

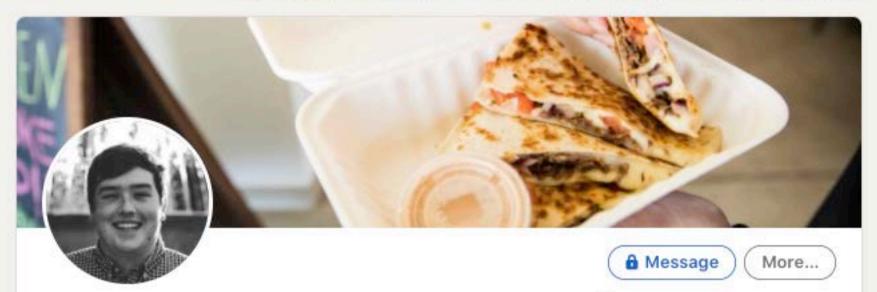


Quesadilla Gorilla

Fresno

California State University,

The Berkeley MBA - Earn your MBA at UC Berkeley's top-ranked business school while



James Clark · 3rd Chief Operating Officer at Quesadilla Gorilla Metropolitan Fresno · 59 connections · Contact info



Discipline - Achiever - Competition - Consistency - Harmony Skilled communicator with experience in management and operations development.





Quesadilla Gorilla 3 yrs 9 mos

Chief Operating Officer

Jun 2020 - Present · 5 mos

 Develop and implement scalable practices and procedures as the company prepares for growth

- · Oversee District Managers to ensure that policies are being enforced
- · Implement and maintain HR and payroll management system
- · Collaborate with shareholders to develop strategies for growth

Director Of Operations

May 2018 - Jun 2020 · 2 yrs 2 mos

 Oversaw small chain of restaurant with 2 million dollars annual sales with over 40 employees.

Designed and implement standard operating procedure

· Stimulated and constructed plans and goals for growth

Created and executed advanced training program

Performed hiring, performance reviews, terminations, and other supervisory responsibilities

see less

General Manager

Jan 2018 - May 2018 - 5 mos

Oversaw a single location and ensured customer satisfaction, food safety, inventory management, cleanliness, bookkeeping, and cash flow oversight. Directly responsible for the training, discipline, and scheduling of staff.

Shift Lead Feb 2017 – Jan 2018 · 1 vr



Technical Support Specialist OnwardUS · Contract

Mar 2020 – Jun 2020 · 4 mos Fresno, California, United States

Developed training resources and procedures for teams of data entry specialists.



Orientation Leader California State University, Fresno

Jan 2019 – Jun 2020 · 1 yr 6 mos

Facilitated the successful transition of hundreds of incoming students.

Education



California State University, Fresno

Bachelor's degree, Business Administration and Management, Computer Information Systems, Senior 2017 – 2021 Activities and Societies: Off Campus Student Life Board Chair Dog Days: New Student Orientation Leader