4,799	4,236	3,723	
Net (Losses) Gains on Securities Transactions	(4)	408	74	
Other Operating Income		911	1,714	
Total Other Income	9,378	8,580	8,183	
OTHER EXPENSE	45.400	10.010	40.700	
Salaries and Employee Benefits Occupancy Expense of Premises, Net	15,160	13,810 1,674	12,726 1,561	
Furniture and Equipment Expense	1,830 2,435	2,190	1,792	
Other Operating Expense	<u>7,873</u>	6,832	5,623	
Total Other Expense	27,298	24,506	21,702	
		24,500		
INCOME BEFORE PROVISION FOR INCOME TAXES	18,525	17,579	16,152	
Provision for Income Taxes	<u>5,666</u>	<u>5,744</u>	<u>5,155</u>	
NET INCOME	<u>\$12,859</u>	<u>\$11,835</u>	<u>\$10,997</u>	
Average Shares Outstanding:				
Basic	7,639	7,878	8,038	
Diluted	7,741	7,999	8,147	
Earnings Per Common Share:				
Basic	\$ 1.68	\$ 1.50	\$ 1.37	
Diluted	φ 1.66	\$ 1.30 1.48	1.35	
Bildiod	1.00	1.70	1.00	

See Notes to Consolidated Financial Statements.

All share and per share amounts have been adjusted for the 1999 five-for-four stock split and the 1998 ten percent stock dividend.

# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY (In Thousands, Except Share and Per Share Amounts)

	Common Shares <u>Issued</u>	Common Stock	<u>Surplus</u>	Undivided <u>Profits</u>	Unallo- cated ESOP <u>Shares</u>	Accumulated Other Comprehensive (Loss) Income	Treasury <u>Stock</u>	<u>Total</u>
Balance at December 31, 1996	6,577,036	\$6,577	\$54,569	\$26,992	\$	\$ 208	\$(14,050)	\$74,296
Comprehensive Income, Net of Tax: Net Income Net Unrealized Securities Holding				10,997				10,997
Gains Arising During the Period, Net of Tax (Pre-tax \$1,014) Reclassification Adjustment for Net Securities Gains Included in Net Income, Net of Tax (Pre-tax						600		600
\$74) Other Comprehensive Income Comprehensive Income						(44)		(44) 556 11,553
5% Stock Dividend Cash Dividends Declared,	328,852	329	10,564	(10,893)				
\$.57 per Share				(4,565)				(4,565)
Stock Options Exercised (70,176 Shares)			111				448	559
Tax Benefit for Disposition of Stock Options			33					33
Purchase of Treasury Stock (461,078 Shares)							(8,005)	(8,005)
Balance at December 31, 1997	6,905,888	\$6,906	\$65,277	\$22,531	\$	\$ 764	<u>\$(21,607</u> )	\$73,871
Comprehensive Income, Net of Tax: Net Income Excess of Additional Pension Liability Over Unrecognized Prior Service Cost (Pre-tax \$74)				11,835				<u>11,835</u> (44)
Net Unrealized Securities Holding Gains Arising During the Period, Net of Tax (Pre-tax \$169)						100		100
Reclassification Adjustment for Net Securities Gains Included in Net Income, Net of Tax (Pre-tax \$408)						(241)		(241)
Other Comprehensive Loss Comprehensive Income						(= )		(185) 11,650
10% Stock Dividend Cash Dividends Declared,	690,589	690	21,840	(22,530)				
\$.65 per Share Stock Options Exercised				(5,115)				(5,115)
(22,636 Shares) Tax Benefit for Disposition of			101				102	203
Stock Options Purchase of Treasury Stock			51					51
(88,125 Shares)							(1,952)	(1,952)
Acquisition of Common Stock By ESOP (77,500 Shares)					(1,728)			(1,728)
Allocation of ESOP Stock (7,881 Shares) Balance at December 31, 1998	7,596,477	\$7,596	<u>(7)</u> \$87,262	\$ 6,721	173 \$(1,555)	<u></u> \$ 579	\$(23,457)	166 \$77,146

# ARROW FINANCIAL CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY, Continued (In Thousands, Except Share and Per Share Amounts)

Balance at December 31, 1998	Common Shares <u>Issued</u> 7,596,477	Common <u>Stock</u> \$7,596	<u>Surplus</u> \$87,262	Undivided Profits \$ 6,721	Unallo- cated ESOP <u>Shares</u> \$(1,555)	Accumulated Other Comprehensive (Loss) Income \$ 579	Treasury <u>Stock</u> \$(23,457)	<u>Total</u> \$77,146
Comprehensive Income, Net of Tax: Net Income Increase in Additional Pension				12,859				12,859
Liability Over Unrecognized Prior Service Cost (Pre-tax \$28) Net Unrealized Gain on Securities						(17)		(17)
Transferred from Held-to- Maturity to Available-for-Sale Upon Adoption of SFAS No. 133 (Pre-tax \$177) Reclassification Adjustment for Net Securities Losses Included						105		105
in Net Income, Net of Tax (Pre-tax \$4) Net Unrealized Securities Holding						2		2
Losses Arising During the Period, Net of Tax (Pre-tax \$8,232) Other Comprehensive Loss Comprehensive Income						(4,939)		(4,939) (4,849) 8,010
5 for 4 Stock Split Cash Dividends Declared.	1,899,119	1,900	(1,900)					
\$.73 per Share Stock Options Exercised				(5,528)				(5,528)
(15,695 Shares)			35				82	117
Tax Benefit for Disposition of Stock Options			83					83
Purchase of Treasury Stock (337,874 Shares)							(6,923)	(6,923)
Acquisition of Common Stock By ESOP (41,370 Shares)					( 853)			( 853)
Allocation of ESOP Stock (10,343 Shares) Balance at December 31, 1999	9,495,596	\$9,496	<u></u> \$85,480	<u></u> \$14,052	235 <u>\$(2,173</u> )	<u></u> <u>\$(4,270</u> )	*(30,298)	235 \$72,287

See Notes to Consolidated Financial Statements.

All share and per share amounts have been adjusted for the 1999 five-for-four stock split and the 1998 ten percent stock dividend.

## ARROW FINANCIAL CORPORATION AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS

(Dollars in Thousands)

,	Years	Ended December	er 31,
Operating Activities:	<u>1999</u>	<u>1998</u>	<u>1997</u>
Net Income	\$ 12,859	\$ 11,835	\$ 10,997
Adjustments to Reconcile Net Income to Net Cash Provided by Operating			
Activities:			
Provision for Loan Losses	1,424	1,386	1,303
Provision for Other Real Estate Owned Losses	24		
Depreciation and Amortization	1,995	1,412	1,430
Compensation Expense for Allocated ESOP Shares	235	166	
Gains on the Sale of Securities Available-for-Sale	(47)	(416)	(137)
Losses on the Sale of Securities Available-for-Sale	51	8	63
Proceeds from the Sale of Loans Held-for-Sale	2,454	3,598	2,158
Net Losses (Gains) on the Sale of Loans, Premises and	07	(00)	(4.4.4)
Equipment and Other Real Estate Owned and Repossessed Assets	87	(66)	(144)
Deferred Income Tax Expense	277	316	410
Decrease (Increase) in Interest Receivable	171	218	(772)
Increase (Decrease) in Interest Payable	221	296	539
Decrease (Increase) in Other Assets	(781)	60	(1,501)
Increase (Decrease) in Other Liabilities	<u>(4,873)</u>	4,900	<u>(2,334</u> )
Net Cash Provided By Operating Activities	14,097	23,713	<u>12,012</u>
The second section Association			
Investing Activities:	40.057	44.004	07.000
Proceeds from the Sale of Securities Available-for-Sale	10,957	41,391	37,029
Proceeds from the Maturities and Calls of Securities Available-for-Sale	128,981	156,560	29,208
Purchases of Securities Available-for-Sale	(89,522)	(242,999)	(115,386)
Proceeds from the Maturities of Securities Held-to-Maturity	2,049	6,017	2,752
Purchases of Securities Held-to-Maturity	(13,453)	(24,989)	(15,989)
Loans Purchased in Branch Transactions	(442.400)	/GE 400\	(44,190)
Net Increase in Loans and Leases  Promises and Equipment Purchased in Branch Transactions	(113,108)	(65,408)	(51,249)
Premises and Equipment Purchased in Branch Transactions  Prepared from the Sales of Premises and Equipment and Other			(1,338)
Proceeds from the Sales of Premises and Equipment and Other	763	407	202
Real Estate Owned and Repossessed Assets	(1,922)	487	303
Purchase of Premises and Equipment		<u>(1,353</u> )	<u>(893)</u> (159,753)
Net Cash Used In Investing Activities	<u>(75,255</u> )	<u>(130,294</u> )	(139,733)
Einanaina Activitias			
Financing Activities: Deposits Assumed in Branch Transactions, Net of Premium			127,708
Net Increase in Deposits	19,600	54,682	39,374
Net Increase in Deposits  Net Increase in Short-Term Borrowings	6,989	(723)	2,049
Proceeds from Other Borrowings	45,000	45,000	2,040
Repayments of Other Borrowings	(5,000)	10,000	
Proceeds from Capital Securities	5,000		
Purchase of Treasury Stock	(6,923)	(1,952)	(7,479)
Exercise of Stock Options	117	203	33
Tax Benefit for Disposition of Stock Options	83	51	33
Acquisition of Common Stock by ESOP	(853)	(1,728)	
Cash Dividends Paid	(5,528)	<u>(5,115)</u>	(4,565)
Net Cash Provided By Financing Activities	58,485	90,418	157,153
Net (Decrease) Increase in Cash and Cash Equivalents	(2,673)	(16,163)	9,412
Cash and Cash Equivalents at Beginning of Year	30,746	46,909	37,497
Cash and Cash Equivalents at End of Year	\$ 28,073	\$ 30,746	\$ 46,909
·		<u> </u>	<u> </u>
Supplemental Cash Flow Information:	00001	<b>40-212</b>	Acc c==
Interest Paid	\$29,045	\$27,846	\$23,352
Income Taxes Paid	10,560	152	6,571
Transfer of Loans to Other Real Estate Owned and Repossessed Assets	592	679	307
Transfer of Securities from Held-to-Maturity to Available-for-Sale upon Adoption	00.550		
of SFAS No. 133, at Amortized Cost (Fair Value of \$20,736)	20,559		

See Notes to Consolidated Financial Statements.

#### NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

#### NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (In Thousands)

Arrow Financial Corporation (the "Company") is a bank holding company organized in 1983 under the laws of New York and registered under the Bank Holding Company Act of 1956. The accounting and reporting policies of Arrow Financial Corporation and its subsidiaries conform to generally accepted accounting principles and general practices within the industry in all material respects.

**Principles of Consolidation** - The financial statements of the Company and its wholly owned subsidiaries are consolidated and all material intercompany transactions have been eliminated. In the "Parent Company Only" financial statements in Note 24, the investment in wholly owned subsidiaries is carried under the equity method of accounting. When necessary, prior years' consolidated financial statements have been reclassified to conform with the current financial statement presentations.

**Cash and Cash Equivalents** - Cash and cash equivalents in the Consolidated Statements of Cash Flows include the following items: cash at branches, due from bank balances, cash items in the process of collection and federal funds sold.

**Securities** - Securities reported as held-to-maturity are those debt securities which the Company has both the positive intent and ability to hold to maturity and are stated at amortized cost. Securities available-for-sale are reported at fair value, with unrealized gains and losses, net of taxes, reported in accumulated other comprehensive income or loss. Realized gains and losses are based upon the amortized cost of the specific security sold. The cost of securities is adjusted for amortization of premium and accretion of discount, which is calculated on an effective interest rate method.

In June 1998, the Financial Accounting Standards Board (FASB) issued Statement of Financial Accounting Standards (SFAS) No. 133, "Accounting for Derivative Instruments and Hedging Activities," which establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts, and for hedging activities. As amended, this Statement is effective for all fiscal quarters of fiscal years beginning after June 15, 2000. The Company chose to adopt SFAS No. 133 in the first quarter of 1999. At the time of adoption, the Company elected to reclassify certain securities previously classified held-to-maturity as available-for-sale, as allowed under SFAS No. 133. The net unrealized holding gains on the securities transferred of \$177 thousand (pre-tax) was recorded as a transition adjustment in other comprehensive income.

Loans, Leases and Allowance for Loan Losses - Interest income on commercial loans, mortgages, credit card and installment loans is accrued and credited to income, based upon the principal amount outstanding. The financing method of accounting is used for direct lease contract receivables. Loan fees and costs, where material, are deferred and amortized as an adjustment to yield over the lives of the loans originated.

The allowance for loan losses is maintained by charges to operations based upon management's evaluation of the loan portfolio, current economic conditions, past loan losses and other factors. In management's opinion, the balance is sufficient to provide for probable loan losses. While management uses available information to recognize losses on loans, future additions to the allowance may be necessary based on changes in economic conditions in the Company's market area. In addition, various Federal and State regulatory agencies, as an integral part of their examination process, review the Company's allowance for loan losses. Such agencies may require the Company to recognize additions to the allowance in future periods, based on their judgments about information available to them at the time of their examination which may not be currently available to management.

The Company accounts for impaired loans under SFAS No. 114, "Accounting by Creditors for Impairment of a Loan." SFAS No. 114, as amended, requires that impaired loans, except for large groups of smaller-balance homogeneous loans, be measured based on the present value of expected future cash flows discounted at the loan's effective interest rate, the loan's observable market price or the fair value of the collateral if the loan is collateral dependent. The Company applies the provisions of SFAS No. 114 to all impaired commercial and commercial real estate loans over \$250, and to all loans restructured subsequent to the adoption of SFAS No. 114. Allowances for loan losses for the remaining loans are evaluated under SFAS No. 5. Under the provisions of SFAS No. 114, the Company determines impairment for collateralized loans based on fair value of the collateral less estimated cost to sell. For other loans, impairment is determined by comparing the recorded value for the loan to the present value of the expected cash flows, discounted at the loan's effective interest rate. The Company determines the interest income recognition method on a loan-by-loan basis. Based upon the borrowers' payment histories and cash flow projections, interest recognition methods include full accrual, cash basis and cost recovery.

#### NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Transfers and Servicing of Financial Assets and Extinguishments of Liabilities - The Company accounts for mortgage servicing rights under SFAS No. 125, "Accounting for Transfers and Servicing of Financial Assets and Extinguishments of Liabilities", which superceded SFAS No. 122. At December 31, 1999 and 1998, the carrying amount of the Company's mortgage servicing rights measured under SFAS No. 125 amounted to \$22 and \$34 for each respective period. At December 31, 1999 and 1998, the magnitude of the servicing rights was not considered so substantial as to require stratification for purposes of evaluation for impairment. There was no valuation reserve for mortgage servicing rights at December 31, 1999 and 1998, as fair value approximated carrying value. The amount of loans serviced for others was \$9,882 and \$11,862 at December 31, 1999 and 1998, respectively.

Other Real Estate Owned and Repossessed Assets - Real estate acquired by foreclosure and assets acquired by repossession are recorded at the lower of fair value less estimated costs to sell or cost. Subsequent declines in fair value, after transfer to other real estate owned and repossessed assets, are recognized through a valuation allowance. Such declines in fair value along with related operating expenses to administer such properties are charged directly to operating expense.

**Premises and Equipment** - Premises and equipment are stated at cost, less accumulated depreciation and amortization. Depreciation and amortization included in operating expenses are stated largely on the straight-line method. The provision is based on the estimated useful lives of the assets and, in the case of leasehold improvements, amortization is computed over the terms of the respective leases or their estimated useful lives, whichever is less. Gains or losses on disposition are reflected in earnings.

Assets subject to capital leases are capitalized and depreciated over the life of the lease with appropriate charges to operating expense for implicit interest amounts.

Income Taxes - The Company accounts for income taxes under the asset and liability method under SFAS No. 109. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect of deferred tax assets and liabilities for a change in tax rates is recognized in income in the period that includes the enactment date. The Company's policy is that deferred tax assets are reduced by a valuation reserve if, based on the weight of available evidence, it is more likely than not that some or all of the deferred tax assets will not be realized.

**Intangible Assets** - Intangible assets related to the acquisition of branches, and the related amortization, are included in other assets and other noninterest expense, respectively. Intangible assets, which are being amortized, on a straight-line basis over 15 years, amounted to \$11,281 and \$12,206 at December 31, 1999 and 1998, respectively. The related amortization expense totaled \$925, \$925 and \$493 in 1999, 1998 and 1997, respectively.

**Earnings Per Share** - Basic EPS excludes dilution and is computed by dividing income available to common stockholders by the weighted average number of common shares outstanding for the period. Diluted EPS reflects the potential dilution that could occur if securities or other contracts to issue common stock were exercised or converted into common stock or resulted in the issuance of common stock that then shared in the earnings of the entity (such as the Company's stock options). Unallocated common shares held by the Company's Employee Stock Ownership Plan are not included in the weighted average number of common shares outstanding for either the basic or diluted EPS calculation. All EPS data has been restated for the effects of stock splits and dividends.

**Financial Instruments** - SFAS No. 107, "Disclosures about Fair Value of Financial Instruments," requires that the Company disclose estimated fair values for its financial instruments, both on- and off-balance sheet. The Company is a party to certain financial instruments with off-balance sheet risk, such as: commercial lines of credit, construction lines of credit, credit card lines of credit, overdraft protection, home equity lines of credit and standby letters of credit. The Company's policy is to record such instruments when funded. Fair value estimates are made at a specific point in time, based on relevant market information and information about the financial instrument. These estimates do not reflect any premium or discount that could result from offering for sale at one time the Company's entire holdings of a particular financial instrument. Because no market exists for a significant portion of the Company's financial instruments, fair value estimates are based on judgments regarding future expected loss experience, current economic conditions, risk characteristics of various financial instruments, and other factors. These estimates are subjective in nature and involve uncertainties and matters of significant judgment and therefore cannot be determined with precision. Changes in assumptions could significantly affect the estimates.

#### NOTE 1: SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Fair value estimates are based on existing on- and off-balance sheet financial instruments without attempting to estimate the value of anticipated future business and the value of assets and liabilities that are not considered financial instruments. For example, the Company has a substantial trust department that contributes net fee income annually. The value of trust department customer relationships is not considered a financial instrument, and therefore this value has not been incorporated into the fair value estimates. Other significant assets and liabilities that are not considered financial assets or liabilities include credit card servicing operations, deferred taxes, premises and equipment, the value of low-cost long-term core deposits and goodwill. In addition, the tax ramifications related to the realization of the unrealized gains and losses can have a significant effect on fair value estimates and have not been considered in any of the estimates.

The carrying amount of certain short-term assets and liabilities, namely: cash and due from banks, federal funds sold, securities sold under agreements to repurchase, demand deposits, savings, N.O.W. and money market deposits, other short-term borrowings, accrued interest receivable and accrued interest payable, is a reasonable estimate of fair value. The fair value estimates of other on- and off-balance sheet financial instruments, as well as the method of arriving at fair value estimates, are included in the related footnotes and summarized in Note 23.

**Segment Reporting -** In June 1997, the FASB issued SFAS No. 131, "Disclosures about Segments of an Enterprise and Related Information." SFAS No. 131 establishes standards for the way that public business enterprises report information about operating segments. For the Company, the statement was effective for annual financial statements issued for the year ended December 31, 1998. The Company's operations are solely in the financial services industry and include the traditional operations of a commercial banking enterprise. The Company operates primarily in northern New York State in Warren, Washington, Saratoga, Essex and Clinton counties and surrounding areas.

**Derivative Instruments and Hedging Activities** - In June 1998, the FASB issued SFAS No. 133, "Accounting for Derivative Instruments and Hedging Activities," which establishes accounting and reporting standards for derivative instruments, including certain derivative instruments embedded in other contracts, and for hedging activities. The Company chose to adopt SFAS No. 133 in the first quarter of 1999 to take advantage of a provision in SFAS No. 133 allowing the transfer of securities from held-to-maturity to available-for-sale. As of December 31, 1999, and during 1999, the Company had no derivative instruments within the meaning of SFAS No. 133, and therefore the adoption of this Statement did not have a significant effect on the Company's consolidated financial statements.

**Use of Estimates** - Management of the Company has made a number of estimates and assumptions relating to the reporting of assets and liabilities and the disclosure of contingent assets and liabilities to prepare these consolidated financial statements in conformity with generally accepted accounting principles. Actual results could differ from those estimates.

#### NOTE 2: CASH AND DUE FROM BANKS (In Thousands)

The bank subsidiaries are required to maintain certain reserves of vault cash and/or deposits with the Federal Reserve Bank. The total amount of the required reserve at December 31, 1999 and 1998 was approximately \$9,484 and \$7,930, respectively.

#### NOTE 3: SECURITIES (In Thousands)

The fair value of securities, except certain state and municipal securities, is estimated based on published prices or bid quotations received from securities dealers. The fair value of certain state and municipal securities is not readily available through market sources, so fair value estimates are based on the discounted contractual cash flows using estimated market discount rates that reflect the credit and interest rate risk inherent in the instrument, or for short-term securities, the carrying amount.

A summary of the amortized costs and the approximate fair values of securities at December 31, 1999 and 1998 is presented below:

#### **Securities Available-for-Sale:**

	Amortized <u>Cost</u>	Fair <u>Value</u>	Gross Unrealized <u>Gains</u>	Gross Unrealized <u>Losses</u>
December 31, 1999 U.S. Treasury and Agency Obligations State and Municipal Obligations Collateralized Mortgage Obligations Other Mortgage-Backed Securities Corporate and Other Debt Securities Mutual Funds and Equity Securities Total Securities Available-for-Sale	\$ 39,428 405 70,589 111,751 6,996 6,197 \$235,366	\$ 38,251 404 69,350 107,190 6,906 6,263 \$228,364	\$ 5  27 11 14 66 <u>\$ 123</u>	\$1,182 1 1,266 4,572 104  <u>\$7,125</u>
December 31, 1998 U.S. Treasury and Agency Obligations State and Municipal Obligations Collateralized Mortgage Obligations Other Mortgage-Backed Securities Corporate and Other Debt Securities Mutual Funds and Equity Securities Total Securities Available-for-Sale	\$ 29,567 9,235 68,954 120,107 34,899 3,916 \$266,678	\$ 30,134 9,240 69,257 120,104 34,953 4,043 \$267,731	\$ 567 5 410 428 118 	\$ 107 431 64  \$ 602

#### **Securities Held-to-Maturity:**

December 24, 4000	Amortized <u>Cost</u>	Fair <u>Value</u>	Gross Unrealized <u>Gains</u>	Gross Unrealized <u>Losses</u>
December 31, 1999 State and Municipal Obligations Total Securities Held-to-Maturity	\$55,467 \$55,467	<u>\$54,462</u> <u>\$54,462</u>	\$ 392 \$ 392	<u>\$1,397</u> <u>\$1,397</u>
December 31, 1998				
U.S. Treasury and Agency Obligations	\$ 3,989	\$ 4,050	\$ 61	\$
State and Municipal Obligations	42,458	44,320	1,872	10
Other Mortgage-Backed Securities	<u> 16,569</u>	<u> 16,685</u>	<u> 165</u>	<u>49</u>
Total Securities Held-to-Maturity	<u>\$63,016</u>	\$65,05 <u>5</u>	<u>\$2,098</u>	<u>\$ 59</u>

#### NOTE 3: SECURITIES (Continued)

A summary of the maturities of securities as of December 31, 1999 is presented below. Collateralized mortgage obligations and other mortgage-backed securities are included in the schedule based on their expected average lives. Actual maturities may differ from the table below because issuers may have the right to call or prepay obligations with or without prepayment penalties.

Securities:	<u>Available-</u>	for-Sale	<b>Held-to-Maturity</b>		
	Amortized	Fair	Amortized	Fair	
With in One Vern	<u>Cost</u>	<u>Value</u>	<u>Cost</u>	<u>Value</u>	
Within One Year:	¢ 0.04 <i>E</i>	¢ 0.000	¢.	¢	
U.S. Treasury and Agency Obligations State and Municipal Obligations	\$ 8,015 405	\$ 8,008 404	\$ 7,565	\$ 7,567	
Collateralized Mortgage Obligations	405 6,717	404 6,708	7,303	7,567	
Other Mortgage-Backed Securities	431	429			
Corporate and Other Debt Securities	<u> 1,000</u>	<u> 1,004</u>			
Total	<u> 16,568</u>	16,553	7,565	7,567	
		,			
From 1 - 5 Years:					
U.S. Treasury and Agency Obligations	9,492	9,350			
State and Municipal Obligations			5,063	5,177	
Collateralized Mortgage Obligations	49,073	48,438			
Other Mortgage-Backed Securities	60,474	58,875			
Corporate and Other Debt Securities	4,002	3,902			
Total	<u>123,041</u>	<u>120,565</u>	<u>5,063</u>	<u>5,177</u>	
From 5 - 10 Years:					
U.S. Treasury and Agency Obligations	19,945	18,935			
State and Municipal Obligations	10,040		28,115	27,740	
Collateralized Mortgage Obligations	12,806	12,242	20,110	21,740	
Other Mortgage-Backed Securities	46,195	43,526			
Corporate and Other Debt Securities					
Total	78,946	74,703	28,115	27,740	
Over 10 Years:					
U.S. Treasury and Agency Obligations	1,976	1,958			
State and Municipal Obligations			14,724	13,978	
Collateralized Mortgage Obligations	1,993	1,962			
Other Mortgage-Backed Securities	4,651	4,360			
Corporate and Other Debt Securities	1,994	2,000			
Mutual Funds and Equity Securities Total	6,197	6,263	14 724	12 079	
Total Securities	16,811 \$235,366	16,543 \$228,364	<u>14,724</u> \$55.467	13,978 \$54,463	
Total Securities	<u>\$235,366</u>	<u>\$228,364</u>	<u>\$55,467</u>	<u>\$54,462</u>	

The carrying amount of securities pledged to secure public and trust deposits and for other purposes totaled \$233,866 and \$205,812 at December 31, 1999 and 1998, respectively.

#### NOTE 4: LOANS AND LEASES (In Thousands)

Loans and leases at December 31, 1999 and 1998 consisted of the following:

	<u>1999</u>	<u>1998</u>
Commercial, Financial and Agricultural	\$ 46,818	\$ 35,961
Real Estate - Commercial	66,273	58,420
Real Estate - Residential	252,660	238,425
Real Estate - Construction	4,505	3,406
Indirect Automobile Loans	257,068	178,969
Other Installment Loans to Individuals	<u>28,496</u>	30,945
Total Loans and Leases	<u>\$655,820</u>	<u>\$546,126</u>

The carrying amount of net loans and leases at December 31, 1999 and 1998 was \$648,036 and \$539,384, respectively. The estimated fair value of net loans and leases at December 31, 1999 and 1998 was \$641,162 and \$547,648, respectively.

Fair values are estimated for portfolios of loans with similar financial characteristics. Loans are segregated by type such as commercial, commercial real estate, residential mortgage, credit card and other consumer loans. Each loan category is further segmented into fixed and adjustable rate interest terms and by performing and nonperforming categories.

The fair value of performing loans is calculated by discounting scheduled cash flows through the estimated maturity using estimated market discount rates that reflect the credit and interest rate risk inherent in the loan. The estimate of maturity is based on historical experience with repayments for each loan classification, modified, as required, by an estimate of the effect of current economic and lending conditions.

Fair value for nonperforming loans is based on recent external appraisals. If appraisals are not available, estimated cash flows are discounted using a rate commensurate with the risk associated with the estimated cash flows. Assumptions regarding credit risk, cash flows and discount rates are judgmentally determined using available market information and specific borrower information.

Certain executive officers and directors, including their immediate families and organizations in which they are principals of the Company or affiliates, have various loan, deposit and other transactions with the Company. Such transactions are on substantially the same terms, including interest rates and collateral, as those prevailing at the time for comparable transactions with others. The amount of such related party loans was \$9,906 at December 31, 1999 and \$4,668 at December 31, 1998. During 1999, the amount of new loans and renewals extended to such related parties was \$10,429 and the total of loan repayments was \$5,191.

The Company has pledged certain loans secured by one to four family residential mortgages as collateral for borrowings from the Federal Home Loan Bank (see Note 10). As of December 31, 1999 the amount of such pledging amounted to \$162,696.

The Company designates certain loans as nonaccrual and suspends the amortization of net deferred fees or costs when payment of interest and/or principal is due and unpaid for a period of, generally, ninety days or the likelihood of repayment is uncertain in the opinion of management. The following table presents the balance of nonaccrual and restructured loans and other information implicit to the interest income accounts.

	<u>1999</u>	<u> 1998</u>	<u> 1997</u>
Principal Amount at December 31	\$1,790	\$2,270	\$3,321
Gross Interest That Would Have Been Earned			
Under Original Terms	171	208	246
Interest Included in Net Income	120	76	90

The Company has no material commitments to make additional advances to borrowers with nonaccrual or restructured loans.

#### NOTE 5: ALLOWANCE FOR LOAN LOSSES (In Thousands)

The following summarizes the changes in the allowance for loan losses during the years ended December 31:

	<u>1999</u>	<u> 1998</u>	<u> 1997</u>
Balance at Beginning of Year	\$6,742	\$6,191	\$5,581
Provision for Loan Losses	1,424	1,386	1,303
Recoveries	651	343	205
Charge-Offs	(1,033)	(1,178)	(1,598)
Allowance Acquired			700
Balance at End of Year	<u>\$7,784</u>	<u>\$6,742</u>	<u>\$6,191</u>

At December 31, 1999 and 1998, the recorded investment in impaired loans amounted to \$0 and \$671, respectively. At December 31, 1998, the allowance for loan losses included \$201 for impaired loans at that date. The average recorded investment in impaired loans for 1999, 1998 and 1997 was \$375, \$1,273 and \$1,566, respectively. During 1999, 1998 and 1997, no interest income was recorded on such loans during the period of impairment.

#### NOTE 6: PREMISES AND EQUIPMENT (In Thousands)

A summary of premises and equipment at December 31, 1999 and 1998 is presented below:

	<u>1999</u>	<u> 1998</u>
Bank Premises, Including Land	\$14,029	\$13,106
Equipment, Furniture and Fixtures	10,755	10,236
Leasehold Improvements	<u>313</u>	<u> 171</u>
Total Cost	25,097	23,513
Accumulated Depreciation and Amortization	<u>(13,324</u> )	<u>(12,410</u> )
Net Premises and Equipment	<u>\$11,773</u>	<u>\$11,103</u>

Amounts charged to operations for depreciation and amortization totaled \$993, \$936 and \$836 in 1999, 1998 and 1997, respectively.

#### NOTE 7: OTHER REAL ESTATE OWNED (In Thousands)

Other real estate owned, net of an allowance for estimated losses, at December 31, 1999 and 1998 consisted of the following:

<u>1999</u>	<u>1998</u>
Single-Family 1 - 4 Units \$586	\$540
Commercial Real Estate	- 86
Construction and Land Development	<u> </u>
Other Real Estate Owned, Net \$586	<u>\$627</u>

The following table summarizes changes in the net carrying amount of other real estate owned at December 31, 1999 and 1998:

	<u>1999</u>	<u>1998</u>
Balance at Beginning of Year	\$627	\$315
Properties Acquired Through Foreclosure	592	679
Writedown of Properties Previously Foreclosed	(24)	
Sales	<u>(609</u> )	<u>(367</u> )
Balance at End of Year	<u>\$586</u>	<u>\$627</u>

The following summarizes the changes in the allowance for other real estate owned losses:

	<u>1999</u>	<u> 1998</u>
Balance at Beginning of Year	<b>\$ 59</b>	\$ 65
Writedown of Properties Previously Foreclosed	24	
Charge-Offs	<u>(59</u> )	<u>(6</u> )
Balance at End of Year	<u>\$ 24</u>	<u>\$ 59</u>

Repossessed assets totaled \$62 and \$38 at December 31, 1999 and 1998, respectively, and consisted solely of automobiles repossessed in satisfaction of loans.

#### NOTE 8: TIME DEPOSITS (In Thousands)

The following summarizes the contractual maturities of time deposits during years subsequent to December 31, 1999:

	Time	
	Deposits	Other
	of \$100,000	Time
	<u>or More</u>	<u>Deposits</u>
2000	\$121,945	\$158,704
2001	3,252	25,706
2002	425	3,207
2003	446	5,086
2004 and Beyond	<u>351</u>	5,095
Total	<u>\$126,419</u>	<b>\$197,798</b>

The carrying value of time deposits at December 31, 1999 and 1998 was \$324,217 and \$318,735, respectively. The estimated fair value of time deposits at December 31, 1999 and 1998 was \$324,217 and \$319,224, respectively. The fair value of time deposits is based on the discounted value of contractual cash flows, except that the fair value is limited to the extent that the customer could redeem the certificate after imposition of a premature withdrawal penalty. The discount rate is estimated using the rates indexed to the FHLB advance rates at December 31, 1999.

#### NOTE 9: SHORT-TERM BORROWINGS (In Thousands)

A summary of short-term borrowings is presented below:

Federal Funds Purchased and Securities Sold	<u>1999</u>	<u>1998</u>	<u>1997</u>
Under Agreements to Repurchase:			
Balance at December 31	\$25,688	\$22,275	\$20,918
Maximum Month-End Balance	49,450	41,576	21,510
Average During the Year	35,227	25,575	17,450
Average Rate During the Year	4.47%	4.62%	4.74%
Rate at December 31	4.56%	4.36%	4.39%
Other Short-Term Borrowings:			
Balance at December 31	\$5,333	\$1,757	\$3,837
Maximum Month-End Balance	5,336	5,042	8,322
Average During the Year	3,199	2,426	5,041
Average Rate During the Year	4.85%	5.67%	5.77%
Rate at December 31	5.54%	5.19%	5.27%
Average Aggregate Borrowing Rates During the Year	4.50%	4.71%	4.97%

Securities sold under agreements to repurchase generally mature within ninety days. The Company maintains control over the securities underlying the agreements. Federal funds purchased represent overnight transactions.

At December 31, 1999 other short-term borrowings included demand notes issued to the U.S. Treasury. The Company has established overnight and 30 day term lines of credit with the Federal Home Loan Bank ("FHLB") each in the amount of \$44,358. If advanced, such lines of credit will be collateralized by mortgage-backed securities, loans and FHLB stock. Participation in the FHLB program requires an investment in FHLB stock. Investment in FHLB stock, included in Securities Available-for-Sale on the Consolidated Balance Sheets, amounted to \$4,463 and \$3,128 at December 31, 1999 and 1998, respectively. In addition, the Company has in place borrowing facilities from correspondent banks and the Federal Reserve Bank of New York.

#### NOTE 10: FHLB ADVANCES (In Thousands)

The Company borrows funds from the FHLB. Some are in the form of "convertible advances." These advances have a set final maturity, but are callable by the FHLB at certain dates (option date) beginning no earlier than one year from the issuance date. If the advances are called, the Company may elect to have the funds replaced by the FHLB at the then prevailing market rate of interest. The borrowings are secured by mortgage-backed loans and/or securities. The total amount of assets pledged to the FHLB for borrowing arrangements at December 31, 1999 and 1998 amounted to \$174,296 and \$191,163, respectively. The table below presents information applicable to FHLB advances held as of December 31, 1999:

Par Amount	Effective Rate	Option Date	Maturity Date
\$20,000	5.17%		February 22, 2000
20,000	5.82%		March 8, 2000
5,000	5.28%	March 13, 2000	March 11, 2008
5,000	5.05%		June 14, 2000
10,000	4.75%	November 19, 2000	November 19, 2003
5,000	5.43%	March 12, 2001	March 11, 2008
10,000	4.59%	October 19, 2001	October 20, 2003
10,000	4.98%	November 19, 2001	November 19, 2003
<u>\$85,000</u>	5.20%		

The carrying amount of FHLB advances was \$85,000 and \$45,000 at December 31, 1999 and 1998, respectively. The estimated fair value was \$84,077 and \$44,399 at December 31, 1999 and 1998, respectively. The fair value of FHLB advances is estimated based on the discounted value of contractual cash flows. The discount rate is estimated using the rates indexed to the FHLB advance rates.

### NOTE 11: GUARANTEED PREFERRED BENEFICIAL INTERESTS IN COPORATION'S JUNIOR SUBORDIANTED DEBENTURES

On November 22, 1999, the Company established Arrow Capital Trust I (the "Trust") which is a statutory business trust formed under Delaware law upon filing a certificate of trust with the Delaware Secretary of State. The Trust exists for the exclusive purposes of (i) issuing and selling 30 year guaranteed preferred beneficial interests in the Corporation's junior subordinated debentures ("capital securities") in the aggregate amount of \$5.0 million at a fixed rate of 9.50%, (ii) using the proceeds from the sale of the capital securities to acquire the junior subordinated debentures issued by the Company and (iii) engaging in only those other activities necessary, advisable or incidental thereto. The junior subordinated debentures are the sole assets of the Trust and, accordingly, payments under the corporation obligated junior debentures are the sole revenue of the Trust. All of the common securities of the Trust are owned by the Company. The Company has used the net proceeds from the sale of the capital securities for general corporate purposes. The capital securities, with associated expense that is tax deductible, qualify as Tier I capital under regulatory definitions. The Company's primary source of funds to pay interest on the debentures owed to the Trust are current dividends from its subsidiary banks. Accordingly, the Company's ability to service the debentures is dependent upon the continued ability of the subsidiary banks to pay dividends to the Company. Since the capital securities are classified as debt for financial statement purposes, the expense associated with the capital securities is recorded as interest expense on the consolidated statement of income.

#### NOTE 12: ACCUMULATED OTHER COMPREHENSIVE INCOME (LOSS) (In Thousands)

The following table presents the components, net of tax, of accumulated other comprehensive income (loss) as of December 31:

	<u>1999</u>	<u> 1998</u>
Excess of Additional Pension Liability Over Unrecognized Prior Service Cost	\$ (61)	\$ (44)
Net Unrealized Securities Holding (Losses) Gains	<u>(4,209</u> )	623
Total Accumulated Other Comprehensive (Loss) Income	<u>\$(4,270)</u>	<u>\$579</u>

#### NOTE 13: EARNINGS PER COMMON SHARE (In Thousands, Except Per Share Amounts)

The following table presents a reconciliation of the numerator and denominator used in the calculation of basic and diluted earnings per common share (EPS) for each of the years in the three year period ended December 31, 1999. Shares outstanding have been restated for all stock splits and stock dividends.

	Income (Numerator)	Shares ( <u>Denominator</u> )	Per Share Amount
For the Year Ended December 31, 1999:			
Basic EPS: Income Available to Common Shareholders Dilutive Effect of Stock Options Diluted EPS: Income Available to Common	\$12,859 	7,639 <u>102</u>	<u>\$1.68</u>
Shareholders and Assumed Conversions	<u>\$12,859</u>	<u>7,741</u>	<u>\$1.66</u>
For the Year Ended December 31, 1998:			
Basic EPS: Income Available to Common Shareholders Dilutive Effect of Stock Options Diluted EPS: Income Available to Common	\$11,835 	7,878 <u>121</u>	<u>\$1.50</u>
Shareholders and Assumed Conversions	<u>\$11,835</u>	<u>7,999</u>	<u>\$1.48</u>
For the Year Ended December 31, 1997:			
Basic EPS: Income Available to Common Shareholders Dilutive Effect of Stock Options Diluted EPS: Income Available to Common	\$10,997 	8,038 	<u>\$1.37</u>
Shareholders and Assumed Conversions	<u>\$10,997</u>	<u>8,147</u>	<u>\$1.35</u>

During 1999, 1998 and the last quarter of 1997, options to purchase 175, 59 and 59 shares of common stock, respectively, at an average price of \$21.70, \$23.86 and \$23.86 per share, respectively, were outstanding but were not included in the computation of diluted EPS because the options' exercise price was greater than the average market price of the common shares. The options, which expire November 26, 2007 through December 15, 2009, were still outstanding at the end of 1999.

#### NOTE 14: REGULATORY MATTERS (In Thousands)

In the normal course of business, the Company and its subsidiaries operate under certain regulatory restrictions, such as the extent and structure of covered intercompany borrowings and maintenance of reserve requirement balances.

The principal source of the funds for the payment of shareholder dividends by the Company has been from dividends declared and paid to the Company by its bank subsidiaries. As of December 31, 1999, the maximum amount that could have been paid by subsidiary banks to the Company was approximately \$16,197.

Under current Federal Reserve regulations, the Company is prohibited from borrowing from the subsidiary banks unless such borrowings are secured by specific obligations. Additionally, the maximum of any such borrowing is limited to 10% of an affiliate's capital and surplus.

The Company and its subsidiary banks are subject to various regulatory capital requirements administered by the federal banking agencies. Failure to meet minimum capital requirements can initiate certain mandatory--and possibly additional discretionary--actions by regulators that, if undertaken, could have a direct material effect on an institution's financial statements. Under capital adequacy guidelines and the regulatory framework for prompt corrective action, the Company and its subsidiary banks must meet specific capital guidelines that involve quantitative measures of assets, liabilities, and certain off-balance sheet items as calculated under regulatory accounting practices. Capital amounts and classification are also subject to qualitative judgments by the regulators about components, risk weightings, and other factors.

#### NOTE 14: REGULATORY MATTERS (Continued)

Quantitative measures established by regulation to ensure capital adequacy require the Company and its subsidiary banks to maintain minimum capital amounts and ratios (set forth in the table below) of total and Tier I capital (as defined in the regulations) to risk-weighted assets (as defined), and of Tier I capital (as defined) to average assets (as defined). Management believes, as of December 31, 1999 and 1998, that the Company and both subsidiary banks meet all capital adequacy requirements to which they are subject.

As of December 31, 1999, the Company and both subsidiary banks qualified as well capitalized under the regulatory framework for prompt corrective action. To be categorized as well capitalized the Company and its subsidiary banks must maintain minimum total risk-based, Tier I risk-based, and Tier I leverage ratios as set forth in the table below. There are no conditions or events that management believes have changed the Company's or its subsidiary banks' categories.

The Company's ("Arrow") and its subsidiary banks, Glens Falls National Bank and Trust Company ("Glens Falls National") and Saratoga National Bank and Trust Company ("Saratoga National"), actual capital amounts and ratios are presented in the table below as of December 31, 1999 and 1998:

	Actual		Minimum Amounts For Capital Adequacy Purposes		Minimum Amounts To Be Well Capitalized	
	Amount	Ratio	Amount	Ratio	Amount	Ratio
As of December 31, 1999:	<u>/ </u>	<u>rtuiio</u>	<u> </u>	114110	<u>/ u </u>	110110
Total Capital						
(to Risk Weighted Assets):						
Arrow	\$77,527	12.1%	\$51,258	8.0%	\$64,072	10.0%
Glens Falls National	67,263	12.1%	44,471	8.0%	55,589	10.0%
Saratoga National	12,242	13.2%	7,419	8.0%	9,274	10.0%
Tier I Capital	,		•		,	
(to Risk Weighted Assets):						
Arrow	69,712	10.8%	25,819	4.0%	38,729	6.0%
Glens Falls National	60,573	10.9%	22,229	4.0%	33,343	6.0%
Saratoga National	8,144	8.8%	3,702	4.0%	5,553	6.0%
Tier I Capital						
(to Average Assets):						
Arrow	69,712	7.0%	39,835	4 0%	39,835	4.0%
Glens Falls National	60,573	6.7%	36,463	4.0%	45,204	5.0%
Saratoga National	8,144	7.4%	4,402	4.0%	5,503	5.0%
As of December 31, 1998:						
Total Capital						
(to Risk Weighted Assets):						
Arrow	70,538	12.4%	45,582	8.0%	56,977	10.0%
Glens Falls National	64,327	13.1%	39,314	8.0%	49,142	10.0%
Saratoga National	7,906	13.6%	4,654	8.0%	5,817	10.0%
Tier I Capital						
(to Risk Weighted Assets):						
Arrow	63,739	11.2%	22,784	4.0%	34,176	6.0%
Glens Falls National	58,444	11.9%	19,662	4.0%	29,492	6.0%
Saratoga National	7,026	8.8%	3,208	4.0%	4,812	6.0%
Tier I Capital						
(to Average Assets):						
Arrow	63,739	7.1%	35,909	4.0%	35,909	4.0%
Glens Falls National	58,444	7.2%	32,424	4.0%	40,530	5.0%
Saratoga National	7,026	7.7%	3,650	4.0%	4,562	5.0%

#### **NOTE 15: RETIREMENT PLANS (In Thousands)**

The Company sponsors qualified and nonqualified defined benefit pension plans and other postretirement benefit plans for its employees. The Company maintains a non-contributory pension plan which covers substantially all employees. Benefits are based on years of service and the participants' final compensation (as defined). The funding policy is to contribute the maximum amount that can be deducted for federal income tax purposes. The Company also maintains a supplemental nonqualified unfunded retirement plan to provide eligible employees of the Company and its subsidiaries with benefits in excess of qualified plan limits imposed by federal tax law.

The Company has multiple nonpension postretirement benefit plans. The health care, dental and life insurance plans are contributory, with participants' contributions adjusted annually. The health care plan provides for automatic increases of Company contributions each year based on the increase in inflation up to a maximum of 5%. The Company's policy is to fund the cost of postretirement benefits in amounts determined at the discretion of management.

The following tables provide a reconciliation of the changes in the plans' benefit obligations and fair value of the plans' assets over the two-year period ending December 31, 1999, and a reconciliation of the funded status to the net amount recognized in the consolidated balance sheets as of December 31 of both years:

	Pension		Postretirement	
	<u>Bene</u>	<u>fits</u>	<u>Benef</u>	<u>its</u>
Reconciliation of Benefit Obligation:	<u>1999</u>	<u>1998</u>	<u>1999</u>	<u> 1998</u>
Benefit Obligation at January 1	\$17,627	\$15,260	\$ 5,320	\$ 4,708
Service Cost	658	563	129	117
Interest Cost	1,195	1,118	349	338
Participant Contributions			68	53
Actuarial (Gain) Loss	(1,947)	1,750	(677)	426
Prior Service Cost (Plan Amendment)		27		
Benefit Payments	<u>(1,044</u> )	<u>(1,091</u> )	<u>(378</u> )	(322)
Benefit Obligation at December 31	16,489	17,627	4,811	5,320
Reconciliation of Fair Value of Plan Assets: Fair Value of Plan Assets at January 1 Actual Return on Plan Assets Employer Contributions	16,397 1,082 298	15,043 2,119 326	  310	  269
Participant Contributions			68	53
Benefit Payments	(1,044)	<u>(1,091</u> )	(378)	(322)
Fair Value of Plan Assets at December 31	16,733	16,397		
Funded Status:				
Funded Status at December 31	244	(1,230)	(4,811)	(5,320)
Unrecognized Transition (Asset) Obligation	(208)	(289)	1,556	1,683
Unrecognized Prior Service Cost	547	620	49	55
Unrecognized Net (Gain) Loss	<u>(859</u> )	<u>739</u>	80	737
Net Amount Recognized	<u>\$ (276</u> )	<u>\$ (160</u> )	<u>\$(3,126</u> )	<u>\$(2,845</u> )

The following table provides the amounts recognized in the consolidated balance sheets as of December 31 of both years:

	Pension Benefits		Postretire <u>Benef</u>	
	<u>1999</u>	<u>1998</u>	<u>1999</u>	<u>1998</u>
Prepaid Benefit Cost	\$1,598	\$1,706	\$	\$
Accrued Benefit Liability	(2,470)	(2,568)	(3,126)	(2,845)
Intangible Asset	494	628		
Accumulated Other Comprehensive Income	<u> 102</u>	<u>74</u>		
Net Amount Recognized	<u>\$ (276</u> )	<u>\$ (160</u> )	<u>\$(3,126</u> )	<u>\$(2,845</u> )

#### **NOTE 15: RETIREMENT PLANS (Continued)**

The Company's nonqualified pension plan's projected benefit obligation was \$2,697 at December 31, 1999 and \$2,822 at December 31, 1998. There are no plan assets in the nonqualified plan. All of the Company's postretirement benefit plans also have no plan assets. The accumulated benefit obligation for the postretirement benefit plans was \$4,811 and \$5,320 at December 31, 1999 and 1998, respectively. The amount included within other comprehensive income arising from a change in the additional minimum pension liability was \$28 for 1999, \$74 for 1998 and \$0 for 1997.

The qualified pension plan's assets are primarily comprised of short-term funds and U.S. Treasury obligations, high grade corporate bonds and marketable equity securities. At December 31, 1999 and 1998, plan assets included 102 and 103 shares, respectively, of Arrow Financial Corporation common stock with a market value of \$1,981 and \$2,129, respectively. During the respective years, the Plan received \$74 and \$66 from cash dividends on the Company's common stock.

The following table provides the components of net periodic benefit costs for the plans for the three years ending December 31:

				Pos	tretiremen	ıt
	<u>Pen</u>	sion Benefits		<u> </u>	Benefits	
	<u>1999</u>	<u> 1998</u>	<u> 1997</u>	<u>1999</u>	<u> 1998</u>	<u> 1997</u>
Service Cost	\$ 658	\$ 563	\$ 425	\$129	\$117	\$ 94
Interest Cost on						
Benefit Obligation	1,195	1,118	1,112	349	338	312
Expected Return on Plan Assets	(1,448)	(1,327)	(1,256)			
Amortization of Transition						
(Asset) Obligation	(81)	(80)	(90)	127	128	128
Amortization of Prior						
Service Cost	73	69	68	6	5	5
Amortization of Net						
(Gain) Loss	<u> 18</u>			<u> 19</u>	<u>17</u>	<u>(2</u> )
Net Periodic Benefit Cost	415	343	259	630	605	537
Settlement Gain			<u>(89</u> )			
Net Periodic Benefit Cost						
after Settlement Gain	<u>\$ 415</u>	<u>\$ 343</u>	<u>\$ 170</u>	<u>\$630</u>	<u>\$605</u>	<u>\$537</u>

The prior service costs are amortized on a straight-line basis over the average remaining service period of active participants. Gains and losses in excess of 10% of the greater of the benefit obligation or the market-related value of assets are amortized over the average remaining service period of active participants.

During 1997, the Company settled its pension obligation in the qualified plan for former employees of the previously divested Vermont operations by purchasing annuities from an insurance company or distributing cash at the employees' option. The settlement reduced the pension obligation and the fair value of plan assets by \$1,401 and resulted in a settlement gain of \$89.

The assumptions used in the measurement of the Company's benefit obligations and net periodic benefit costs are shown in the following table:

	Pension Benefits			Postretirement Benefits		
	1999	1998	<u> 1997</u>	<u>1999</u>	1998	<u> 1997</u>
As of December 31,						
Weighted-average assumptions:						
Discount Rate	7.75%	6.75%	7.00%	7.75%	6.75%	7.00%
Expected Return on Plan Assets	9.00%	9.00%	9.00%			
Rate of Compensation Increase	4.00%	4.00%	4.00%			

For measurement purposes, an 8.5% annual rate of increase in the per capita cost of covered medical benefits was assumed for 1999 and 7.25% for dental benefits. The rate was assumed to decrease gradually each year to a rate of 5.5% for 2005 and remain at that level thereafter for both the medical and dental benefit plans.

#### NOTE 15: RETIREMENT PLANS (Continued)

Assumed medical and dental cost trend rates have a significant effect on the amounts reported for the plans. A 1% change in assumed medical and dental cost trend rates would have the following effects:

	1% Increase	1% Decrease
Effect on Total Service and Interest Cost Components of Net Periodic Postretirement Benefit Cost For the Year Ended December 31, 1999	\$ 12	\$(54)
Effect on the Accumulated Postretirement Benefit Obilgation as of December 31, 1999	170	(445)

#### NOTE 16: OTHER EMPLOYEE BENEFIT PLANS (In Thousands)

The Company maintains an employee stock ownership plan (ESOP). Substantially all employees of the Company, and its subsidiaries, are eligible to participate upon satisfaction of applicable service requirements. The ESOP borrowed \$853 and \$1,728 in 1999 and 1998, respectively, from one of the Company's subsidiary banks to purchase outstanding shares of the Company's common stock. The note requires the Company to contribute at least an amount necessary for the ESOP to discharge its current obligations which include principal and interest payments on the note. The Company's ESOP provision amounted to \$524, \$564 and \$600 in 1999, 1998 and 1997, respectively. As the debt was repaid, shares were released from collateral and allocated to active employees, based on the proportion of debt paid to total debt outstanding for the year.

The Company accounts for the ESOP under SOP 93-6, and accordingly, the shares pledged as collateral are reported as unallocated ESOP shares in shareholders' equity. As shares were released from collateral, the Company reported compensation expense equal to the current average market price of the shares, and the shares became outstanding for earnings per share computations. The ESOP shares as of December 31, 1999 were as follows:

Allocated Shares	538
Shares Released for Allocation	10
Unallocated Shares	<u>102</u>
Total ESOP Shares	<u>650</u>
Market Value of Unallocated Shares	\$1,970

The Company also sponsors an Employee Stock Purchase Plan (ESPP) where the Company matches up to 20% of employee purchases of Company common stock under the plan, subject to certain limitations. Substantially all employees of the Company and its subsidiaries are eligible to participate upon satisfaction of applicable service requirements. The aggregate cost of the ESPP as reflected in the Company's consolidated financial statements was \$96, \$97 and \$95 in 1999, 1998 and 1997, respectively.

The Company also sponsors a Short-Term Incentive Award Plan for senior management and a Profit Sharing Plan for substantially all employees. The combined cost of these plans was \$462, \$411 and \$318 for 1999, 1998 and 1997, respectively.

#### NOTE 17: STOCK OPTION PLANS (In Thousands, Except Per Share Amounts)

The Company has established fixed Incentive Stock Option and Non-qualified Stock Option Plans. At December 31, 1999, 406 shares remained available for grant under these plans. Options may be granted at a price no less than the greater of the par value or fair market value of such shares on the date on which such option is granted, and generally expire ten years from the date of grant. Number of shares and related prices have been adjusted for the effect of the five for four stock split in 1999 and the ten percent stock dividend in 1998.

Stock Appreciation Rights, which were granted in tandem with certain non-qualified options, entitle the holder of an option to surrender the unexercised option, or any part thereof and receive in exchange a payment in cash representing the difference between the base value and the fair market value of the common stock of the Company.

#### NOTE 17: STOCK OPTION PLANS (Continued)

The Company applies APB Opinion No. 25 and related Interpretations in accounting for its plans. Accordingly, no compensation cost has been recognized for its stock option plans, excluding the cost recognized for certain stock appreciation rights granted in prior years. SFAS No. 123, "Accounting for Stock-Based Compensation" requires companies not using a fair value based method of accounting for employee stock options or similar plans, to provide pro forma disclosure of net income and earnings per share as if that method of accounting had been applied. The fair value of each option grant is estimated on the date of grant using the Black-Scholes option-pricing model with the following weighted-average assumptions used for grants in 1999, 1998 and 1997 respectively: dividend yields of 3.80%, 3.40% and 2.50%; expected volatility of 21.0%, 22.4% and 20.5%; risk free interest rates of 6.13%, 4.73% and 5.76%; and expected lives of 7.0 years for each year. The effects of applying SFAS No. 123 on the pro forma net income may not be representative of the effects on pro forma net income for future years. Pro forma disclosures for the Company for the years ending December 31, 1999, 1998 and 1997 for options granted in 1995 and later are as follows:

Net Income:	<u>1999</u>	<u> 1998</u>	<u> 1997</u>
As Reported	\$12,859	\$11,835	\$10,977
Pro Forma	12,585	11,605	10,854
Basic Earning Per Share:			
As Reported	\$1.68	\$1.50	\$1.37
Pro Forma	1.65	1.47	1.35
Diluted Earnings Per Share:			
As Reported	\$1.66	\$1.48	\$1.35
Pro Forma	1.63	1.45	1.34

A summary of the status of the Company's stock option plans as of December 31, 1999, 1998 and 1997 and changes during the years ending on those dates is presented below:

		<u>1999</u>	<u>19</u>	<u>98</u>	<u>19</u>	<u>97</u>
		Weighted-		Weighted-		Weighted-
		Average		Average		Average
		Exercise		Exercise		Exercise
Options:	<u>Shares</u>	<u>Price</u>	<u>Shares</u>	<u>Price</u>	<u>Shares</u>	<u>Price</u>
Outstanding at January 1	394,481	\$14.53	360,124	\$13.11	370,469	\$10.40
Granted	55,800	20.03	60,500	21.00	59,813	23.86
Exercised	(29,514)	9.40	(25,455)	9.65	(70,158)	7.98
Forfeited			(688)	23.86		
Outstanding at Year-end	<u>420,767</u>	15.61	<u>394,481</u>	14.53	<u>360,124</u>	13.11
Exercisable at Year-end Weighted-Average Fair Value of	272,489	12.86	233,225		182,005	
Options Granted During the Year		\$4.39		\$4.46		\$6.21

The following table summarizes information about the Company's stock options at December 31, 1999:

	<u>Op</u> :	tions Outstanding Weighted-		Options Exerc	<u>cisable</u>
Range of	Number	Average Remaining	Weighted- Average	Number	Weighted- Average
Exercise	Outstanding	Contractual	Exercise	Exercisable	Exercise
<u>Prices</u>	At 12/31/99	<u>Life</u>	<u>Price</u>	at 12/31/99	<u>Price</u>
\$3.37-\$4.31	18,596	2.3	\$ 3.84	18,596	\$ 3.84
\$6.86	21,427	3.7	6.86	21,427	6.86
\$8.02-\$9.30	52,216	4.9	8.93	52,216	8.93
\$11.10	82,474	5.9	11.10	82,273	11.10
\$16.58	70,623	6.9	16.58	53,310	16.58
\$20.03-\$21.00	116,300	9.4	20.53	15,106	21.00
\$23.86	<u>59,131</u>	7.9	23.86	<u> 29,561</u>	23.86
\$3.37-\$23.86	<u>420,767</u>	6.9	15.61	<u>272,489</u>	12.86

#### NOTE 18: SHAREHOLDER RIGHTS PLAN

In 1997, the Board of Directors of the Company adopted a shareholder rights plan. The plan provides for the distribution of one preferred stock purchase right for each outstanding share of common stock of the Company. Each right entitles the holder, following the occurrence of certain events, to purchase a unit consisting of one-hundredth of a share of Series 1 Junior Participating Preferred Stock, at a purchase price of \$51.92 (adjusted for stock dividends and stock splits) per unit, subject to adjustment. The rights will not be exercisable or transferable apart from the common stock except under certain circumstances in which a person or group of affiliated persons acquires, or commences a tender offer to acquire, 20% or more of the Company's common stock. Rights held by such an acquiring person or persons may thereafter become void. Under certain circumstances a right may become a right to purchase common stock or assets of the Company or common stock of an acquiring corporation at a substantial discount. Under certain circumstances, the Company may redeem the rights at \$.01 per right. The rights will expire in April 2007 unless earlier redeemed or exchanged by the Company.

#### NOTE 19: OTHER OPERATING EXPENSE (In Thousands)

Other operating expenses included in the consolidated statements of income are as follows:

	<u>1999</u>	<u> 1998</u>	<u> 1997</u>
Advertising and Promotion	<b>\$ 766</b>	\$ 660	\$ 558
Stationery and Printing	779	660	715
Telephone and Communications	724	637	546
Postage	990	899	811
Legal and Other Professional Fees	830	837	663
Charitable Contributions	120	155	88
Other Real Estate Owned Losses, Net	80		
Other Real Estate Owned Expenses	208	147	74
FDIC and Other Insurance	199	208	218
Branch Acquisition Intangible Asset Amortization	925	925	493
All Other	2,252	<u>1,704</u>	<u>1,457</u>
Total Other Operating Expense	<u>\$7,873</u>	<u>\$6,832</u>	<u>\$5,623</u>

#### **NOTE 20: INCOME TAXES (In Thousands)**

The consolidated provision for income taxes is summarized below:

Current Tax Expense:	<u>1999</u>	<u> 1998</u>	<u> 1997</u>
Federal	\$5,077	\$4,515	\$ 4,367
State	<u>312</u>	<u>913</u>	<u>378</u>
Total Current Tax Expense	<u>5,389</u>	5,428	4,745
Deferred Tax Expense (Benefit):			
Federal	163	343	737
State	<u>114</u>	(27)	(327)
Total Deferred Tax Expense	<u>277</u>	316	410
Total Consolidated Provision for Income Taxes	<u>\$5,666</u>	<u>\$5,744</u>	<u>\$ 5,155</u>

#### NOTE 20: INCOME TAXES (Continued)

The consolidated provisions for income taxes differed from the amounts computed by applying the U.S. Federal Income Tax Rate of 35% for 1999, 1998 and 1997 to pre-tax income as a result of the following:

	<u>1999</u>	<u>1998</u>	<u> 1997</u>
Computed Tax Expense at Statutory Rates	\$ <del>6,484</del>	\$6,153	\$ 5,653
Increase (Reduction) in Income Taxes Resulting From:			
Tax-Exempt Income	(1,046)	(807)	(563)
Nondeductible Interest Expense	128	101	65
State Taxes, Net of Federal Income Tax Benefit	277	576	497
State Tax Settlement, Net of Federal			
Income Tax Benefit			(464)
Other Items, Net	<u>(177</u> )	<u>(279</u> )	( 33)
Total Consolidated Provision for Income Taxes	<u>\$5,666</u>	<u>\$5,744</u>	<u>\$ 5,155</u>

The tax effects of temporary differences that give rise to significant portions of the deferred tax assets and deferred tax liabilities at December 31, 1999 and 1998 are presented below:

Deferred Tax Assets: Allowance for Loan Losses Pension and Deferred Compensation Plans Other Total Gross Deferred Tax Assets	1999 \$3,127 2,470 1,147 6,744	1998 \$2,788 2,495 1,258 6,541
Deferred Tax Liabilities:		
Pension Plans	663	734
Depreciation	478	453
Deferred Income	1,418	1,086
Other	<u>299</u>	99
Total Gross Deferred Tax Liabilities	<u>2,858</u>	2,372
Net Deferred Tax Assets	<u>\$3,886</u>	<u>\$4,169</u>

Management believes that the realization of the recognized net deferred tax asset of \$3,886 and \$4,169 at December 31, 1999 and 1998, respectively, is more likely than not, based on existing carryback ability, available tax planning strategies and expectations as to future taxable income. Accordingly, there was no valuation allowance for deferred tax assets as of December 31, 1999 and 1998. Not included in net deferred tax assets and liabilities above is a deferred tax asset of \$2,793 relating to net unrealized losses on securities available-for-sale at December 31, 1999 and a deferred tax liability of \$453 relating to net unrealized gains on securities available-for-sale at December 31, 1998. In addition, the Company had a deferred tax asset relating to recognized minimum pension liabilities of \$41 and \$30 at December 31, 1999 and 1998, respectively.

#### NOTE 21: LEASE COMMITMENTS (In Thousands)

At December 31, 1999, the Company was obligated under a number of noncancellable operating leases for land, buildings and equipment. Certain of these leases provide for escalation clauses and contain renewal options calling for increased rentals if the lease is renewed.

Future minimum lease payments on operating leases at December 31, 1999 were as follows:

	Operating
	Leases
2000	\$ 71
2001	71
2002	71
2003	70
2004	49
Later Years	_584
Total Minimum Lease Payments	<u>\$916</u>

### NOTE 22: FINANCIAL INSTRUMENTS WITH OFF-BALANCE SHEET RISK AND CONTINGENT LIABILITIES (In Thousands)

The Company is party to financial instruments with off-balance sheet risk in the normal course of business to meet the financing needs of its customers. These financial instruments include commitments to extend credit, standby letters of credit and loans sold with recourse. Commitments to extend credit include home equity lines of credit, credit card lines of credit, commitments for residential and commercial construction loans and other personal and commercial lines of credit. Those instruments involve, to varying degrees, elements of credit and interest rate risk in excess of the amount recognized in the consolidated balance sheets. The contract or notional amounts of those instruments reflect the extent of the involvement the Company has in particular classes of financial instruments.

The Company's exposure to credit loss in the event of nonperformance by the other party to the financial instrument for commitments to extend credit and standby letters of credit is represented by the contractual notional amount of those instruments. The Company uses the same credit policies in making commitments and conditional obligations as it does for on-balance sheet instruments.

Commitments to extend credit were \$101,697 and \$92,779 at December 31, 1999 and 1998, respectively. These commitments are agreements to lend to a customer as long as there is no violation of any condition established in the contract. Commitments generally have fixed expiration dates or other termination clauses and may require payment of a fee. Since many of the commitments are expected to expire without being drawn upon, the total commitment amounts do not necessarily represent future cash requirements. The Company evaluates each customer's creditworthiness on a case-by-case basis. Credit card lines of credit are generally unsecured. Home equity lines of credit are secured by residential real estate. Construction lines of credit are secured by underlying real estate. For other lines of credit, the amount of collateral obtained, if deemed necessary by the Company upon extension of credit, is based on management's credit evaluation of the counter-party. Collateral held varies, but may include accounts receivable, inventory, property, plant and equipment, and income-producing commercial properties. Most of the commitments are variable rate instruments.

Standby letters of credit were \$1,162 and \$723 at December 31, 1999 and 1998, respectively. Standby letters of credit are conditional commitments issued by the Company to guarantee the performance of a customer to a third party. The credit risk involved in issuing standby letters of credit is essentially the same as that involved in extending loan facilities to customers.

### NOTE 22: FINANCIAL INSTRUMENTS WITH OFF-BALANCE SHEET RISK AND CONTINGENT LIABILITIES (Continued)

Under SFAS No. 107 the fair value of commitments to extend credit is determined by estimating the fees to enter into similar agreements, taking into account the remaining terms and present creditworthiness of the counterparties, and for fixed rate loan commitments, the difference between the current and committed interest rates. The fair value of standby letters of credit is based on the fees currently charged for similar agreements or the cost to terminate the arrangement with the counterparties. The Company provides several types of commercial lines of credit and standby letters of credit to its commercial customers. The pricing of these services is not isolated as the Company considers the customer's complete deposit and borrowing relationship in pricing individual products and services. The commitments to extend credit also include commitments under home equity lines of credit, for which the Company charges no fee. Unadvanced credit card lines comprise the other major category of commitments to extend credit. The Company charges a nominal annual fee to the cardholders which covers both the cost to process purchases made and settled before interest is charged as well as cash advances and financings of purchases. The carrying value and fair value of commitments to extend credit are not material and the Company does not expect to incur any material loss as a result of these commitments.

In the normal course of business, the Company and its subsidiary banks become involved in a variety of routine legal proceedings including so-called "lender liability" claims, in which borrowers allege that they have suffered loss as a result of inappropriate actions taken by lending banks. At present, there are no legal proceedings pending or threatened which, in the opinion of management and counsel, would result in a material loss to the Company.

#### NOTE 23: FAIR VALUE OF FINANCIAL INSTRUMENTS (In Thousands)

The following table presents a summary at December 31 of the carrying amount and fair value of the Company's financial instruments not carried at fair value:

	<u>1999</u>		1998	3
	Carrying Fair		Carrying	Fair
	<u>Amount</u>	<u>Value</u>	<u>Amount</u>	<u>Value</u>
Securities Held-to-Maturity (Note 3)	\$ 55,467	\$ 54,462	\$ 63,016	\$ 65,055
Net Loans and Leases (Note 4)	648,036	641,162	539,384	547,648
Time Deposits (Note 8)	324,217	324,217	318,735	319,224
FHLB Advances (Note 10)	85,000	84,077	45,000	44,399

### NOTE 24: PARENT ONLY FINANCIAL INFORMATION (In Thousands)

Condensed financial information for Arrow Financial Corporation is as follows:

BALANCE SHEETS ASSETS	<b>December 31</b> , <b>1999</b> 1998		
Interest-Bearing Deposits with Subsidiary Banks		\$ 3,171	1 <u>998</u> \$ 490
Cash and Cash Equivalents		$\frac{\sqrt[4]{3,171}}{3,171}$	<del>ψ 430</del> 490
Securities Available-for-Sale		217	101
Investment in Subsidiaries at Equity		76,391	78,877
Other Assets		4,304	4,065
Total Assets		\$84,083	\$83,533
LIABILITIES			
Note Payable - ESOP		\$ 2,173	\$ 1,555
Guaranteed Preferred Beneficial Interests in			
Corporation's Junior Subordinated Debentures		5,000	
Other Liabilities		4,623	<u>4,832</u>
Total Liabilities		11,796	6,387
SHAREHOLDERS' EQUITY		70 007	77.440
Total Shareholders' Equity		72,287	77,146
Total Liabilities and Shareholders' Equity		<u>\$84,083</u>	<u>\$83,533</u>
STATEMENTS OF INCOME	Years E	nded Decer	nber 31,
Income	<u>1999</u>	<u>1998</u>	<u> 1997</u>
Dividends from Bank Subsidiaries	\$10 <u>,600</u>	\$ 6,200	\$ 2,300
Liquidating Dividends from Vermont Operations	155	175	33,060
Dividends from Nonbank Subsidiaries			320
Interest and Dividends on Securities			
Available-for-Sale	3	72	222
Other Income (Including Management Fees)	457	8	398
Net Gains on Securities Transactions	44.045	14	
Total Income	<u>11,215</u>	6,469	<u>36,300</u>
Expense:	160	<b>5</b> 0	100
Interest Expense Salaries and Benefits	77	50 41	128 476
Occupancy and Equipment		41 	6
Other Expense	496	436	418
Total Expense	733	527	1,028
Income Before Income Tax Benefit and Equity		<u> </u>	1,020
in Undistributed Net Income of Subsidiaries	10,482	5,942	35,272
Income Tax Benefit	<u> </u>	287	<u>351</u>
Income Before Equity in Undistributed			
Net Income of Subsidiaries	10,671	6,229	35,623
Equity in (Distributions in Excess of)			
Undistributed Net Income of Subsidiaries	<u>2,188</u>	<u>5,606</u>	<u>(24,626</u> )
Net Income	<u>\$12,859</u>	<u>\$11,835</u>	<u>\$10,997</u>
	,	- ,	<del></del>

#### NOTE 24: PARENT ONLY FINANCIAL INFORMATION (Continued)

STATEMENTS OF CASH FLOWS	Years E	nded Decen 1998	nber 31, 1997
Operating Activities: Net Income Adjustments to Reconcile Net Income to Net Cash	\$12,859	\$11,835	\$10,997
Provided by Operating Activities: (Undistributed) Distributions in Excess of Net Income of Subsidiaries Gains on the Sale of Securities Available-for-Sale Changes in Other Assets and Other Liabilities Net Cash Provided by Operating Activities	(2,188)  (461) 10,210	(5,606) (14) (125) 6,090	24,626  (2,527) 33,096
Investing Activities: Proceeds from the Sale of Securities Available-for-Sale Proceeds from the Maturities of Securities Available-for-Sale Purchases of Securities Available-for-Sale Capital Investment in Subsidiary Banks Capital Investment in Non-bank Subsidiary Sale of Fixed Assets to Subsidiaries Net Cash (Used in) Provided by Investing Activities	(123)  (155)  (278)	1,069  (12)   1,057	9,793 342 (11,196) (13,917)  17 (14,961)
Financing Activities: Net Decrease in Short-Term Borrowings Proceeds from Capital Securities Exercise of Stock Options Tax Benefit for Disposition of Stock Options Purchase of Treasury Stock Cash Dividends Paid Net Cash Used in Financing Activities Net Increase (Decrease) in Cash and Cash Equivalents Cash and Cash Equivalents at Beginning of the Year	5,000 117 83 (6,923) (5,528) (7,251) 2,681 490	203 51 (1,952) (5,115) (6,813) 334 156	(6,375) 33 33 (7,479) (4,565) (18,353) ( 218) 374
Cash and Cash Equivalents at End of the Year	<u> </u>	\$ 490	\$ 156
Supplemental Cash Flow Information: Interest Paid Income Taxes Paid	\$ 160 10,560	\$ 50 152	\$ 262 6,571

#### NOTE 25: CONCENTRATIONS OF CREDIT RISK (In Thousands)

Most of the Company's loans are with customers in northern New York. Although the loan portfolios of the subsidiary banks are well diversified, tourism has a substantial impact on the northern New York economy. The commitments to extend credit are fairly consistent with the distribution of loans presented in Note 4. Generally, the loans are secured by assets and are expected to be repaid from cash flow or the sale of selected assets of the borrowers. The Company evaluates each customer's creditworthiness on a case-by-case basis. The amount of collateral obtained, if deemed necessary by the Company upon extension of credit, is based upon management's credit evaluation of the counterparty. The nature of the collateral varies with the type of loan and may include: residential real estate, cash and securities, inventory, accounts receivable, property, plant and equipment, income producing commercial properties and automobiles.

#### NOTE 26: BRANCH ACQUISITIONS (In Thousands)

On June 27, 1997 the Company completed the acquisition of six branches in upstate New York from Fleet Bank, a subsidiary of Fleet Financial Group, now known as FleetBoston. The branches are located in the towns of Plattsburgh (2), Lake Luzerne, Port Henry, Ticonderoga and Warrensburg and became branches of Glens Falls National Bank and Trust Company ("GFNB"). GFNB acquired substantially all deposits at the branches and most of the loans held by Fleet Bank related to the branches. Total deposit liabilities at the branches assumed by GFNB were approximately \$140,000 and the total amount of the branch-related loans acquired was approximately \$34,000. Under the purchase agreement, GFNB also acquired from Fleet approximately \$10,000 of residential real estate loans not related to the branches.

#### **SUMMARY OF QUARTERLY FINANCIAL DATA (Unaudited)**

The following quarterly financial information for 1999 and 1998 is unaudited, but, in the opinion of management, fairly presents the results of the Company. Per share amounts have been adjusted for the 1999 five-for-four stock split and the 1998 ten percent stock dividend.

## SELECTED QUARTERLY FINANCIAL DATA (In Thousands, Except Per Share Amounts)

		<u>1999</u>		
Total Interest and Dividend Income Net Interest Income	First <u>Quarter</u> \$16,168 9,213	Second <u>Quarter</u> \$16,566 9,353	Third <u>Quarter</u> \$16,917 9,716	Fourth <u>Quarter</u> \$17,484 9,587
Provision for Loan Losses Net Securities Losses	364	364 	364 	332 (4)
Income Before Provision for Income Taxes Net Income	4,428 3,088	4,453 3,116	5,031 3,394	4,613 3,261
Basic Earning Per Common Share	.40	.41	.45	.44
Diluted Earnings Per Common Share	.39	.40	.44	.43
		<u>1998</u>		
		<u>199</u>	<u>98</u>	
	First	Second	Third	Fourth
Total laterant and B' Mandlesson	<u>Quarter</u>	Second <u>Quarter</u>	Third <u>Quarter</u>	<u>Quarter</u>
Total Interest and Dividend Income	<u>Quarter</u> \$15,154	Second <u>Quarter</u> \$15,876	Third <u>Quarter</u> \$15,796	<u>Quarter</u> \$16,207
Net Interest Income	<u>Quarter</u> \$15,154 8,452	Second <u>Quarter</u> \$15,876 8,784	Third <u>Quarter</u> \$15,796 8,632	<u>Quarter</u> \$16,207 9,023
Net Interest Income Provision for Loan Losses	<u>Quarter</u> \$15,154 8,452 342	Second <u>Quarter</u> \$15,876 8,784 342	Third <u>Quarter</u> \$15,796	Quarter \$16,207 9,023 360
Net Interest Income Provision for Loan Losses Net Securities Gains	<u>Quarter</u> \$15,154 8,452 342 157	Second <u>Quarter</u> \$15,876 8,784 342 9	Third Quarter \$15,796 8,632 342	Quarter \$16,207 9,023 360 242
Net Interest Income Provision for Loan Losses	<u>Quarter</u> \$15,154 8,452 342	Second <u>Quarter</u> \$15,876 8,784 342	Third <u>Quarter</u> \$15,796 8,632 342	Quarter \$16,207 9,023 360
Net Interest Income Provision for Loan Losses Net Securities Gains Income Before Provision for Income Taxes	<u>Quarter</u> \$15,154 8,452 342 157 4,428	Second <u>Quarter</u> \$15,876 8,784 342 9 4,357	Third Quarter \$15,796 8,632 342 4,194	Quarter \$16,207 9,023 360 242 4,600

Item 9: Changes in and Disagreements with Accountants on Accounting and Financial Disclosure. - None.

#### PART III

#### Item 10: Directors and Executive Officers of the Registrant

Item 1, "Election of Directors and Information with Respect to Directors and Officers" from the Company's Proxy Statement for its Annual Meeting of Shareholders to be held April 14, 2000, is incorporated herein by reference. Certain required information regarding the Company's Executive Officers is contained in Part I, Item 1.E., of this Annual Report, "Executive Officers of the Registrant."

#### Item 11: Executive Compensation

Item 1, "Election of Directors and Information with Respect to Directors and Officers" and "Principal Shareholders of the Company," from the Company's Proxy Statement for its Annual Meeting of Shareholders to be held April 14, 2000, is incorporated herein by reference.

Item 12: Security Ownership of Certain Beneficial Owners and Management

Item 1, "Election of Directors and Information with Respect to Directors and Officers" from the Company's Proxy Statement for its Annual Meeting of Shareholders to be held April 14, 2000, is incorporated herein by reference.

Item 13: Certain Relationships and Related Transactions

Item 1, "Election of Directors and Information with Respect to Directors and Officers" from the Company's Proxy Statement for its Annual Meeting of Shareholders to be held April 14, 2000, is incorporated herein by reference.

#### **PART IV**

Item 14: Exhibits, Financial Statement Schedules and Reports on Form 8-K

(a) List of Documents filed as part of this report:

#### 1. <u>Financial Statements</u>

The following financial statements, the notes thereto, and the independent auditors' report thereon are filed as part of this report. See the index to such financial statements in Part II, Item 8 of this report.

Independent Auditors' Report

Consolidated Balance Sheets as of December 31, 1999 and 1998

Consolidated Statements of Income for the Years Ended December 31, 1999, 1998 and 1997

Consolidated Statements of Changes in Shareholders'

Equity for the Years Ended December 31, 1999, 1998 and 1997

Consolidated Statements of Cash Flows for the Years Ended December 31, 1999, 1998 and 1997

Notes to Consolidated Financial Statements

#### 2. Schedules

All schedules are omitted since the required information is either not applicable or not required or is contained in the respective financial statements or in the notes thereto.

### III. <u>Exhibits</u>:

The following exhibits are incorporated by reference herein.

Exhibit <u>Number</u>	<u>Exhibit</u>
2.1	Purchase and Assumption Agreement between Fleet Bank and Glens Falls National Bank and Trust Company, dated March 21, 1997, incorporated herein by reference from the Registrant's Current Report on Form 8-K dated June 27, 1997, Exhibit 2.1.
3.(i)	Certificate of Incorporation of the Registrant, as amended, incorporated herein by reference from the Registrant's Annual Report on Form 10-K for the year ended December 31, 1990, Exhibit 3.(a).
4.1	Shareholder Protection Rights Agreement dated as of May 1, 1997, between Arrow Financial Corporation and Glens Falls National Bank and Trust Company, as Rights Agent, incorporated herein by reference from the Registrant's Statement on Form 8-A, dated May 16, 1997, Exhibit 4.
10.1	1985 Non-Qualified Stock Option Plan of the Registrant, incorporated herein by reference from Registrant's 1933 Act Registration Statement on Form S-8 (file number 2-98735; filed July 1, 1985). *
10.2	Short-term Incentive Award Plan of the Registrant, incorporated herein by reference from Registrant's 1933 Act Registration Statement on Form S-2 (file number 33-10109; filed December 16, 1986). *
10.3	Select Executive Retirement Plan of the Registrant effective January 1, 1992 incorporated herein by reference from Registrant's Annual Report on Form 10-K for December 31, 1992, Exhibit 10(m). *
10.4	1989 Employee Stock Purchase Plan of the Registrant, incorporated herein by reference from Registrant's 1933 Act Registration Statement on Form S-8, Exhibit 4 (File number 33-48225; filed May 15, 1992). *
10.5	1993 Long Term Incentive Plan of the Registrant, incorporated herein by reference from Registrant's 1933 Act Registration Statement on Form S-8, Exhibit 4.1 (File number 33-66192; filed July 19, 1993). *
10.6	Service Purchasing Agreement among Arrow Financial Corporation, Arrow Vermont Corporation, Green Mountain Bank and ALBANK, FSB, dated February 26, 1996 incorporated herein by reference from the Registrant's Current Report on Form 8-K filed March 14, 1996, Exhibit 2.2.
10.7	Amendment to Service Purchasing Agreement among Arrow Financial Corporation, Arrow Vermont Corporation, Green Mountain Bank and ALBANK, FSB, dated September 26, 1996 incorporated herein by reference from the Registrant's Current Report on Form 8-K, filed October 11, 1996, Exhibit 2.4.
10.8	Stock Purchase Agreement among Arrow Financial Corporation, Arrow Vermont Corporation, Green Mountain Bank and Vermont National Bank, dated February 27, 1996 incorporated herein by reference from the Registrant's Current Report on Form 8-K filed March 14, 1996, Exhibit 2.3.
10.9	1998 Long Term Incentive Plan of the Registrant, incorporated herein by reference from Registrant's 1933 Act Registration Statement on Form S-8, Exhibit 4.1 (File number 333-62719; filed September 2, 1998). *
10.10	Directors Deferred Compensation Plan of Registrant, incorporated herein by reference from Registrant's Annual Report on Form 10-K for December 31, 1993, Exhibit 10(n).
10.11	Senior Officers Deferred Compensation Plan of the Registrant, incorporated herein by reference from Registrant's Annual Report on Form 10-K for December 31, 1993, Exhibit 10(o).*
10.12	Automatic Dividend Reinvestment Plan of the Registrant incorporated herein by reference from Registrant's 1933 Act Registration Statement on Form S-3 (file number 333-81695, filed June 28, 1999).

- 10.13 Directors Stock Plan of the Registrant incorporated herein by reference from Registrant's 1933 Act Registration Statement on Form S-8 (file number 333-81519, filed June 25, 1999).
- 10.14 Prototype of a change of control agreement between the Registrant and certain officers (excluding senior officers) of the Registrant or its subsidiaries, as entered into from time to time, incorporated herein by reference from Registrant's Annual Report on Form 10-K for December 31, 1998, Exhibit 10.13.\*

<sup>\*</sup> Management contracts or compensation plans required to be filed as an exhibit.

The following exhibits are submitted herewith:

Exhibit <u>Number</u>	<u>Exhibit</u>
3.(ii)	By-laws of the Registrant.
10.15	Employment Agreement among the Registrant, its subsidiary bank, Glens Falls National Bank & Trust Company, and John C. VanLeeuwen dated December 17, 1999. *
10.16	Employment Agreement among the Registrant, its subsidiary bank, Glens Falls National Bank & Trust Company, and Gerard R. Bilodeau dated December 17, 1999. *
10.17	Employment Agreement among the Registrant, its subsidiary bank, Glens Falls National Bank & Trust Company, and Thomas L. Hoy dated January 1, 2000. $^{\star}$
10.18	Employment Agreement among the Registrant, its subsidiary bank, Glens Falls National Bank and Trust Company and John J. Murphy dated January 1, 2000. *
10.19	Employment as Advisor and Consultant Agreement among the Registrant, its subsidiary bank, Glens Falls National Bank & Trust Company, and Michael F. Massiano dated April 14, 1999. *
10.20	Amended and Restated Declaration of Trust for Arrow Capital Trust I, dated December 13, 1999.
10.21	Indenture dated December 13, 1999.
11	Computation of Earnings per Share.
21	Subsidiaries of the Company.
23	Consent of Independent Certified Public Accountants.
27	Financial Data Schedule (submitted with electronic filing only).
	* Management contracts or compensation plans required to be filed as an exhibit.
(B)	Current Reports on Form 8-K filed during the fourth quarter of 1999:  None

#### **SIGNATURES**

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

#### **ARROW FINANCIAL CORPORATION**

Date: March 22, 2000

By: /s/ Thomas L. Hoy
Thomas L. Hoy
President and
Chief Executive Officer

By: /s/ John J. Murphy
John J. Murphy
Executive Vice President, Treasurer and
Chief Financial Officer
(Principal Financial and Accounting Officer)

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below on March 22, 2000 by the following persons in the capacities indicated.

/s/ David G. Kruczlnicki /s/ Jan-Eric O. Bergstedt Jan-Erik O. Bergstedt David G. Kruczlnicki Director Director /s/ Michael F. Massiano /s/ John J. Carusone, Jr. John J. Carusone Michael F. Massiano Director Director & Chairman /s/ Kenneth C. Hopper, M.D. /s/ David L. Moynehan Kenneth C. Hopper, M.D. David L. Moynehan Director Director /s/ Thomas L. Hoy /s/ Doris E. Ornstein Thomas L. Hoy Doris E. Ornstein **Director and President** Director /s/ Dr. Edward F. Huntington /s/ Richard J. Reisman, D.M.D. Dr. Edward F. Huntington Richard J. Reisman, D.M.D. Director Director

**EXHIBITS INDEX** 

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