#### UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

#### FORM 8-K

CURRENT REPORT Pursuant to Section 13 OR 15(d) of The Securities Exchange Act of 1934

Date of Report (Date of earliest event reported): March 18, 2013



United Fire Group, Inc.

(Exact name of registrant as specified in its charter)

Iowa	001-34257	45-2302834
(State or other jurisdiction of incorporation)	(Commission File Number)	(IRS Employer Identification No.)
118 Second Avenue, Cedar Rapids, Iov		52407

Registrant's telephone number, including area code: (319) 399-5700

(Former name or former address, if changed since last report.)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

□ Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)

□ Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)

- □ Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- □ Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### Item 7.01. Regulation FD Disclosure

On March 18, 2013, the management of United Fire Group, Inc. will give an investor presentation at the17<sup>th</sup> Annual NYSSA Insurance Industry Conference in New York, NY. Exhibit 99.1 is a copy of the presentation materials used at this meeting. These materials are being posted on United Fire's investor relations website, http://ir.unitedfiregroup.com/events.cfm, the day of the presentation. These presentation materials are being furnished pursuant to Item 7.01, and the information contained in them shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, or otherwise subject to the liabilities under that Section. Furthermore, the information contained in Exhibit 99.1 shall not be deemed to be incorporated by reference into our filings under the Securities Act of 1933.

#### **Disclosure of forward-looking statements**

This release may contain forward-looking statements about our operations, anticipated performance and other similar matters. The Private Securities Litigation Reform Act of 1995 provides a safe harbor under the Securities Act of 1933 and the Securities Exchange Act of 1934 for forward-looking statements. The forward-looking statements are not historical facts and involve risks and uncertainties that could cause actual results to differ materially from those expected and/or projected. Such forward-looking statements are based on current expectations, estimates, forecasts and projections about our company, the industry in which we operate, and beliefs and assumptions made by management. Words such as "expect(s)," "anticipate(s)," "intend(s)," "plan(s)," "believe(s)," "continue(s)," "seek(s)," "estimate(s)," "goal(s)," "target(s)," "forecast(s)," "project(s)," "predict(s)," "should," "could," "may," "will continue," "might," "hope," "can" and other words and terms of similar meaning or expression in connection with a discussion of future operating, financial performance or financial condition, are intended to identify forward-looking statements. These statements are not guarantees of future performance and involve risks, uncertainties and assumptions that are difficult to predict. Therefore, actual outcomes and results may differ materially from what is expressed in such forward-looking statements. Information concerning factors that could cause actual results to differ materially from those in the forward-looking statements is contained in Part I Item 1A "Risk Factors" of our annual report on Form 10-K for the year ended December, 31, 2012, filed with the SEC on March 4, 2013. The risks identified on Form 10-K are representative of the risks, uncertainties, and assumptions that could cause actual outcomes and results to differ materially from what is expressed in forward-looking statements. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this release or as of the date they are made.

#### Item 8.01. Other Events

On March 18, 2013, the management of United Fire Group, Inc. will give an investor presentation at the17<sup>th</sup> Annual NYSSA Insurance Industry Conference in New York, NY. Exhibit 99.1 is a copy of the presentation materials used at this meeting. These materials are being posted on United Fire's investor relations website, http://ir.unitedfiregroup.com/events.cfm, the day of the presentation. These presentation materials are being furnished pursuant to Item 7.01, and the information contained in them shall not be deemed "filed" for purposes of Section 18 of the Securities Exchange Act of 1934, or otherwise subject to the liabilities under that Section. Furthermore, the information contained in Exhibit 99.1 shall not be deemed to be incorporated by reference into our filings under the Securities Act of 1933.

#### Item 9.01. Financial Statements and Exhibits.

(a) Not applicable.

(b) Not applicable.

(c) Not applicable.

(d) Exhibits.

The following exhibits are furnished herewith.

Exhibit 99.1 Investor presentation materials of United Fire Group, Inc. dated March 18, 2013.

#### Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### United Fire Group, Inc. (Registrant)

Dated:

March 18, 2013 /s/ Randy A. Ramlo Randy A. Ramlo, Chief Executive Officer Exhibit Number

Description of Exhibit

99.1 Investor presentation materials of United Fire Group, Inc. dated March 18, 2013.



## **Investor Presentation**

Dianne Lyons, Vice President and Chief Financial Officer

March 2013

## **Forward-Looking Statements**

This presentation may contain forward-looking statements about our operations, anticipated performance and other similar matters. The Private Securities Litigation Reform Act of 1995 provides a safe harbor under the Securities Act of 1933 and the Securities Exchange Act of 1934 for forward-looking statements. The forward-looking statements are not historical facts and involve risks and uncertainties that could cause actual results to differ materially from those expected and/or projected. Such forward-looking statements are based on current expectations, estimates, forecasts and projections about our company, the industry in which we operate, and beliefs and assumptions made by management. Words such as "expect(s)," "anticipate(s)," "intend(s)," "plan(s)," "believe(s)," "continue(s)," "seek(s)," "estimate(s)," "goal(s)," "target(s)," "forecast(s)," "project(s)," "predict(s)," "should," "could," "may," "will continue," "might," "hope," "can" and other words and terms of similar meaning or expression in connection with a discussion of future operating, financial performance or financial condition, are intended to identify forward-looking statements. These statements are not guarantees of future performance and involve risks, uncertainties and assumptions that are difficult to predict. Therefore, actual outcomes and results may differ materially from what is expressed in such forward-looking statements. Information concerning factors that could cause actual results to differ materially from those in the forward-looking statements is contained in Part I Item 1A "Risk Factors" of our annual report on Form 10-K for the year ended December 31, 2012, filed with the SEC on March 4, 2013. The risks identified on Form 10-K are representative of the risks, uncertainties, and assumptions that could cause actual outcomes and results to differ materially from what is expressed in forward-looking statements. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of the date of this release or as of the date they are made. Except as required under the federal securities laws and the rules and regulations of the Securities and Exchange Commission, we do not have any intention or obligation to update publicly any forward-looking statements, whether as a result of new information, future events or otherwise. Reconciliations of non-GAAP measures are on Page 32 of this presentation and also available in our guarterly news release, which are available on the Investors Relations page of our website www.UnitedFireGroup.com.

## **Company Overview**

## United Fire Group (NASDAQ:UFCS)

- Regional provider of a complete line of insurance products
- Based in Cedar Rapids, Iowa
- Founded in 1946
- \$729.2 million in shareholders' equity
- Six regional offices
- Approximately 900 employees

## **Company Overview**

#### P/C Cos. Rated "A" by A.M. Best

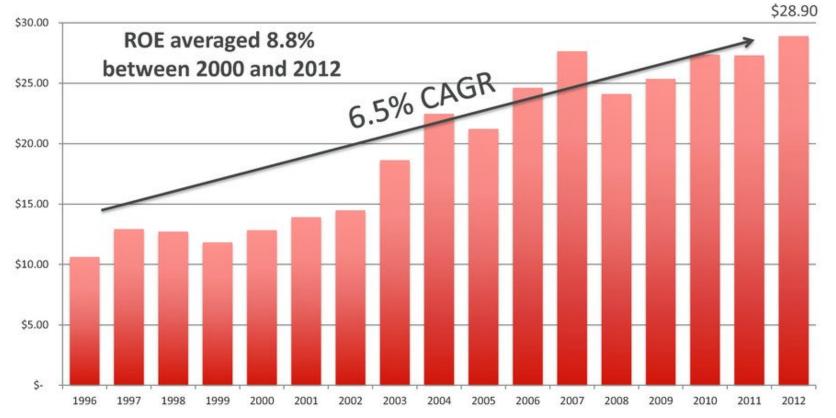
- At 12/31/2012, \$655 million in net written premiums
- 90% commercial lines/10% personal lines
- Represented by approximately 1,200 independent agencies
- Licensed in 43 states and Washington DC, active in 33

#### United Life Ins. Co. Rated "A-" by A.M. Best

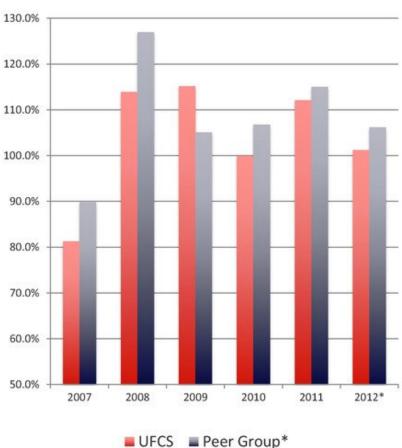
- \$4 billion of life insurance in force
- 60% annuities/40% traditional life insurance products
- Represented by approximately 900 independent agencies
- Licensed in 36 states, active in 29

# **Historical Financial Performance**

#### **Book Value Per Share**

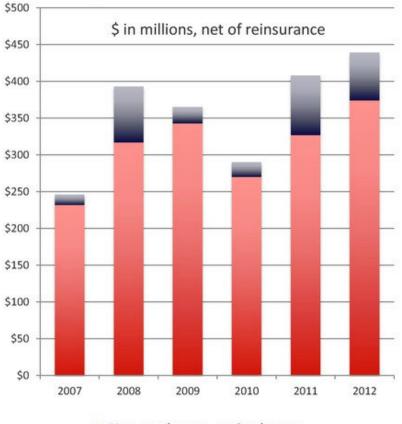


# **Historical Underwriting Performance**



#### GAAP Combined Ratio

#### **Catastrophe Loss Contribution**



Non-cat losses Cat losses

\* SNL Small Cap U.S. Insurance Index (UFG as of 12/31/12; Peer AM Best 2012 estimate)

## **Recent Results**

#### **Fourth-Quarter Highlights**

- Double-digit top-line growth:
  - 17% organic growth
  - Mid-single digit rate increases
  - 82% commercial lines retention
- 111.1% combined ratio (101.2% YTD):
  - Continued favorable prior-year reserve development
  - Increase due to Super Storm Sandy
  - Increase in expense ratio due to DAC accounting change
    - Full-year impact on net income of \$10.3 million
- Life insurance net earned premiums increased more than 52.1% (23.8% YTD)
  - Increased sales of single premium whole life product
  - Deferred annuity deposits decreased 34.1% (24.8% YTD)

#### 2012 Interim Results

(\$ in millions)	4Q 2012	% Chng	YTD 2012	% Chng
Net premiums written	\$174.4	15.1%	\$720.9	19.2%
Net premiums earned	186.9	15.6	695.0	18.4
Net investment income	25.3	(8.7)	111.9	2.2
After tax net realized gains	0.5	(44.9)	3.5	(15.3)
Net income	(2.4)	NM	40.2	NM
Net operating income	(2.9)	NM	36.7	NM
Net income per share	(\$0.10)	NM	\$1.58	NM
Net operating income per share	(\$0.12)	NM	\$1.44	NM
Book value per share	n/a		\$28.90	5.9

## **Key Investment Considerations**

- Expanded geographic presence through MIGP acquisition
- Growth opportunities:
  - Capitalizing on transaction
  - Organic growth in existing markets
- Decentralized underwriting and marketing
- Opportunities for efficiencies
- Reserving
  - Historically reported favorable loss reserve development
- Exposure management
  - Reduction of probable maximum loss
- Conservative investment philosophy
- Strong balance sheet with proactive capital management
  - Paid dividend since 1968
  - Dividend yield at 12/31/2012 of 2.8%
- Experienced senior management

## **Expanded Geographic Presence Through Acquisition**



# Expanded Scope in 2011 with MIGP Acquisition

- All-cash transaction valued at approximately \$191 million
- Common business approach that diversified geographic risk
- Since closing:
  - Generating savings through administrative and support consolidating and elimination of duplicate public company expenses and management salaries
  - Consolidated reinsurance programs
  - Transition to UFCS IT underway (imaging, claims, policy processing), substantial cost savings anticipated
  - Retained MIGP agent force

# **Growth Opportunities**

#### **Growth Strategies**

- Improve BOP product
- Increase property business
- Increase workers' compensation business
- Market to larger accounts (over \$100,000)
- Appoint new agents in cities where we are under-represented

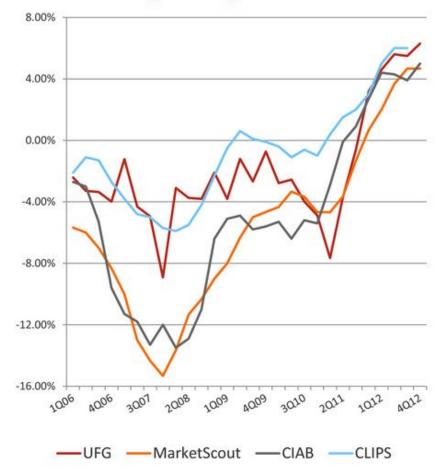
# **Growth Opportunities**

#### **Pricing Sophistication**

- Multiple tools support pricing analysis
  - CATography
  - Predictive analytics
  - Loss control
  - Walk-away pricing
  - Credit scoring
  - Rating tiers
- Advanced automated renewal screening

## **Growth Opportunities**

#### Rate Change Comparison



#### **Notes on Rate Change Data**

- MarketScout is the nation's largest on-line insurance exchange with a distribution system to over 50,000 retail insurance agencies. The composite average includes all commercial lines and sizes of accounts.
  Website: marketscout.com
- Council of Insurance Agents & Brokers (CIAB) asks its members each quarter to provide up-to-date information on pricing trends, underwriting practices and availability of all commercial property/casualty lines for its Commercial Insurance Market Index. Website: <u>ciab.com</u>
- CLIPS is Towers Watson's U.S. commercial lines pricing and profitability survey. Quarterly information comes directly from carriers. Website: <u>towerswatson.com</u>

(As of 12/31/2012; CLIPS unavailable)

# Expertise with "Main Street" Businesses (as of 12/31/12)

#### Net Written Premiums by Product Line

	ALC: N.
Property/Casualty	Percent of total NPW
Commercial lines:	
Other liability	31%
Automobile	22
Fire & allied lines	21
Workers' compensation	11
Fidelity & surety	3
Total commercial lines	88%
Personal lines:	
Fire & allied lines	7%
Automobile	3
Total personal lines	10%
Reinsurance assumed	2%
Total	100%

#### **Top 15 Classes Show Main Street Focus**

Property/Casualty	Percent of total DPW
Concrete construction	8%
Carpentry – residential	7
Excavation	7
Lessors' risk	6
Carpentry – commercial	4
Land grading/earth moving	4
Automobile repair or service shops	4
Electrical work	4
Metal goods manufacturing/machine shops	4
Plumbing – commercial	3
Plumbing – residential	3
Roofing – commercial	3
Landscape gardening	3
Heating and air conditioning	2
Restaurants	2
Total of top 15 classes	64% 1

## Decentralized Underwriting and Marketing (as of 12/31/12)

#### **Direct Written Premiums by State**

Property/Casualty	Percent of total DPW		
Texas	13%		
lowa	12		
California	12		
New Jersey	7		
Missouri	7		
All Other	49		

#### **Competitive Advantages**

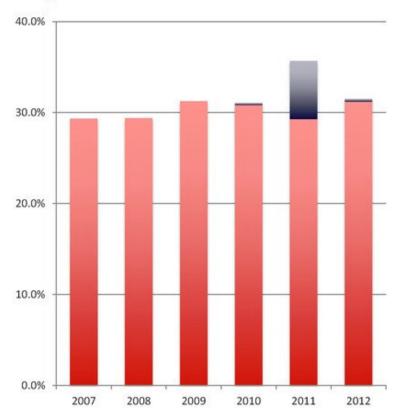
- Local market knowledge
- Strong agency relationships
- Disciplined underwriting
- Service center
- Exceptional customer service
- Superior loss control services
- Fair and ethical claims handling
- Efficient and effective technology

# **Agency Philosophy**

- Continually monitor agencies for compatibility
- Criteria: loss ratio, volume, relationship
- Seek "top three" position (as measured by direct premiums written)
- Competitive performance-based compensation
- More than 1,200 independent agencies
- Average agency size: over \$500,000
- Size of largest agency: \$7.5 million
- Premium from top 20: \$90.1 million
- Premium from top 100: \$219.4 million of \$627 million

# **Opportunities for Efficiency**

#### **Expense Ratio**



Expenses related to Mercer acquisition

#### Technology

- Streamline how our agencies transact business with us
- Enable producers to efficiently provide their clients with a high level of service
- Enhance agency online inquiry capabilities
- Provide agencies with online reporting
- Feedback from agent technology board

## Reserving

#### **Loss Cost Analysis**

- Monitor inflationary trends
- Exposure basis rating (including payrolland sales-based rating)
- Inflation factors applied to property values annually (buildings and contents)
- Automobile symbol rating to accurately rate for autos based on cost new and repair costs
- Monitor medical cost inflation and consider implication for auto, liability and workers' compensation lines of business

#### **Reserving Philosophies**

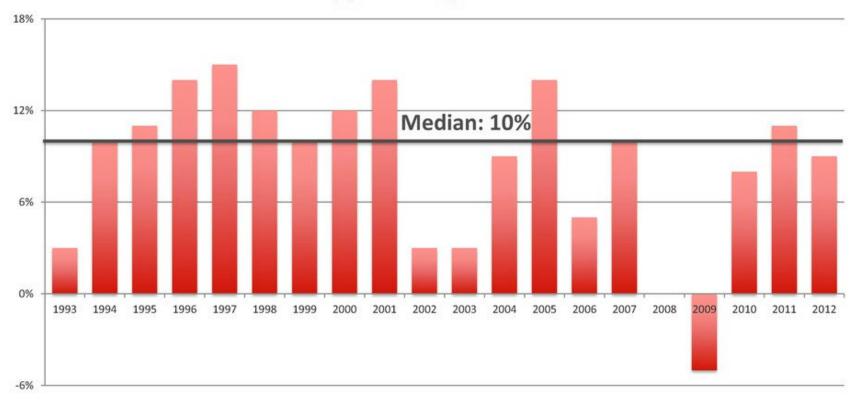
- Historically reported favorable loss reserve development
- Conservative reserving practices
- Reserve on a case basis with some pessimism
- Reserve for IBNR and LAE using actuarial methods

### **Claims Handling Philosophies**

- FAIR claims service
- FAST claims service
- Use of outside adjusters is infrequent, allowing us to more closely control the adjusting function
- Employ top industry fraud predictive analytics technology

# Reserving

#### **Net Loss Reserve – Favorable/(Deficient)**

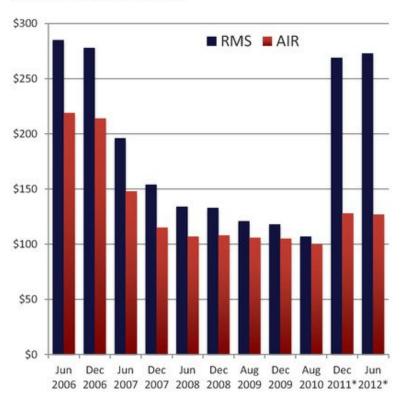


## **Exposure Management**

#### Managing Catastrophe Exposure

- 100-year PMLs below 2006 levels despite expanded portfolio due to Mercer transaction
- Managing geographic exposures to reduce coastal and other risks
- Updated policy terms and conditions
  - Policies written ex-wind
  - Policies written with wind exclusion

#### **Exposure Reductions Post-Katrina**



100-Year PMLs (\$ in millions)

\* Based on RMS v11 and AIR v12, includes Mercer's June 2010 portfolio

## **Exposure Management**

#### Modeled vs. Actual Losses from Historical Storms

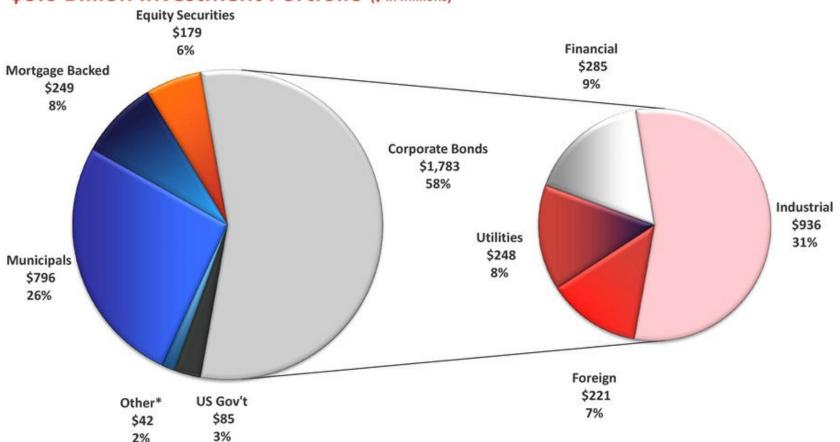
(\$ in millions)	Average Modeled Gross Loss	Actual to Average Model Miss %	Actual Loss
Katrina	\$483.7	32%	\$367.3
Rita	49.2	45	33.9
Gustav	19.1	32	14.5
Ike	64.1	147	26.0

## **Exposure Management**

#### 2012 Reinsurance Programs

- Catastrophe program
  - \$180 million excess of \$20 million retention
  - 5% co-participation on losses between \$20 million and \$200 million
- Core program
  - \$2 million retention
  - \$13 million per risk property coverage
  - \$38 million per occurrence casualty coverage

# Conservative Investment Portfolio (at December 31, 2012)



\$3.0 Billion Investment Portfolio (\$ in millions)

\* Other includes trading securities, mortgage loans, policy loans and other long-term investments.

## Conservative Investment Portfolio (at December 31, 2012)

#### **Portfolio Management**

- Manage our own portfolios
  - Maintain a fixed-to-equity ratio of 90/10
- Addressing low interest rate environment by:
  - Continuing to purchase quality investments rated investment grade or better
  - More closely matching duration of our investment portfolio to liabilities
- Portfolio yield of 4.68% and duration of 4 years at December 31, 2012
- International corporate bond holdings account for 6.7% of portfolio

### **Highly Rated Fixed Income Portfolio**

	\$ (in millions)	%	
AAA	\$482	17%	
AA	646	23	
A	633	22	
Baa/BBB	999	35	
Other/Not Rated	63	2	
Total	\$2,823	100	

# **Financially Strong**

#### **Capital Management Philosophy**

- Strong economic capital position
- Prudent reinsurance programs
- Outstanding debt paid off in July 2012
- History of consistently conservative reserves
- Use of capital acquisition of Mercer Insurance Company

#### **Share Repurchase**

	Ave. Price Per Share	Number of Shares Repurchased	Total Price (\$ in millions)
12 Months Ended 12/31/2012	\$21.46	340,159	\$7.3
12 Months Ended 12/31/2011	17.69	702,947	12.4
12 Months Ended 12/31/2010	18.29	343,328	6.3

## 2012 Enterprise Risk Management

- ERM management committee meets quarterly
  - Specific risks addressed:
    - Catastrophe risk
    - Disaster preparedness
    - Mercer integration
    - Interest rate environment and potential fluctuations
    - Technology risk
    - Reserving risk
    - Pricing cycles
- Manager review of corporate ERM document
- · Opportunity to identify risks on intra-company website
- Board of Directors risk management committee oversees ERM effort
  - Management reviews risk metrics with risk management committee
- Risk appetite statement developed
- ORSA
- Economic capital modeling used to assess risk
  - Integration of United Life into economic capital model
  - Capital management policy developed



Appendix

## **2011 Product Niches**

- Religious Institutions Churches
- Auto Service and Repair Garages
- Garbage Refuse haulers
- Condominiums
- Small Artisan Service and Repair Contractors
- Retail Small business (Business Owners Program)
- Land Improvement Contractors (Excavation, Land Grading)
- Commercial Output Program (Manufacturing)
- Contractors E & O
- Mechanical Contractors
- Plumbing & Heating Contractors

- Metal Goods Fabricators
- Machine Shops
- Restaurants
- Golf Courses
- Winery Program
- Aggregate Truckers (Sand and Gravel Haulers)
- Peripheral Oil Field Contractors
- Inland Marine
- Micro Brewers
- Water Well Drillers
- Agriculture Service Contractors
- Program Business
- Commercial Roofers
- Hardware Stores

# **Foreign Investment Exposure\***

(\$ in Millions) Sector	Market Value	% Market Value	% Total Portfolio
Industrials	\$67	41%	2.33%
Energy	59	36	2.03
Financials	36	23	1.27
Total	162	100	5.63

(\$ in Millions) Region	Market Value	% Market Value	% Total Portfolio
Europe	\$133	82%	4.62%
Pan-Asia	22	13	0.75
Middle East	7	5	0.26
Total	162	100	5.63

\* Non-Canadian

## **Experienced Senior Management**



#### RANDY A. RAMLO

President/Chief Executive Officer Years at UFG: 29 Years in industry: 29

- Directs and monitors the business operations of all offices and business segments
- Oversees the implementation of corporate policies on a day-to-day basis
- 1984: Joined company as an underwriter
- 1996 to 2001: Commercial underwriter
- 2001: Named VP, Surety
- 2004: Appointed EVP, United Fire Group
- 2007: Appointed president and CEO
- BA from University of Northern Iowa
- Professional designations: ARM, CPCU, AIM and AFSB
- Board member: United Way of East Central Iowa
- Member: CPCU Society and Surety Assoc. of Iowa



#### DAVID E. CONNER VP/CCO Years at UFG: 15 Years in industry: 32



#### MICHAEL T. WILKINS

Executive Vice President Years at UFG: 28 Years in industry: 28

- Responsible for development of information technology
- Directs company's reinsurance and personal lines segments
- 1985: joined UFG as computer programmer
- 1990 to 1998: Product support manager
- 1998: Named VP of Central Plains regional office
- · 2002: Named VP of administration
- 2007: appointed EVP
- · BS and MBA from University of Iowa
- Professional designations: ARP, CPCU
- Board member: United Way of East Central Iowa and Four Oaks
- Member: CPCU Society



#### **DIANNE M. LYONS**

Vice President/Chief Financial Officer Years at UFG: 30 Years in industry: 30

- Directs the company's financial goals, objectives and budgets
- · Oversees investor relations
- Oversees regulatory filings
- 1983: Joined UFG as records librarian
- 1984 to 1985: Accounting general clerk
- 1986 to 2000: Accountant
- 2000: Promoted to controller and accounting manager
- · 2003: Named vice president of United Fire
- 2006: Appointed chief financial officer
- BA from Coe College
- Professional designations: AIAF, AAM, CPCU, LOMA LEVEL
- Board member: Young Parents Network
- Member: CPCU Society



#### BARRIE W. ERNST

VP/CIO Years at UFG: 11 Years in industry: 33



#### NEAL R. SCHARMER VP/General Counsel Years at UFG: 18 Years in industry: 23

# **Financial Summary**

(GAAP, \$ in thousands except per share values)	2012	2011	2010	2009
Selected Income Statement Items				
Net Premiums Earned	\$694,994	\$586,783	\$469,473	\$478,498
Net Income / (Loss)	40,212	11	47,513	(10,441)
Realized Gains / (Loss), net of tax	3,544	4,186	5,518	(8,566)
Operating Earnings / (Loss), net of tax	36,668	(4,175)	41,995	(1,875)
Selected Balance Sheet Items				
Cash and Investments	\$3,151,829	\$3,052,535	\$2,662,955	\$2,542,693
Total Assets	3,694,653	3,,618,924	3,007,439	2,902,544
Shareholders' Equity	729,177	696,141	716,424	672,735
Capital & Surplus (SAP)	585,986	565,843	594,308	556,265
Per Share Analysis				
Operating Income / (Loss) per Diluted Share	\$1.44	\$(0.16)	\$1.60	\$(0.07)
Net Income / (Loss) per Diluted Share	1.58	0.00	1.80	(0.39)
Dividends per Share	0.60	0.60	0.60	0.60
Book Value per Share	28.90	27.29	27.35	25.35
Profitability Analysis				
Loss and Loss Settlement Expense Ratio	69.7%	76.4%	68.9%	83.9%
Expense Ratio	31.5	35.7	31.0	31.3
Combined Ratio	101.2	112.1	99.9	115.2
Combined Ratio (ex. CATs & Hurricane Katrina Litigation)	90.9	97.0	95.2	101.4
ROAE	5.6	0.0	6.8	(1.6)
Operating ROAE	5.1	(0.6)	6.0	(0.3)

# **Property/Casualty Operating Segment Financial Highlights**

(GAAP, \$ in thousands except per share values)	2012	2011	2010	2009	
Commercial					
Net Premiums Written	\$576,076	\$481,520	\$363,806	\$380,727	
Net Premiums Earned	551,846	464,942	370,479	394,000	
Loss and Loss Settlement Expenses	367,208	331,320	271,184	338,094	
Loss and Loss Settlement Expense Ratio	66.5%	71.3%	73.2%	85.8%	
Personal					
Net Premiums Written	64,846	57,133	40,807	38,208	
Net Premiums Earned	63,092	55,568	39,731	35,735	
Loss and Loss Settlement Expenses	54,268	51,725	25,576	23,641	
Loss and Loss Settlement Expense Ratio	86.0%	93.1%	64.4%	66.2%	
Assumed					
Net Premiums Written	14,409	13,270	10,295	5,892	
Net Premiums Earned	14,473	13,261	10,163	5,942	
Loss and Loss Settlement Expenses	17,661	24,786	(7,323)	3,986	
Loss and Loss Settlement Expense Ratio	122.0%	186.9%	(72.1%)	67.1%	
Total					
Net Premiums Written	655,331	551,923	414,908	424,827	
Net Premiums Earned	629,411	533,771	420,373	435,677	
Loss and Loss Settlement Expenses	439,137	407,831	289,437	365,721	
Loss and Loss Settlement Expense Ratio	69.8%	76.4%	68.9%	83.9%	
Segment Net Income / (Loss)	33,512	(7,639)	34,726	(17,677)	

# Definitions and Reconciliations of Data Not Prepared in Accordance With U.S. GAAP

(GAAP, \$ in thousands)	2012	2011	2010	2009	2008	2007
Net income (loss)	\$40,212	\$11	\$47,513	\$(10,441)	\$(13,064)	\$111,392
After-tax realized investment (gains) losses	(3,544)	(4,186)	(5,518)	8,566	6,749	(6,286)
Net Operating income (loss)	\$36,668	\$(4,175)	\$41,995	\$(1,875)	\$(6,315)	\$105,107
Diluted earnings (loss) per share	\$1.58	\$0.00	\$1.80	\$(0.39)	\$(0.48)	\$4.03
Diluted operating earnings (loss) per share	1.44	(0.16)	1.60	\$(0.07)	(0.23)	3.80
Return on equity	5.6%	0.0%	6.8%	(1.6)%	(1.9)%	15.6%

**Operating income** is a commonly used Non-GAAP financial measure of net income excluding realized capital gains and losses and related federal income taxes. Because our calculation may differ from similar measures used by other companies, investors should be careful when comparing our measure of operating income to that of other companies. Management evaluates this measurement and ratios derived from this measurement because we believe it better represents the normal, ongoing performance of our businesses.