







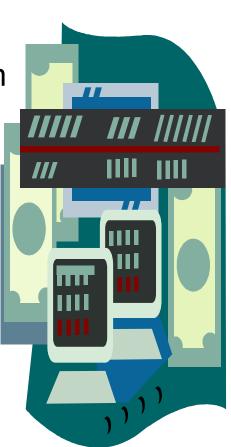
Tollgrade Business Overview

August 5-9, 2002

Difficult Times In Telecom



- WorldCom Scandal & Qwest SEC Investigation
- Overspending In 1999 & 2000 To Feed Dot.Com Business Growth That Never Materialized
- Deteriorating Line Growth
 - 188.6 Million In 2000 to 179.8 Million In 2001
- CapEx Spending Down
 - VZ \$14-15 Billion To \$13-13.5 Billion (7/31/02)
 - BLS \$4.2-\$4.4 Billion To \$3.7-\$3.9 Billion (7/23/02)
 - SBC \$9.2-\$9.7 Billion To \$8 Billion (7/23/02)



Interesting Commentary





"The loss of access lines in not necessarily a disaster if we are able to do two things. The first is adding new service to the remaining lines; the second is cutting the cost."

~ Frederic Salerno Vice Chairman, Verizon

Forbes, August 12, 2002 Issue

Tollgrade Overview



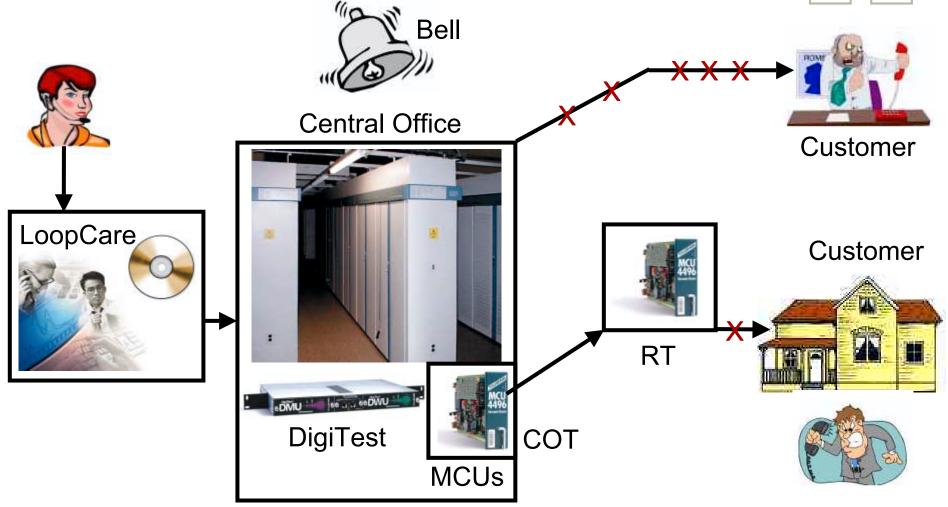


We Help Our Customers Deliver "World-Class" Service Through "Best In Class" Loop Testing and Cable Network Status Monitoring

LLGRADE®

Market Position





Market Position

- Test 150 Million Lines Worldwide
 - Dominant RBOC Position
 - LoopCare Mission-Critical
 - Growing Internationally
- MCU Leading DLC Test Access
- DigiTest Designated LTS Replacement
 - LTSs In 10,000 RBOC COs
- DSL As Consumer



Strategy Moving Forward

- Enable the competitive rollout of consumer and consumer broadband services.
- Fully leverage the investments in their existing access network.
 - Centralized Test & Management Systems
 - Recently Deployed DSLAMs and NGDLCs







Three-Pronged Attack



ANALYSIS - LoopCare

Improved Automation



ACCESS - MCU

New DLCs
Retrofit of Old DLCs

MEASUREMENT - DigiTest

LTS Replacement
DSL Functionality
New Service Testing



Tollgrade Products





2002 Goals

Testability Franchise

LTS Replacement

Tollgrade for DSL

DSL for DLC

International Expansion

Broadband Edge





Financial Statements



Balance Sheet (Dollars in Thousands)

	June 29, 2002	December 31, 2001
Assets		
Current Assets		
Cash and Investments	\$42,476	\$ 38,595
Accounts Receivable	11,275	9,617
Inventories	19,525	22,184
Other	2,959	3,430
Total Current Assets	\$76,235	\$73,826
Other	\$72,682	\$72,804
Total Assets	\$148,917	\$ 146,630

Industry Conditions...

Spending extremely tight:

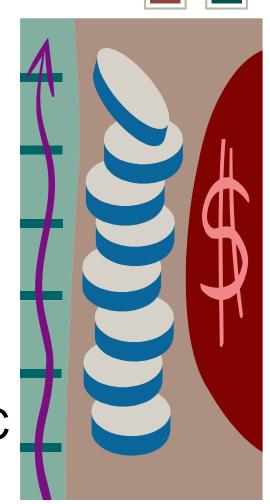
- CapEx spending down among RBOCs
- Slowdown in line growth and deteriorating cash flow
- DLC growth slowed
- Heavy emphasis on business cases



Tollgrade's Response & Successes



- Testability Programs
- International Promise
- Integrated Test Solutions
- DSL As A Consumer Service
- DigiTest RBOC Foothold
- First HMS LIGHTHOUSE Win
- Digital Wideband Node is DLC



Our Versatility

- International General Store of Consumer Service Testing
- Long-term position with LoopCare as the core RBOC OSS



Short-term Outlook

- Q2 Earnings Release Forecast
 - Third quarter sales in the range of \$12 to \$15 million
 - EPS estimates range from break-even to \$0.06
 - Continuing tight conditions could push Tollgrade into the lower end of the range







Long-term Outlook

- Investing in R&D.
- More integrated DigiTest product family
 - Cost Improvement
 - Targeted DSL Loop-Carrier Applications
 - Modem Emulation Technology
- New MCUs As Needed
- New LoopCare Features







In Conclusion ...

The market is tough for telecom equipment vendors, but

- we're winning business
- we're generating cash
- we're making earnings
- and we're positioning ourselves well for the future.









Tollgrade Communications, Inc.

www.tollgrade.com

