

DIVISION OF CORPORATION FINANCE

Mail Stop 3561

January 19, 2016

Jan D. Madsen Chief Financial Officer West Corporation 11808 Miracle Hills Drive Omaha, Nebraska 68154

> Re: West Corporation Form 10-K for the Fiscal Year Ended December 31, 2014 Filed February 19, 2015 File No. 1-35846

Dear Ms. Madsen:

We have completed our review of your filing. We remind you that our comments or changes to disclosure in response to our comments do not foreclose the Commission from taking any action with respect to the company or the filing and the company may not assert staff comments as a defense in any proceeding initiated by the Commission or any person under the federal securities laws of the United States. We urge all persons who are responsible for the accuracy and adequacy of the disclosure in the filing to be certain that the filing includes the information the Securities Exchange Act of 1934 and all applicable rules require.

UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

Sincerely,

/s/ Jennifer Thompson

Jennifer Thompson Accounting Branch Chief Office of Consumer Products