



A Fresh Perspective

January 16, 2019

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### **Executive Summary**

Yelp has Dramatically Underperformed with No Meaningful Accountability to Stockholders

- Yelp has underperformed the Russell 2000 Technology Index<sup>1</sup> by -117% and its own proxy peer group<sup>2</sup> by -74% over the last 5 years. It has missed investor expectations in 12 out of the last 19 quarters
- Yelp's Board is stale, with no new members added since May 2012. We believe it has failed to hold the CEO accountable for shifting strategies, missed opportunities, and dismal execution
- o Yelp's stockholder-unfriendly governance structure has severely limited stockholders' ability to seek recourse

Stockholders Must Seize the Opportunity to Refresh the Board with Candidates not Handpicked by the Existing Board

- o Yelp's dual-class share structure collapsed in September 2016, creating the possibility for change
- Stockholders must capitalize on the opportunity to replace 3 out of 8 Directors on Yelp's staggered board in 2019 with candidates not handpicked by the existing Board. The new Board should also include stockholder representation
- The 5-year history of Yelp's underperformance continues. Time is of the essence
- Ahead of the estimated March 8, 2019 nomination deadline<sup>3</sup> for Board candidates, SQN would prefer to work
  constructively with Yelp on the reconstitution of its Board. Alternatively, we will consider all options available to us,
  including nominating Board members and seeking stockholder support for their election

A Refreshed Board Should Evaluate Strategic Alternatives

- o A refreshed board should immediately evaluate strategic alternatives including a possible sale of Yelp
- We believe that the successful implementation of our recommendations could result in a \$55 to \$65 stock price, or an appreciation of 59% to 89%<sup>5</sup> from Yelp's December 7, 2018 unaffected closing stock price<sup>4</sup>
- o We believe an immediate sale to a private equity firm could yield a \$47 to \$50 stock price, or a 36% to 45% premium<sup>5</sup>. A sale to a strategic acquirer could yield an even higher premium

SQN Investors is Committed to Leading the Effort to Unlock Value

- SQN Investors is a technology-focused investment firm with over \$1.1 Billion in AUM
- We own over 4% of Yelp's common stock, and are now in our 4th year of ownership
- While we are not an activist fund, we have the requisite operational and turnaround experience and strong alignment with stockholders to credibly lead this effort to unlock value

Source: Company Filings; Bloomberg as of 12/07/18

- 1. Yelp is part of the Russell 2000 Technology Index. The index is a capitalization-weighted index of companies in the Russell 2000 Index that serve the electronics and computer technology industries or that manufacture products based on the latest applied science
- 2. Public Proxy Peers from Yelp's proxy statement dated 04/20/18, also in Appendix; TSR calculations exclude companies that were not publicly traded as of 12/07/13
- 3. Based on Yelp's 2018 Proxy Statement, the nomination date is 03/09/19, which is a Saturday. As such, assume deadline will be end of day of 03/08/19
- 4. Stock price of \$34.59, the closing price on 12/07/18. This was the last trading day before SQN Investors issued a public letter to Yelp's Board of Directors on 12/10/18
- 5. See page 79 and page 99 for return potential details

# Yelp (NASDAQ: YELP) is the leading local business review site in North America with revenue of approximately \$1 Billion and an Enterprise Value of \$2.4 Billion



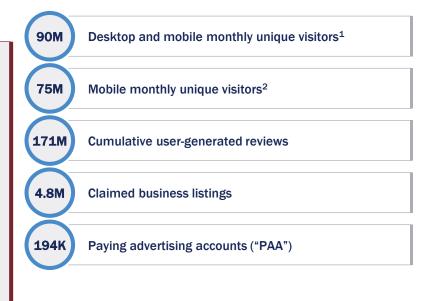
Helps users discover local businesses

Large database of high quality reviews allows users to make informed decisions

Helps businesses attract new customers with high purchase intent

**HQ: San Francisco, CA** 

Founded: 2004



In \$ millions	2018E	2019E
Revenues	941	1,044
Growth <sup>3</sup>	19%	11%
EBITDA	180	219
Margin	19%	21%
Stock Price <sup>4</sup>	\$34	.59
Market Capitalization <sup>5</sup>	\$3.3	3B
Enterprise Value <sup>5</sup>	\$2.4	4B

#### ~95% of Revenues

194K Paying Advertising Accounts<sup>5</sup>

Inconsistent growth

~\$400
Monthly
Advertising
Subscription<sup>5</sup>

In transition due to business model change

#### ~5% of Revenues

Subscription Revenues from Reservation Software

0

Growing about 30%

Transaction
Revenues from
GRUB+Eat24
Partnership

Growing about 30%

~\$1B in Recurring Revenues

2019 Street expectation: 11% growth

Source: Bloomberg; Company Filings; ComScore

- 1. ComScore November 2018 Rankings of Top 50 US Websites
- 2. Excludes Yelp's mobile application
- 3. 2018E revenue growth is Bloomberg consensus estimate pro forma for the divestiture of Eat24. 2019E revenue growth is Bloomberg consensus estimate
- 4. Based on Yelp's stock price as of 12/07/18
- 5. Market capitalization calculated using Treasury Stock Method. Net cash balance as of 09/30/18. Operating metrics as of 09/30/18



# SQN Investors Overview: We are concentrated, long-term investors exclusively focused on public technology companies

# Fund Overview

- Established: \$1.1 Billion in AUM from a broad base of institutional investors; launched in 2014
- Focused: invest in public technology companies typically under \$10 Billion in market capitalization
- Concentrated: typically invest in 15-20 companies
- O Value-Oriented: seek mispriced companies that are often complex or undergoing a transition
- Rigorous Diligence: proprietary, private-equity style fundamental research informed by the experience of SON's Partners
- Long-term Oriented: multi-year investment horizon; typically one of largest stockholders over time
- o Constructive: act like owners and work with management when appropriate

# Team Experience

- Technology: the Partners of SQN have worked in the technology sector for 20 years and 16 years respectively
- Operations and Turnaround: SQN Founder was CEO of two software companies and Chairman of 7 technology companies, and has led 5 of 5 successful turnarounds, including 1 as CEO
- Private Equity: prior to SQN, the Partners of SQN worked together for 9 years at a technologyfocused private equity firm and completed numerous transactions including 10 take-privates

### We are long-term stockholders who are not typically activists

We Typically Back Management and Constructively Engage as Needed

- We seek to back management teams that can create stockholder value and partner with them as needed to help unlock this value
- Since our launch, we have invested in about 50 unique technology companies and have worked indepth with management or the Board in some of these situations. Representative recommendations we have made have included:
  - Reevaluating the strategy
- Improving sales efficiency
- Optimizing profitability

- Optimizing capital structure
- Improving disclosures
- Selling the company

Our History with Yelp

#### From August 2015 to November 2018:

- We steadily built an investment of over 4% of common stock, buying during the numerous dips in Yelp's stock, and remaining patient for performance
- O During this time, all of our requests to meet with the CEO were ignored or denied

#### Since November 2018:

- After Yelp's latest operational setback, we initiated a dialog with the Board and presented to 2
  members and the CFO our concerns as well as our recommendations to address these concerns,
  including reconstituting the Board
- The Board has not offered us any meaningful feedback. A meeting with the CEO was offered with arbitrary conditions and a proposed agenda that gave us no confidence that the meeting would be constructive
- On December 10, 2018, after giving Yelp repeated opportunities to change this dynamic, we issued a public letter. Please see <a href="https://www.SQNLetters.com">www.SQNLetters.com</a>
- We strongly prefer to work constructively with Yelp on the reconstitution of its Board prior to the estimated March 8, 2019 nomination deadline. However, we are prepared to take our recommendations directly to stockholders

We are one of Yelp's largest stockholders and are in our 4<sup>th</sup> year of ownership. We have lost confidence in the Board, and cannot wait any longer as management continues to destroy value

Yelp has dramatically underperformed all relevant indexes and its proxy peer group over the last 5 years

#### Yelp versus Relevant Benchmarks: 5-Year Indexed Total Stockholder Return



Source: Bloomberg as of 12/07/18. This was the last trading day before SQN Investors issued a public letter to Yelp's Board of Directors on 12/10/18



# Yelp's 1-Year, 3-Year, and 5-Year TSR shows significant underperformance to all relevant indexes and its proxy peer group

Yelp versus Relevant Benchmarks: Indexed Total Stockholder Return			
	1-Year TSR	3-Year TSR	5-Year TSR
Yelp	-15%	15%	-45%
		Benchmark Performance	
S&P 500	2%	35%	62%
Nasdaq	3%	42%	82%
Russell 2000 Technology Index	3%	46%	72%
Yelp's Proxy Peer Group	29%	74%	29%
	Yelp's	s Performance Relative to Benchi	marks
S&P 500	-17%	-20%	-107%
Nasdaq	-19%	-27%	-127%
Russell 2000 Technology Index	-19%	-31%	-117%
Yelp's Proxy Peer Group	-44%	-59%	-74%

### Yelp's dramatic underperformance is self-inflicted

# Unfocused Strategy and Dismal Execution

- Changing strategic priorities
- Entire markets ceded to competition
- Repeated operational missteps

# Company is Mismanaged and Under-optimized

- Inefficient sales model
- Under-monetized relative to peers
- Expense structure not aligned with growth
- Lack of basic product features
- Poor capital allocation

# Management Poorly Aligned with Stockholders

- CEO not held accountable
- Compensation not aligned with performance
- Insiders are sellers

# Poor Corporate Governance

- Board is stale and needs fresh perspectives
- Corporate governance is stockholder unfriendly

We recommend replacing 3 of the 8 members on Yelp's staggered Board and forming a committee to evaluate strategic alternatives

Refresh the Board

Install 3 New Members to Yelp's Staggered Board that are not Handpicked by the Existing Board:

- Are objective and independent
- Have relevant industry, governance, turnaround, and M&A skills
- Include stockholder representation

Form Board Committee to Evaluate Strategic Alternatives

#### **Remain Public and Review:**

- Strategy and operations
- Capital allocation
- Talent and compensation

#### **Sell the Company:**

- Determine when to run an efficient and objective process
- Determine if price of sale preferred to risk of public turnaround

We prefer to work constructively with Yelp on the reconstitution of its Board. Alternatively, we will consider all options available to us, including nominating members and seeking stockholder support

### Significant value can be unlocked by a strategic review process

#### **Remain Public**

Implementation of our recommendations could result in the following by 2020:

- Re-acceleration of revenue growth to 20%
- Expansion of EBITDA margins to 30% from 19%
- Incremental \$500 million of buybacks

\$55 to \$65

**Target Stock Price** 

59% to 89%

**Upside Potential**<sup>1</sup>

With Execution Risk

See Page 79 for Price Target Calculations

#### Sell Yelp

Large universe of potential buyers:

- Private Equity buyers interested in optimizing the business
- Strategic buyers interested in high user traffic
- Strategic buyers interested in reviews and local business directory

\$47 to \$50

**Buyout Price from Private Equity** 

36% to 45%

Immediate Premium<sup>1</sup>

With Potential for a Higher Premium from Strategic Buyers

See Page 99 for Buyout Price Calculations





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# Yelp's Dramatic Underperformance



### Yelp's strategic focus keeps changing year after year

# Management Comments on Yelp's Strategic Priorities from Earnings Calls

2014

"Looking to 2014, we will continue our *geographic expansion, add new products* and programs for our community of writers and *find even more ways to drive value to business owners.*"

2015

"As we look forward to 2015, we've identified three key priorities... First, we will look to drive mobile engagement by making Yelp even more useful for everyday consumers' needs like eating out. Second, we'll continue to increase awareness of Yelp among consumers. And finally, we'll focus on delivering and measuring ROI for our advertisers."

2016

"As I think about the year [2016] ahead... our three priorities are: to continue to **build our core local** advertising business; increase awareness and engagement; and grow transactions."

2017

"We are focusing on three priorities for 2017; driving usage and engagement, increasing transaction activity and broadening our sales strategy."

2018

"... [we] have prioritized four important objectives [for 2018]: driving monetization, generating strong usage and engagement, strengthening our competitive position in restaurants, and building out our home and local services offering."

# Shifting and Ineffective Strategy: Yelp has repeatedly given up on, changed, or not substantially delivered on its stated strategic priorities over the last 5 years

Strategic Priority	Year Mentioned	Outcome
Expand internationally	2014	Failed: Discontinued international operations in 2016
Add new products	2014	Lagged the Industry: While Yelp's mobile app and business dashboard continue to evolve, competitors like Google and Facebook have innovated at a faster pace
New ways to drive value to business owners	2014, 2015	Large Product Gaps: SQN surveys suggest business owners still do not have the tools to clearly measure attribution or ROI of Yelp ads
Increase awareness, usage, and engagement	2015, 2016, 2017, 2018	Underwhelming: While mobile app downloads grew ~38% year over year in 2015, it has since decelerated to 13% growth in Q3 2018, after management repeatedly targeted over 20% growth
Build core local	2016	Lagged the Industry: Yelp transitioned from CPM to CPC and then from term to non-term contracts years behind the industry

Source: Company Filings

# Shifting and Ineffective Strategy: Yelp has repeatedly given up on, changed, or not substantially delivered on its stated strategic priorities over the last 5 years (continued)

Strategic Priority	Year Mentioned	Outcome
Grow transactions	2016, 2017	Inconsequential Impact: Transactions account for less than 6% <sup>1</sup> of revenue. Yelp ultimately ceded the food ordering market to GRUB by selling Eat24 to them. Also, after years of "testing", Yelp still has not come up with a separate monetization engine for Request-A-Quote
Broaden sales strategy	2017	Inconsequential Impact: As of Q3 2018, self-serve comprises only 10% of revenues and is only growing 10% annually, slower than Yelp's overall business
Drive monetization	2018	Concerning Signals: Revenue per PAA declined 9% annually while net adds per quarter declined to ZERO in Q3 2018, the worst in the Yelp's public history
Strengthen competitive position in restaurants	2018	No Demonstrable Success: Local ad revenue growth in restaurants decelerated to 9% in Q3 2018, down from 21% a quarter ago
Built out home and local services offering	2018	Playing Catchup: Despite over 20% growth, Yelp is losing share to market leader ANGI Homeservices, which is expected to grow 25% next year on a much higher revenue base. Yelp's Request-A-Quote is far behind ANGI Homeservices' capabilities

Source: Company Filings

<sup>1.</sup> For the 3 months ended 09/30/18, including run-rate revenue from Request-A-Quote



Meanwhile, competitors have built best-of-breed companies in some of Yelp's markets that now sum up to about 8 times Yelp's market cap

Market Opportunity	Best-of-Breed Player	Market Capitalization
Home & Local Services	ANGI HOMESERVICES	\$8.1B
Food Delivery	GRUBHUB	\$7.0B
Travel	on tripadvisor®	\$8.5B
Restaurants	• OpenTable <sup>®</sup>	\$2.6B <sup>1</sup>
		Total: \$26.2B
		Yelp: \$3.3B

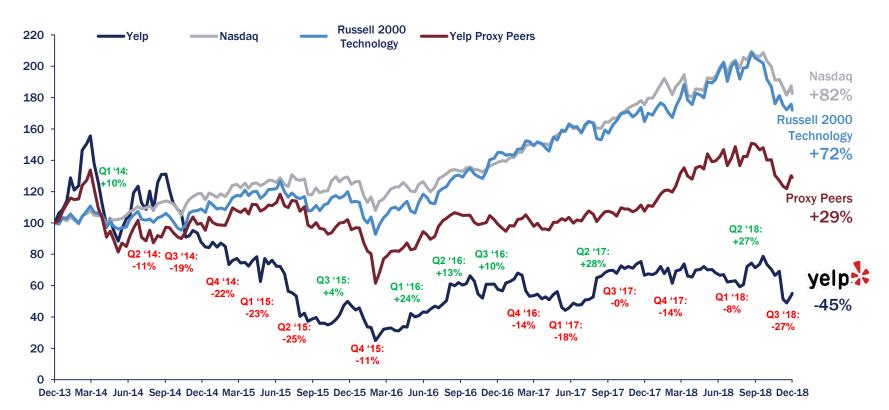
Source: Bloomberg, as of 12/07/18 1. Aggregate value of Priceline's offer

Yelp has ceded entire markets to the competition



Yelp has lacked consistency in operations. The Company has disappointed investors in 12 out of the last 19 quarters

#### Yelp versus Relevant Benchmarks: 5-Year Indexed TSR and Stock Reaction Day After Quarterly Earnings



Indexed to 100 at 12/07/13

Source: Bloomberg as of 12/07/18



# Evaluation of Yelp's last 19 quarters reveals a dismal track record of meeting operational targets and stockholder expectations

Quarter	Stock Reaction Day After Earnings	Key Development
Q1 2014	+9.8%	Beat expectations driven by Brand Advertising
Q2 2014	-11.2%	PAA adds missed consensus estimates
Q3 2014	-18.6%	Q4 guidance missed estimates; blamed Google algorithm change
Q4 2014	-21.5%	EBITDA guidance missed estimates as Yelp unexpectedly increased marketing spend
Q1 2015	-23.2%	Revenue missed estimates due to untested change to sales coverage model
Q2 2015	-25.2%	Lowered full-year guidance due to failure to meet sales recruiting targets
Q3 2015	+4.0%	Mixed results, but guidance maintained
Q4 2015	-11.3%	Mixed results, Q1 2016 guidance missed estimates
Q1 2016	+23.7%	Beat estimates and raised guidance driven by better-than-expected budget fulfillment
Q2 2016	+12.8%	Beat estimates and raised guidance driven by accelerating local ad revenues

Source: Company Filings; Bloomberg; Wall Street Research

# Evaluation of Yelp's last 19 quarters reveals a dismal track record of meeting operational targets and stockholder expectations (continued)

Quarter	Stock Reaction Day After Earnings	Key Development
Q3 2016	+9.9%	Beat estimates with another quarter of accelerating Local Ad Revenues
Q4 2016	-13.6%	Missed estimates due to unanticipated sales productivity decline
Q1 2017	-18.3%	Guidance missed estimates due to increased churn as Yelp had unintentionally sold advertising to low quality customers
Q2 2017	+27.7%	Beat and raised estimates driven by successful execution of churn mitigation
Q3 2017	-0.1%	Mixed results as EBITDA beat estimates, but guidance missed
Q4 2017	-14.0%	EBITDA missed guidance and 2018 guidance missed estimates
Q1 2018	-7.8%	Modest beat and raised guidance, but large investments in Yelp Restaurants, SeatMe, and Wifi raised margin concerns
Q2 2018	+26.7%	Beat estimates driven by record PAA net adds
Q3 2018	-26.6%	PAA net adds declined to zero due to execution issues related to the transition to non-term contracts

Source: Company Filings; Bloomberg; Wall Street Research

### Yelp resets expectations in a major way, months or even weeks after setting them

Event	Expectation Set		Revised View
Q1 2015: Untested sales coverage change	"So broad strokes for the sales force in a lot of ways <i>nothing has changed</i> " – 03/03/15 JMP Conference	3 Weeks Later <sup>1</sup>	"We implemented a territory change within our sales organization the <b>change had a negative impact</b> on sales productivity"  – Q1 2015 Earnings Call  Stock down -23.2%
Q2 2015: Fell short on planned recruiting and retainment of sales talent	"Given the continued success of our sales team we plan to <i>increase sales head count by approximately 40</i> % in 2015"  – Q4 2014 Earnings Call	5 Months Later <sup>1</sup>	"Approximately 2/3 of our lowered expectations is due to lower than expected headcount so we're on about a 30% pace now rather than the 40%."  – Q2 2015 Earnings Call Stock down -25.2%
Q3 2018: Worst PAA net adds in company's public history	"We've tested it. We've planned it. So far, most of the metrics that we've been looking at have been in the range of expectations" – 09/06/18 Citi Tech Conference	Month Later <sup>1</sup>	"During the third quarter, we <b>experienced a handful of operational issues</b> in our local Advertising business that impacted productivity we've revised our full-year outlook that is <b>\$20M below</b> our prior outlook" - Q3 2018 Earnings Call Stock down -26.6%

Source: Bloomberg Event Transcripts

We believe resets of this magnitude and frequency are indicative of a management team that has little control over its business



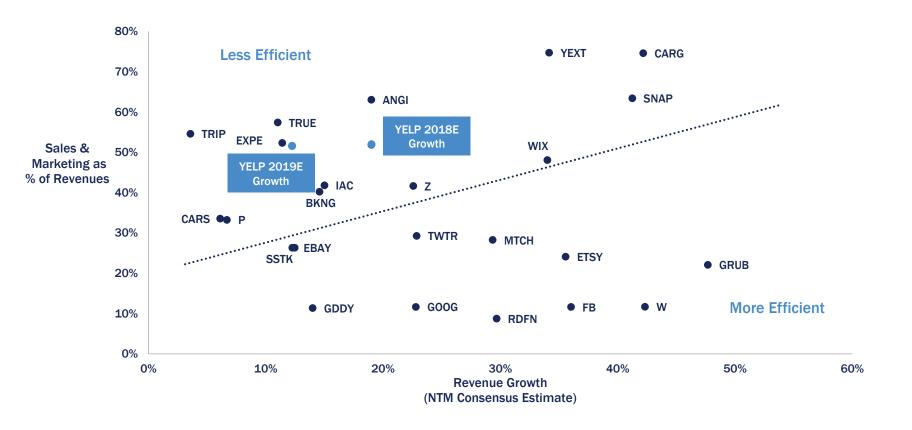
<sup>1.</sup> Represents time from statement to end of relevant reporting period

# Yelp's Dramatic Underperformance



Yelp has one of the least productive sales forces compared to its Internet peers and has one of the highest sales and marketing spends relative to its growth rate

### Sales & Marketing as % of Revenues¹ versus Revenue Growth



Source: Company Filings; Bloomberg as of 12/07/18.

Note: Excludes GRPN (-8% NTM consensus revenue growth relative to 2017 sales & marketing expense)

1. Sales and marketing expense as a percent of revenues represent 2017 figures



### Repeated operational missteps have compounded Yelp's sales efficiency issues

#### Net Paid Advertising Account (PAA) Adds per Ramped Sales Person<sup>1</sup>



Source: Company Filings

<sup>1.</sup> Ramped Sales Person = sales person who has been with company for at least 2 quarters



### Yelp's Dramatic Underperformance



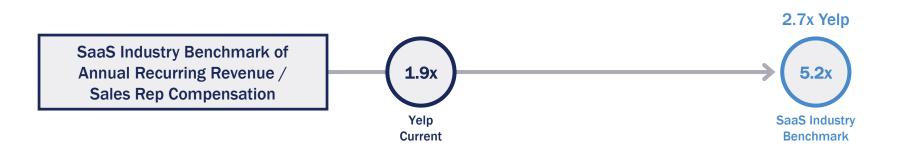
# Yelp's call center sales force appears about 4 times less efficient than ANGI Homeservices, a business calling on similar customers



Evaluating Yelp as a Cold-Call Sales Center				
Yelp Sales Assumptions		Notes		
Annual Recurring Revenue ("ARR") Closed per Month	\$13,000	65% Quota Attainment Rate of \$20,000 ARR Quota		
Average ARR / Deal	\$4,800	Based on Monthly ARPU of \$400		
Deals Closed Per Month	2.7	= \$13,000 / \$4,800		

<sup>1.</sup> SQN Investors estimate based on diligence calls with former ANGI Homeservices employees

### If viewed as a SaaS operation, Yelp's sales team appears about one-third as efficient



# **Evaluating Yelp as a SaaS Business**

Yelp Sales Performance Assumptions		Notes
Annual Recurring Revenue ("ARR") Closed per Year	\$156,000	65% Quote Rate of \$240,000 ARR Quota
Annual Compensation per Sales Rep	\$42,000	SQN Estimate based on calls with former Yelp Sales employees
Relative Customer Churn	<b>2</b> x	Twice that of an SMB SaaS business (15-20% annual churn)
Annual Recurring Revenue Booked / Annual Compensation per Sales Rep	<b>1</b> .9x	= \$156,000 / \$42,000 / 2x

SaaS Sales Assumptions		Notes
Annual Recurring Revenue ("ARR") Closed per Year	\$676,800	Insight Venture Partners' "Periodic Table of SaaS Sales Metrics"
On-Target-Earnings ("OTE")	\$130,000	Insight Venture Partners' "Periodic Table of SaaS Sales Metrics"
Annual Recurring Revenue Booked / Annual Compensation per Sales Rep	5.2x	= \$676,800 / \$130,000

Source: SQN Diligence Calls

### Comments from Yelp sales force employees further highlight the inefficiency of the sales process

"You're literally cold calling places in the middle of nowhere that mostly hate Yelp because they have been called 5,000 times over already.

They won't change your territory so you're calling the same businesses repeatedly for 6-7 months. Your life is literally cold calling 40 hours a week."

Former Yelp Account Executive, Glassdoor.com "This is more of a call center job than a sales job. You make a lot of calls a day without ever getting through to the decision maker. The worst are restaurants, since the owner is rarely the person who picks up the phone."

Former Yelp Sales Manager, SQN Diligence Call

"You are expected to make 100 cold calls a day and managers pace around watching you at all times – honestly it makes you feel like you work in a sweat shop at times. Managers are joking around all days with fellow friends and distracting to employees, but then they get upset if their reps aren't hitting the phones at all times..."

Former Yelp Account Executive, Glassdoor.com "We make 60-80 calls a day to businesses who don't want to talk to us. Maybe only 50% of those calls are real conversations."

Former Yelp Sales Manager, SQN Diligence Call

Yelp's sales process appears to be poorly architected and primarily reliant on thoughtless cold calling

# Yelp is one of the worst monetizers of unique visitors compared to other large internet platforms

ComScore Top	Adjusted for Internet Peers <sup>1</sup>		Unique Visitors ('000s)	2018E Revenue <sup>2</sup>	Revenue per Unique Visitor		
50 Ranking		Property <sup>2</sup>		(\$M)	\$	As a Multiple of Ye	
1	1	Google	249,721	109,495	\$438	42.2x	
2	2	Facebook	211,184	55,298	\$262	25.2x	
5	3	Amazon	201,899	232,457	\$1,151	<b>11</b> 0.8x	
13	4	Twitter	143,341	3,002	\$21	2.0x	
19	5	Snapchat	121,983	1,165	\$10	0.9x	
22	6	еВау	107,208	10,740	\$100	9.6x	
23	7	LinkedIn	106,817	5,259	\$49	4.7x	
24	8	Pinterest	106,539	1,000	\$9	0.9x	
28	9	Netflix	91,941	15,815	\$172	<b>16.5</b> x	
31	10	yelp╬ 90,4		941	<b>\$10</b>	<b>1</b> .0x	
32	11	Zillow	89,964	1,320	<b>\$1</b> 5	<b>1.4</b> x	
34	12	Spotify	86,413	5,997	\$69	6.7x	
36	13	Pandora.com	82,962	1,565	\$19	<b>1</b> .8x	
38	14	WebMD	79,805	753	\$9	0.9x	
46	15	TripAdvisor	67,309	1,612	\$24	2.3x	
				Average	<b>\$157</b>	<b>15.1</b> x	

Source: ComScore November 2018 Rankings; Bloomberg

<sup>2.</sup> Companies for which data is not publicly data is based on SQN Estimates

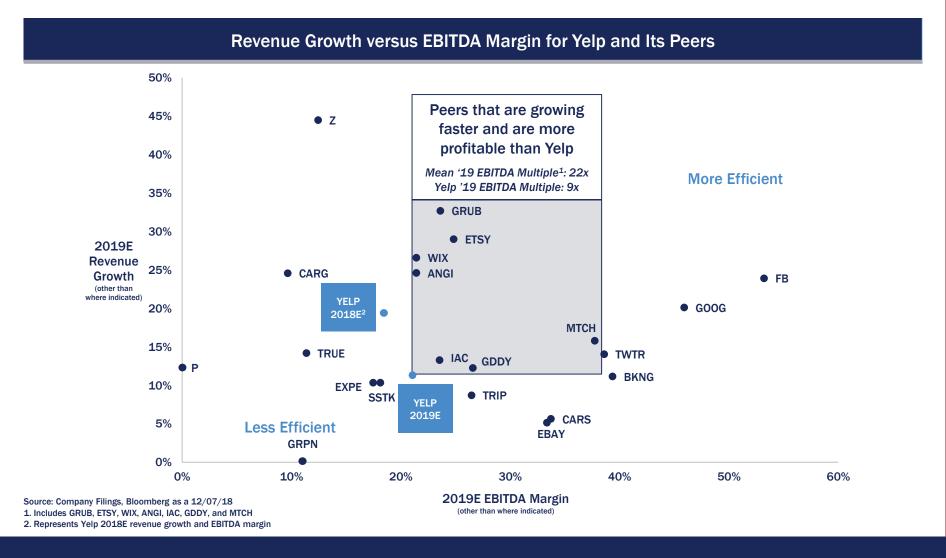


<sup>1.</sup> Internet Peers adjustment includes comparable properties that primarily generate revenues online

# Yelp's Dramatic Underperformance



# A comparison to best-of-breed peers shows that Yelp should be much more profitable given its sub-20% revenue growth rate

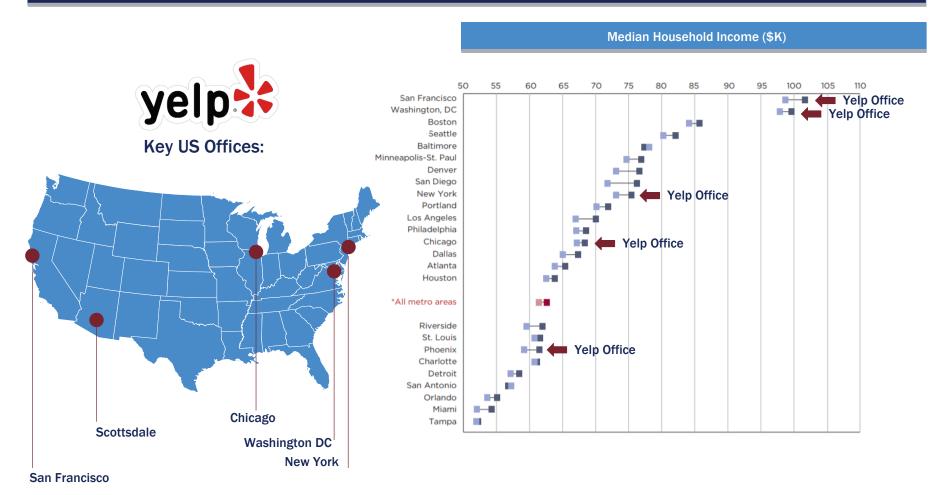


Yelp trades at 9x 2019E EBITDA, a meaningful discount to better execution peers, who trade at 22x 2019E EBITDA



# Yelp's low profitability can be partially attributed to its offices being located in some of the most expensive cities in North America





Source: US Census Bureau; Company Filings

# The majority of Yelp's headcount across all functional areas is in its high-cost office locations

### Yelp's Estimated Headcount Distribution by Office Location<sup>1</sup>:

	High-Cost				Low-Cost			
Headcount (% Total)	San Francisco	New York	Washington DC	High-Cost Total	Scottsdale	Chicago	Other	Low-Cost Total
S&M	20%	29%	5%	54%	24%	21%	1%	46%
R&D	82%	2%	0%	85%	1%	2%	13%	15%
G&A	57%	13%	2%	73%	14%	10%	4%	27%
Total	32%	24%	4%	60%	20%	17%	3%	40%

<sup>1.</sup> Based on LinkedIn data that accounted for 4,685 profiles of Yelp's 5,700 reported headcount (82% of total)

# Yelp's Dramatic Underperformance



### Advertisers and consumers are going elsewhere as competitors catch up to Yelp

# Impact on Advertisers

- Our surveys<sup>1</sup> reveal that advertisers are consistently disappointed with Yelp's Business Dashboard
- Our surveys<sup>1</sup> also reveal that Yelp advertisers still find it difficult to measure attribution and ROI
- Yelp lacks key table-stakes features that competitors have on their advertising platforms

# Impact on Consumers

- Consumers now have more local search options
- o Competitors are surpassing Yelp in review growth
- Yelp has ceded entire categories to other players
- O Competitors are rapidly releasing new features to enhance their local search capabilities

1. SQN Investors commissioned survey of ~500 small businesses

Yelp risks losing its market leading position unless product gaps are closed



# SQN's survey of advertisers on Yelp suggests that Yelp's inferior business dashboard is the primary reason they stopped spending

SQN's Survey of ~500 Small Businesses<sup>1</sup>

#### We asked advertisers why they churned off Yelp

 42% said it is because Yelp's business dashboard / advertising platform lagged alternatives

### We then asked what would cause them to reconsider spending on Yelp

- 33% said better tools to measure the effectiveness of their spend on Yelp
- o 25% said a better business dashboard or advertising platform

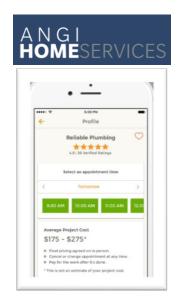
<sup>1.</sup> SQN Investors commissioned survey. Respondents can select more than one choice, so percentages can sum up to greater than 100%

It is critical that Yelp provide advertisers with more capabilities to measure the effectiveness of advertising on Yelp



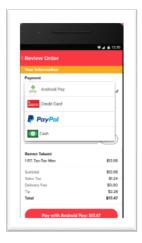


Read reviews, browse photos, look up directions...



Book service appointment





Order food

on tripadvisor®



**Book property** 

**Primarily transactional** 

Yelp is not primarily a transactional platform. Unlike with Yelp's peers, it is difficult for advertisers on Yelp to easily measure the effectiveness of advertising spend



# Competitors are growing their local reviews faster than Yelp

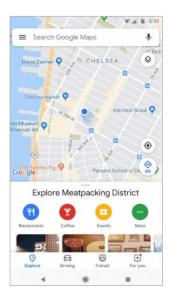


Source: BrightLocal. Based on review data of 50,000 US-based businesses

#### Google is adding powerful local discovery features, some that Yelp does not have

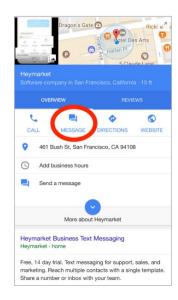


#### Google "Explore"



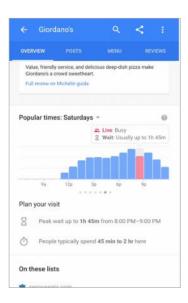
The "Explore" tab provides personalized local recommendations

#### **Message Businesses**



Enables direct chat with local businesses

#### "Popular Times"



Discover when the most popular times are to visit a location

# Google is rapidly growing its location-based searches





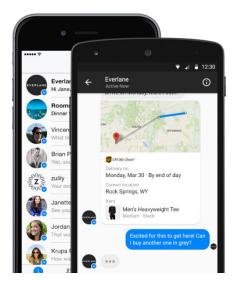


Source: "Internet Trends 2018" - Mary Meeker, Kleiner Perkins.

# Facebook is leveraging machine learning to recommend local businesses and provide contextual data from a user's social network



#### **Messenger Discover Tab**



Allows users to discover nearby restaurants and businesses.

Transactions facilitated by chat bots

#### **Facebook Local**



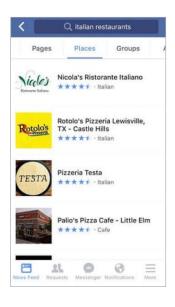


Explore and share events, places, and other interests recommended by your network

#### Facebook has significantly improved the relevance and quality of its local searches

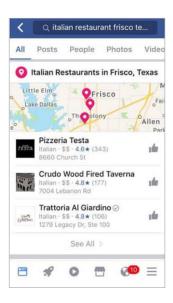


#### November 2015 Search for "Italian Restaurants"



Results did not correlate to location; little contextual data

#### Same Search 2 Years Later



Results from within 2 miles, integrated with maps, with rich review data

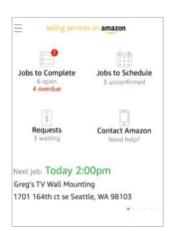
# Amazon and Snapchat are also developing features that overlap with components of Yelp's value proposition





#### **Amazon - Home Services App**



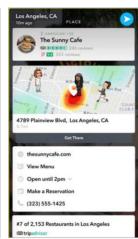


Connects home and business repair services merchants and customers on Amazon platform. Includes customer reviews and commentary, allows customers to book and pay directly on website

#### **Snapchat - Geofilter Integration**







Integrates "Geofilter" location tags that populate digital cards with content from partners such as TripAdvisor, Foursquare,
OpenTable, Uber, and Lyft

## Yelp's Dramatic Underperformance



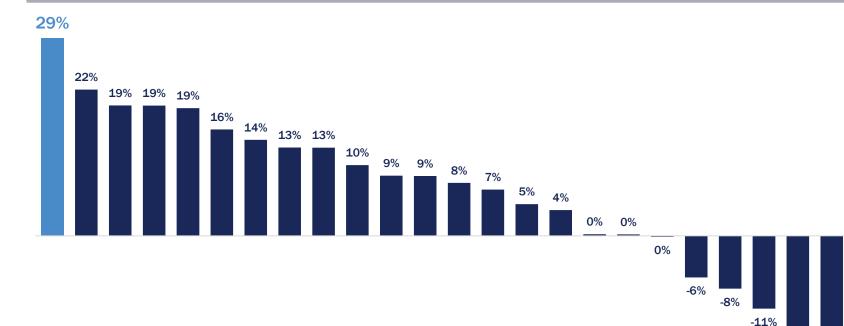
# Based on Yelp's poor track record of capital allocation, the Board should not allow further speculative uses of cash

Date	Capital Allocation Decision	Outcome
2012-2015	Invested and built Brand Advertising business <sup>1</sup>	Discontinued Brand Advertising segment in 2016
2014	Acquired Restaurant-Kritik, a restaurant review site in Germany	Discontinued International operations in 2016
2014	Acquired Citivox, a restaurant review site in France	Discontinued International operations in 2016
2015-2016	Heavily invested in TV and Brand advertising	De-emphasized spend in 2017
2017	Acquired Turnstyle Analytics ("Yelp Wifi") for \$33M and announced increased marketing investment in Q4 2017	In Q2 2018, stepped back on investments in Yelp Wifi. No mention since

Source: Company Earnings Transcripts; SQN Estimates; Bloomberg 1. Counting from when Yelp went public in 2012

#### Yelp has too much cash

#### Yelp's Net Cash as % of Market Cap versus Internet Peers



YELP RDFN TRUE GRPN SNAP SSTK GOOG Z TWTR FB BKNG WIX TRIP YEXT ETSY CARG ANGI GRUB W IAC MTCH EXPE GDDY P EBAY CARS

Source: Bloomberg as of 12/07/18; Company Filings

Yelp should return significantly more cash to stockholders than it is at present

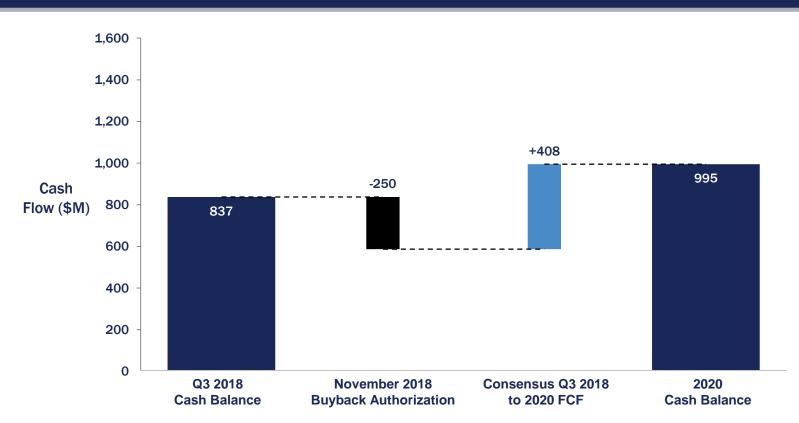


-41%

-14% -15% -16%

# Even after planned share buybacks, we estimate that Yelp will have almost \$1 billion in cash in 2020



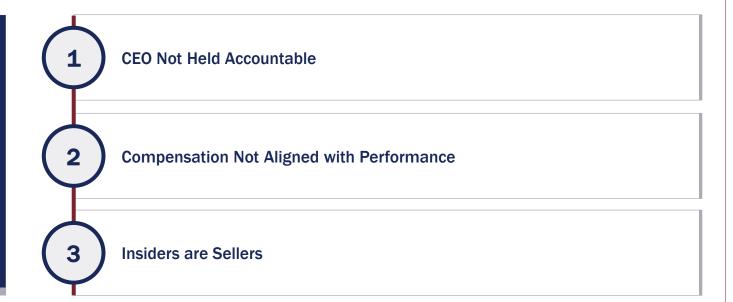


Source: Bloomberg

<sup>1.</sup> Based on consensus EBITDA estimates and historical FCF conversion

# **Yelp's Dramatic Underperformance**

Management
Poorly Aligned
with
Stockholders



#### Yelp's Founder, after taking the Company public, has an abysmal track record as CEO

Yelp Returns Relative to Benchmarks					
1-Year 3-Year 5-Year					
S&P 500	-17%	-20%	-107%		
Nasdaq	-19%	-27%	-127%		
Russell 2000 Technology Index	-19%	-31%	-117%		
Yelp's Proxy Peer Group	-44%	-59%	-74%		

- 5-Year TSR: Yelp has underperformed the Russell 2000 Technology Index by -117% and its own proxy peer group by -74%
- Strategic Failures: competitors have built best-of-breed companies in some of Yelp's markets that now sum up to ~8x Yelp's market cap
- Dismal Execution: Yelp has missed stockholder expectations
   12 out of the last 19 quarters

#### Yelp's 5-Year Indexed TSR and Stock Reaction Day After Quarterly Earnings



Dec-13 Mar-14 May-14 Aug-14 Nov-14 Jan-15 Apr-15 Jun-15 Sep-15 Dec-15 Feb-16 May-16 Aug-16 Oct-16 Jan-17 Mar-17 Jun-17 Sep-17 Nov-17 Feb-18 May-18 Jul-18 Oct-18 Dec-18 Indexed to 100 at 12/07/13

Source: Bloomberg as of 12/07/18

#### Yelp's Board has not been able to hold the CEO accountable



### Awards of large stock grants to insiders are not tied to achieving performance metrics

#### **Yelp's Incentive Compensation Policy**

"Historically, we have not offered incentive cash compensation opportunities to our executive officers. Our Compensation Committee revisited this practice in setting 2017 and 2018 compensation, but decided not to offer incentive cash compensation opportunities to any executive officer at such times. Our Compensation Committee also elected not to pay any bonus compensation for 2017. Although our Compensation Committee recognized that incentive and bonus cash compensation is a common compensation element at many companies, including companies with whom we compete for talent, it continues to believe that the equity compensation opportunities held by our executives provide sufficient motivation and retention incentives at this time. Our Compensation Committee also feels that it is appropriate to utilize our cash resources for other priorities — such as our stock repurchase program and payment of employee tax liabilities in connection with our transition to net share settlement of equity awards — and rely on base salary and equity compensation rather than incentive or bonus cash compensation." – 2018 Proxy Statement

ISS gives Yelp a compensation score of 9, placing it in the worst 10% of its peers<sup>1</sup>

<sup>1.</sup> Source: Yelp QualityScore Profile Report. A score of 10 indicates higher governance risk, while a 1 indicates lower risk, with each point representing a decile rank relative to a peer group defined by ISS that is composed of US Media & Entertainment companies in the Russell 3000 Index

# Over the last 5 years, insiders have sold almost twice the number of shares they have been granted over this time

### Each Red Tag Represents a Day of Net Selling by Insiders over the Last 5 Years<sup>1</sup>



In Thousands	2014	2015	2016	2017	2014-2017	2018
Stock Units Granted						
Board	13	30	7	75	124	NA
Management	0	192	1,199	838	2,228	NA
CEO	0	33	426	654	1,112	NA
Total	13	254	1,632	1,566	3,464	NA
Net Buy/(Sells)						
Board	(69)	(213)	6	(253)	(528)	(230)
Management	(1,138)	(437)	(744)	(1,285)	(3,605)	(511)
CEO	(500)	(184)	(302)	(1,114)	(2,100)	(377)
Total	(1.707)	(834)	(1.040)	(2.652)	(6,233)	(1.118)

Source: Yelp Proxy Statements; Bloomberg; FactSet; As of 12/31/18.

#### Insiders are profiting while stockholders are suffering



<sup>1.</sup> Only includes open market buying / selling. Stock units granted to Board members assumes members received maximum allotment, as per proxy statements. Board stock units assumed to be granted in the same year as management's grants

# **Yelp's Dramatic Underperformance**

Poor Corporate Governance **1** Board is Stale and Needs Fresh Perspectives

Corporate Governance is Stockholder Unfriendly

The Board is stale with an average tenure of over 9 years. Only 1 new member has joined since May 2012

Director	Date Joined	Board Tenure (in Years)	Class	Principal Occupation
Jeremy Levine	November 2005	13	Class I	Partner, Bessemer Venture Partners
Peter Fenton	September 2006	12	Class I	General Partner, Benchmark Capital
Fred Anderson	February 2011	8	Class I	Managing Director, Elevation Partners
Diane Irvine	November 2011	7	Class II	Chairperson; former CEO of Blue Nile
Mariam Naficy	January 2014	5	Class II	CEO, Minted
Jeremy Stoppelman	September 2005	13	Class III	Co-Founder / CEO, Yelp
Geoff Donaker	December 2010	8	Class III	Manager, Burst Capital; former COO Yelp
Robert Gibbs	May 2012	7	Class III	Global Chief Communications Officer, McDonald's
Average:		9.2 Years		

Source: Company Filings; Bloomberg as of 12/07/18

This Board has overseen the -117% and -74% 5-Year TSR underperformance relative to the Russell 2000 Technology Index and Proxy Peers, respectively

# Yelp's governance is stockholder unfriendly, giving stockholders few viable alternatives to seek a remedy for years of underperformance

Yelp's Stockholder Unfriendly Terms	Industry Best Practice
Classified Board; Directors up for reelection once in three years	Declassify the Board to permit directors to be elected annually ISS supports proposals to repeal classified boards and elect all directors annually and against proposals to classify the board
Only the Board can fill director vacancies	Shareholders should have the right to fill director vacancies ISS supports proposals that permit stockholders to elect directors to fill board vacancies and against proposals that provide that only continuing directors may elect replacements to fill board vacancies
Stockholders cannot call special meetings	Stockholders holding at least 10% of the outstanding stock should have the right to call special meetings so that shareholders can hold the Board accountable between annual meetings ISS will generally support proposals that provide stockholders with the ability to call special meetings. ISS prefers a 10 percent minimum ownership threshold needed to call special meetings
Stockholders cannot act by written consent	Shareholders should have the right to act by written consent so that shareholders can hold the Board accountable between annual meetings ISS will generally support proposals that provide stockholders the ability to act by written consent
Supermajority vote requirement (66.67%) to amend certain charter and all bylaw provisions	Shareholders should have the right to amend all charter and bylaw provisions with a simple majority vote ISS supports proposals to reduce supermajority vote requirements

Source: Company Filings; ISS

A score of 10 indicates higher governance risk, while a 1 indicates lower risk, with each point representing a decile rank relative to a peer group defined by ISS that is composed of US Media & Entertainment companies in the Russell 3000 Index

ISS gives Yelp a Shareholder Rights Score of 8, placing it in the worst 20% of its peers<sup>1</sup>



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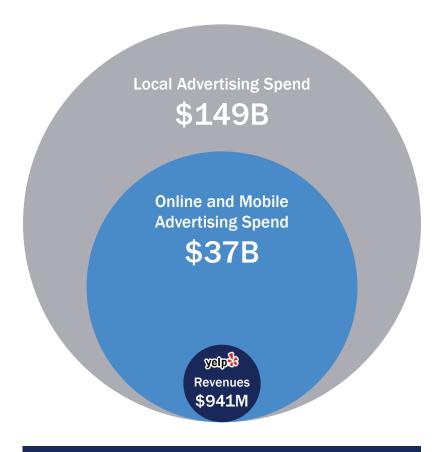
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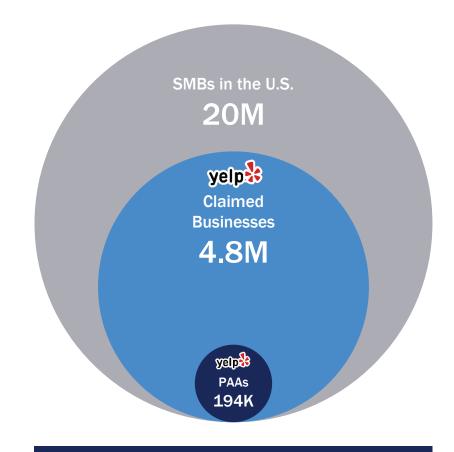
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### Yelp's market is very large, giving it significant room to grow



Yelp revenues represent under 1% of total local advertising spend



Only ~25% of SMBs list their businesses on Yelp (free service) and of those, about ~4% spend on Yelp

Source: Company Filings



# Yelp is one of the Top-30 visited websites in the US, and a Top-10 website amongst peer Internet companies

Top Visited Websites in the US					
ComScore Top 50 Ranking	Adjusted for Internet Peers <sup>1</sup>	Property	UVs ('000s)		
1	1	Google	249,721		
2	2	Facebook	211,184		
5	3	Amazon	201,899		
13	4	Twitter	143,341		
19	5	Snapchat	121,983		
22	6	еВау	107,208		
23	7	LinkedIn	106,817		
24	8	Pinterest	106,539		
28	9	Netflix	91,941		
31	10	yelp	90,479		
32	11	Zillow	89,964		
34	12	Spotify	86,413		
36	13	Pandora.com	82,962		
38	14	WebMD	79,805		
46	15	TripAdvisor	67,309		

<sup>1.</sup> Internet Peers adjustment includes comparable properties that primarily generate revenues online



Source: ComScore November 2018 Rankings; Bloomberg

### Yelp has one of the largest database of reviews, growing over 20% annually



Yelp's 171 million user-generated reviews are difficult to replicate

Reviews are becoming a critical part of how consumers discover and engage with local businesses

- **86%** of consumers read reviews for local businesses
- **57%** of consumers will only patron a business if it has 4 or more stars
- **91%** of 18 to 34-year-olds trust online reviews as much as personal recommendations
- **80%** of 18 to 34-year-olds have written online reviews
- **10** online reviews are read on average before consumers feel able to trust a business

Source: BrightLocal. Based on a survey of ~1,000 US-based consumers

Yelp's leadership in local reviews puts it in an increasingly important position in local search

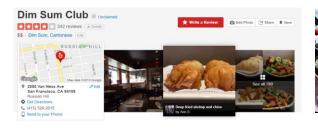


Yelp is still the best option to find local businesses. Leading tech platforms that don't have home-grown solutions consistently choose to partner with Yelp

Homegrown	Google	Next best alternative to Yelp, and catching up
	f	Facebook has a growing offering, but quality and length of reviews lag significantly. Breadth of verticals limited
	<b>⊚</b> tripadvisor <sup>®</sup>	Focused more on travel-oriented businesses Reviews are written by travelers, not locals
	Ć	Apple Maps and Siri – powered by Yelp
yelp:	amazon	Alexa – powered by Yelp
	Microsoft	Bing and Cortana – powered by Yelp

Alternatives are either inferior to Yelp or are powered by Yelp

#### Case Study: Dim Sum Club, a dumpling restaurant in San Francisco





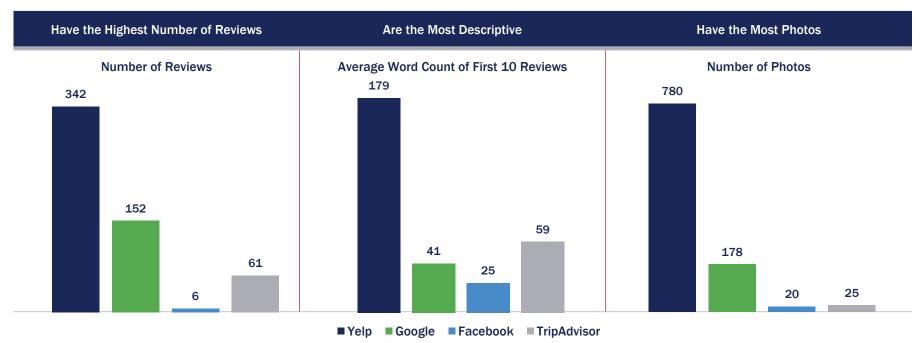








#### Yelp's review profiles:



Source: Yelp, Google, Facebook, TripAdvisor

Yelp typically has the highest number and the most descriptive reviews



#### Case Study: Dim Sum Club, a dumpling restaurant in San Francisco



"If I could give 4.5 stars, I would - it's that close to greatness. I've willfully ignored Dim Sum Club after driving by it 1000x and assuming it could not be good. There's hardly any Chinese food in the surrounding area and I've heard zero buzz about it. We decided to go because trying every dim-sum place in the Bay Area is worthwhile life-goal, and because Yelp said it wouldn't be a disaster.

#### First impressions:

Location is convenient, but unappealing. The space itself is very small, odd design, and the space it occupies underneath the hotel is awkwardly situated with the current construction (have to go through the hotel lobby)

Most of the people inside look Chinese - great sign!

NO WAIT at 11:30 on a Saturday. PRAISE THE LORD!

Menu system instead of carts. AWww yissssss

#### Food:

Overall the food was great. None of the standards disappointed, and there were some surprisingly good dishes.

TL:DR; all the BBQ pork, scallion pancake, standard shiu mai / har gao order.

Baked BBQ pork bun (10/10) - The best I've had, very delicate, nice crunchy-buttery topping, good char siu. Nice change from the typical eggwashed kind.

Green onion pancake (10/10) - Also the best I've had outside my parent's house. Very thin, flakey with lots of layers, crispy outside, a little stretchy still inside. Impressive!

Steamed BBQ..."

Source: Yelp, Google, Facebook, TripAdvisor





"Soup dumplings were so delicious it made me want to cry. If you're visiting it's a must."



"Great place for Dim sum. It is located on Van Ness Ave by Union & Filbert St. No need to travel all the way to Chinatown or Richmond district for your craving.

Food quality is very good. It's more expensive than Chinatown. But the restaurant is much cleaner than most."



Specific Recommendations



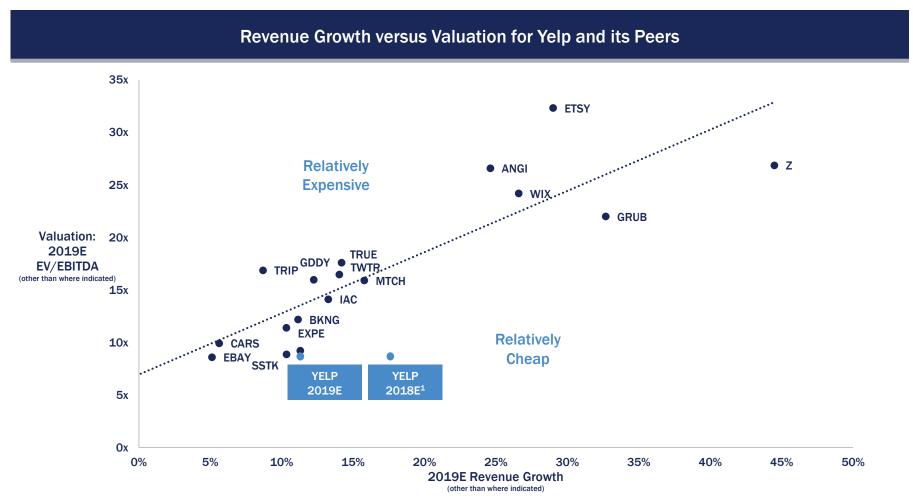
#### Hit-and-Miss

We went here on Christmas based on TripAdvisor reviews. Someone had raved about the short ribs, so we ordered them. They were the worst we have ever had, full of fat and bones. However, the siu mai, the Shanghai dumplings and the shrimp and Thai dumplings were good. Be careful ordering. The staff was sweet.



Numbers only tell part of the story. An actual comparison of the first substantial review featured for Dim Sum Club on each site highlights the difference in the quality and length of reviews on Yelp

### Yelp is trading at a discount to publicly traded peers with similar growth



Source: Bloomberg; Company Reports; SQN Estimates. As of 12/07/18. Excluded companies >\$100B In Market Cap 1. Represents Yelp 2018E revenue growth and 2019E EV / EBITDA valuation

We believe that by following our recommendations, Yelp's revenue growth can accelerate to 20% and EBITDA margins can expand to 30%



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#### Time is of the Essence

We recommend replacing the 3 members on Yelp's 8-person staggered Board that are up for election at Yelp's 2019 Annual Meeting with candidates that are not handpicked by the existing Board

### The Current Board is Severely Lacking Key Requirements for Effective Governance

Requirement		Current State	SQN's Recommendation	
Fresh Perspectives	Stale	Average tenure greater than 9 years. No new members since May 2012	Introduce 3 new members to the Board <u>that are not handpicked</u> by the existing Board	
Accountability	None	Management has been paid well and not held accountable despite years of strategic and operational missteps	Refresh the Compensation Committee; the proposed Board Committee to evaluate strategic alternatives should evaluate management as part of its mandate	
Stockholder Alignment	Unaligned	Insiders are net sellers of stock.  Management is not measured on any relevant performance metric	Board must include stockholder representation	

Source: Company Filings

We seek to inject Yelp's Board with fresh perspectives and bring greater alignment with stockholders



In making recommendations, we have carefully balanced addressing current operational deficiencies, achieving long-term growth, and realizing quantifiable financial improvements by 2020

SQN Recommendation	Optimize Current Business Model	Achieve Potential to Participate in Transactions Marketplace	Quantifiable Financial Impact by 2020
Monetize Through Partners		✓	Yes
2 Improve Sales Efficiency	✓		Yes
3 Align Spend with Growth Potential	✓		Yes
Move to Lower Cost Cities	✓		Yes
5 Buyback \$500M of Stock			Yes
6 Eliminate Key Product Gaps	✓	✓	
7 Evaluate Talent	✓	✓	
8 Align Compensation to Performance	✓	✓	

We believe that the successful implementation of our recommendations can accelerate revenue growth to 20% and expand EBITDA margins to 30%

(	yelp
,	\$10 Revenue per
	Unique Visitor <sup>1</sup>

	Category	Estimated Revenue Per Unique Visitor	
ANGI HOMESERVICES	Home & Local	\$40	
Zocdoc	Healthcare	\$40	
<b>Expedia</b>	Travel	\$50	
<b>≱Zillow</b> °	Real Estate	<b>\$15</b>	
(Care.com <sup>®</sup>	Child Care	\$20	

1. SQN Investors calculation based on estimated annual revenues divided by estimated monthly unique visitors

We believe partnerships such as these can generate \$150M to \$250M in incremental annual revenue

# There are many partners and structures that Yelp can pursue to increase monetization

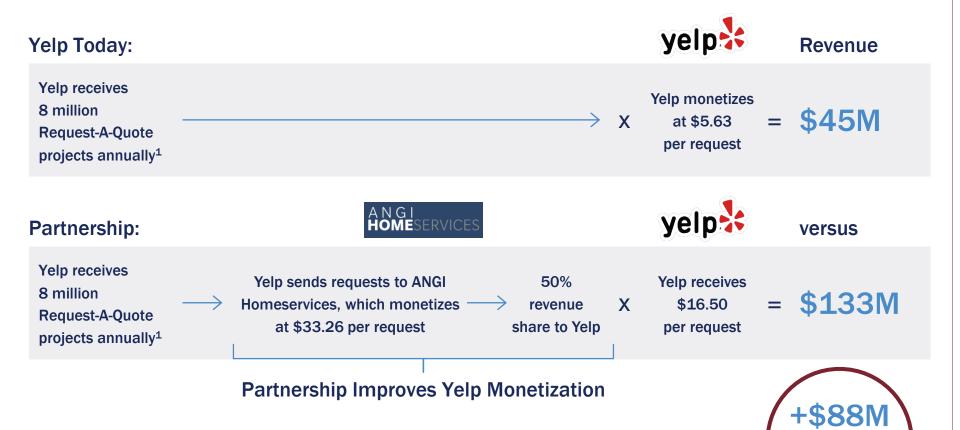


Verticals	Partner	Potential Structure
Home & Local	ANGI HOMESERVICES	Yelp sends Request-A-Quote messages directly to HomeAdvisor in return for share of lead revenues
Travel	<b>Expedia</b>	Yelp includes a "Book on Expedia" link that sends traffic to Expedia in return for share of commission revenues
Healthcare	Zocdoc	Yelp sends traffic to doctor profiles on Yelp to Zocdoc for share of advertising revenues
Real Estate	<b>∕</b> Zillow°	Yelp sends traffic to real estate agent profiles to Zillow for share of advertising revenues
Food Delivery	Uber Eats	Yelp integrates online ordering for all restaurants on Uber Eats but not on GrubHub
Fitness	MINDBODY.	Yelp adds ability to pay for fitness classes directly on Yelp in return for a share of MindBody's payment revenues
Auto Dealers	@ar@urus°	Yelp sends traffic to auto dealership profiles to CarGurus for share of advertising revenues
Child Care	(Care.com <sup>®</sup>	Yelp includes a "Book on Care.com" link that sends traffic to Care.com in return for share of commission revenues

We have spoken to several potential partners who have expressed high interest in partnering with Yelp

### **Partnership Case Study: ANGI Homeservices**





- 1. Based on Yelp's Q3 2018 annualized project requests of 8M
- 2. Yelp Q3 2018 Shareholder Letter: \$45M Request a Quote Revenue / 8M run rate Requests = \$5.63 per Request a Quote
- 3. ANGI Q3 2018 Earnings Results: \$213M Market Place Revenues / 6.405M Service Requests = \$33.26 per Service Request
- 4. MKM Research Partners

Sell Side research<sup>4</sup> has estimated a range of \$119M to \$167M of incremental revenues from this partnership. We conservatively assume that Yelp can generate \$88M of incremental revenues



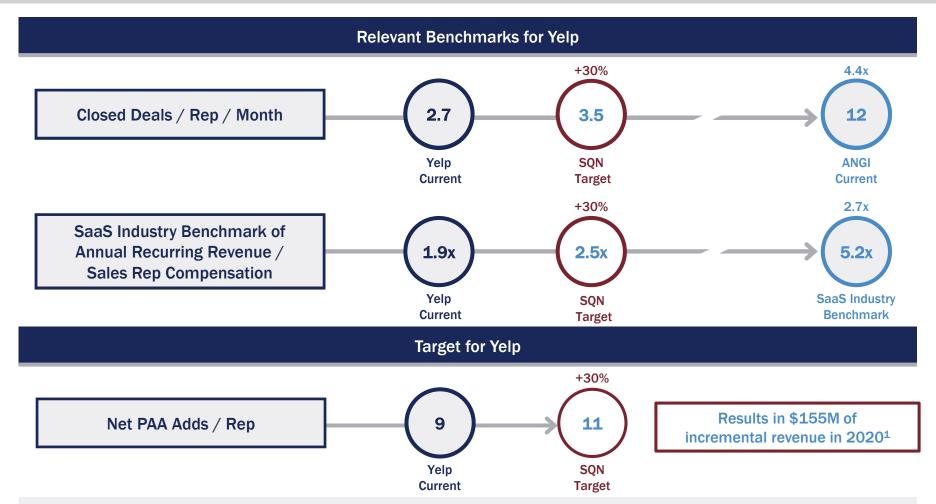
Annual Revenue

Partnership Benefits				
Verticals	Potential Partnerships	Annual Incremental Revenue	Annual Incremental EBITDA <sup>2</sup>	Incremental Costs
Home and Local	ANGI HOMESERVICES Google amazon Thumbtack Porch	\$88M	\$70M	Such partnerships require minimal incremental costs. Typically, revenue falls directly to the bottom line  We assume a 20% incremental cost
Everything Else	GRUBHUB 7 Zocdoc (MINDBODY: CarGurus' Care.com'  Expedia	\$60M-\$160M	\$48M-\$128M	
	Total	\$148M-\$248M	\$118M-\$198M	
	SQN Target	\$150M	\$120M	

#### **Implementation Considerations**

- Our SQN Targets assume \$0 benefit in 2019 and \$150M in 2020
- HomeAdvisor was able to monetize Angie's List traffic within 8 months of announcing the deal, and within 3 months of closing<sup>1</sup>
- Yelp's own GrubHub deal began to deliver benefits within 2 months of announcement, and was fully integrated within 7 months
- 1. While HomeAdvisor and Angie's List were merged into 1 combined entity, we still believe the timeline is relevant. Given IAC's experience, we believe they would not hinder Yelp from achieving our proposed timeline
- 2. Assume 80% incremental margins





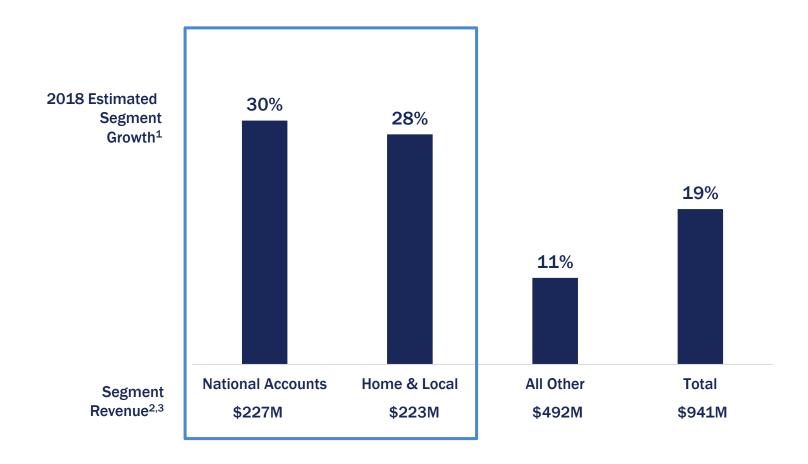
#### **Implementation Considerations**

- Much of 2019 will be required to re-architect the sales process for approximately 4,000 sales reps across multiple sales offices
- Based on a Q3 2019 rollout, we believe one-third of the benefit can be realized by end of 2019 and the remainder in 2020

Source: SQN Diligence Calls; Diligence Calls with former ANGI Homeservices employees; Insight Venture Partners' Periodic Table of SaaS Sales Metrics Note: Charts not to scale

1. See Appendix for details

# National Accounts and Home & Local are growing significantly faster than the rest of the business



Source: Company Filings; Earnings Transcripts

- 1. 2018 segment growth estimates based on reported LTM financials
- 2. Grossed down Home & Local segment by assuming that National Accounts (25% of Total in Q3 2018) is equally distributed across all verticals
- 3. "All Other" includes Transaction and Other Services segments

We believe that Yelp's expense structure for each segment should be aligned to its revenue growth



Aligning Sales and Marketing Spend to Growth Prospects by Segment <sup>2</sup>				
Segment (2018E Growth)	2018E Segment Revenue	SQN Target S&M Spend as % of Revenue	Rationale	
Home & Local (30% Growth)	\$227M	50%	Invest for growth	
National Accounts (28% Growth)	\$223M	25%	Low churn customers with 6-figure spend make sales costs similar to enterprise sales teams <sup>1</sup>	
All Other (11% Growth)	\$492M	42%	Appropriate spend relative to growth rate and peer spending	
Total	\$941M	40%	More in line with peers. See page 22	
Yelp Today		48%	2018 consensus estimates	

+8 Points of Margin Expansion Results in \$66M of incremental EBITDA in 2020<sup>1</sup>

#### **Implementation Considerations**

- Significant execution synergy in implementing this recommendation at the same time as improving sales efficiency
- o Based on a Q3 2019 rollout, we believe about 20% of the benefit can be realized by end of 2019 and the remainder in 2020

#### Source: Bloomberg

- 1. See Appendix for details
- 2. Grossed down Home & Local segment by assuming that National Accounts (25% of Total in Q3 2018) is equally distributed across all verticals. We think this is conservative because our diligence suggests that Home & Local account for less than 10% of National Accounts revenue
- 3. Diligence calls with former National, Mid-Market and Franchise Account Executive sales employees and historical headcount data suggest Yelp could be spending less than 25% of S&M

Aligning Research and Development Spend to Growth Prospects by Segment <sup>2,3</sup>			
Segment (2018E Growth)	2018E Segment Revenue	SQN Target R&D Spend as % of Revenue	Rationale
Home & Local (30% Growth)	\$227M	20%	Accelerate development of key features
National Accounts (28% Growth)	\$223M	12%	Leverages rest of Yelp platform; requires limited segment-specific features or functionality
All Other (11% Growth)	\$492M	12%	Appropriate budget to balance investment levels with growth prospects
Total	\$941M	14%	Consistent with Internet peers with similar growth <sup>1</sup>
Yelp Today		17%	2018 consensus estimates

+3 Points of Margin Expansion Results in \$25M of incremental EBITDA in 2020<sup>1</sup>

#### **Implementation Considerations**

- o Operationally, this is primarily a resource allocation and project prioritization exercise. Most technical skills required are same across segments
- Based on a Q3 2019 rollout, we believe about 20% of the benefit can be realized by end of 2019 and the remainder in 2020

Source: Bloomberg

- 1. See Appendix for details
- 2. Grossed down Home & Local segment by assuming that National Accounts (25% of Total in Q3 2018) is equally distributed across all verticals. We think this is conservative because our diligence suggests that Home & Local account for less than 10% of National Accounts revenue
- 3. Diligence calls with former National, Mid-Market and Franchise Account Executive sales employees and historical headcount data suggest Yelp could be spending less than 25% of S&M

# Shifting headcount to lower cost cities could result in a 4.71% expansion in EBITDA margins, or \$58M<sup>1</sup> annually exiting 2020

% Headcount in	High
<b>Cost Cities</b>	

	0031 01	1105		
Area	Current	SQN Target	Resulting EBITDA Margin Expansion <sup>2</sup>	Rationale
S&M	54%	35%	2.94%	<ul> <li>Skills readily available in low cost cities</li> <li>High voluntary attrition allows for faster transition</li> <li>Tech companies with similar sales teams in lower cost cities:         ANGI in Golden, GRUB in Chicago, GDDY in Scottsdale     </li> </ul>
R&D	85%	70%	0.87%	<ul> <li>Talent with key technical skills readily available in lower cost cities</li> <li>Our recommendations are conservative given the time sensitive need to eliminate key product gaps</li> </ul>
G&A	73%	50%	0.88%	<ul> <li>There is no justification to have the majority of G&amp;A in San Francisco, the most expensive city in North America</li> </ul>
Total	60%	45%	4.71%	

Results in \$24M of incremental EBITDA in 2020<sup>1</sup>

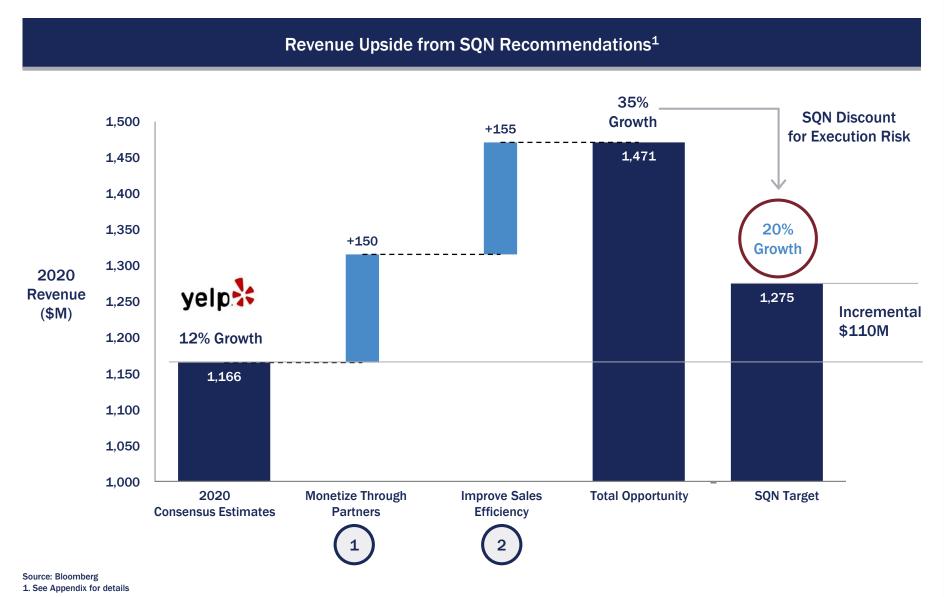
#### **Implementation Considerations**

• For all areas we assume only 10% of the benefit can be achieved in 2019 and the full benefit is achieved by the end of 2020 by steadily migrating headcount and implementing a hiring freeze in high cost cities

1. See Appendix for details



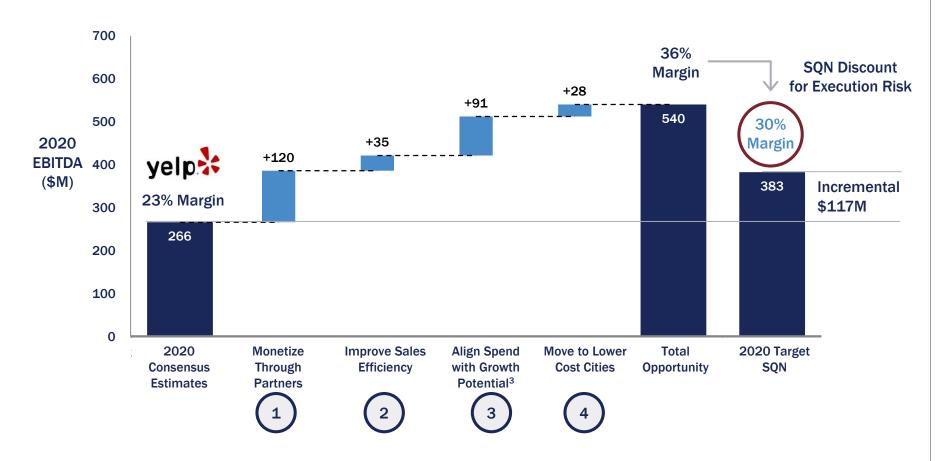
We think Yelp can return to 20% growth and achieve \$1.3B in revenues by 2020 through monetization partnerships and improvements in sales efficiency





We think Yelp can conservatively expand to 30% EBITDA margins by 2020 if these recommendations are implemented. This is still well below Yelp's own long-term target of 35 to 40%<sup>1</sup>

#### **EBITDA Upside from SQN Recommendations<sup>2</sup>**



Source: Bloomberg; SQN Estimates; as of 12/07/18

<sup>3.</sup> Of the \$91M benefit, \$66M comes from S&M and \$25M comes from R&D

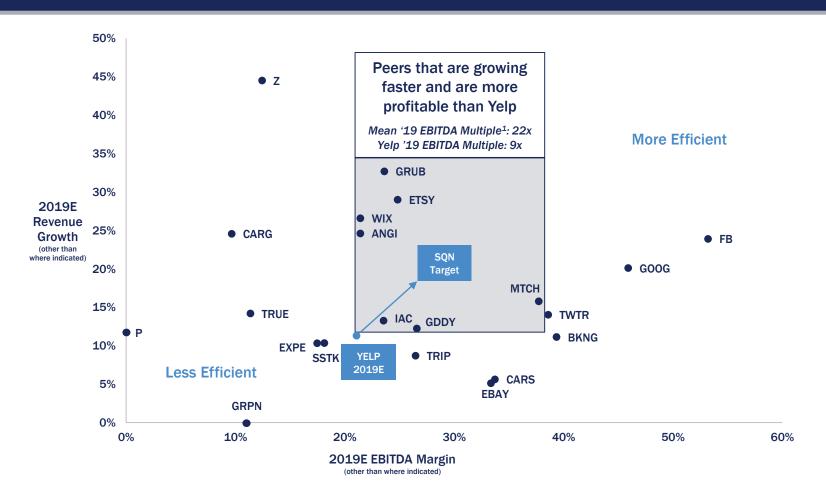


<sup>1.</sup> Yelp's Q4 2017 Investor Presentation

<sup>2.</sup> See Appendix for details

# By successfully implementing our recommendations, Yelp can realistically accelerate to 20% growth while generating 30% EBITDA margins

#### Revenue Growth versus EBITDA Margin for Yelp and Its Peers

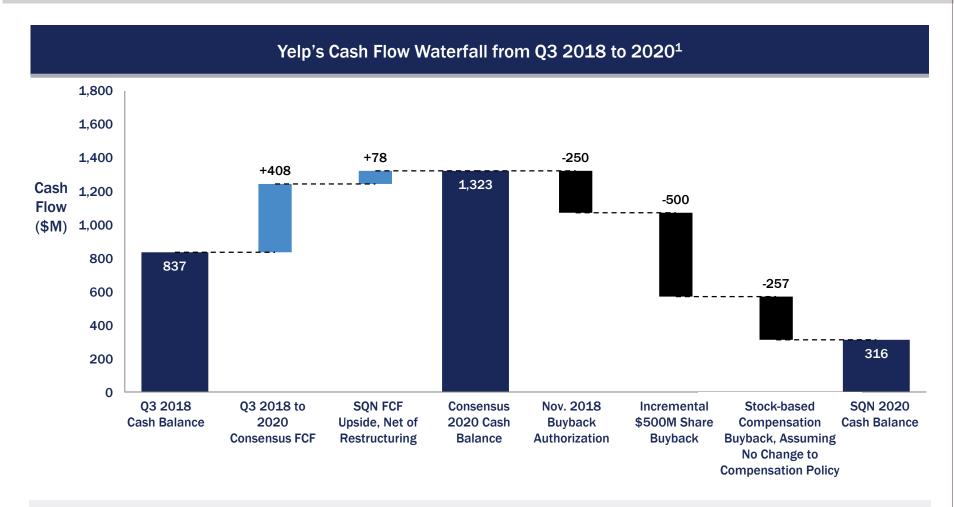


Source: Bloomberg; SQN Estimates; As of 12/07/18

<sup>2.</sup> Represents Yelp 2018E revenue growth and EBITDA margin



<sup>1.</sup> Includes GRUB, ETSY, WIX, ANGI, IAC, GDDY, and MTCH



- The implementation timeline of our recommendations, net of restructuring costs, results in \$78M of cash generated by 2020
- o Starting 2021, free cash flow from achieving 20% growth and 30% EBITDA would be over \$300M, more than double Yelp's 2018E free cash flow

Source: Bloomberg.

<sup>1.</sup> See Appendix for full assumptions



# A \$55 to \$65 stock price can be achieved by the successful implementation of our recommendations

Calculation of SQN Target Share Price for	Yelp			Notes
Consensus EBITDA for 2020		\$266M		Bloomberg
Incremental EBITDA from SQN Recomme	ndations	+\$117M		See page 76
SQN Target EBITDA for 2020		\$383M		
Net Cash in 2020		\$316M		See page 78
Shares Outstanding Post Buybacks		75M		94M TSO reduced by 19M based on buyback average price of \$40 <sup>1</sup>
Valuation Multiple	10x EBITDA		12x EBITDA	~50% discount to Internet Peers. See page 77
Market Capitalization (\$M)	\$4.1B		\$4.9B	
SQN Target Price per Share	\$55		\$65	
% Premium to Unaffected Stock Price <sup>2</sup>	+59%		+89%	

<sup>2.</sup> Stock price of \$34.59, the closing price on 12/07/18. This was the last trading day before SQN Investors issued a public letter to Yelp's Board of Directors on 12/10/18



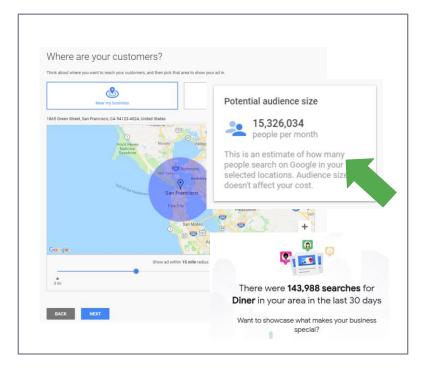
<sup>1.</sup> Includes November 2018's \$250M buyback authorization. Assume stock repurchased at weighted average cost of \$40 per share

Yelp lacks Google's feature that allows advertisers to preview the reach of their ad campaign, enticing advertisers to spend

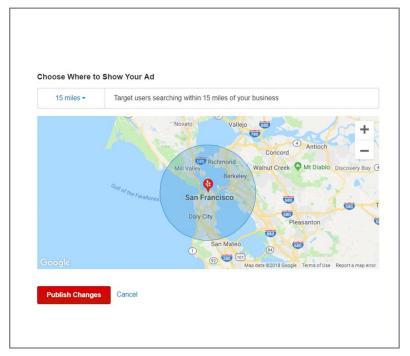


#### **Competitors Forecast Advertiser Reach**







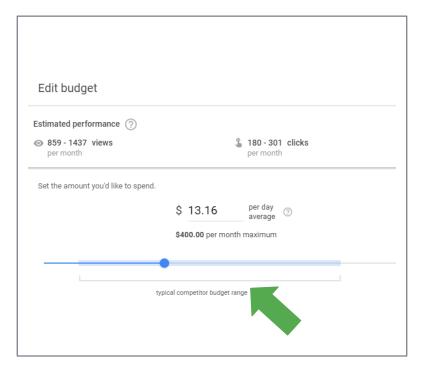


Yelp lacks benchmarking like Google's feature that lets advertisers preview what competitors spend, allowing new advertisers to compare themselves to peers



#### **Competitor Platforms Show Advertisers Benchmark Spend Budgets**







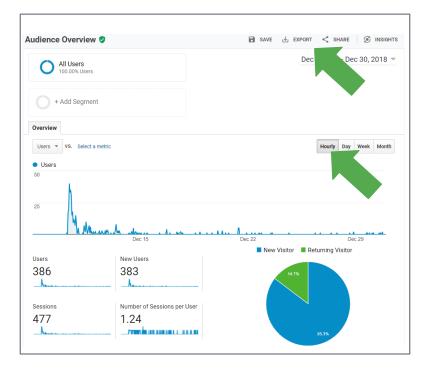
<b>\$10.0</b>	0 per day	v average	
About	200 clicks	a month	
\$300 p	er month ma:	kimum	
<b>\$15.0</b>	0 per day	v average	
	300 clicks	•	
\$450 p	er month ma	dimum	
<b>\$25.0</b>	0 per day	v average	
About	500 clicks	a month	
\$750 p	er month ma:	kimum	
● Set y	our own	budget	
\$	15.00	per day average	
A b a ut	300 clicks	a month	

Unlike on Google, there is no easy way to download and analyze Yelp's traffic and advertising data. Yelp's dashboard is too crude to run effective ad analyses

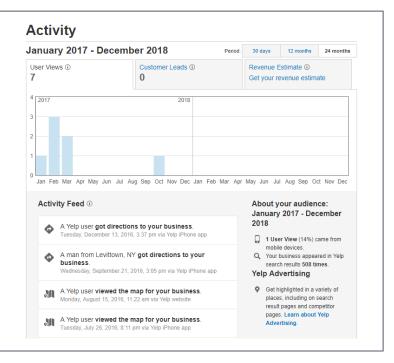


#### Competitors Give Advertisers the Ability to Easily Download and Analyze Traffic Data









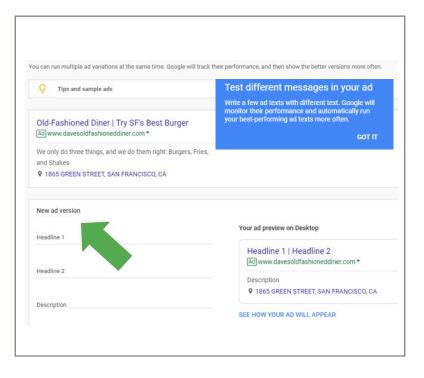
Yelp does not have A/B Testing, while Google allows advertisers to easily run multiple ads at the same time to optimize their ad campaigns

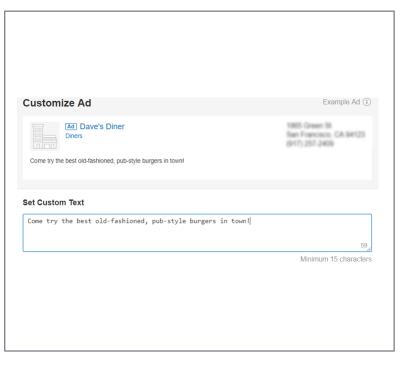


#### **Competitors Have Real-time A/B Tests**









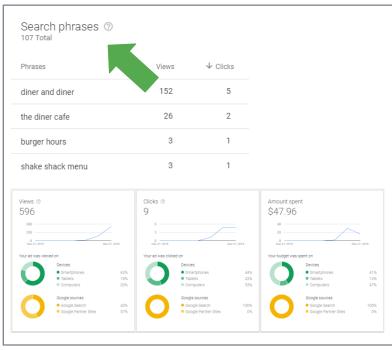
Google allows advertisers to analyze which search phrases customers use to find them. This allows them to better refine their campaigns and improve conversion

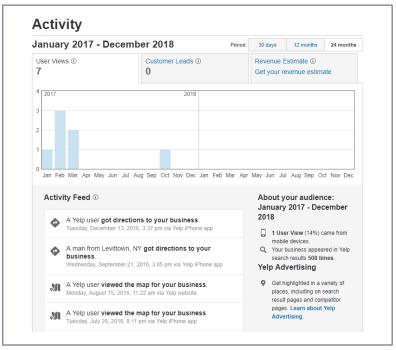


#### **Competitors Provide Ability to Analyze Attribution of Search Terms**









Yelp appears significantly behind Google and other competitors in helping businesses understand their advertising spend ROI, likely hampering both growth and profitability



# To help SMBs adopt and better manage their ad campaigns, Yelp should significantly expand its network of advertising partners

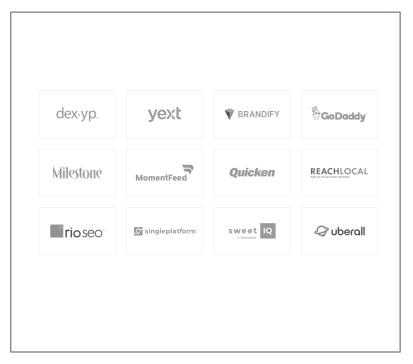


#### **Competitors have Rich Network of Advertising Partners**









# Given the long track record of underperformance, we anticipate that Yelp will need to make some critical new leadership hires



Management Group	Requirements of Leadership
Executive Leadership	<ul> <li>Consistently meet strategic goals and operating targets</li> <li>Build a strong team in each functional area</li> <li>Create stockholder value</li> </ul>
S&M Leadership	<ul> <li>Improve sales efficiency</li> <li>Structure monetization partnerships</li> <li>Rearchitect sales process for more targeted inside sales</li> </ul>
R&D Leadership	<ul> <li>Eliminate key feature gaps</li> <li>Build tools to help businesses measure advertising ROI</li> </ul>
G&A Leadership	<ul> <li>Drive the alignment of expenses with growth opportunity</li> <li>Shift headcount to lower cost geographies</li> </ul>

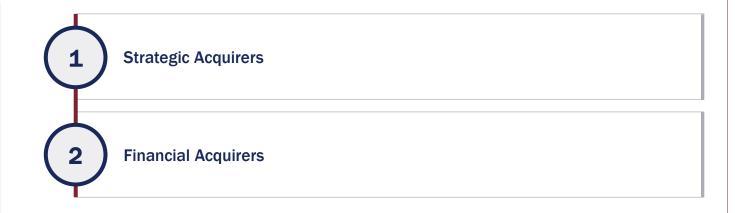
A refreshed Board should evaluate the Executive Leadership and their direct reports on their demonstrated success in their time at Yelp and if they have the skills required to deliver on Yelp's priorities

Management Group	Representative Performance Metrics for Compensation
Executive Leadership	<ul> <li>Delivering on revenue growth and cash generation as targeted in Yelp's annual budget</li> <li>Stock price performance</li> </ul>
S&M Leadership	<ul> <li>Revenue growth as targeted in Yelp's annual budget</li> <li>Growth of Paid Advertising Accounts</li> <li>Reduction in annual churn</li> <li>Achieving targeted efficiency to align closer with industry benchmarks</li> </ul>
R&D Leadership	<ul> <li>Increase in consumer or advertiser usage for key features delivered</li> <li>Growth of unique visitors</li> <li>Growth of Paid Advertising Accounts</li> <li>Successful migration of headcount to lower cost cities</li> </ul>
G&A Leadership	<ul> <li>Successful migration of headcount to lower cost cities</li> <li>Successfully executing on share buybacks</li> </ul>

Management compensation must be aligned with delivering successful outcomes

## **SQN's Recommendations**

Evaluate
Sale of
Company



## Yelp is an attractive asset for both strategic and financial buyers



Source: Bloomberg

1. Based on Yelp's closing price on 12/07/18

We have spoken to multiple potential buyers that would have high interest in Yelp should the asset be for sale



#### Strategic acquirers that care most about Yelp's lead generation capabilities

#### **Acquisition Rationale**

- Monetize Yelp's traffic at a higher rate by using their own technology and product platforms (e.g., GrubHub, ANGI Homeservices)
- Diversify away from Google or other paid channels to acquire consumer traffic (e.g., Booking Holdings, Expedia, etc.)
- Capture greater dollars of transaction-based revenue streams (e.g., Square, Uber, etc.)

#### **Potential Acquirers**





BOOKING HOLDINGS



















## M&A profiles: Companies that care most about Yelp's lead generation capabilities (1 of 4)

Company <sup>1</sup>	Financial Profile (\$M)	Business Overview	Acquisition Rationale
			Value of Traffic Value of Reviews Synergies Ability to Pay
airbnb Private	2018E Financials Revenues: +\$1,000 (Q3 '18) Growth: NA Gross Margin: NA EBITDA Margin: NA Current Capitalization Market Cap: NA EV: \$31,000 Last Fundraise: ~\$1,000 ('17)	<ul> <li>Peer-to-peer lodging rental platform</li> <li>Provides access to 5+ million unique places to stay in more than 81,000 cities and 191 countries. Also offers access to experiences in 1,000+ markets around the world</li> <li>Generates revenue from service fees and bookings</li> </ul>	Provides an adjacent platform of destination-focused, user-generated reviews that would help AirBNB promote destinations and experiences
ANGI HOMESERVICES	2018E Financials Revenues: \$1,135 Growth: 19% Gross Margin: 95% EBITDA Margin: 22% Current Capitalization Market Cap: \$8,068 EV: \$8,047 Balance Sheet Cash: \$314	<ul> <li>World's largest marketplace for home services</li> <li>Connects 181K service professionals to consumers across 500 categories across 400 markets in the US. Completed 18.1M requests in 2017.</li> <li>Generates revenues primarily from fees paid for consumer matches and membership subscription fees</li> </ul>	<ul> <li>Combination will result in a power house in Home and Local</li> <li>Monetization arbitrage: Home &amp; Local converts and monetizes requests at a much higher rate than Yelp</li> <li>Significant financial synergies in go to market costs and product development costs</li> </ul>
<b>BOOKING</b> HOLDINGS	2018E Financials Revenues: \$14,530 Growth: 15% Gross Margin: 100% EBITDA Margin: 40%  Current Capitalization Market Cap: \$84,992 EV: \$77,451 Balance Sheet Cash: \$16,245	Online travel agency that operates six brands: Booking.com, priceline.com, KAYAK, agoda.com, Rentalcars.com, OpenTable Generates revenue from service fees and bookings	<ul> <li>Enrich network of travel-related content and direct synergies between SeatMe and OpenTable</li> <li>Convert travel-related traffic into bookings</li> </ul>

Source: Bloomberg as of 12/07/18; Company Filings
1. Private company information from Forbes; Pitchbook; Bloomberg; Fortune



## M&A profiles: Companies that care most about Yelp's lead generation capabilities (2 of 4)

Company <sup>1</sup>	Financial Profile (\$M) Business Overview		Acquisition Rationale
			Value of Traffic Value of Reviews Synergies Ability to Pay
<b>Expedia</b> ®	2018E Financials Revenues: \$11,207 Growth: 11% Gross Margin: 81% EBITDA Margin: 17%	<ul> <li>Leisure &amp; corporate travel service provider</li> <li>More than 590,000 properties, in 200 countries and territories, over 550 airlines, packages, rental cars, cruises, insurance, as well as destination services and activities</li> </ul>	Expand user-generated content with local/authentic reviews of destination-focused attractions and experiences  Network plantage a discounting.
Current Capitalization Market Cap: \$17,615 EV: \$24,605 Balance Sheet Cash: \$3,378	Market Cap: \$17,615 EV: \$24,605	<ul> <li>Generates revenue from click-through direct bookings, advertising &amp; media, fees, and commissions</li> </ul>	Natural platform adjacencies
Co Daddy*	2018E Financials Revenues: \$2,658 Growth: 14% Gross Margin: 67% EBITDA Margin: 26%	O Web-hosting, domain licensing, and web application provider for SMBs O Generates revenue from subscriptions for the aforementioned services and application use	Acquire SMBs to cross-sell website- and online-focused products that help enrich the SMB's online presence     Significant synergies with Go Daddy call center
2 Co naddy	Current Capitalization Market Cap: \$11,056 EV: \$12,653 Balance Sheet Cash: \$852		o Significant synergies with do Daddy can center
GRUBHUB	2018E Financials Revenues: \$1,009 Growth: 48% Gross Margin: 54% EBITDA Margin: 24% Current Capitalization	Online and mobile platform for restaurant pick-up and delivery orders Generates revenue from advertising and fees	Logical extension of GrubHub / Yelp long-term partnership to offer end-to-end local restaurant review & delivery platform
	Market Cap: \$6,966 EV: \$6,951 Balance Sheet Cash: \$311		

Source: Bloomberg as of 12/07/18; Company Filings

1. Private company information from Forbes; Pitchbook; Bloomberg; Fortune

## M&A profiles: Companies that care most about Yelp's lead generation capabilities (3 of 4)

Company <sup>1</sup>	Financial Profile (\$M) Business Overview		Acquisition Rationale
			Value of Traffic Value of Reviews Synergies Ability to Pay
IAC	2018E Financials Revenues: \$4,224 Growth: 20% Gross Margin: 79% EBITDA Margin: 23%  Current Capitalization Market Cap: \$14,958 EV: \$15,874 Balance Sheet Cash: \$1,880	O Consumer Media and Internet company composed of brands, such as Match, Tinder, PlentyOfFish and OkCupid, which are part of Match Group's online dating portfolio, and HomeAdvisor and Angie's List, which are operated by ANGI Homeservices, as well as Vimeo, Dotdash, Dictionary.com, The Daily Beast and Investopedia O Generates revenue from recurring subscriptions, fees, and online advertising	Strong addition to IAC's platform of diversified websites,     Natural adjacencies to ANGI     IAC's experienced Management team could optimize YELP's operations to maximize asset value
<b>PayPal</b>	2018E Financials Revenues: \$15,465 Growth: 18% Gross Margin: 55% EBITDA Margin: 26% Current Capitalization Market Cap: \$97,503 EV: \$89,916 Balance Sheet Cash: \$9,587	<ul> <li>Enables digital and mobile payments for ~200M consumers and 20M merchant accounts</li> <li>Provides value-added services, such as Credit and gateway services, that allows merchants to accept online payments</li> <li>Generates revenue by charging fees for providing transaction processing and other payment-related services</li> </ul>	• Accelerates PYPL's expansion to POS payment solutions with local businesses
■ Square	2018E Financials Revenues: \$1,575 Growth: 60% Gross Margin: 49% EBITDA Margin: 16%  Current Capitalization Market Cap: \$25,132 EV: \$24,994 Balance Sheet Cash: \$1,171	<ul> <li>Online and in-store payments platform, including food delivery and web-design services Caviar and Weebly</li> <li>Generates revenue from hardware, subscriptions &amp; associated services, and interchange fees</li> </ul>	• Gain access to ~200K SMB subs with online presence • Expand online storefront payment processing business

Source: Bloomberg as of 12/07/18; Company Filings
1. Private company information from Forbes; Pitchbook; Bloomberg; Fortune

## M&A profiles: Companies that care most about Yelp's lead generation capabilities (4 of 4)

Company <sup>1</sup>	Financial Profile (\$M)	Business Overview	Acquisition Rationale
			Value of Traffic Value of Reviews Synergies Ability to Pay
trinadvisor*	2018E Financials Revenues: \$1,612 Growth: 4% Gross Margin: 95% EBITDA Margin: 26%	O Global travel and review platform that includes user- generated content, price comparison tools and online reservation and related services O Generates revenues from advertising, hotel commissions and fees	<ul> <li>Expand and enrich their current online review platform with user-generated local business reviews</li> <li>Significant geographic synergies</li> </ul>
tripadvisor	Current Capitalization Market Cap: \$8,482 EV: \$7,819 Balance Sheet Cash: \$663		o digililicant geographic synergies
Uber	2018E Financials Revenues: \$2,950 (Q3 '18) Growth: 38% (Q3 '18) Gross Margin: NA EBITDA Margin: NA	<ul> <li>E-commerce service for on-demand car and food delivery</li> <li>Generates revenue from services, advertising, and transaction fees</li> </ul>	O Opens new advertising channels for Yelp's SMBs on the core Uber ride-sharing app  O Provides content and vectors are acquisition for the vanish.
Private	Current Capitalization Market Cap: NA EV: \$76,000 Balance Sheet Cash: \$6,550		<ul> <li>Provides content and restaurant acquisition for the rapidly growing UberEats service</li> </ul>

Source: Bloomberg as of 12/07/18; Company Filings
1. Private company information from Forbes; Pitchbook; Bloomberg; Fortune

Strategic acquirers that care most about Yelp's asset of reviews and focus on local businesses

#### **Acquisition Rationale**

- o 171M high-quality consumer reviews
- Provide highly relevant local search results can leverage Yelp's broad and deep database of local reviews (e.g., Apple / Amazon / Bing)
- Business model is predicated on helping consumers discover businesses, products, and services online (e.g., Google / Bing)
- Monetize based on frequent and high quality usage engagement with individuals (e.g., Facebook / Instagram)

#### **Potential Acquirers**











# M&A profiles: Companies that care most about Yelp's asset of reviews and focus on local businesses (1 of 2)

Company	Financial Profile (\$M)	Business Overview	Acquisition Rationale				
			Value of Traffic Value of Reviews Synergies Ability to Pay				
ŕ	2018E Financials Revenues: \$268,176 Growth: 12% Gross Margin: 38% EBITDA Margin: 30%	Consumer hardware, software, and associated subscription revenue for third party apps and content	Improve Siri's local recommendations and Apple Maps search results				
Apple	Current Capitalization Market Cap: \$799,552 EV: \$676,935 Balance Sheet Cash: \$237,100						
amazon	2018E Financials Revenues: \$232,457 Growth: 31% Gross Margin: 39% EBITDA Margin: 14% Current Capitalization Market Cap: \$796,593	<ul> <li>Largest online marketplace connecting merchants with consumers</li> <li>Offers global storage / database solutions to developers and enterprises through AWS</li> <li>Generates revenue from online retail sales, cloud-hosting, advertising, and transactions</li> </ul>	Bulk up Amazon's Home & Business Services offering to compete with ANGI Homeservices     Enrich Alexa's integration with Yelp to offer better local recommendations     Provides reviews for Amazon Restaurants				
	EV: \$810,738 Balance Sheet Cash: \$29,765		O Provides reviews for Amazon Restaurants				
f	2018E Financials Revenues: \$55,300 Growth: 36% Gross Margin: 84% EBITDA Margin: 60% Current Capitalization Market Cap: \$395,495	O Owner of various social media platforms, including Facebook, Instagram, and WhatsApp Generates revenue from advertising	<ul> <li>Access to SMB advertisers aligns with Facebook's strategic push down-market</li> <li>Enrichment of Facebook Places with user-generated content</li> <li>Access to DAUs that Facebook can better monetize</li> </ul>				
Facebook	EV: \$354,289 Balance Sheet Cash: \$41,206						

Source: Bloomberg as of 12/07/18; Company Filings

# M&A profiles: Companies that care most about Yelp's asset of reviews and focus on local businesses (2 of 2)

Company	Financial Profile (\$M)	Business Overview	Acquisition Rationale				
			Value of Traffic	Value of Reviews	Synergies	Ability to Pay	
Google	2018E Financials Revenues: \$109,495 Growth: 23% Gross Margin: 69% EBITDA Margin: 46%	<ul> <li>Search engine and collection of various other businesses</li> <li>Generates revenue from advertising</li> </ul>	O Acquire SM	gle Maps with more of			
Coogle	Current Capitalization Market Cap: \$724,130 EV: \$621,700 Balance Sheet Cash: \$106,416		these advertisers				
	2018E Financials Revenues: \$118,463	<ul> <li>Developer and manufacturer of application software and video games</li> </ul>					
Microsoft	Growth: 16% Gross Margin: 62% EBITDA Margin: 42%	o Generates revenue through subscriptions to its platforms & advertising revenue (LinkedIn)	Enrich Bing Maps with more content-based reviews     Acquire SMBs in competitive push against Facebook and     Control for the content in the content i				
	Current Capitalization Market Cap: \$810,145 EV: \$762,193 Balance Sheet Cash: \$135,880		Google for these advertisers				

# Many private equity firms have the capital base, sector knowledge and operating skills required for a successful LBO of Yelp

## **Buyout Considerations**

- Unique asset at scale
- Significant upside from optimizing business
- Yelp can support leverage at time of buyout with opportunity to recapitalize as margins expand
- Numerous potential strategic buyers at exit
- Opportunity for outsized returns by performing better than assumptions

#### **Key Assumptions**

- o Equity Check Size: \$2.1 billion
- O Debt-to-Enterprise Value: 50%
- 2019-2024 Revenue CAGR: 11%
   (10% in Exit Year)
- o Exit EBITDA Margin: 37%
- EBITDA-to-FCF Conversion: 75%
- Exit Multiple: 10x EBITDA

## A \$47 to \$50 per share buyout price can generate an attractive private equity return

20%

Key Assumptions	<b>.</b>
Price (12/07/18)	\$34.59
Acquisition Price	\$48.50
Premium/Discount	40%
Leverage (Debt-to-Value)	50%
Equity Check (\$M)	2,071
Exit Assumptions	
Transaction Multiple (EBITDA)	<b>1</b> 0.0x
Growth	10%
EBITDA Margin	37%
Returns at \$48.50 per	share
Cash-on-Cash	2.5x

## IRR Sensitivity to Take-Out Price and Exit Multiple

		% Premium / Take-Out Price						
		36%	39%	42%	45%			
		\$47.00	\$48.00	\$49.00	\$50.00			
	<b>1</b> 0.00x	22.0%	20.8%	19.6%	18.6%			
Exit	<b>1</b> 0.50x	23.2%	22.0%	20.9%	19.8%			
Multiple (EV / LTM	<b>11</b> .00x	24.4%	23.2%	22.0%	20.9%			
EBITDA Multiple)	<b>11</b> .50x	25.6%	24.3%	23.2%	22.1%			
	<b>12</b> .00x	26.7%	25.4%	24.3%	23.1%			

Source: Bloomberg; SQN Estimates

**IRR** 

#### Time is of the Essence

- Yelp has underperformed the Russell 2000 Technology Index by -117% and its own proxy peer group by -74% over the last 5 years
- For years, the Board has not been able to correct shifting strategies, missed opportunities, and dismal execution. The company continues to make strategic and operational missteps
- Stockholders must capitalize on the opportunity to replace 3 out of 8 Directors in 2019 with candidates not handpicked by the existing Board. The new Board should also include stockholder representation
- A refreshed Board should then form a committee to evaluate strategic alternatives
- We prefer to work constructively with Yelp on reconstituting the Board. Alternatively, we will consider all options available to us, including nominating members and seeking stockholder support for their election to the Board
- The estimated Board nomination deadline is March 8, 2019

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## **Appendix**

## Yelp's Public Proxy Peers from 04/20/18 Proxy Filing

**Box Inc** 

**Cornerstone OnDemand** 

**CoStar Group** 

**Etsy** 

**FireEye** 

Groupon

GrubHub

**New Relic** 

**Pandora** 

**Proofpoint** 

RealPage

**Shutterstock** 

**Splunk** 

**Synchronoss Technologies** 

**Tableau Software** 

**Ultimate Software Group** 

Zendesk

**Zillow Group** 

## **ComScore Top 50 rankings**

Property	Unique Visitors (M)
Google Sites	250
Facebook	211
Oath	207
Microsoft Sites	206
Amazon Sites	202
Comcast NBCUniversal	178
CBS Interactive	172
The Walt Disney Company	157
Apple Inc.	152
Hearst	150
PayPal	147
Turner Digital	145
Twitter	143
Meredith Digital	139
USA TODAY Network	133
Wal-Mart	132
Wikimedia Foundation Sites	126
Weather Company, The	123
Snapchat, Inc	122
Conde Nast Digital	119
CafeMedia	118
еВау	107
LinkedIn	107
Pinterest	107
New York Times Digital	105
	Google Sites Facebook Oath Microsoft Sites Amazon Sites Comcast NBCUniversal CBS Interactive The Walt Disney Company Apple Inc. Hearst PayPal Turner Digital Twitter Meredith Digital USA TODAY Network Wal-Mart Wikimedia Foundation Sites Weather Company, The Snapchat, Inc Conde Nast Digital CafeMedia eBay LinkedIn Pinterest

Ranking	Property	Unique Visitors (M)
26	Penske Media Corp (PMC)	96
27	Vox Media	94
28	Netflix Inc.	92
29	Fox News Digital Network	91
30	WASHINGTONPOST.COM	91
31	Yelp	90
32	Zillow Group	90
33	Insider Inc.	87
34	Spotify	86
35	Freestar Media	84
36	PANDORA.COM	83
37	Dotdash	82
38	WebMD Health	80
39	Discovery Inc	78
40	Reddit	78
41	Ziff Davis Tech	77
42	Target Corporation	74
43	Mail Online / Daily Mail	70
44	VICE Media	70
45	tronc	68
46	TripAdvisor Inc.	67
47	Healthline	66
48	Fusion Media Group	66
49	Forbes Digital	65
50	BuzzFeed	64

Source: ComScore 2018 November Rankings



## **Shift to Low Cost Geographies: Assumptions and Calculations**

			% Headco	unt by Yelp's C	office Location	on			
		San Franc	isco New York	Scottsdale	Chicago	Washington DO	) Oth	er	Total
Sales	Current	20%	29%	24%	21%	5%	1%	6	100%
	Target	15%	20%	35%	30%	0%	0%	6	100%
R&D	Current	82%	2%	1%	2%	0%	139	%	100%
	Target	70%	0%	0%	0%	0%	309	%	100%
G&A	Current	57%	13%	14%	10%	2%	4%	6	100%
	Target	40%	10%	25%	25%	0%	0%	6	100%
Total	Current	32%	24%	20%	17%	4%	3%	6	100%
	Target	24%	16%	30%	26%	0%	4%	6	100%
Househol	ld Median Income	\$102K	\$76K	\$62K	\$67K	\$99K	\$63	ВК	
	Curre	nt	Target	Current	Target				
	High Cost		High Low Cost Cost	Weighted <i>i</i> Household		% Difference	2018E Margin	Cost Savings (\$M)	Margin Expansior
Sales	54%	46%	35% 65%	\$77K	\$72K	-6.1%	48%	\$27.7M	2.94%
R&D	85%	15%	70% 30%	\$95K	\$90K	-5.3%	16%	\$8.2M	0.87%
G&A	73%	27%	50% 50%	\$88K	\$81K	-8.4%	10%	\$8.3M	0.88%
Total	60%	40%	41% 59%	\$80K	\$75K	-6.3%	75%	\$44.2M	4.71%

Source: US Census Bureau

<sup>1.</sup> Based on LinkedIn data that accounted for 4,685 profiles of Yelp's 5,700 reported headcount (82% of total)



## **Improve Sales Efficiency: Assumptions and Calculations**

	2018	2019	2020	Comments
Sales Reps	3,850	4,200	4,475	Assume sales headcount grows by $9\%$ in 2019, and $7\%$ in 2020
Net Adds/Sales Rep	8.7	9.5	11.3	Assume 30% increase in efficiency exiting 2020
PAAs	194K	232K	281K	Net Adds/Sales Rep x Average Sales Rep Count
Monthly Rev/PAA (\$/Month)	\$422	\$409	\$411	Based on consensus estimates
Advertising Revenue (\$M)	905	1,047	1,268	(Monthly Rev/PAA) x (Average PAA x 12)
Consensus Advertising Revenue (\$M)	905	1.001	1,112	Wall Street Research
Incremental Revenue (%M)	+0	+46	+155	

Source: Bloomberg; Company Filings

<sup>1.</sup> Assuming SQN Target 100% realized

## Revenue and EBITDA Upside: Assumptions and Calculations (1 of 2)

0040-	0040-	0000	2020 Exit Run-	0
2018	2019	2020	Rate <sup>1</sup>	Comments
0%	0%	100%		Assume \$0 benefit in 2019, and full \$150M in 2020
+0	+0	+150	+150	SQN estimate of value of ANGI Homeservices and other potential partnerships
+0	+0	+120	+120	Assume incremental margins of 80%. Versus consensus estimates.
+0.0%	+0.0%	+6.5%		
0%	33%	100%		Assume 1/3 realized by 2019, and rest by 2020
+0	+46	+155	+194	See previous page
+0	+10	+35	+44	Versus consensus estimates
NA	NA	NA		Assume no margin benefit, and that all benefit goes to accelerating growth
0%	20%	100%		Assume 20% of benefit realized by end of 2019, rest in 2020
NA	NA	NA		•
+0	+5	+66	+97	Versus consensus estimates
+0.0%	+0.5%	+5.7%		% Target Realized x Margin Uplift of 8%
0%	20%	100%		Assume 20% of benefit realized by end of 2019, rest in 2020
NA	NA	NA		
+0	+2	+25	+36	Versus consensus estimates
+0.0%	+0.2%	+2.1%		% Target Realized x Margin Uplift of 3%
	+0 +0 +0.0% 0% +0 +0 NA 0% NA +0 +0.0%	0% 0% +0 +0 +0 +0 +0 +0.0% 0% 33% +0 +46 +0 +10 NA NA  0% 20% NA NA +0 +5 +0.0% +0.5%	0% 0% 100% +0 +0 +150 +0 +0 +120 +0.0% +0.0% +6.5%  0% 33% 100% +0 +46 +155 +0 +10 +35 NA NA NA NA  0% 20% 100% NA NA NA NA +0 +5 +66 +0.0% +0.5% +5.7%  0% 20% 100% NA NA NA NA	2018     2019     2020     Rate¹       0%     0%     100%       +0     +0     +150     +150       +0     +0     +120     +120       +0.0%     +0.0%     +6.5%     +120       0%     33%     100%       +0     +46     +155     +194       +0     +10     +35     +44       NA     NA     NA       NA     NA     NA       +0     +5     +66     +97       +0.0%     +0.5%     +5.7%       0%     20%     100%       NA     NA     NA       +0     +2     +25     +36

Source: Bloomberg; Company Filings

<sup>1.</sup> Assuming SQN Target 100% realized

## Revenue and EBITDA Upside: Assumptions and Calculations (2 of 2)

	2018	2019	2020	2020 Exit Run- Rate <sup>1</sup>	Comments
Move to Lower Cost Cities					
% Target Realized (by end of period)	0%	10%	100%		Assume full benefit can be realized by Q4 2020
Incremental Revenue (\$M)	NA	NA	NA		
Incremental EBITDA (\$M)	+0	+2	+24	+58	Versus consensus estimates
Margin Upside (%)	0.0%	0.2%	2.1%		% Target Realized x Margin Uplift of 4.71%
Total Incremental Revenue Potential	0	46	305	+344	
Total Incremental EBITDA Potential	0	19	270	+355	
Revenue Upside					
Street Revenues	941	1,045	1,166	_	
Monetize Through Partners	0	0	150	_	
Improve Sales Efficiency	+0	+46	+155		
Target Potential Revenues	941	1,091	1,471	_	
Growth		16%	35%	_	
SQN Revenue Target	941	1,063	1,275	<del>-</del>	
		13%	20%		
EBITDA Upside				_	
Street EBITDA	180	220	266	_	
Monetize Through Partners	0	0	120		
Improve Sales Efficiency	0	10	35		
Align Spend With Growth - S&M	0	5	66		
Align Spend With Growth - R&D	0	2	25		
Move to Lower Cost Cities	0	2	24	_	
Target Potential EBITDA	180	239	536	_	
EBITDA Margin	19%	22%	36%		
SQN EBITDA	181	234	383	_ _	
EBITDA Margin	19%	22%	30%		

Source: Bloomberg; Company Filings
1. Assuming SQN Target 100% realized



#### Yelp's Cash Flow Summary: Assumptions

#### **Cash Flow Build Assumptions**

Stock-based compensation is assumed to be 11% of Revenue

Stock buyback assumes a weighted average cost of \$40 per share

Consensus FCF estimates are based on consensus EBITDA estimates and historical FCF conversion

**SQN FCF** estimates assume a 75% FCF conversion, consistent with historical averages

Restructuring costs of \$30M over two years

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As of the close of business on January 15, 2018, Master Fund beneficially owned directly 3,337,931 shares of common stock, par value \$0.000001 per share, of the Company (the "Common Stock"), representing approximately 4.0% of the outstanding shares of Common Stock. Each of SQN Investors, as the investment adviser of Master Fund, SQN GP, as the general partner of SQN Investors, Fund GP, as the general partner of Master Fund, and Mr. Mehta, as manager of each of SQN GP and Fund GP, may be deemed to beneficially own the 3,337,931 shares of Common Stock beneficially owned directly by Master Fund.