



UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON, D.C. 20549

DIVISION OF  
CORPORATION FINANCE

Mail Stop 4561

May 15, 2017

Andre S. Valentine  
Chief Financial Officer  
Convergys Corporation  
201 East Fourth Street  
Cincinnati, Ohio 45202

**Re: Convergys Corporation**  
**Form 10-K for the Fiscal Year Ended December 31, 2016**  
**Filed February 22, 2017**  
**File No. 001-14379**

Dear Mr. Valentine:

We have completed our review of your filing. We remind you that the company and its management are responsible for the accuracy and adequacy of their disclosures, notwithstanding any review, comments, action or absence of action by the staff.

Sincerely,

/s/ Craig D. Wilson

Craig D. Wilson  
Sr. Asst. Chief Accountant  
Office of Information Technologies  
and Services