# Reach

Community Delivery Network



## What is it

A community-based system (coordination)

matching those who want to help (helper)

with those who need help (community member)



managed by a Community group (local community group)

enabling lockdown policies to be adhered to (protecting us all)

while ensuring they get the help they need from the community (supporting lives)

## Need



#### Who

- People living on their own or in assisted-living complexes with no close relatives / friends
- People working as key workers who can't get what they need
- 3. Venerable or housebound people
- 4. Those in Lockdown, isolation, infected



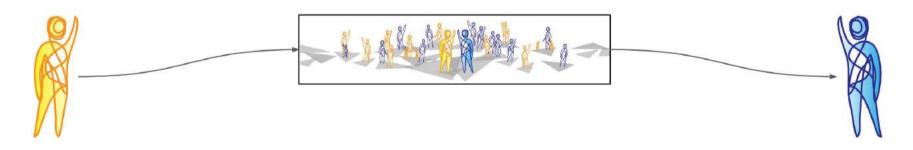
### What do they need?

- Prescriptions
- Groceries
- Supplies
- A friendly Chat / Prayer



## How does it work

- Someone who needs help raises a request (via Reach app, facebook, phone, email, friend)
- The system allocates the request to the relevant Community group
- The community group assigns the request to a helper
- The helper updates the request via the REACH app as they proceed through the help process



## Who's involved



- NZ Surf lifesaving 8000 members, 76 clubs
- NZ Red Cross



- Lake Church, 2000 members
- Association of churches, synagogues & mosques



- Love Thame, 200 helpers
- Covid-19 mutual aid UK, 1000+ groups

#### **COMPANIES INVOLVED**









#### PEOPLE INVOLVED

 Mike Derric, Chris, Alan, Thabo, Sagar, Dimitrios, John, Alexis, Ben, Rob, Colin, Westley, Jacob, Margarita, Brenton, Stefan, David, Mike....

# How do I get involved?



- Approach your local community group and ask them if you can help (Facebook groups, Whatsapp groups, church, mosque, club, association etc)
- Get your community group using REACH
- Contact us if you can help get a network of community groups connected
- Share and spread the work about REACH
- Download the REACH community app from the Google and apple Play stores
- The REACH website can be found at <u>www.CommunityDeliveryNetwork.com</u>
- Our email is <u>reach@CarDeliveryNetwork.com</u>
- Contact phone number are on the website



# How do I get help?

- If you need emergency help call your local first responders
- If you need community help contact your local community group (search for a Facebook or Whatsapp group, call your local church, church, mosque, club, association etc)
- COMING SOON: As soon as we have Community groups registered we will be matching those who
  need help with your local group for you to request help via the website and mobile app.



#### THE WEB PORTAL



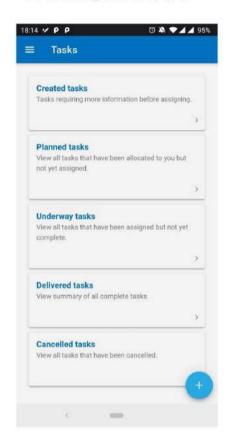
Register your Community Group

Register helpers and volunteers Capture requests from your community Assign Requests to your Helpers

Helper updates the Request

Request is complete

#### THE MOBILE APP



### The Timeline

Register your Community Group Register helpers and volunteers	Capture requests from your community  Assign Requests to your Helpers	Helper updates the Request is complete	Anticipated Availability
Phase1 - Website and mobile app to manage requests manually from Facebook, Phone calls, email etc			30 March
Phase2 - mobile app for helpers to register		Phase2 - mobile app for helpers to update requests	1 April
	Phase3 - mobile app for People in the community to request help		06 April
	Phase4 - Call center and AI to auto route requests to community groups		10 April

## Why

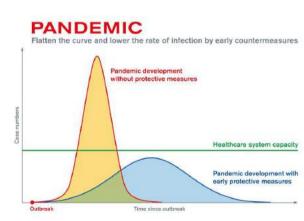
Our company mission is to help, connect and simplify, we believe we can make a difference through the use of software and technology

With our industry shutting down and shelter-in-place initiatives implemented, we began searching for ways to help, we quickly realized a **HELP** potential for our logistics software.

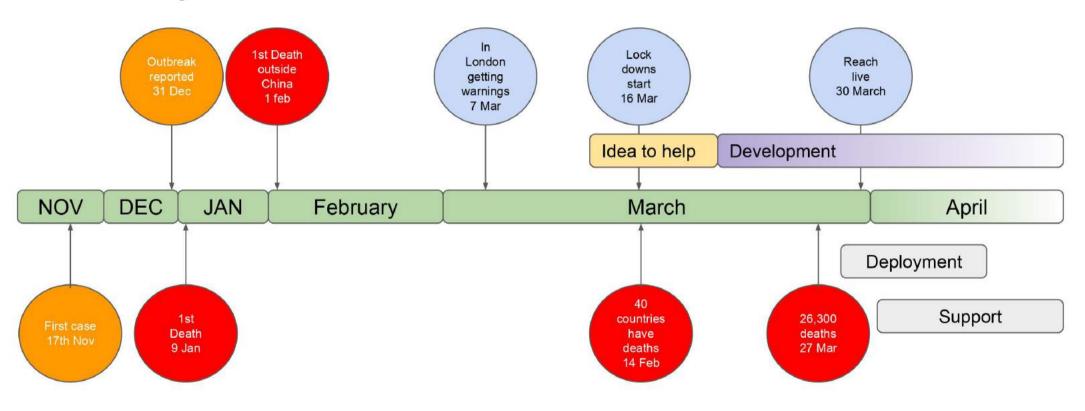
Our software can **CONNECT** people who need help with people who want to help

So we began to SIMPLIFY the logistics of managing a community response for its citizens

We have been amazed at the response from people and businesses offering to help us on this journey. University students in New Zealand, companies such as Rackspace and New Relic and many individuals in the many communities in New Zealand, United Kingdom and the United States.



# Journey



Coronavirus data source: https://en.wikipedia.org/wiki/2019%E2%80%9320 coronavirus pandemic

